1) Call to Order
The meeting was called to order by David Anthony, NACCU President at 12:04pm EST.

2) Approval of Minutes
NACCU Secretary, Jennifer McNeill, shared that the minutes for the 2019 Annual Meeting were included in a link in the Spring CARDtalk that was sent to all NACCU members. The minutes are also posted on the NACCU website.

A motion was made by Nathan Gray, James Madison University to accept all the minutes as presented; Second by Lauri MacLeod, University of Waterloo. The motion passed via chat vote with no votes opposed and no abstentions.

3) NACCU President’s Report
David Anthony shared the President’s report.

- David shared comments on membership stating it is the lifeblood of any association, regardless of how large or small. In NACCU, membership continues to grow, as do services, outreach, resources, and content we provide to our members. He provided updates on current NACCU initiatives.

- Membership Rewards program and the ongoing recruitment of new institutional and corporate members. This resulted in ending with 27 new institutional members, and 18 new corporate members.

- NACCU Near You was a new initiative to provide local and affordable educational opportunities to facilitate networking, idea sharing and professional development for campus identification and transaction system professionals within a short driving range. The NACCU Near You events were held at five campuses across the US.
  - Purdue University – October 2, 2019
  - University of Washington – October 29, 2019
  - University of Houston – November 13, 2019
  - University of North Carolina- Charlotte – February 5, 2020
  - University of Southern California – February 12, 2020

- Web Conferences - NACCU again had a large number of web conference offerings this year with a variety of topics and an average of 70 people per event. NACCU intends to increase our webinar slate again for next year. We are interested in suggestions for topics that are timely, and we always look to increase our presenter pool.
- **Canadian Campus Card Conference** was held at Carleton University in Ottawa, ON and hosted by Erin Chezick and the team on her campus. Unfortunately, with the current state of affairs, we are unable to hold the Canadian Conference this summer. We begin to advance the planning of the 2021 CCCC event to be held at Dalhousie University in Nova Scotia.

- **NACCU Benchmark Study** - NACCU Board of Directors has passed a budget for this year that included funds earmarked to complete a Benchmark Study, which would allow members to compare their campus credential operations to those of their peer institutions. An ad hoc committee has created the survey and worked with a researcher from University of Montana to advance this project. We were set to promote the program in April, but given the state of the world at this time, we will be delaying the launch until later this year.

- **Standards and Guidelines Course (SAGS)** The purpose of the NACCU Standards and Guidelines (SAGs) is to provide a tool for a comprehensive review for campus identification programs. This assessment tool allows for a consistent process which can be replicated to ensure that the assessment cycle continues. In 2020, we are excited to announce the completion of the second cohort for the SAGs program. The following five schools have successfully assessed their campus card programs, and are being recognized for exemplary work.
  - Liberty University – cohort member Deborah Nightingale
  - North Dakota State University – cohort member Wendy McCrory
  - Purdue University – cohort member Loribeth Hettinger
  - University of Nevada, Las Vegas – cohort member Christina Mosakowski
  - University of Texas at Dallas – cohort members Paulina Schleppenbach/Joe Dille

- **NACCU Vendor Xchange** will soon be launched in place of the Corporate Profile. You will now be able to search the NACCU corporate listing based on business categories, making it easier for institutions to find the solutions and services they need. Corporate members can build more robust profiles where you can upload case studies, PowerPoint slide decks, product documentation, provide special offers and give links to corporate contact forms.

4) **Treasurer’s Report**
Deborah Nightingale, NACCU Treasurer reported a summary of the comparative financial results for NACCU were posted in the spring edition of CARDtalk and were posted on the NACCU website in the Organization Documents under the About Us tab. Deb reviewed the financial statements and commented on areas of growth.

5) **Old business**
There was no old business

6) **New business, David Anthony**
In the Notice to Members of the 2020 Annual Business Meeting, there were five proposed corrections and/or changes to the corporation Bylaws.

A. In the first proposed change in Article III, Section 7, was to clarify the practice that has been used to manage the proxy votes, noting that each educational
institution Member’s primary contact will be confirmed internally by the organization as the designated person who may exercise the Member’s vote. A motion was made by Jessica Bender, Palm Beach State University to accept the changes to Article III, Section 7 as presented; Second by Graydon Richartz, University of Wisconsin - Stout, motion passed via chat vote with no votes opposed and no abstentions.

B. In the second proposed change as highlighted on the screen in Article III, Section 3, was to further clarify the practice that has been used to manage proxy votes. A motion was made by Richard Tamborelli, Rhode Island School of Design to accept the changes to Article III, Section 3 as presented; Second by Crissy Sampier, Longwood University. The motion passed via chat vote with no votes opposed and no abstentions.

C. In the third proposed change in Article V, Section 2, was to clarify that a Director on the Board may serve two terms. A motion was made by Nancy Serna, Texas A&M University to accept the changes to Article V, Section 2 as presented; Second by Lynn Ernsting, Seattle Pacific University. The motion passed via chat vote with no votes opposed and no abstentions.

D. In the fourth proposed change in Article V, Section 6, Bullet 2 was to clarify how a Director on the Board accepts a verbal or electronic meeting notice of the Board of Directors. A motion was made by Joann Wright, Texas Tech University to accept the changes to Article V, Section 6, Bullet 2 as presented; Second by Ken Boyer, Mercer University. The motion passed via chat vote with no votes opposed and no abstentions.

E. In the fifth proposed change in Article VIII, Section 1, was to clarify that a Director or Officer of the Board is indemnified for actions only authorized vis-à-vis powers or duties conferred or imposed on directors when authorized by the Board. A motion was made by Jennifer Hill, Johns Hopkins University, to accept the changes to Article VIII, Section 1 as presented; Second by Christina Mosakowski, University of Nevada, Las Vegas. The motion passed via chat vote with no votes opposed and no abstentions.

7) Introduction of Board Members elected in the fall - Anthony
Anthony, NACCU President, reviewed results of the NACCU Board of Directors election that occurred last fall. The newly elected member to the Board for their first three-year term to begin at this meeting was Wendy McCrory, North Dakota State University

8) Confirmation of President-Elect
McNeill, Board Secretary shared that a new President-Elect needs to be confirmed during this meeting. The Board of Directors has proposed Deborah Nightingale from Liberty University to serve as President-Elect.

A motion was made by Jennifer Hill, Johns Hopkins University, to accept the recommendation of the board for Deborah Nightingale to become the new NACCU President Elect for the 2020/2021 year; Second by Christina Mosakowski, University of Nevada, Las
Vegas. The motion passed via chat vote with no votes opposed and no abstentions.

Deb Nightingale has been selected as the 2020-21 President-Elect of NACCU.

9) Recognition of Retiring Board Member
Anthony recognized out-going Board member Richard Tamborelli, outlining achievements during his tenure on the Board and thanked him for his service.

10) Presidential Transition
Anthony introduced Melissa Neidigh from the University of Montana who will serve as NACCU President during the 2020-2021 term

11) Adjournment
Neidigh recognized Anthony and the growth that has been nurtured during his tenure as president. Neidigh asked for a motion to adjourn the 2020 Annual Business Meeting.

A motion was made by Crissy Sampier, Longwood University to adjourn the meeting; Second by Ken Boyer, Mercer University. The motion passed via chat vote with no votes opposed and no abstentions.

Neidigh adjourned the meeting at 12:29EST.