BuckID at Ohio State

• Process 30 million transactions annually: debit, verification, door security, meal plans, and much more.

• Support the 66,000 students and 25,000 employees of Ohio State on the Columbus campus as well as 5 regional campuses

• Over 300 merchant partners

• Swipe-to-ride partnership with local transit system

• Banking integration with Huntington National Bank
Managing Contractor Access

- Contractors need badges for visual display

- Many of these contractors also need door access
  - Ongoing (UPS, FedEx)
  - Temporary

- Our old process of “departmental sponsorship” was cumbersome and didn’t scale well
  - Disconnect between issuance of badge and assignment of access
Build a Web Portal: Goals

• Clear Division of Responsibilities
  - Risk & Emergency Management (REM) authorizes contractor badges/access, flows to BuckID for issuance and assignment of access

• Time-Based Access
  - Door access should expire at the conclusion of each project

• Central Hub for Contractor Cards
  - Many contractor cards are only for display. Our system is flexible to allow for contractors to be managed in this system, by company, whether they need door access or not
Sequence

**Workflow**

1. REM enters contractors in the web portal. Once entered in this system they can be badged by BuckID
2. If they are assigned to a project, access is assigned shortly after card creation
3. Projects are entered by REM and workflow to BuckID for setup/assignment
4. Any project edits result in a loop back to Step 3
Add Contractors

Our front-line student workers have limited accounts: they can update contractor card info but can’t make other changes.

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Add Projects

Updates to a project (i.e., change to end date of access) initiate email notifications to BuckID, and change project status from “approved” to “pending.”
Project Detail

Each project has defined start/end dates and allowed hours of access.
Project Detail

Selecting a Company will bring up all Contractors who work for that company. Select individual Contractors to assign them to a project.
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