

Avaya 2019 Bundle Package Information & Restrictions

- Bundle package hotel rooms will be located at the Hilton Austin, Courtyard Austin & Residence Inn Austin. All bundle hotels are a 1-2 minute walk from the Austin Convention Center.
- Room nights included in your bundle package will be Sunday, January 20th, Monday, January 21st, Tuesday, January 22nd, and Wednesday, January 23rd. Check-out will be Thursday, January 24th.
- Bundle hotel dates are restricted to the nights above. Alternate check-in and check-out dates will not be permitted or accommodated.
- Any room nights reserved outside the 4 nights previously mentioned will be made on own and at attendee's own expense.
- Bundle guestrooms include room and tax. A credit card will be required at check-in for incidentals.
- Bundle packages will be offered until **Friday, December 14th** or until sold out, whichever comes first.
- Hotel location preference cannot be guaranteed. Preference will be given on first come, first serve basis.
- Special requests for guestrooms (bed type, floor location, etc) will be requested but cannot be guaranteed.
- Cancellation Policy:
 - Cancellations must be received in writing on or before December 28, 2018. A processing fee of \$250 USD will be assessed for all cancellations received on or before December 28, 2018. No refunds will be made for cancellations received after December 28, 2018.
- Any questions or special requests related to your bundle registration can be directed to Amanda at registration@iaug.org.
- [Hilton Austin](#)
 - 500 East 4th Street, Austin, TX 78701
 - Check-in time – 3:00pm
 - Check-out time – 12:00pm
 - Hotel phone number: 1-512-482-8000
- [Courtyard Austin Convention Center](#)
 - 300 East 4th Street, Austin, TX 78701
 - Check-in time – 4:00pm
 - Check-out time – 11:00am
 - Hotel phone number: 1-512-236-8008
- [Residence Inn Austin Convention Center](#)
 - 300 East 4th Street, Austin, TX 78701
 - Check-in time – 4:00pm
 - Check-out time – 11:00am
 - Hotel phone number: 1-512-236-8008