

Stronger Together: Celebrating 40 Years of Progress



NORTH CAROLINA PRIMARY CARE CONFERENCE



2018 NC Primary Care Conference & Annual Meeting | Held in conjunction with the NC Office of Rural Health and the NC Association of Free and Charitable Clinics

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Welcome!

The 2018 North Carolina Primary Care Conference honors the 40th anniversary of the NC Community Health Center Association and the roots of our movement. Most of our current health centers began their service as rural health centers, free clinics, migrant health centers, local health departments, or hospital affiliated practices. Our shared legacy of care to North Carolina's most vulnerable residents includes attention to what's now called "Social Determinants of Health". Healthy centers found the means necessary through direct assistance or community resources to aid our patients in areas beyond direct medical care. This conference celebrates our history, while featuring new and innovative approaches to care delivery driven by a marketplace progressively advancing value-based payment models.

We encourage you to take advantage of the workshops and plenary sessions that highlight our NC safety-net collaborative efforts.

NORTH CAROLINA COMMUNITY HEALTH CENTER ASSOCIATION

OFFICERS

Chair – Brian Toomey, Piedmont Health Services
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Secretary – Kim Wagenaar, Cabarrus Rowan Community Health Centers
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Penella Washington, Advance Community Health
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Richard Hudspeth, Blue Ridge Community Health Services
Robert Spencer, Gaston Family Health Services
Rose Turner, Gateway Community Health Centers, Inc.
Scott Harrelson, Craven County Health Department
Shavonda Pugh, Bertie County Rural Health Association
Sheila Simmons, First Choice Community Health Centers
Teresa Strom, Hot Springs Health Program
Thomas McRary, West Caldwell Health Council
Tim Hall, Robeson Health Care Corporation
William Crumpton, Caswell Family Medical Center
Yvonne Long-Gee, Rural Health Group

AT-LARGE

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Clinician - S. Todd Wallenius, MD, Western NC Community Health Services
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NORTH CAROLINA ASSOCIATION OF FREE AND CHARITABLE CLINICS

OFFICERS

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Michael P. Lischke, Northwest AHEC, WFU School of Medicine
Sandy Motley, Davidson Medical Ministries Clinic
Theo McClammy, Caring Community Clinic
Tony Price, Moore Free and Charitable Care Clinic

Annual Meeting Planning Committee

Planning Committee Chair – Kim Schwartz, Roanoke-Chowan Community Health Center
Ex-Officio – E. Benjamin Money, North Carolina Community Health Center Association
Althea Johnson, MedNorth Community Health Center
Ann Absher, Wilkes County Health Department
Carolyn Allison, Charlotte Community Health Clinic
David Britt, Office of Rural Health
Michelle Lewis, Triad Adult & Pediatric Medicine
Nedra Edwards-Hines, Northwest Area Health Education Center
Randy Jordan, North Carolina Association of Free and Charitable Clinics
Robert Coble, Office of Rural Health
NCCHCA Staff – Josie Lane, North Carolina Community Health Center Association
NCCHCA Staff – Rosa Navarro, North Carolina Community Health Center Association

Continuing Education Credits:



Day 2, June 15

- .6 CEUs from Wake Forest School of Medicine
- 5.5 Contact Hours from Northwest AHEC
- Nurses: This educational activity (5.5 contact hours) can be applied toward your continuing competence plan for maintaining your current licensure with the North Carolina Board of Nursing.

Day 3, June 16

- .23 CEUs from Wake Forest School of Medicine
- 2.25 Contact Hours from Northwest AHEC
- Nurses: This educational activity (2.25 contact hours) can be applied toward your continuing competence plan for maintaining your current licensure with the North Carolina Board of Nursing.

Disclosures

All speakers have been asked to disclose any significant financial interest or relationship that they may have with the manufacturer(s) of any commercial product/service that is discussed as part of their presentation. Their responses are listed below.

The commercial support standards also require that their presentation be free of commercial bias and that any information regarding commercial products or services be based on scientific methods generally accepted by the medical community. When discussing therapeutic options, they have been asked to use only generic names. If it is necessary to use a trade name, then those of several companies are to be used. Further, should their presentation include discussion of any unlabeled/investigational use of a commercial product, they are required to disclose that information to the audience.

As of June 5, 2018, no speaker has anything to disclose as it relates to this activity.

Credit provided by **Northwest Area Health Education Center (AHEC), a program of Wake Forest School of Medicine and part of the NC AHEC System.**

Those interested in receiving credits must:

1. Sign the Continuing Education Credits sign-in sheet at the NCHCA registration desk.
2. Complete the online *Tracking to Success* evaluation. Once you complete the evaluation, you will be prompted to enter the information needed for your CEU certificate. Evaluations must be submitted no later than July 6, 2018. We encourage you to complete the feedback form, even if you are not interested in receiving CEUs.

Tracking to Success:

To continually improve the quality of the services we provide the North Carolina Community Health Center Association is focusing on an effort called "Tracking to Success." By asking what participants remember from conference workshops

and even more importantly, what participants *do* with their new knowledge and skills, we will be better able to determine—and improve upon—the quality of the training provided. This has been a year-long process that has included working with the Planning Committee and presenters selected to be on the program.

To help us with this effort, please be sure to complete the “Tracking to Success” online survey at the end of the conference. The survey link can be found in the new mobile app and will also be emailed out to participants. Your participation is crucial in helping us to improve the workshops in the future. Thank you in advance for your help!



Raffle Prizes:

NCCHCA wants to give special thanks to all organizations that donated raffle prizes. Prizes are raffled during most breaks or plenary sessions or will be noted on your program so be sure to stick around! If you are a winner, your name will be announced during meals or plenary sessions. **Here are three simple rules:**

1. If you're a winner, claim your gift **immediately** OR **at the NCCHCA registration table no later than Saturday, 16th at 8:30am** (when the registration desk closes).
2. You do not need to be present to win; however, **you must have your conference name** badge to claim the raffle and **no one else can claim it for you.**
3. Raffles **not claimed by Saturday the 16th at 8:30am** will be rotated back into the pool for closing raffles at Saturday's lunch at the Charlotte Community Health Center/ Goodwill of the Southern Piedmont.

Thursday, June 14, 2018

8:00 AM–9:00 AM	Breakfast on Your Own	
9:00 AM–5:00 PM	Conference Registration Desk Open Attendees may check-in at the NCCHCA conference registration desk at any time during this timeframe.	Symphony Foyer
9:00 AM–12:00 PM	North Carolina Association of Free and Charitable Clinics Board of Directors Meeting Only	Symphony VII
12:00 PM–1:00 PM	Lunch	Symphony IV
1:00 PM–5:00 PM	North Carolina Community Health Center Association Board of Directors Meeting	Symphony II and III
1:00 PM–5:00 PM	North Carolina Office of Rural Health Meeting	Symphony IV
1:00 PM–5:00 PM	North Carolina Association of Free and Charitable Clinics All Membership Meeting	Symphony V and VI
5:15 PM–6:30 PM	Welcome Reception <i>Sponsored by:</i> Start off the conference by celebrating, enjoying refreshments and light hors d'oeuvres at this welcome reception. Be sure to take a moment to mingle with colleagues and network with sponsors & exhibitors.	Craft City Social Club
6:30	Dinner on Your Own – ask the hotel concierge about options or check out your conference app: Links.	

Friday, June 15, 2018

7:30 AM–4:00 PM	Registration Desk Open Attendees may check-in at the NCCHCA conference registration desk at any time during this timeframe.	Symphony Foyer
8:00 AM–8:30 AM	Welcome Remarks & Breakfast <i>Sponsored by: Net Friends, Inc</i>	Symphony IV
8:30 AM–9:30 AM	Keynote Speaker From Unthinking to New Thinking to Keep Us from Sinking: Collaborations to Care for the Underserved <i>Sponsored by:</i> This keynote will provide a broad overview of cancer health disparities in the North Carolina region, an exploration of innovative approaches to addressing inequities through collaboration, and the importance of integrated partnerships. By the conclusion of this session participants will be able to:	Symphony IV

1. Improve our ability to recognize, question, comprehend and address multifactorial disparities in care in that limit access to care.
2. Explore common misconceptions and shared thinking practices that impede our ability to make progress in eliminating health care disparities.
3. Share lessons learned in creating solutions for vulnerable populations in effort to inspire the new thinking necessary to produce positive outcomes for the medically fragile.

Mellisa S. Wheeler, BSW, MHA, Director Disparities & Outreach, Levine Cancer Institute

9:30 AM–10:15 AM	Networking Break & Raffle Prizes Mingle with Sponsors and Exhibitors! <i>Sponsored by:</i>	Symphony Foyer
10:15 AM–11:15 AM	Community Health Centers – Our Legacy, Our Future <i>Sponsored by:</i> Join us for an intimate panel conversation between Community Health Center movement founder and two emerging leaders from our NC Community Health Centers. This panel will explore perspectives and experience around leadership development and mentorship in community health centers. <i>Dr. John Hatch, Retired Professor of Health Education, UNC Chapel Hill</i> <i>Shaunna Perez, MHS, PA-C, Program Director, Stedman-Wade Health Service</i> <i>Weyling White, MBA, Practice Administrator, Roanoke Chowan Community Health Center</i> Facilitator: <i>LaShun Huntley, MHA, Chief Executive Officer, United Health Centers</i>	Symphony IV
11:15 AM–11:45 PM	Networking Break & Raffle Prizes Mingle with Sponsors and Exhibitors! <i>Sponsored by:</i>	Symphony Foyer
11:45 AM–12:15 PM	Opening Remarks & Lunch <i>Sponsored by: UnitedHealthcare</i>	Symphony IV
12:15 PM–12:45 PM	Awards Ceremony North Carolina Community Health Center Association Awards Association Service Award Dr. Evelyn D. Schmidt Award for Outstanding Service Health Center Advocate Award Outstanding Provider Award Policymaker of the Year Award North Carolina Office of Rural Health Awards Outstanding Administrator of the Year Outstanding Board Member of the Year Outstanding Provider of the Year	Symphony IV

North Carolina Association of Free and Charitable Clinics Awards

The Don Lucey Award
Spirit of Free Clinics Award

Blue Cross and Blue Shield of North Carolina Foundation Award

Robert J. Greczyn, Jr., Community Health Center Leadership Award
2-minute Remarks from Sponsor: CommWell Health

12:45 PM–1:45 PM

Keynote Address: George Sigounas

Symphony IV

Dr. Sigounas, Administrator for the US DHHS Health Resources and Services Administration will be providing an overview of the healthcare landscape and sharing insights on best practices in patient care for CHCs. A Professor of Medicine at ECU's Brody School of Medicine in Greenville, NC for 23 years, he has extensive experience as a scientist and researcher (helping establish the Bone Marrow Transplantation Program) as well as teaching, mentoring, and health science and clinical partnerships.

*Dr. George Sigounas, Administrator, Health Resources and Services Administration
Introduction by: Thomas G. Irons, MD, Professor of Pediatrics, Associate Vice Chancellor for Regional Health Services, Medical Director of NC Agromedicine Institute*

Sponsored by: CommWell Health

1:45 PM–2:30 PM

Networking Break & Raffle Prizes

Symphony Foyer

Mingle with Sponsors and Exhibitors!
Sponsored by: BKD CPAs & Advisors

2:30 PM–3:45 PM

Concurrent Sessions

Symphony I

Session 1 – Utilizing the Strengths of a Community Pharmacy to Develop Unique Community Collaborations

NC MedAssist is a statewide safety-net and charitable pharmacy providing free prescription and over-the-counter medications to uninsured residents of North Carolina. In an effort to promote community engagement, NC MedAssist has partnered with a unique panel of local community providers to make free OTC medications and other free healthcare services available to local residents in need. Tens of thousands have already benefited from this innovative program.

By the conclusion of this session participants will be able to:

1. Identify opportunities to work with unique partners in their communities.
2. Know how to get media involved as a partner.
3. Implement follow-up tactics to sustain the relationships.

*Lori Giang, MBA, Chief Executive Officer, NC MedAssist
Nicole Banahene, MHA, Director of Partner Relations*

Symphony III

Session 2 – Collaborations between Non-Profits (C-A-Need; Fill-A-Need)

Caldwell County Shelter Home and West Caldwell Health Council, Inc. collaborate to assist women in need through services offered at the shelter. West Caldwell Health Council, Inc. offers medical services through their mobile medical unit in addition to mental/behavioral health services. This program affords women and children an opportunity to receive primary care services in a protected environment during a vulnerable period in their life. This session will focus on building collaborative arrangements between non-profit agencies to better facilitate access to care by vulnerable populations.

By the conclusion of this session participants will be able to:

1. Understand the need to build collaborative relationships.
2. Understand their value in creating greater access.
3. Look beyond traditional partners for collaborations

Tom McRary, Chief Executive Officer, West Caldwell Health Council, Inc.

Symphony V

Session 3 - Insiders & Outsiders - Encouraging Mountain Collaboration

Does every grant application you look at lately have a new section called "Collaboration"? Where does this come from and how are we doing it? Celo Health Center and the Celo Community have over 70 years of experience working inside and outside the so-called "local" community to try to bring about positive change. Let's look at some history and how those collaborations have and haven't worked.

By the conclusion of this session participants will be able to:

1. Tell a story about Celo Community.
2. Tell a story about your community.
3. Initiate a collaboration in your home community.

Tim Evans, MSW, LCSW, Celo Health Center

Robert Coble, MHA, North Carolina Office of Rural Health

Session 4 – Integrating Outreach into your Clinical Setting

Symphony VII

Medical providers are increasingly asked to address not only medical issues, but also social determinants of health in brief clinic encounters. Outreach workers are skilled at evaluating and addressing these social determinants and often know critical information about patients that effect treatment plans. This session will explore how to improve the communication and teamwork between outreach workers and medical providers to improve the care of patients.

By the conclusion of this session participants will be able to:

1. Understand the role and function of the outreach worker as a part of the medical team.
2. Increase clinical awareness and access for special populations.
3. Develop clinical initiatives into a successful model for outreach.
4. Communicate effectively with outreach workers to improve patient health outcomes.

*Bryan Parrish, Farmworker Health Outreach Manager, Piedmont Health Services
 Evan Ashkin, MD, Professor of Family Medicine, UNC Chapel Hill, Director Formerly
 Incarcerated Transition Program, Medical Director AccessCare of Central Carolina
 Rosa Miranda, MS, Farmworker Health Outreach Manager, Piedmont Health Services*

3:45 PM–4:15 PM

Networking Break & Raffle Prizes

Symphony Foyer

Mingle with Sponsors and Exhibitors!

Sponsored by:

4:15 PM–5:30 PM

Concurrent Sessions

Symphony I

**Session 1 - A Model for Collaboration and Impact in Communities, Clinics and Colleges:
 The Davidson Impact Fellowship Program**

The Davidson Impact Fellowship program involved 5 local Charlotte community healthcare organizations in 2017-2018: Charlotte Community Health Clinic, Community Free Clinic, Lake Norman Community Health Clinic, Matthews Free Medical Clinic and Ada Jenkins Center. The 5 Fellows contributed to their organizations' missions and target communities along with collaborating on a community-based learning program that focused on access to healthcare issues across all clinics. The panelists will discuss the impact that the Fellowship program and the Fellow had within their clinics and communities as well as the ways in which the program led to great collaboration amongst the involved clinics. The objective of the panel presentation is to offer an example of a program that offers local community health clinics highly qualified resources to further their missions while also providing recent Davidson College graduates high impact healthcare opportunities. The Davidson Impact Fellowship program fundamentally involves collaboration amongst the chosen clinics, college and communities in order to address critical social and health issues.

By the conclusion of this session participants will be able to:

1. Identify the key components of impact and collaboration that are fundamental to the Davidson Impact Fellowship program.
2. Name clear examples of heightened capacity Fellows have offered within their placement clinics.
3. Describe the way that the community-based learning project that Fellows and Clinics participated made strides as related to the issue of access to healthcare.

Bruno Mourao, Community Free Clinic

Carolyn Allison, Chief Executive Officer, Charlotte Community Health Center

Nancy Litton, Deputy Executive Director, Community Free Clinic
Rebecca Glavin, MBA, MSW, LCSW, Davidson Impact Fellowship Program Manager,
Davidson College

Symphony III

Session 2 - HealthNet Cabarrus – Collaborative Approach to Safety Net Care

HealthNet Cabarrus is a healthcare safety net system of care for Cabarrus County's uninsured population. This donated care model includes traditional and non-traditional community partners and utilizes relationships that emphasize communication and trust. Participants will explore the model and discuss the concepts with potential for use in their own communities.

By the conclusion of this session participants will be able to:

1. Understand the history of HealthNet Cabarrus.
2. Identify potential collaborative partners in a healthcare safety net system of care.
3. Describe one donated model of care for the low income uninsured.
4. Recognize and discuss current and future successes and challenges.

Jessica Castrodale, Community Outreach Coordinator, Carolinas Healthcare System-Northeast

Kim Wagenaar, CEO, Cabarrus Rowan Community Health Center

Marie Dockery, Executive Director, Community Free Clinic

Session 3 - Best Practices at your Clinics: 15-minute Shorts

Symphony V

Safety-net clinics throughout the State will highlight a program or best practice in their center in 15-minutes. Come learn about

- Hepatitis C: An Integrated Approach to a Cure – Hepatitis C is a growing problem in the United States, often referred to as a silent epidemic and often an invisible result of America's opioid crisis (CDC, 2017). The Hepatitis C virus (HCV) infection kills more people than any other infectious disease and is the leading cause of liver disease, liver cancer and liver transplants (CDC, 2017). Gaston Family Health Services (GFHS) is a community sponsored, family-centered provider of health care, health education and preventive care services without regard for the ability to pay. As such, we recognized the severity and impact of the epidemic within our served communities and embraced the challenge to develop and implement a process to test for and treat Hepatitis C. The Program incorporates evidence-based and effective treatment services while providing whole-person integrated care.

By the conclusion of this session participants will be able to:

1. Have a greater awareness of the Hepatitis C epidemic and its impact across the nation and within the State of North Carolina.
2. Identify an integrated care model for linking and treating Hepatitis C.

3. Strategize based on success and challenges from lessons learned.

Erin Hultgren, MPH, HIV/HCV Program Manager, Gaston Family Health Services
Erin Myer, LCSW, Director of Behavior Health, Gaston Family Health Services

- Innovative Uses of Telemedicine in Free and Charitable Clinics – This session is intended to describe the role of tele-medicine in the free clinic setting and the specific implementation of tele-neurology.

By the conclusion of this session participants will be able to:

4. Understand the role of tele-medicine in medical practice.
5. Describe the process for implementing tele-neurology in free clinics.

April Cook, Executive Director, Lake Norman Community Health Clinic
Randy Jordan, Chief Executive Officer, NC Association of Free & Charitable Clinics

Session 4 - Concussion Care for the Rural Athlete

Symphony VII

The incidence of concussion in sport continues to rise and the paperwork requirements by governing bodies seem to grow each day. Primary Care Providers are often charged with the evaluation and management of these invisible injuries. With a disparity in access to quality concussion care, athletes in rural North Carolina have specific challenges. This session will describe the process of growing an innovative idea in a rural primary care practice setting. We will outline steps to our Concussion Clinic's growth and provide specific examples of how we creatively addressed various obstacles.

By the conclusion of this session participants will be able to:

1. List the various components necessary for a successful concussion clinic.
2. Explain common obstacles and solutions to creating community partnerships.
3. Generate ideas for making an innovative idea sustainable.

Lisa Hooks, MBA, Executive Director, Mt. Olive Family Medicine Center, Inc.
Ashley Long, PhD, LAT, ATC, Concussion Clinic Coordinator, Mt. Olive Family Medicine

5:30 PM–6:30 PM

Young Professionals Networking Reception

Symphony VI

Sponsored by:



Are you part of the next generation of leaders in the health center movement? NCHCA invites conference attendees under 40 years of age and attendees of any age who are within their first five years of working in the health care safety-net to attend the Young Professionals Networking Reception. Network with fellow safety-net leaders and exchange ideas related to our dynamic health care system and career development in the health care field. **This event is free; however, space is limited, please RSVP during the registration process.**

6:00 PM–9:00 PM **40th Anniversary Dinner Reception** **Symphony IV**
Sponsored by: Carolina Complete Health Network
Don't miss out on NCCHCA's 40th Anniversary celebration!
Bring your appetite, bring your dancing shoes, bring your energy, and bring your PARTY ON. You won't want to miss these interactive festivities.

Saturday, June 16, 2018

7:30 AM–8:30 AM **Registration Desk Open** **Symphony Foyer**
Attendees may check-in at the NCCHCA conference registration desk at any time during this timeframe.

8:00 AM–9:00 AM **Breakfast** **Symphony IV**
Sponsored by:

9:00 AM–2:30 PM **Governance/Board Training for Non-Profit Clinics** **Symphony III**
A separate registration fee is required – you must have pre-registered and paid. This training will be hosted at the Sheraton Charlotte Hotel. Lunch & breaks are included.

Leading a non-profit board can be challenging and complex. Board effectiveness begins with a clear understanding of evolving roles and responsibilities. This one-day Governance Training will provide non-profit clinic board members with guidance around basic governance principles, how to address financial oversight challenges, and the role of board norms in preventing fraud, abuse, and conflicts of interest.

If you are a board member, you won't want to miss this interactive one-day training specifically geared toward the challenges you face today. Come share your experiences about "What Keeps You up at Night"!

****Lunch is included and will be served in Symphony Foyer at 12:00 PM; please return to Symphony III to enjoy your refreshments.***



9:00 AM–9:30 AM **Checkout of Sheraton Hotel & Transition to Charlotte Community Health Center**
Please check out of the Sheraton Charlotte Hotel immediately after breakfast proceed to the Charlotte Community Health Center/Goodwill Opportunity Campus.

The second day of the conference will be hosted at:

The Goodwill Industries of the Southern Piedmont

[Goodwill Opportunity Campus](#)

Co-located with the [Charlotte Community Health Center](#)

(along with other organizations providing services to the Charlotte community).

Address:

5301 Wilkinson Blvd., Charlotte, NC

The drive from the hotel is approximately 6 miles (10 minutes).

Rooms: 2351 and 2352 (Upstairs)

This day will include a tour of [Goodwill Opportunity Campus](#), a panel discussion highlighting collaborative efforts, and an exciting keynote address. With a focus on population health, we will hear from various partners throughout the state about how they are addressing social determinants of health in order to strengthen their North Carolina communities.

NCCCHA is not providing transportation to the Goodwill Opportunity Campus. Please check-out of the Sheraton Hotel Charlotte and proceed to the address above.

10:00 AM–10:30 AM

Welcome & Introduction of the Day

Rooms 2351 & 2352

Chris Jackson, President & CEO, Goodwill Industries of the Southern Piedmont

10:30 AM –11:15 AM

TOUR - Charlotte Community Health Center/Goodwill Opportunity Campus

In 2015, Goodwill announced plans to change the trajectory of poverty in the region by building the Goodwill Opportunity Campus, a state-of-the-art facility in west Charlotte that provides the area's most comprehensive collection of resources and opportunities for individuals facing multiple barriers to employment. The Goodwill Opportunity Campus benefits job seekers by offering a central location for coordinated services and helps Goodwill increase long-term support for clients in their journey to earn a family-sustaining wage.

The Leon Levine Foundation—along with many other generous corporations and individuals—helped launch the project's capital campaign with a \$1.2 million challenge grant. With support from the community, the 18-acre campus opened for services on June 30, 2016.

The 160,000-square-foot Leon Levine Opportunity Center, the flagship building of the campus, offers enhanced space to serve clients and improve operational efficiency not possible in Goodwill's previous facility. These improvements include space for strategic partners to provide client services related to food and nutrition, healthcare, finance, education, and legal services; private interview rooms; and the Play N' Learn center, a childcare drop-in center. Increased space in classrooms, computer labs and conference rooms enhances basic services and continuing education.

New community-based partners such as Charlotte Metro Credit Union, Charlotte Community Health Clinic, Common Wealth Charlotte and the Center for Community Transitions share permanent space on the campus to enhance the client experience. Working collaboratively with these organizations under one roof enables Goodwill to provide convenient access to services that positively influence clients' economic mobility.

11:15 AM – 12:30 PM

Highlighting Two Innovative NC Centers of Excellence/Programs Rooms 2351 & 2352

FIT Inmates in Transition

This session will highlight the partnership between the North Carolina Department of Public Safety, UNC Medical College, and community organizations Charlotte Community

Health Services and The Center for Community Transitions to assist chronically ill inmates transitioning from prison back to the community.

By the conclusion of this session participants will be able to:

1. Identify health, mental health, substance use issue for those returning from prison back into the community.
2. Discuss the states "remissioning" of the prison system to improve reentry and decrease recidivism
3. Understand how a collaborative model is needed to improve community outcomes.

Evan Ashkin, MD, Professor of Family Medicine, UNC Chapel Hill, Director Formerly Incarcerated Transition Program, Medical Director AccessCare of Central Carolina
Kim Polonsky, FNP, Charlotte Community Health Clinic
Myra Clark, CEO for The Center for Community Transitions

Medical Legal Partnerships at Work: Connecting Social Determinants and Health Care

Legal Aid of North Carolina's Medical-Legal Partnership Program (MLP) brings together health care providers and attorneys to address social and environmental determinants of poor health that may have a legal remedy, including: substandard housing conditions; domestic violence; food, income, and housing insecurity; improper denials of Medicaid and disability benefits; and failure to provide children with the special educational services to which they are entitled. During this session, attendees will learn more about Legal Aid of North Carolina's MLP, with a particular focus on its partnership with Lincoln Community Health Center's Healthcare for the Homeless Clinic, identifying the core components of our success and highlights of how the collaboration between health care and legal systems can positively impact the life quality of those in need.

By the conclusion of this session participants will be able to:

1. Explain the roles that legal advocates can play in collaborative efforts to address social determinants of health.
2. Understand how a Medical-Legal Partnership can operate within a community health center setting with a special focus on homeless populations.
3. Identify next steps to incorporate a Medical-Legal Partnership into efforts to address patients' needs around social determinants of health.

Charita K McCollers, MSW, LCSW, Clinical Case Manager/Social Worker, Lincoln Community Health Center
Jenna R. Long, Staff Attorney, Legal Aid of North Carolina

12:30 PM–1:00 PM

Lunch

Sponsored by: LabCorp

Rooms 2351 & 2352

1:00 PM–2:00 PM

Closing Keynote Speaker

Rooms 2351 & 2352

The Hero Effect: Being Your Best When It Matters the Most

Finish an enriching two days of programming with speaker Kevin Brown, who will share stories and inspiration about what it means to be a hero! Kevin is on a mission to help people and organizations embrace a simple philosophy that separates world class organizations and high-performance people from everybody else. He is passionate about helping people expand their vision, develop their potential, and grow their results.

Kevin Brown, Professional Speaker

2:00 PM–2:30 PM

Q&A/Wrap-Up/Closing and Grand Prize Raffle

Rooms 2351 & 2352

SAVE THE DATE!
NC PRIMARY CARE CONFERENCE
June 2019



North Carolina Association
of Free & Charitable Clinics



Rural Health
HEALTH AND HUMAN SERVICES