How On-Line Photo submission has changed Orientation

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University of Vermont
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Overview of Our Institution
The University of Vermont

- UVM stands for the Latin words *Universitas Viridis Montis*
- Medium-sized (12,000 students, 2,500 faculty & staff)
- Public institution founded in 1791
- 45% in-state, 55% out of state students
- Located in Burlington VT (city population, 40,000 metro area population, 150,000)
Kristin Leavitt
Door Access Goddess
CATcard Service Center

UVM is a “One Card Campus”
• It’s your Photo ID
• Provides access to your meal plan and CAT$cratch spending money
• Acts as a Library borrowing Card
• It’s your residence hall access card
• It’s your fitness facility access and athletic event access card
• It provides you with GMTA bus access
• It's your Student Advantage card
CAT$cratch works right off your ID

- CAT$cratch = UVM Debit Plan
  - Pre-paid account – no accumulated debt!!
- Deposit Options (5 on campus)
- GET Mobile App
- WEBcard Center (Upload your photo to your CATcard)
- Bank Account or Not
- Mobile ID
- Student Advantage
CATcard Service Center

- Access Control (874 Doors)
- CCTV (Qognify System (307 Cameras)
- Dining, Micros & Vending
- Homegrown Off Campus Program
- Client Partnerships (SMC, CC, Norwich)
- City of Burlington Access Control
Congratulations, and Welcome to Catamount Country! You are now a member of the University of Vermont community, and we are so happy to have you.
So you’re in, what’s next?

The answer is simple—attend a UVM Orientation Session!
Summer Orientation June

- Orientation is free and mandatory for first year students
- Students get to pick from a number of available sessions
- UVM has 6 two-day sessions throughout the month of June
Lead in Questions

- How many of you have mandatory orientation sessions?
- How many of you use online photo submission?
- What is the percentage of students that submit online photos?
Past Orientation

- ID Works
- SD460
- 300-400 students in a two day period
- One line / hall monitor
- 3 Photo Stations
- 1 person to hand out cards
- 1-2 minutes for cards to print
- Parent / student presentation about CATcard
Orientation Past

Students and parents waiting in long lines to get photo taken
Present Day Orientation

- Entrust Datacard CR805
- TruCredential
- Mandatory to submit photo on line
- Sending emails and follow up
- Accept / Reject photos- about 150 per day
Advanced Search
Orientation Present

Photo Upload Process (cards pre-printed)
Orientation Present

Photo Upload Process (cards pre-printed)
Present Day Orientation

• Helpful tips to be successful
• Apply for Financial Aid
• Attend an Admitted Student Day
• Activate your UVM NETID and email
• Check the major to which you have been admitted
• Explore Housing Options
• Pay your Acceptance Fee (Due May 1)
• Sign-up for Orientation
• Complete Placement Tests
• Upload your photo for your CATcard (prior to Orientation)
Photos Uploaded - 85%
Initial Emails Sent, 3056
# of students uploaded, 2600
# of cards handed out, 2358
Day of Orientation, 18%
<table>
<thead>
<tr>
<th>Activity</th>
<th>Start Location</th>
<th>End Location</th>
<th>Action</th>
<th>Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>SIC - Card Picked Up</td>
<td>5-UVM-MR Rental</td>
<td>5-UVM-MR Rental</td>
<td>Check and Decremer</td>
<td></td>
</tr>
</tbody>
</table>
## CATcard Service Center

CATcard utilized WEBcard Center Photo Upload

<table>
<thead>
<tr>
<th>WEBcard Upload Success Rate</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Photos Uploaded</td>
<td>80%</td>
<td>85%</td>
</tr>
<tr>
<td>Initial Emails Sent</td>
<td>2605</td>
<td>3056</td>
</tr>
<tr>
<td># of Students Uploaded</td>
<td>2084</td>
<td>2600</td>
</tr>
<tr>
<td># of Cards handed out</td>
<td>N/A</td>
<td>2358</td>
</tr>
<tr>
<td>Day of Orientation</td>
<td>20%</td>
<td>18%</td>
</tr>
<tr>
<td># of Students that needed photo</td>
<td>521</td>
<td>456</td>
</tr>
</tbody>
</table>
CATcard Service Center

CATcard Home Base Office
Billings Library
48 University Place
Burlington, VT 05405

Phone: 802-656-4509
https://www.uvm.edu/catcard
https://webcard.uvm.edu
Questions?

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