

## **Heather Branch**



Heather comes to the Petsitting Profession and NAPPS after a lifelong career in entertainment, newspaper, radio and TV. Heather was looking for a shift in her life and she says "What brought me to Petsitting was that Everytime I came home, my dog was always so Joyful and Happy to see me! – And I wanted More of That!!!" She enrolled in the Animal Behavior College and earned her certifications in Dog Obedience Training and Veterinary Assistantship, and mentored with a local petsitter who was certified through NAPPS. After two years their companies merged and the business skyrocketed!

The biggest focus and mission for her business is to make sure to provide quality, dependable pet care for their customers and everything they do comes from their hearts. All of the BFF Clients are Special; Heather says "We pride ourselves in knowing that our clients can be confident in leaving their pets in our care without worry. We have invested in this much-needed, quality service and have helped many people carry on with their workday guilt-free, or go on a much-needed vacation; without worry of who is watching their pet and what is going on at their house."

Best Friends Forever was awarded NAPPS Business of the Year 2014, Serves on the Conference Committee, and is NAPPS Certified. Integrity, a Spirit of Service, Cleanliness, Continuing Education, and Charity are the top priorities of her company.