

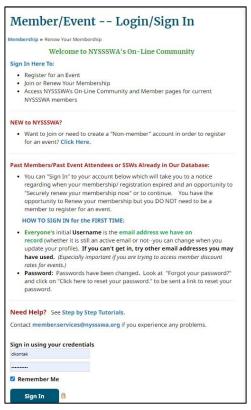
New York State School Social Workers' Association

New Membership Platform Tutorial

"How to Renew Your Membership"

Thank you for your past membership and support. The New York State School Social Workers' Association (NYSSSWA) is pleased to be using YourMembership as our new association management system to process Memberships, Events, Continuing Education hours as well as provide an On-line community that encourages member engagement. This tutorial will assist you when it is time to Renew Your Membership.

- 1. **Sign in** with the **following link:**https://members.nyssswa.org/members/membership.asp
- 2. This will take you to the Member/Event Login/ Sign in page



That username and password combination was not found! Please try

again.

Sign in using your credentials

dot.kontak@nyssswa.org

Forgot your password?

Click here to reset your password.

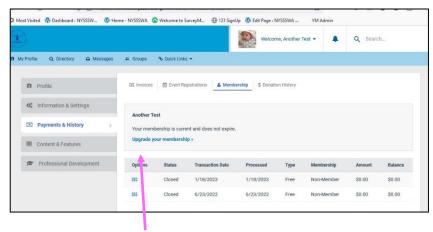
Remember Me

Sign In

3. Username & Password:

- a. If you have already set up your account:
 - i. Enter Username and Password that you have set up.
- b. **If this is your first time logging in**, your Username is the email we have on record.
- c. Passwords have been reset, so you will need to "Click here to reset your password".
 - i. IF your username is no longer a valid email, you will NOT be able to reset your password so will need to contact <u>mailto:member.services@nyssswa.org</u> with your new email address so we can update your account before you can continue.

- 4. Error Message--Wrong Username and/or Password
 - a. Try a different email address.
 - People often don't remember whether they used their work or home email address so if you don't get in, try again.
- 5. You will be taken to **one of 2 Options to Renew** (may depend on your expiration date):
 - a. Option 1: You will be taken to your membership page.



That username and password combination was not found! Please try

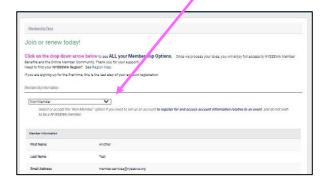
Sign in using your credentials

Forgot your password?
Click here to reset your password.

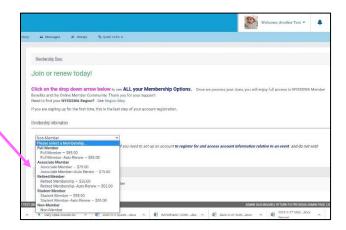
Remember Me

Sign In

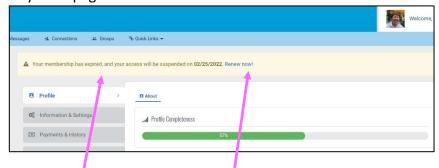
- i. Click on "Upgrade your membership".
- ii. You will then be taken to "Membership Dues".
 - Be Sure to click on the Drop Down Arrow in order to see ALL Membership Options.



b. Click on the Membership type that you would like.



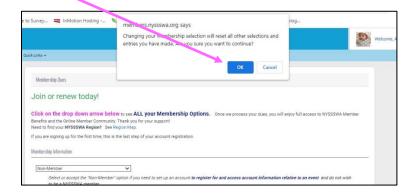
c. OR Option 2: When you sign in, you may be taken to your My Feed page.



- i. You will receive a message regarding your expiration as well as a link to "Renew now!". Click "Renew now".
- ii. Membership Dues
 - 1. Select your Membership Type.
- iii. Click 'more" if you need information regarding the Membership Type.



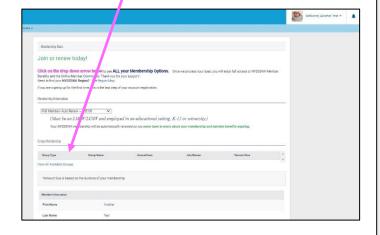
- 6. **MEMBERSHIP DUES** Continued (Both options above will lead you to the next session.)
 - a. You will get a notice "Changing your Membership selection will reset all other selections and entries you have made. Are you sure you want to continue?"
 - i. Click "OK"



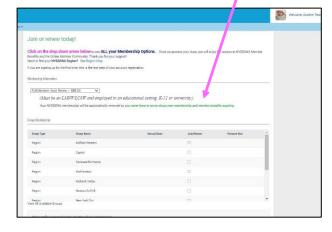
b. The Membership Information and billing page will show.

7. "Group Membership"

a. Click on "View All Available Groups" for list of Membership Group options, i.e. your region, New School Social Worker, etc.



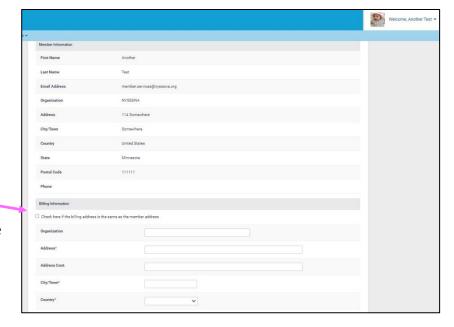
b. Review the available groups. We strongly encourage you to select your NYSSSWA Region group to stay informed of regional news, photos and events.





i. Don't know your NYSSSWA Region? See https://nyssswa.org/nyssswa-regions/

 Your "Membership Information" should auto populate.

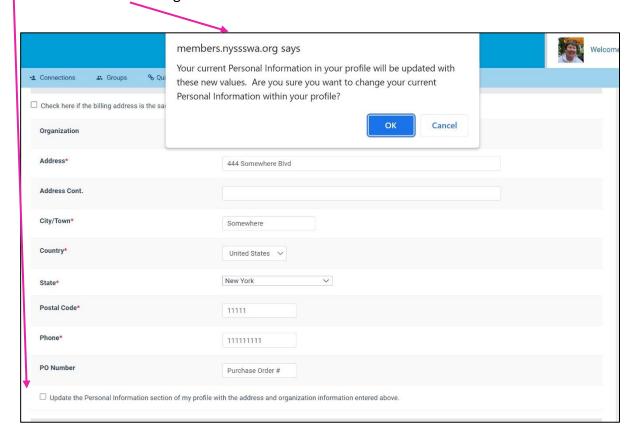


9. "Billing Information"

a. If your billing address is the same as your home address, just check the box and it will fill in.

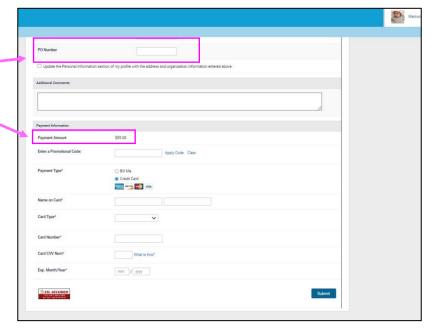
10. Update Personal Information

- a. Click here if you made changes to your "Membership Information" which is personal and you want added to your profile.
- b. You will receive a warning:



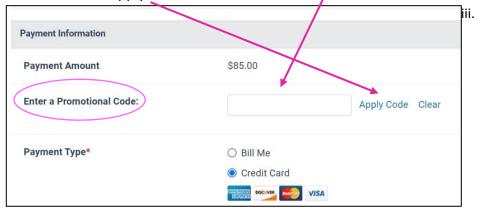
11. "Payment Information"

- a. Paying by Purchase Order?
 - i. Add the number here.
- **b.** Verify the amount.



a. Promotional Code

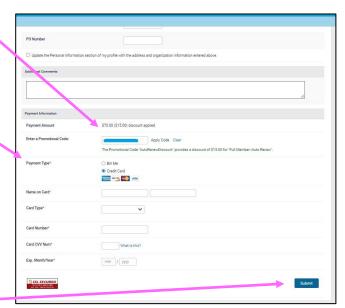
- i. If you have a promotional code for membership, enter here.
- ii. Be sure to click "Apply Code".



iv. See adjusted Payment Amount.

b. Enter "Payment Type"

- v. Bill Me (Be sure to add PO Number or "pending".)
- vi. Credit Card info
 - Credit Card info required for any "Auto-Renew" memberships.
- vii. Click "Submit".



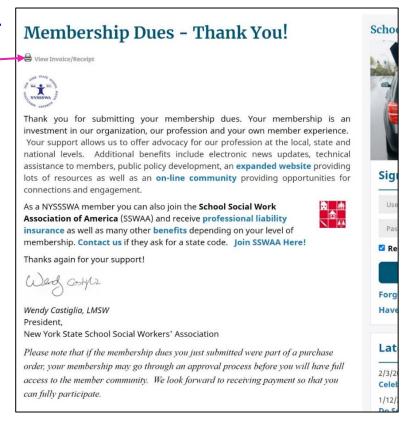
- c. Payment Verification
 - If things are in order, click "OK".
- d. Note: "Auto-Renew" Memberships
 - ii. If your membership has not yet expired,



your credit card will not be charged until a week or so before your expiration date. You should get a notice in advance.

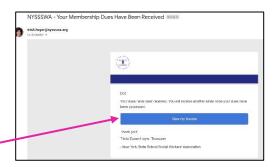
12. "Membership Dues-- Thank You".

- a. Note link to print Invoice or Receipt.
- b. Submit to your office for payment.



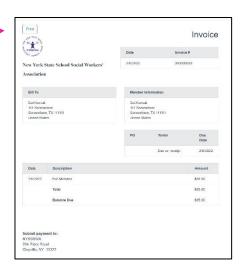
13. Email Confirmation

- a. You will receive an email confirmation of your membership.
- 14. If you selected "Bill me"
 - a. You can "View my Invoice" here as well to access and submit to your district for payment.



b. Invoice

- i. **Print invoice** here:
- ii. You can also print to "pdf" for an electronic copy to send to your office.



You did it!

Your Membership Makes Our Mission Possible.

Thank You.

Still need help? Contact member.services@nyssswa.org