



Virtual Care: Providing High Quality Care at a Distance

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Providing care is what healthcare is all about. Terms such as ehealth and telehealth do not define what we do as a caring profession. Care is the basis, and the challenge we face is providing the volume of care required in the future with an ageing population and diminishing workforce. Therefore we need to redefine what care is, how it is delivered, and what we can do to make it more efficient and effective. Virtual Care is not a poor substitute for current care, it is a new model of care that takes advantage of technology and telecommunications to deliver a high quality experience for patients and providers.

In this presentation we will explore the concept of virtual care, and how it relates to the various models of care currently delivered with and without the use of technology. We will look at what is required to deliver virtual care, what needs to be done at a technology, cultural and policy level to make its uptake more widespread, and look at some current examples of how it is being implemented today.