

RED BOOK Subscriptions available through NAMSAP

Frequently Asked Questions (updated 2/15/2018)

General RED BOOK Information

1. What is RED BOOK?

RED BOOK is a resource that provides the latest pricing and product information to help quickly answer drug-related questions with information for 200,000+ prescriptions and over-the-counter drugs, nutraceuticals, and bulk chemicals.

2. I am an existing RED BOOK customer, through Truven, how do I change?

If you are currently a RED BOOK Online subscriber, you are welcome to move to the NAMSAP contract at the end of your current term provided you give Truven written notice at least 30 days prior to your contract end date. Please note that many RED BOOK Online subscriptions are auto renewing and you will need to provide thirty days' written notice of your intent to cancel prior to the contract term end date to avoid the auto renewal. Once you have made your timely request to Truven you are free to order through NAMSAP.

3. What types of searches are available?

You can search by the following:

Product name (The name the product is marketed under, in the case of brands it will be the brand name in the case of generics it will be the active ingredient.)

Active Ingredient (This is generally the generic name of the product)

NDC

Manufacturer Name

You can refine your search results by filtering for active packages, Inactive packages or both. You may also include or exclude repackagers.

4. What information is provided in RED BOOK Online?

Main results page

Product name

Active Ingredient

- Manufacturer name
- Repackaged product flag
- Generic flag
- Orange Book Code
- Identifier type and Identifying number
- Form
- Strength
- Route of administration
- Package Size
- Unit dose flag
- Current WAC package Price
- Current AWP Package and unit price

Details screen

- The information above plus the following:
- DEA Class Code
- AWP Pricing History (The historical prices go back as far as pricing is available for a given NDC number)
- Current Package and Unit price
- Current Direct Package and Unit Price
- Current Federal Upper Limit Package and Unit Price
- Current Suggested Retail Package and Unit Price
- J-Code information, if there is any.

5. What is the cost if I purchase a RED BOOK license through NAMSAP?

NAMSAP offers a discounted subscription price, but you must be a member of NAMSAP to receive our subscription pricing. Not a member of NAMSAP? No problem! NAMSAP currently offers three options for a RED BOOK subscription.

- NAMSAP Member price: \$800 for a 12-month subscription.
- If you would like to join NAMSAP we offer a package price of \$975, which includes a NAMSAP membership that expires December 31, 2018.
- Additionally, if you have never been a member of NAMSAP and are currently a nurse lifecare planner we have a special offer of \$900, which includes a NAMSAP membership that expires December 31, 2018.

Please note that subscriptions are only provided upon confirmation of payment. Additionally, you must renew your NAMSAP membership in order to also renew your RED BOOK subscription at the same discounted rate.

6. How long is the subscription?

The subscription is good for 12 months.

7. Once NAMSAP receives my payment, when can I expect to receive my login information?

You can expect to receive your login information within one week.

8. What type of subscription is available through NAMSAP?

The subscription available through NAMSAP is single user. Which means that one person at a time may be logged in with a given set of login credentials. Multiple people can use the product but only one at a time.

9. Can multiple subscriptions be purchased by one individual or company?

If you are interested in obtaining multiple subscriptions for one individual or company, please contact NAMSAP at (225) 454-6164 or via email at info@namsap.org for special arrangements and pricing. A bulk price is only available for five or more subscriptions.

10. Is training available?

Yes, training is available at <https://micromedex.com/training/micromedex-clinical-knowledge-suite/red-book> once you are logged in.

Further there is also training for the custom list feature available at the same location. Both are available on demand and run less than fifteen minutes each.

11. **Who is NAMSAP?**

NAMSAP is the National Alliance for Medicare Set-Aside Professionals. NAMSAP was formed to help individuals and organizations address claims impacted by the Medicare Secondary Payer Statute (MSP). The MSP is federal legislation designed to prevent the shifting of responsibility from a primary payer to the federal government in liability and workers' compensation claims.

Current NAMSAP RED BOOK Subscribers

1. **If multiple people are using the subscription how can we prevent lockouts?**

When the person currently logged in has completed their task please click the logout button located in the upper right corner of the screen directly above the magnifying glass icon.

2. **I'm unable to log in to my account?**

Once you've confirmed that no one else is logged in to the account, it may help to clear your browser's cache, cookies and history. Also, please keep in mind the username is case sensitive, so use all caps.

3. **Who should I contact if I misplace or lose my username and/or password?**

Please click the "forgot password" link on your login screen and then contact NAMSAP at info@namsap.org or at (225) 454-6164. Please note, NAMSAP is currently only available during regular business hours, 8:30am – 5pm central time.

4. **Who should I contact if I have a problem with the RED BOOK link?**

Contact support information is provided in the email containing your log in credentials. Also, you can contact NAMSAP at info@namsap.org or at (225) 454-6164.