



A Message to Customers and Industry Partners,

ABC has confirmed the first case of COVID-19 among our 3,961 employees who work in our store office. A sales associate at one of our Virginia Beach stores tested positive for the virus and notified management.

For the safety of these employees and our customers, we have closed Store 278, located at 3333 Virginia Beach Blvd, Virginia Beach, VA 23462. The store will undergo a thorough deep cleaning and sanitization. Customers and licensed businesses will not be able to enter the store during the closure.

The affected employee last worked March 14 and did not return to the store upon feeling ill. We will follow guidance from the Virginia Department of Health on what precautions they should take and will coordinate with health authorities.

As you know, this is the second store we've closed as a result of a positive COVID-19 diagnosis. In an abundance of caution, we closed Store 182 located at 1217 West Broad Street in downtown Norfolk, VA, which was also tested positive for COVID-19. This store is also being professionally cleaned and sanitized.

Today we're introducing revised hours of operation at all ABC stores across the commonwealth. Reducing the time the stores will be open to customers allows staff time to stock shelves and clean surfaces to protect employees and customers. Additionally, the limited operating hours enable us to ensure the safety of our employees and customers.

The 3,348 individuals in our retail workforce are each dealing with the impact of COVID-19. We understand the challenges of situations they may face. If employees do not feel comfortable coming to work or are identifiable, they can choose to stay home without facing any negative employment action. As a result, we may experience some operational issues.

We continue to share regular updates with our employees and encouraging them to follow Virginia Department of Health and Control and Prevention (CDC) guidelines for personal health and safety. We're monitoring developments and following CDC guidelines, as well as federal, state and local directives. The health and safety of our employees and customers is our top priority.

Our website is your best source of ABC information related to COVID-19. To date, we've had 97,000 views of previous messages about our response to this pandemic. We'll continue to have regular communications with you.

Be safe this weekend.