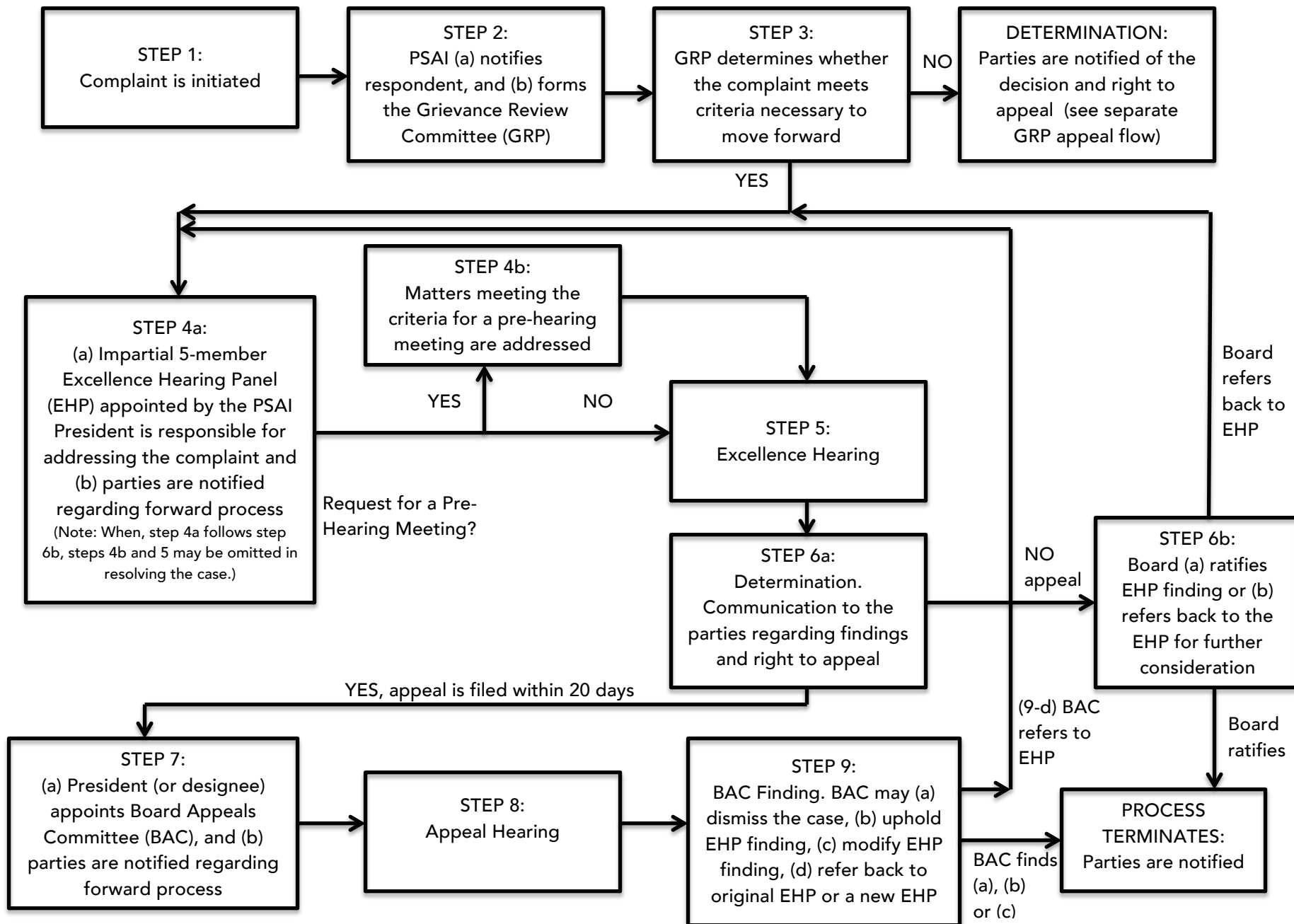


# PSAI Code of Excellence Complaint Process

December 2015



# PSAI Code of Excellence GRP Appeal Process Flow

December 2015

