

PSAI PROFESSIONAL CODE OF ETHICS

The Code of Excellence on page 5 describes how superior portable companies strive to deliver equipment and service. Within those companies, individual owners and employees make dozens of decisions every day, which constitute the difference between ethical behavior and good user experiences, and those that fall short. Only through their efforts and ethical behavior is it possible to truly deliver better worksites, better weekends, and a better world. Here is the Code of Ethics to which professionals in the portable sanitation industry adhere in the provision of excellent service.

Article I: The Certified Portable Sanitation Professional (CPSP) fulfills the responsibilities of his or her position:

- In accordance with the laws and regulations governing the jurisdiction(s) in which s/he is working,
- Following the best and most fully accepted practices of the profession, and
- In a manner consistent with the Code of Excellence for the portable sanitation industry as outlined by the Portable Sanitation Association International (PSAI).

Article II: The CPSP, whether an owner or employee, conducts business in a manner that is ethical and trustworthy. This means that s/he:

- Provides clear and accurate information about the pricing, services, and products that are available. S/he does not exaggerate, mislead, or lie about the services of any portable sanitation company.
- Neither requests nor accepts personal incentives, bribes, or kickbacks in any form, including money, fees, commissions, credits, gifts, or favors, in exchange for favorable treatment or evading established guidelines.
- Never discusses the following topics with a competitor or supplier: bidding, prices, market territories/allocation, supplier/customer boycotting, or any other topic that would have the effect of restraining trade.

If the CPSP is an employee (that is, does not own the enterprise for which s/he works), s/he is a responsible and honest steward in the use of his/her employer's resources. The CPSP does not use the resources of his/her employer—including but not limited to equipment, supplies, and disposal privileges—to conduct portable sanitation activities:

- That are unknown to his/her employer,
- For which payment is made "on the side" or "off the books,"
- Which break or evade any law or regulation.

Article III: The CPSP takes personal responsibility for providing service in a manner that promotes safety and enhances the positive image of the portable sanitation industry. This means s/he:

- Observes all safety rules and practices of the profession.
- Takes all reasonable steps to preserve and enhance the environment, public health and safety of the public.
- Respects the dignity of all other persons—customers, colleagues, and the general public.
- Refrains from verbal or physical conduct that targets another person and/or unreasonably disrupts his/her enjoyment of portable sanitation services because of his or her race, color, gender/gender identity, sexual orientation, religion, age, marital status, national origin, disability, veteran status, citizenship status, or other protected group status as defined by law.

Article IV: The CPSP is proactive and takes personal responsibility to learn and understand the relevant laws, regulations and guidelines that pertain to his/her job duties. The CPSP understands that it is his/her obligation to report to the appropriate authorities:

- Any conflict of interest s/he may have in the bidding or delivery of portable sanitation services.
- Any known or perceived violation of laws or regulations.

The Code of Ethics for Certified Portable Sanitation Professionals is not binding by rule of law. It is a moral guideline individually accepted and honored as a condition of attaining and maintaining certification in the field.

