

# InfoEx Subscription Categories Update

## October 2025

### Background

After a comprehensive **three-year consultation process**, InfoEx is implementing updated subscription categories to create a more definitive fee structure that better reflects operational scale.

Previous subscription information: [International](#) | [Canada](#)

### What's Changed

- More **definitive criteria** for determining fees
- **More pricing tiers** that reflect different operational scales
- **Better affordability** for smaller operations

**Development Timeline:** Advisory Committee review (2022) → Framework development (2023) → Two subscriber survey rounds (2024) → Final consultation (2025)

### Key Principles

**Collective Sustainability:** InfoEx is moving to a system where subscribers pay fees that will better reflect their operational scale and InfoEx usage. This will support long-term InfoEx sustainability.

**Not-For-Profit Service:** Every subscription dollar goes directly toward operating and improving InfoEx.

**Revenue Neutral:** Overall revenue stays consistent.

**Broader Access:** More affordable options for smaller operations worldwide.

**Thoughtful Evolution:** The updated fee structure improves on the previous approach and accommodates diverse operational models across our industry sectors, recognizing that no criteria can suit every operational context perfectly.

**Practical Flexibility:** Operations facing unusual circumstances or having difficulty determining their fee can contact the [InfoEx Manager](#) for guidance.

# How to Determine Your Fee

The system relies on subscribers using the metrics fairly to maintain equity and community trust.

1. **Find your industry sector** below
2. **Review the criteria** using either **three-year historical averages OR forecasts** for the upcoming season
3. **Calculate your base fee** based on criteria (estimate if exact data unavailable)
4. **Consider InfoEx value** - extensive users of InfoEx functionality (record-keeping, ASP compliance, decision-making) may choose higher fee levels
5. **Contact [InfoEx Manager](#)** with questions

**Important:** Fees are paid annually. There is no end-of-season reconciliation or additional billing process if you use forecasts.

## Definitions

**\*\*All amounts listed are in Canadian dollars (CAD)\*\***

## Operational Nodes

Each subscription fee covers one **operational node** - a distinct avalanche hazard assessment, forecasting and risk management program. This may be independently owned or part of a larger business.

**Multiple nodes require separate subscriptions.** Examples include:

- Industry consultants with multiple projects
- Combined ski hill/cat ski operations
- Businesses offering both guiding and industrial services

## Optional Extensions

Both extensions (run list and avalanche control) are now a flat rate of \$250 each.

## Effective Period

These rates apply for the 2025-2026 season (October 2025 through September 2026)

# Subscription Categories

## Industry & Public Safety Programs

Sector includes: Industry, highways/railways, public forecasting, remote field teams, combined forecast/highways/rescue

### How to Use This Table

Person Hours & Missions per year: **Average Per Year for Last 3 Years if Available, or Forecast**

1. Calculate your category for both rows
2. **Choose the HIGHER category if they differ**
3. Example: 8 person hours (Category C) + 13 control missions (Category F) = **Pay Category F**

| Category                                          | A                 | B                 | C                  | D                  | E                  | F                  | G                  | H         |
|---------------------------------------------------|-------------------|-------------------|--------------------|--------------------|--------------------|--------------------|--------------------|-----------|
| Cost for Base Subscription                        | \$500             | \$750             | \$1100             | \$1500             | \$2000             | \$2600             | \$3300             | \$4100    |
|                                                   |                   |                   |                    |                    |                    |                    |                    |           |
| Average Av Tech + Forecaster person hours per day | 2 hours (or less) | 6 hours (or less) | 12 hours (or less) | 20 hours (or less) | 28 hours (or less) | 38 hours (or less) | 48 hours (or less) | 48+ hours |
| Average Explosives Control Missions Per Year      |                   |                   | 1 - 2              | 3 - 4              | 5 - 9              | 10 - 15            | 16+                |           |

Program runs for less than 1 month: take 50% off

Program runs for less than 2 months: take 25% off

[All \$ amounts are CANADIAN \$s]

# Downhill Ski Resorts

## How to Use This Table

Average Control Day Team Size: Control Team Leaders and Members directly involved in avalanche control using explosives or ski cutting

Team Size & Skier Days: **Average Per Year for Last 3 Years if Available, or Forecast**

1. Calculate your category for both rows
2. **Choose the HIGHER category if they differ**
3. Example: 18 person control team (Category E) + 900,000 skier days (Category F) = **Pay Category F**

| Category                      | A     | B                 | C                 | D                 | E                 | F                 | G          | H      |
|-------------------------------|-------|-------------------|-------------------|-------------------|-------------------|-------------------|------------|--------|
| Cost for Base Subscription    | \$500 | \$750             | \$1100            | \$1500            | \$2000            | \$2600            | \$3300     | \$4100 |
|                               |       |                   |                   |                   |                   |                   |            |        |
| Average Control Day Team Size | 1 - 2 | 3 - 4             | 5 - 6             | 7 - 10            | 11 – 20           | 21 - 34           | 35 - 60    | 61+    |
| Skier Days                    |       | 200,000 – 299,999 | 300,000 – 399,999 | 400,000 – 499,999 | 500,000 – 749,999 | 750,000 – 999,999 | 1,000,000+ |        |

[All \$ amounts are CANADIAN \$s]

## **Heli and Cat Mechanized Guiding**

\$0.75 per Skier Day

(Minimum cost \$350)

Skier Days: Average Per Year for Last 3 Years if Available, or Forecast

## **Lodge Based Non-Mechanized Guiding**

\$0.60 per Guided Skier Day

(Minimum cost \$350)

Skier Days: Average Per Year for Last 3 Years if Available, or Forecast.

**DO NOT INCLUDE:** Self-guided skier days.

**DO NOT DOUBLE COUNT:** When visiting guides use your lodge, count their skier days under whichever InfoEx account is actually being used.

## **Roaming Guiding Services, Snowmobile Guiding, Training Institutions**

\$0.50 per Client Day

(Minimum cost \$350)

Client Days: Average Per Year for Last 3 Years if Available, or Forecast.

**DO NOT INCLUDE:** *Classroom days.*

*How to calculate Client Days: Group of 6 clients for 3 days = 6 clients x 3 days = 18 client days*

## **SAR Groups**

\$350: groups with limited funding and/or intermittent operations in avalanche terrain

\$750: groups with strong funding and regular operations in avalanche terrain

[All \$ amounts are CANADIAN \$s]