What Does a Tablet Have To Do With It?
About Us

• Virginia’s largest University
  – Total enrollment exceeds 100,000
  – Over 30,000 Military Students
  – Over 900 International Students

• Founded in 1971

• Located in Lynchburg, VA

• 600 Programs of study
Our Campus

• Over 7,000 acres
• Over 6.6 million sq. feet of building space
• Over 380 buildings and structures
• Over 200 classrooms

Student Profile

• 42% Male, 58% Female
• 53.9% of students live on campus; 46.1% commute
• Established in 2010
• Employees:
  – 6 Full Time Employees
  – 2 Part Time Employees
  – 3 Students
• Campus Category:
  Finance & Administration

Location: Montview Student Union
The Flames Pass

• Around campus use:
  – Attendance tracking
  – Dorm/Office
  – Library
  – Meal plan
  – Student Union
  – Off Campus Merchants (38)
  – Student Activities
  – Athletic Events
  – Lynchburg City Buses
  – Declining Balances (Dining Dollars and Flames Cash)
Our Services

- Flames Pass
- Meal Plans
- Flames Cash
- Dining Dollars
- Lost & Found
- Postage Stamps
- Passport Photos
- Notary Services
- Postal Drop
- Information Desk
- BankMobile
- Extend Hours
  - Semester Hours
    - 8:00 AM - 7:00 PM
    - Monday-Friday
    - 12:00 PM - 6:00 PM
    - Saturday
    - 3:00 PM - 7:00 PM
    - Sunday
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With a Tablet!
Passport Photos

Quick & Simple!

Keys to Success

• Get out of the office!
  – Travel Expo
  – Popup events

• Market well
  – Social Media
  – Signage
  – Word of mouth
Passport Photos

Equipment

- IPad/Tablet
- HITI Printer

$14.99 for pack of 60 prints with ribbon
$0.25 per two photos

Prinbiz Mobile Application
ID Photo Settings

Please select default setting for ID photo printing

Area

North America

ID Format

USPassport2x2in(1x2)

Printing Method

- Standard
- HOD

Sharpness Adjustment

-1 0 1 2 3 4 5 6 7

Select Photo Source

ID Photo / Printer Model P310W / Printout Size: 4x6

- Activate Camera
- Mobile Album
- Memory Card
Passport Photo Satisfaction Survey

1. Did you use the photos taken in our office to apply for a US Passport/Visa?
   - Yes
   - No

Were the photos you received from our office accepted in your US Passport/Visa application?
   - Yes
   - No

Survey Completion

Powered by Qualtrics
Why were the photos denied in your application?

We apologize for any inconvenience in receiving your passport photo. If you would like complementary replacement photos, please visit us again anytime.

How would you rate your passport photo experience?

<table>
<thead>
<tr>
<th></th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quality of image</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Price</td>
<td>O</td>
<td>O</td>
<td>O</td>
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<tr>
<td>Timeliness of process</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Customer service</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>
We value your feedback and want to ensure we provide the best service possible. Do you have any additional comments or suggestions for improving our Passport Photo service?

Thank you for completing the survey! If you would like to be entered for a chance to win a prize, please provide your Liberty email below!
Improvements and Training

LED Ring Light - $25.00 Amazon
Remote Photo Capturing

All the Perks!

– No moving printers/computers
– Student can quickly check photo
– Line Busting
– Convenience

DROP BOX: https://www.dropbox.com/register
1 Photo Selected

Dropbox

- LUCOM Class of 2022 Flames Pass Photos
- NACCU 2019
- orientation 6.8.18

Getting Started.pdf

Cancel

Save to Dropbox

File

- Immordino,12345678.PNG

Save Location

- NACCU 2019
  Only you

Choose a Different Folder...
Back at the office...

Instant delivery
Instant notification!
Easy access to import to your badging software

Quick, easy & secure!
Other Services

Information Desk – Flames Cash – Attendance Tracking
Student perception:

- Pleased with the technology and speed
- Flows smoothly
- Appreciates being able to easily check photo
Where do we go from here?

- Find new ways to integrate technology for greater efficiency
- Implement this type of photo capturing even with mobile credential

QUESTIONS?

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