



Press Release

FOR IMMEDIATE RELEASE

Illinois Institute of Technology Presented with NACCU's 2013 Innovative Technology Award

Phoenix, AZ – April 30, 2013 – NACCU is proud to announce that Illinois Institute of Technology (IIT) was the recipient of the 2013 NACCU Innovative Technology Award. Brett St. Pierre from HID Global/ASSA ABLOY presented the award to Zachary Cornelius and Brian Hogan during the 20th Annual NACCU Conference in Orlando on April 17, 2013.

Illinois Institute of Technology (IIT) in Chicago, Illinois, has challenged the traditional ways of access control with the use of innovative smartphone applications and text messages to open doors instantly.

At one point, the HawkCard and the Residence and Greek Life (RGL) offices were responding to nearly 30 to 35 calls per week, with frequent access changes at metal-keyed doors and lockouts topping the list of the most common issues.

More than half of those calls required cutting new keys, which quickly became a costly, yet necessary, solution.

The number of calls and new keys changed dramatically after implementing mobile-enabled access solutions with CS Access™ by CBORD®.

Students and staff at IIT now have the ability to access residence halls and other buildings across campus with CBORD Mobile ID™ app and the “Open



MyDoor” and “MasterKey” text messaging systems —features that Nima Nemaei, Manager of Technology Services for Auxiliary Services at IIT, says students and staff love.

To activate the feature, students simply download the Mobile ID application to their Android or iPhone devices and tap to load. After selecting a location (e.g., the Smith science building front door), the user “swipes” his or her virtual card.

The credentials are immediately verified and the door unlocks. The Mobile ID feature means that when students have their phones on hand, they are able to access their residence hall room doors any time — even if they forget their ID cards. This was an important feature to Nemaei, who says now students no longer need to wait around for a RA or security officer to unlock their doors.

IIT also offers the “Open MyDoor” texting option to open those residence hall doors for students. Students simply text the phrase “Open MyDoor” and receive instant access to their room, which is a great solution for those who may not own a smartphone or have a data plan on their device. Sophisticated audit and two factor credential requirements assure proper use of this capability.

The university has already experienced significant cost and labor savings over metal keys. Last semester, there were approximately 350 calls for lockouts, 150 of which required cutting new keys. A single residence hall had 161 lockout calls when metal keys were used. Since switching to electronic access (including access via text and app) that number has dropped to five.

Currently, IIT uses Mobile ID for access control on more than 500 doors across campus. But, the app was so well received on campus that administrators have decided to transition even more doors to CS Access because students want to use Mobile ID everywhere. Mobile ID is also being used on a bus that runs between the main and downtown campuses.

“The benefits we have seen from CS Access, combined with the introduction of Mobile ID, helped us make a case for further expansion of CS Access, replacing an older system,” explains Nemaei, of the feature’s popularity.

ABOUT THE NACCU INNOVATIVE TECHNOLOGY AWARD

The NACCU Innovative Technology Award, established in 2012 and sponsored by HID Global/ASSA ABLOY, is presented to an institution that has introduced a unique technology-based solution to a problem or opportunity.

The Awards Committee chose the recipient based on the following criteria:

- Challenge and/or opportunity
- Steps taken to determine a solution
- Evaluation of solution, including measured results

The winner was announced during the NACCU Annual Conference.

About NACCU

As the only association serving the national and international campus card transaction industry, the National Association of Campus Card Users (NACCU) is the one source dedicated to high-quality educational programs, resources, services and tools. NACCU offers members infinite advantages in networking, developing partnerships, leveraging technology, problem solving, insight sharing and professional development.

NACCU membership is open to all colleges, universities, secondary institutions and companies that are involved with the campus card market. The association offers a newsletter (CARDtalk), listserv, website, an annual conference and regional workshops on topics related to campus cards. Learn more at www.naccu.org.

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