Resolution #2
Title: Time Sensitive Credentialing of New Providers with an Insurance Carrier

Submitted by: Middlesex & Mercer Counties Medical Society

Whereas, a health care provider is a health care practitioner, or group of health care practitioners, who are licensed, certified, or otherwise authorized by law to provide health care services; and

Whereas, a health care provider needs to be credentialed into the network of an insurance carrier to create a financial relationship for reimbursement of services provided to patients insured by that insurance carrier; and

Whereas, the requirements for the application process used by a carrier to credential a provider into the carrier’s network are individually created by the insurance carrier and the insurance carrier must provide a credentialing application to each provider for participation if the provider is part of an existing group or if the carrier has an open network; and

Whereas, this process can take up to 12 months, even though the physician is already licensed and certified; therefore be it

RESOLVED, that the AMA advocate through appropriate channels that after a credentialing application is submitted, all insurance carriers must respond within 5 business days whether the application is complete and if incomplete, the carrier must notify the provider indicating what additional information is needed; and be it further

RESOLVED, that the AMA advocate through similar channels that once the carrier has a completed application and proceeds with credentialing, it shall have up to 60 days from the date of the application to accept or reject the provider for participation, and to send written notice of the decision.