

# EDUCATION



# PIPELINE

The Leading Educational Resource for Safe Water in North Carolina

2026



THE OFFICIAL TRAINING CATALOG OF NC ONE WATER

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## CEU/PDH Credits

This catalog contains information on the education offerings of NC One Water. In an effort to make it easier to know which events are approved for which type of credit, we are now including icons next to each event. If an event is approved for credit, the icon corresponding to the approved credit will appear next to the event title. If an event is approved for multiple credits you will see multiple icons. See the key below:



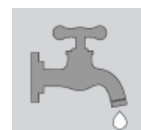
Approved for  
Maintenance  
Technologists



Approved for  
Wastewater  
Operators by the  
WPCSOCC.



Approved for  
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Approved for Water  
Treatment, Distribution,  
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the NCWTFOCB.



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# CALENDAR OF EVENTS (CURRENT AS OF 2/23/26)

## MARCH 2026

**March 9-13, 2026**

**ORC Backflow/Cross-Connection School**  
Raleigh, North Carolina

**March 9-April 10, 2026**

**Spring Wastewater Lab Analyst (WWLA) Exam Registration Window**

**March 10-13, 2026**

**Collection and Distribution School**  
Raleigh, North Carolina

**March 11-13, 2026**

**Meter Technician School**  
Raleigh, North Carolina

**March 12, 2026**

**Triangle SYP - Carolina Hurricanes Hockey Game**  
Raleigh, North Carolina

**March 17, 2026**

**Leading With Insight Seminar (Hosted by Utility Management)**  
Raleigh, North Carolina

**March 18, 2026**

**Charlotte GROW and SYP - Checkers Hockey Game**  
Charlotte, North Carolina

**March 19, 2026**

**Triangle GROW - Drive Shack Social**  
Raleigh, North Carolina

**March 19, 2026**

**Triangle GROW - Drive Shack Social**  
Raleigh, North Carolina

**March 26, 2026**

**Coastal GROW - PFAS with Pals: Technical Session and Happy Hour**  
Wilmington, North Carolina

## APRIL 2026

**April 2, 2026**

**Western GROW: Hendersonville French Broad River Intake Tour**  
Mills River, North Carolina

**April 15, 2026**

**Triangle SYP - Happy Hour & Trivia**  
Cary, North Carolina

**April 18, 2026**

**Charlotte SYP - Pickleball Happy Hour**  
Charlotte, North Carolina

**April 20-23, 2026**

**Maintenance Technologist School**  
Raleigh, North Carolina

**April 20-24, 2026**

**Biological Wastewater School**  
Raleigh, North Carolina

**April 21-24, 2026**

**Physical/Chemical School**  
Raleigh, North Carolina

**April 25, 2026**

**Water For People 5K**  
Raleigh/Charlotte, North Carolina

**April 27-29, 2026**

**Spring Conference**  
Concord, North Carolina

## MAY 2026

**May 1-31, 2026**

**Wastewater Lab Analyst Exam Window**  
Applications accepted through April 10

**May 2, 2026**

**Piedmont Model Water Tower Competition**  
Greensboro, North Carolina

**May 7, 2026**

**North Carolina Lab Technology Day**  
Raleigh, North Carolina

**May 9, 2026**

**Charlotte Model Water Tower Competition**  
Charlotte, North Carolina

## ONGOING

**January 1, 2026 - December 31, 2026**  
2027 Maintenance Tech Renewals

*Events are added throughout the year.  
For the most up-to-date list of events, visit [nconewater.org](https://nconewater.org).*





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# FREQUENTLY ASKED QUESTIONS

## Can I Register Early or On-Site?

The early registration deadline is listed with each event, and registrations are accepted on a first-come, first-served basis, therefore submitting your registration and payment before the early registration deadline does not guarantee you a space. If you want to register for an event on-site, please contact NC One Water.

## Are There Special Registration Types?

**Student Registration:** The student registration type is intended for high school students and individuals enrolled full-time at a community college or university. A student registration rate is not available for all events. If a student rate is available it will be included in the price list. Proof of full-time student status is required when registration form is submitted. A student ID is an acceptable form of proof. **Retired Member Registration:** The retired member registration type is intended for members of AWWA, WEF, or NC WEA who are retired and no longer employed in the water/wastewater industry. If a retired member rate is available it will be included in the pricing.

## Can I Record an Event?

Recording of any sounds or visual images and use of any recording device or medium now known, or later developed, is prohibited at all NC1W events unless prior written permission has been expressly granted by NC One Water.

## Why Do You Ask for the Last 4 of My SS#?

NC One Water's event attendance/contact hour tracking program uses the last four digits of your social security number in conjunction with your professional license number(s) as a unique identifier to verify who you are and to communicate to the appropriate agency when reporting your event attendance/contact hour record. We do NOT use your partial social security number for any other purpose. Your partial social security number will NOT be given out to anyone other than the appropriate reporting agency for your license. If you will not allow us to use the last four digits of your social security number, please indicate "refused" in the social security number blank. While we will still register you, we cannot guarantee accurate tracking of your attendance at these events.

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Integrated Project Delivery  
Smart Utility  
One Water  
Water Resources/Stormwater  
Industrial Water  
Remediation

Utility Performance  
Infrastructure  
Program Management  
Construction Management  
Compliance and Permitting  
Operations and Maintenance  
Emerging Contaminants and PFAS



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# FREQUENTLY ASKED QUESTIONS (CONTINUED)

## *Can I Substitute for Someone Else?*

**For In-Person Events:** Substitutions may be made at any point, including during registration at the event. Please inform staff as soon as possible so that we may have you complete the correct paperwork and handle any cost differences between members and non-members. Please be aware that if you choose to make substitutions during registration at the event (for in-person events only), you will need to arrive early so that you have enough time to complete the process before the program begins. **For virtual events:** Substitutions must be processed two business days before the event. Substitutions cannot be issued once a virtual event has started.

## *Does Attending the School Mean I'll Pass the Exam?*

Schools serve as a REVIEW for exams and represent the minimum required training. Students are reminded that success on a certification exam is a combination of education, training, and experience in the field. Since all of the relevant material cannot be covered during the school, it is expected that students will have studied extensively before the schools. All concepts covered on certification exams may NOT be covered at the school. Although successful completion of an approved school is a requirement to sit for any exam, it is not the only requirement. For a complete listing of the eligibility requirements, contact the appropriate agency.

## *How Will I Get My Certificate of Attendance?*

### **Special Programs and Seminars:**

After the event, staff will verify attendance and produce a contact hour record (digital certificate) for attendees. Certificates will be emailed to each attendee who has received contact hours no later than one week after the event.

### **Schools:**

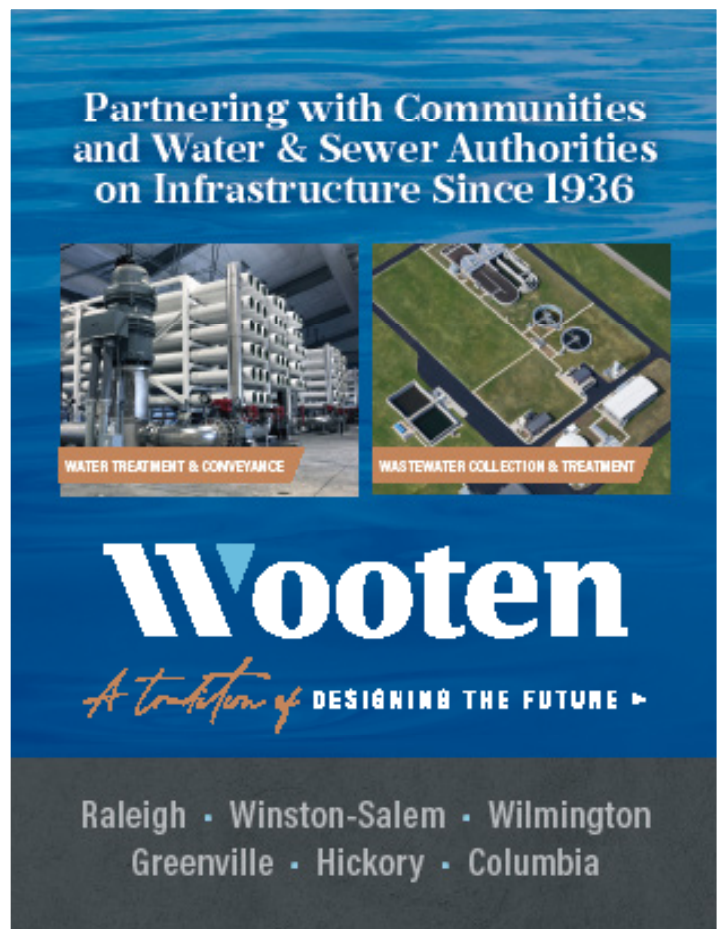
Participants who successfully complete a school will receive a certificate of attendance at the end of the school. This certificate will document attendance for use in demonstrating contact hours for professional growth requirements for certified wastewater operators & drinking water operators and PDHs for professional engineers. Refer to each school description for a definition of "successful completion." Each participant must pick up their own certificate at the conclusion of the event. NO certificates will be given out early or given to another individual. Certificates will be emailed to those who successfully complete the school, but are not present at the end to pick up their certificates.

### **Conferences:**

After the conference, staff will verify all scanned information and produce a contact hour record (digital certificate) for attendees. These records will be sent to each attendee who has received contact hours approximately four weeks after the conference. Records will be emailed for attendees who provide an email.

## *How Do I Get a Refund?*

Refunds for all NC One Water events must be received in writing by 5:00 p.m. on the closing registration date listed for the specific event(s). Refunds will not be issued for attendees that experience technical or equipment failures during a virtual event. Refunds cannot be issued once an event has started. Refund requests may be submitted online at [www.nconewater.org/requestforms](http://www.nconewater.org/requestforms). A \$50 administrative fee will be charged for all refunds due to attendee cancellation. All refunds will be made according to the original payment method. Refunds will not be processed until the conclusion of an event. Please allow 2-3 weeks after the event to receive your refund.



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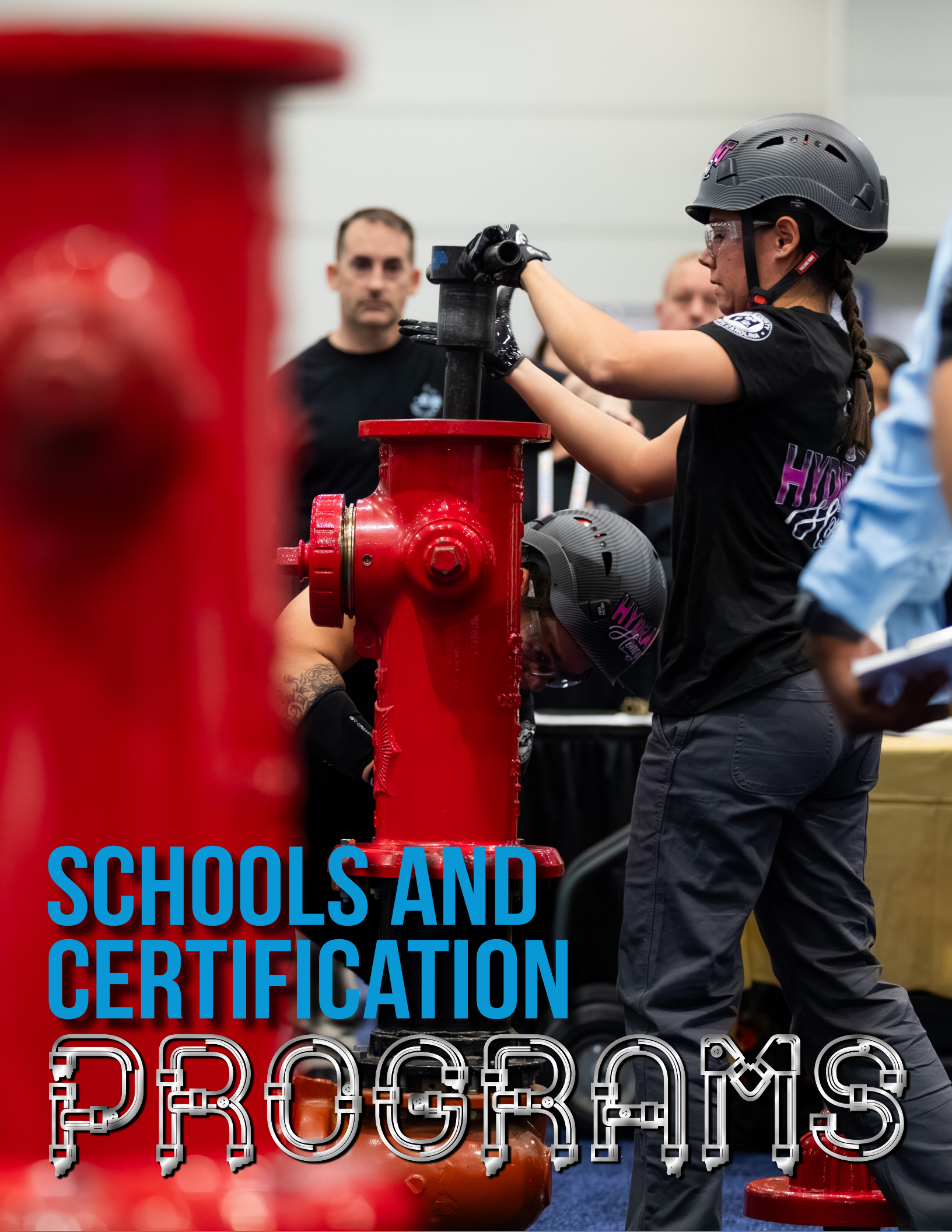
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# SCHOOLS AND CERTIFICATION

# PROGRAMS



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# BIOLOGICAL WASTEWATER SCHOOLS

## WHAT IS THE BIOLOGICAL WASTEWATER SCHOOL?

NC One Water offers two Wastewater Treatment Operators Schools annually: two schools for Biological Wastewater Treatment Plant Operators and one school for Physical/Chemical Wastewater Treatment Operators. These schools are intended to serve as **review** of basic concepts and aim to provide information that should help prepare the individual for the certification exam.

## COURSE DESCRIPTIONS

### Biological Wastewater - Grade I



#### Topics Include:

Intro to Wastewater, Wastewater Collection Systems, Grease Traps/Grease Interceptors, Pumps, Septic Tank/Sand Filters Systems, Preliminary Treatment, Wastewater Lagoons and Ponds, Constructed Wetlands, Intro to Activated Sludge, Disinfection, Sampling, Laboratory Procedures, Required Technical Knowledge, Applied Electricity, Instrumentation and Controls, Health and Safety, Laws and Regulations

#### Schedule

Monday: Registration 7:15 a.m., Class 8:00 a.m. - 4:30 p.m. (Breakfast on your own; Lunch included)

Tuesday-Thursday: 8:00 a.m. - 5:15 p.m. (Breakfast on your own; Lunch included)

Friday: 8:00 a.m. - 12:00 p.m. (Lunch not included.)

#### Contact Hours

- Approved for 34 hours of continuing education for by the WPCSOCC. Course ID: BE07110501



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# BIOLOGICAL WASTEWATER SCHOOLS (CONTINUED)

## Biological Wastewater - Grade II



### Topics Include:

Preliminary Treatment, Sedimentation and Flotation, Biology, Attached Growth Systems, Activated Sludge, Disinfection, Advanced Treatment, Solids Handling and Disposal, Sludge Digestion, Mechanical and Maintenance Operations, Instrumentation and Controls, Sampling, Laboratory Procedures, Required Technical Knowledge, Industrial Pretreatment, Laws and Regulations, Public Relations, Health and Safety

### Schedule

Monday: Registration 7:15 a.m., Class 8:00 a.m. - 5:30 p.m. (Breakfast on your own; Lunch included)  
Tuesday-Thursday: 8:00 a.m. - 5:15 p.m. (Breakfast on your own; Lunch included)  
Friday: 8:00 a.m. - 3:00 p.m. (Lunch included)

### Contact Hours

- Approved for 38 hours of continuing education for by the WPCSOCC. Course ID: BE07110502

## Biological Wastewater - Grade III



### Topics Include:

Biology, Attached Growth, Activated Sludge, Disinfection, Anaerobic Sludge Digestion, Sludge Conditioning, Sludge Disposal, Sampling, Lab Procedures, Public Relations, Pumps and Hydraulics, Industrial Pretreatment, Health and Safety, Personnel, Laws and Regulations, Wastewater Plant Security, Math Conversion Factors

### Schedule

Monday: Registration 7:15 a.m., Class 8:00 a.m. - 4:30 p.m. (Breakfast on your own; Lunch included)  
Tuesday-Thursday: 8:00 a.m. - 5:15 p.m. (Breakfast on your own; Lunch included)  
Friday: 8:00 a.m. - 12:15 p.m. (Lunch not included.)

### Contact Hours

- Approved for 35 hours of continuing education for by the WPCSOCC. Course ID: BE07120501

## Biological Wastewater - Grade IV



### Topics Include:

Activated Sludge, Biological Nutrient Removal, Reclaimed Water/Reuse, Disinfection, Anaerobic Sludge Digestion, Solids Handling and Disposal, Composting, Pumps and Hydraulics, Odor Control, Lab Procedures, Health and Safety, Industrial Pretreatment, Laws and Regulations,

Personnel, Public Relations, Budget and Finance, Wastewater Plant Security, Math Conversion Factors

### Schedule

Monday: Registration 7:15 a.m., Class 8:00 a.m. - 5:30 p.m. (Breakfast on your own; Lunch included)  
Tuesday-Thursday: 8:00 a.m. - 5:15 p.m. (Breakfast on your own; Lunch included)  
Friday: 8:00 a.m. - 4:00 p.m. (Lunch included)

### Contact Hours

- Approved for 39 hours of continuing education for by the WPCSOCC. Course ID: BE07120502

## Physical/Chemical - Grade I



### Topics Include:

Motors, Coupling, and Drive Mechanisms, Pumps, Hydraulic and Flow Measurement Equipment, Instrumentation, Clarification, Groundwater Remediation System, Treatment Using Granular Media Filtration and Microscreening, Flow and Load Equalization, Residual Solids Management, Ash Sedimentation Basin, Engines and Generators, Carbon Adsorption, Dissolved Air Flotation, Grease/Oil Removal



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# BIOLOGICAL WASTEWATER SCHOOLS (CONTINUED)

## Schedule

Tuesday: Registration 7:30 a.m., Class 8:00 a.m. - 4:30 p.m. (Breakfast on your own; Lunch included)

Wednesday: 8:00 a.m. - 5:30 p.m. (Breakfast on your own; Lunch included)

Thursday: 8:00 a.m. - 12:00 p.m. (Lunch not included)

## Contact Hours

- Approved for 18 hours of continuing education for by the WPCSOCC. Course ID: BE06210401
- Course ID for combined Grade I & II (28 hours): BE01190501

## Physical/Chemical - Grade II



### Topics Include:

Chemical Treatment Processes, Chlorination/Dechlorination and Ultraviolet Disinfection, pH Adjustment/ Neutralization, Coagulation, Rapid Mix, Flocculation, and Clarification, Metal Precipitation and Removal, Ultra-filtration (UF), Reverse Osmosis, Ion Exchange, Industrial Waste.

## Schedule

Thursday: 1:00 p.m. - 4:30 p.m. (Breakfast on your own; Lunch included)

Friday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

## Contact Hours

- Approved for 9 hours of continuing education for by the WPCSOCC. Course ID: BE01190501
- Course ID for combined Grade I & II (28 hours): BE01190501

## SUCCESSFUL COMPLETION

Successful completion constitutes attendance at a minimum of 80% of the school's total class hours. After the event, staff will verify attendance records and produce a contact hour record to submit to the State.

## EXAM INFORMATION

Exams will not be given at the end of the school. For questions about exams, dates, locations, participation requirements, certification qualifications or to obtain an exam application call 919-807-6353 or visit the NC DEQ website.

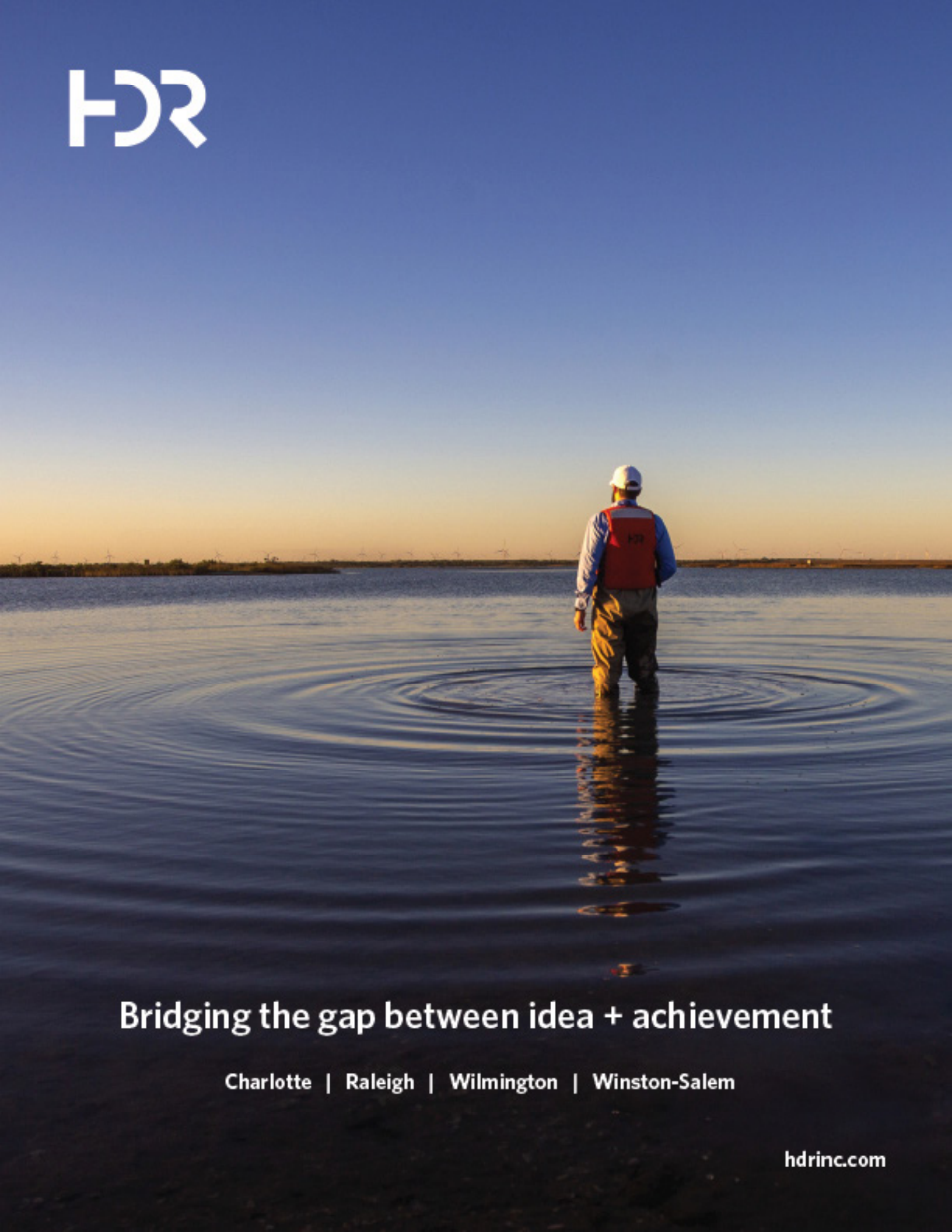


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# COLLECTION & DISTRIBUTION SCHOOLS

## WHAT IS THE COLLECTION & DISTRIBUTION SCHOOL?

The objective of the Collection and Distribution School is to **review** the basic concepts in the proper operation and maintenance of water distribution and wastewater collection systems. The curriculum will provide information that should be helpful in preparing a participant for the mandatory certification exams in Water Distribution, Backflow, and Wastewater Collection. Schools include course programs in: Water Distribution (C, B, & A), Wastewater Collection (I, II, III, and IV), Backflow Prevention/Cross-Connection Control, Shoring, and Meter Technician.

NC One Water offers three opportunities annually to attend the school across the state: the Western School, Central School, and the Coastal School.

## COURSE DESCRIPTIONS

### Backflow



#### Schedule

Monday - Thursday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

Friday: 8:00 a.m. - 12:00 p.m.

#### Contact Hours

- Wastewater Operators: This seminar is approved by the WPCSOCC for 25.0 contact hours for continuing education. Must be present for entire class to receive certificate of attendance. Course ID: CE11160012
- Water Treatment Facility Operators, Distribution Operators, Cross Connection/Backflow Operators: This seminar is approved for 25.0 contact hours for continuing education by the NCWTFOCB. Must be present for 80% of class to receive certificate of attendance. Course ID: 091346

#### PLEASE NOTE:

- Students who attend at least 80% of the class and DO NOT pass the practical exam are

not eligible to take the state certification exam, but will receive a certificate indicating the number of contact hours earned.

- Class space is limited.
- Students need to bring several small screwdrivers, a calculator, and should dress for a wet lab environment.

### Shoring



#### Schedule

Tuesday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

#### Contact Hours

- Wastewater Operators: This seminar is approved by the WPCSOCC for 6.0 contact hours for continuing education. Must be present for entire class to receive certificate of attendance. Course ID: CE01310102
- Water Treatment Facility Operators, Distribution Operators, Cross Connection/Backflow Operators: This seminar is approved for 6.0 contact hours for continuing education by the NCWTFOCB. Course ID: 091349

#### PLEASE NOTE:

- Must be present for 100% of class to receive certificate of attendance.

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# COLLECTION & DISTRIBUTION SCHOOLS (CONT.)

## Distribution C, B, and A



### Schedule

Wednesday 8:00 a.m.- 4:30 p.m. (Breakfast on your own; Lunch included)

Thursday 8:00 a.m.- 4:00 p.m. (Breakfast on your own; Lunch included)

Friday 8:00 a.m.- 12:00 p.m.

### Contact Hours

- Approved for 18.0 contact hours for continuing education for water operators by the NCWTFOCB. Must be present for 80% of class to receive certificate of attendance.
- C-Distribution NCWTFOCB Course ID: 091347
- B-Distribution NCWTFOCB Course ID: 091345
- A-Distribution NCWTFOCB Course ID: 091343
- Shoring is required to sit for the B-Distribution exam when the candidate is eligible to skip the C-Distribution exam. Please contact the NCWTFOCB at 919-707-9040 for more info.

## Collections I, II, III, and IV



### Schedule

Wednesday: 8:00 a.m. - 4:30 p.m. (Breakfast on your own; Lunch included)

Thursday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

Friday: 8:00 a.m. - 12:00 p.m.

### Contact Hours

- Approved for 17.0 contact hours for continuing education for wastewater operators by the NCWPCSOCC. Must be present for 80% of class to receive certificate of attendance.
- Collections 1: BE03241401
- Collections 2: BE03241402
- Collections 3: BE03241404
- Collections 4: BE03241403



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- Growing together



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## Projects

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- Impacting lives

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# COLLECTION & DISTRIBUTION SCHOOLS (CONT.)

## Meter Technician



### Schedule

Wednesday: Registration 7:30 a.m., Class 8:00 a.m. - 4:30 p.m. (Breakfast on your own; Lunch included)

Thursday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

Friday: 8:00 a.m. - 10:00 a.m., Exam 10:10 a.m. - noon

### Contact Hours

- Approved for 15.0 Contact Hours for continuing education for water operators by the NCWTFOCB. Course ID: 101623

### PLEASE NOTE

- The AWWA M6 Manual is the textbook used in the Meter Technician class. This book will be provided on the first day of the school, and students are encouraged to review prior to the exam. The manual is required to take the exam.
- The exam will be given at the end of the school on Friday.

## COURSE MATERIALS

Refer to the Textbook Reference Guide for a list suggested for these classes.

## SUCCESSFUL COMPLETION

Successful completion requirements for each course are listed beneath the course title in the Contact Hours section. After the event, staff will verify attendance records and issue a contact hour record (digital certificate) for qualifying attendees. These records will be emailed to participants who earned contact hours approximately one week after the event.

## EXAM INFORMATION

Exams will not be given at the end of the school (with the exception of Meter Technician). For questions about exams, dates, locations, participation requirements, certification qualifications or to obtain an exam application, call 919-807-6353 or visit the NC DEQ website.



# PFAS

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# CD SCHOOL VENDOR SHOW

## WHAT IS THE SCHOOL VENDOR SHOW?

At each Collection & Distribution school we host a Vendor Show to give attendees an opportunity to meet with their fellow students, instructors and vendors. We invite you to display products targeted towards Collection System Operators, Distribution System Operators, Meter Technicians, and Backflow/Cross-Connection Operators. Spaces can be reserved for a fee of \$250 (non-refundable) per Collection & Distribution School.

The 2026 Collection and Distribution School Exhibit Rules and Regulations printed on this page should address any questions that you may have. Please complete the application and return it with your fee. Your space cannot be guaranteed until your fee and application have been received.

## RULES AND GUIDELINES

- NC One Water will assign space to exhibitors based on the judgment of the Collection & Distribution School committee.
- Exhibit space is being provided with the understanding that NC One Water and/or any hosting location are not liable for any occurrences due to negligence of the exhibitor. Exhibitors agree to maintain such insurance that will fully protect NC One Water from any and all claims of any nature, including claims under the Workers' Compensation Act and for damages for personal injury, including death, which may arise in connection with the operation of the exhibitor's display and which is caused by negligence of the exhibitor.
- Exhibitors will abide by all other provisions of said rules and regulations, fire regulations and all other regulations of government agencies and/or any hosting location.
- Exhibitors will make their own arrangements for delivery and receipt of any shipments related to their exhibit.
- Exhibitors will make their own arrangements for any special audio-visual equipment they should require.
- NC One Water and its authorized representative(s) reserve the right to request modification of any questionable exhibit.

## Exhibit Space Description and Guidelines

Each exhibit space will include:

- Covered 6 foot table and 2 chairs
- Electrical service is available upon request (Please

- note on your registration if you need electricity.)
- Electronic copy of Collection & Distribution School attendance list
- Meal (included in registration)

### Exhibit space guidelines:

- Each exhibitor may provide their own sign.
- Exhibits must be set-up two hours before and broken down within one hour post-event.

## Application and Payment

Receipt of Exhibit Space Application AND \$250 (non-refundable) fee per school is required to reserve a space. Only one space will be allowed per company. In the event an exhibitor cancels, NC One Water will make the space available to the next party requesting exhibit space, based on the order in which requests were received. Questions? Call us at 919-784-9030.

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# MAINTENANCE TECHNOLOGIST SCHOOL

## WHAT IS THE MAINTENANCE TECHNOLOGIST SCHOOL?

Our maintenance training and certification program is designed to elevate and validate the knowledge and skills required to successfully perform maintenance activities in alignment with current professional standards.

NC One Water holds two annual Maintenance Technologist certification schools in the Spring and Summer of each year. Following the completion of a school, students can then register for one of three exam periods - one during the Spring, one during the Summer, or one in the Fall. Students must apply and be accepted to be able to take the exam, which takes place at various locations around the state.

## COURSE DESCRIPTIONS/REQUIREMENTS

### Maintenance Technologist - Class I



Class I instruction covers the basics of maintenance. Subjects covered will include the importance of lubrication and the importance of frequent equipment monitoring followed by routine preventive maintenance (PM). Class I is geared toward the apprentice-level person needing a foundation of terminology and the basic principles of PM. Basic math skills are required. Maintenance mechanics and technicians with experience may consider this level a review and preparation for the Class I exam to validate their knowledge.

#### Schedule

Monday-Wednesday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)  
Thursday: 8:00 a.m. - 12:00 p.m.

#### Contact Hours

- Wastewater Operators: This seminar is approved by the WPCSOCC for 23.0 contact hours for continuing education. Must be present for entire class to receive certificate of attendance. Course ID: BE06290901
- Water Treatment Facility Operators, Distribution Operators, Cross Connection/Backflow Operators: This seminar is approved for 23.0 contact hours for continuing education by the NCWTFOCB. Course ID: 091420

#### Eligibility Requirements

- High school diploma, GED, or equivalent
- One year of acceptable maintenance experience

in a water or wastewater system (acceptable maintenance experience for Class I includes lubricating, performing readings, conducting rounds, and performing routine preventive maintenance).

- No substitution of education for experience shall be permitted.

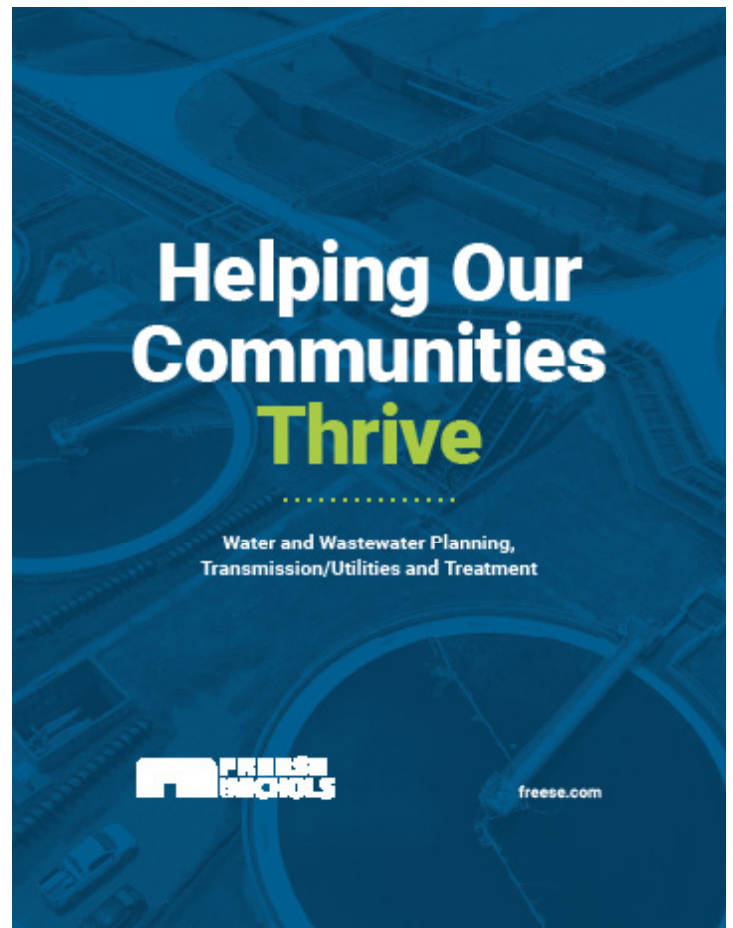
### Maintenance Technologist - Class II



Class II instruction will build on the principles of preventive maintenance covered in Class I by examining routine methods of equipment tear-down, performing repairs, and installing or reinstalling equipment. Prior knowledge of intermediate shop math concepts will be helpful for this and subsequent certification levels. Students preparing for Class II should refer to the Needs to Know and review the suggested readings well in advance of the school.

#### Schedule

Monday-Wednesday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)  
Thursday: 8:00 a.m. - 12:00 p.m.



# MAINTENANCE TECHNOLOGIST SCHOOL (CONT.)

## Contact Hours

- Wastewater Operators: This seminar is approved by the WPCSOCC for 23.0 contact hours for continuing education. Must be present for entire class to receive certificate of attendance. Course ID: BE03311101
- Water Treatment Facility Operators, Distribution Operators, Cross Connection/Backflow Operators: This seminar is approved for 23.0 contact hours for continuing education by the NCWTFOCB. Course ID: 208816

## Eligibility Requirements

- Hold an active Class I Maint. Tech Certificate and
- Successful completion of a NC One Water Class II Maintenance Technologist course, and
- Three years of acceptable maintenance experience in a water or wastewater system, with a minimum of two years performing Class II duties (acceptable maintenance experience for Class II includes tearing down equipment, performing repairs, and installing and reinstalling.)
- Substitution of related education for experience shall be permitted but shall not exceed 50% of the stated maintenance experience requirement.

## Maintenance Technologist - Class III



Class III is designed to demonstrate competency at the advanced skilled and journey working level. More specifically, Class III certification implies competence in the knowledge, skills, and abilities required to perform the core competencies of an advanced skilled and journey working level maintenance technologist.

## Schedule

Monday-Wednesday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

Thursday: 8:00 a.m. - 12:00 p.m.

## Contact Hours

- Wastewater Operators: This seminar is approved by the WPCSOCC for 23.0 contact hours for continuing education. Must be present for entire class to receive certificate of attendance. Course ID: BE03311102
- Water Treatment Facility Operators, Distribution Operators, Cross Connection/Backflow Operators: This seminar is approved for 23.0 contact hours for continuing education by the NCWTFOCB. Must be present for 80% of class to receive certificate of attendance. Course ID: 208817

## Eligibility Requirements

- Hold an active Class II Maintenance Technologist certificate, and
- Successful completion of a NC One Water Class III Maintenance Technologist course, and
- Possess five years of maintenance experience in a water or wastewater treatment facility, inspecting and supervising Class I and II duties and analyzing and performing predictive maintenance with a min. of two years performing Class III duties.
- Substitution of related education for experience shall be permitted but shall not exceed 50% of the stated maintenance experience requirement.



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# MAINTENANCE TECHNOLOGIST SCHOOL (CONT.)

## Maintenance Technologist - Class IV



Certified Maintenance Technologist IV Certification is designed to demonstrate competency at the Program Manager level whether as a Supervisor or Lead Person. Class IV certification implies competence in the knowledge, skills, and abilities required to perform all maintenance tech job duties at the supervisory and management level

### Schedule

Monday-Wednesday: 8:00 a.m. - 4:00 p.m. (Breakfast on your own; Lunch included)

Thursday: 8:00 a.m. - 12:00 p.m.

### Contact Hours

- Wastewater Operators: This seminar is approved by the WPCSOCC for 23.0 contact hours for continuing education. Must be present for entire class to receive certificate of attendance. Course ID: BE03311103
- Water Treatment Facility Operators, Distribution Operators, Cross Connection/Backflow Operators: This seminar is approved for 23.0 contact hours for continuing education by the NCWTFOCB. Must be present for 80% of class to receive certificate of attendance. Course ID: 208818

### Eligibility Requirements

- Hold an active Class III Maintenance Technologist certificate, and
- Successful completion of an NC One Water Class IV Maintenance Technologist School, and
- Possess a minimum of seven years of acceptable maintenance experience, including:
  - At least 1 year of supervisory experience, and
  - At least 1.5 years of acceptable maintenance experience in water or wastewater systems.
- Acceptable, related maintenance experience may be applied toward the remainder of the seven-year requirement; however, all candidates must have at least two years performing Class III duties and at least one year supervising others.
- Acceptable maintenance experience and duties for Class IV include: inspecting and supervising Class I, II, and III duties; recommending purchases; developing work and maintenance schedules; and evaluating personnel performance. Additional responsibilities may include participating in the establishment of goals, objectives, policies, and priorities; preparing and presenting staff reports and budgets; and designing and administering safety programs.
- Substitution of related education for experience is permitted but may not exceed 50% of the total experience requirement for Class IV.

## COURSE MATERIALS

Refer to the Textbook Reference Guide for a list suggested for these classes.

## SUCCESSFUL COMPLETION

Participants must successfully complete a minimum of 80% of the approved contact hours (excluding the exam). Those who meet this requirement will receive a certificate of attendance, distributed at the end of the school and serving as documentation for obtaining continuing education units (CEUs). For information on approved contact hours, refer to the Contact Hours section within each course description. For individuals who pass the exam, Maintenance Tech certificates of competence will be emailed after the exams have been evaluated.

## EXAMS

All MT Exams will be administered via computer-based testing (CBT). All eligible candidates will receive an email to schedule the exam. Exam costs are reflected in the registration price. If you require any specific testing accommodations due to the Americans with Disabilities Act (ADA), please notify us at least six (6) weeks in advance to ensure arrangements are completed.

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# MAINTENANCE TECHNOLOGIST SCHOOL (CONT.)

**Exam Retakes:** If a student fails their MT exam, they are eligible to retake the exam a maximum of three (3) times before having to retake the class. Students looking to re-take an exam should select the "Exam Only" option during registration.. Exam retake applications must be received by the deadline.

**Class I, II & III:** The Needs to Know Manual can be used as a study reference and is available for download on the Certifications and Exams page via our website.

**Class IV:** In addition to the Needs to Know Manual, candidates eligible for the Class IV exam will receive additional study materials attached to the notice to register via email.

## MAINTENANCE TECH RENEWALS

Renewals of valid certificates are required every year, following the successful completion of the examination. In order to renew, technologists must submit six (6) hours of continuing education hours approved by NC DEQ for water OR wastewater operators. Certifications must be renewed every year by December 31, after which renewals are considered "late" and may result in an increased fee.

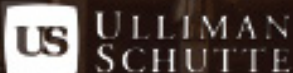
Renewal is accomplished either by (1) submitting continuing education hours and paying the renewal fee, or (2) by successful completion of the next certification level exam.



**Exam applications and more details regarding our certification programs can be found at**  
[nconewater.org/CertificationsandExams](https://nconewater.org/CertificationsandExams)



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# WW LAB ANALYST CERTIFICATION

## WHAT IS THE WASTEWATER LABORATORY ANALYST CERTIFICATION PROGRAM?

This voluntary analyst program was formed to advance the competence of the state's wastewater laboratory analysts to help insure the generation of precise and accurate data for the protection of our water resources.

## ELIGIBILITY DEFINITIONS

- Acceptable Wastewater Laboratory Experience: The total time spent conducting/supervising wastewater sampling and/or wastewater analyses in a laboratory, which performs wastewater analyses (including municipal, commercial, educational or other governmental laboratories).
  - One "work year" of acceptable wastewater laboratory experience shall equal 1800 hours of wastewater laboratory experience.
- Recognized Two-Year College or Technical School: An accredited two-year institution awarding degrees on the associate level.
- Recognized College or University: An accredited four-year institution awarding degrees on the bachelors level.

## RECIPROCITY

- Only those individuals who are recorded on the Association of Boards of Certification (ABC) Reciprocity Registry are eligible for Consideration for Certification by Reciprocity.
- A copy of the ABC reciprocity registry certification must accompany any request for certification by reciprocity

## CLASS I LABORATORY ANALYST

### Eligibility Requirements

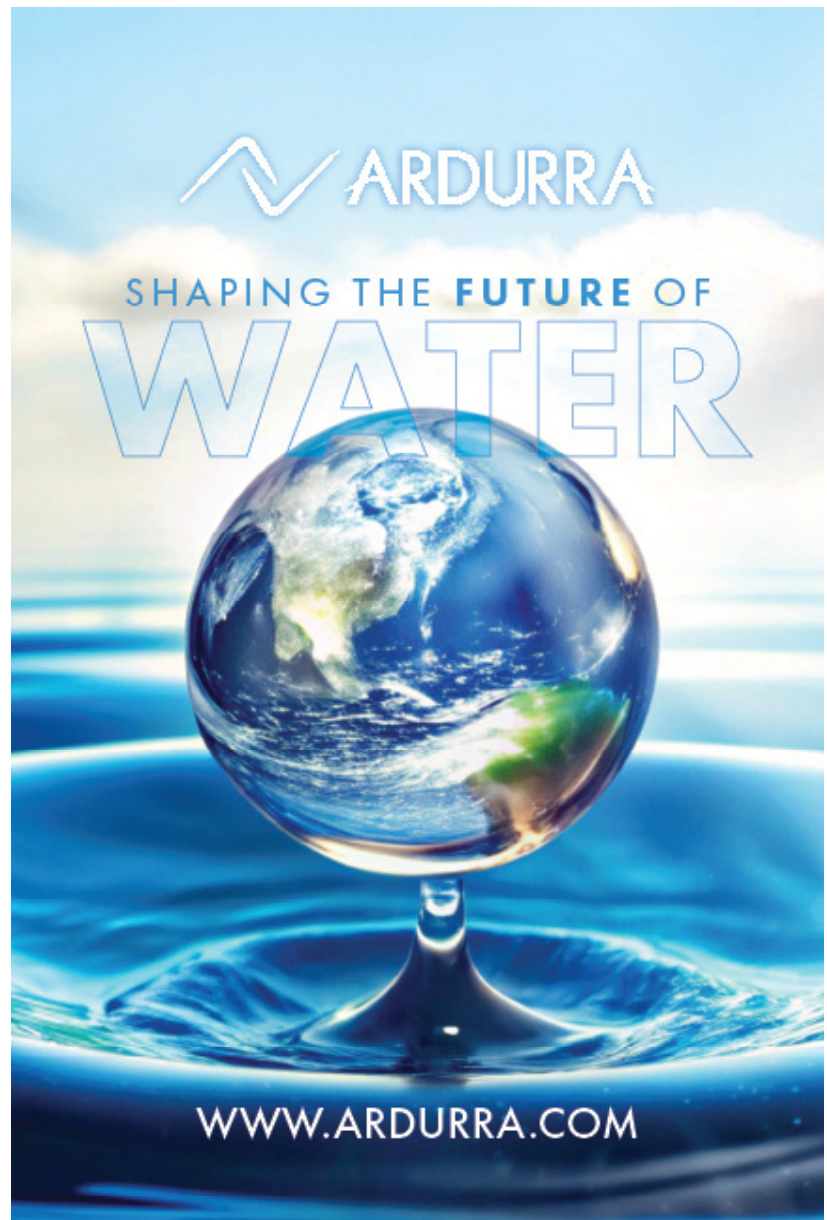
- 6 years of acceptable wastewater laboratory experience; or,
- Completion of 8th grade of school and 5 years of acceptable wastewater laboratory experience; or,
- Graduate of high school (or equivalent GED), 2-year college, or college or university with one year of acceptable of acceptable wastewater laboratory experience.

## CLASS II LABORATORY ANALYST

### Eligibility Requirements

An active Class I N.C. Wastewater Laboratory Analyst Certificate and one of the following:

- 8 years of acceptable wastewater laboratory experience; or
- Completion of 8th grade of school and 7 years of acceptable wastewater laboratory experience; or
- Graduate of high school, or equivalent GED, and 3 years of acceptable wastewater laboratory experience; or
- Graduate of a recognized 2-year college, technical school, college or university with related field and 1.5 years of acceptable wastewater laboratory experience.



# WW LAB ANALYST CERTIFICATION (CONT.)

## CLASS III LABORATORY ANALYST

### Eligibility Requirements

- An active Class II N.C. Wastewater Laboratory Analyst Certificate and one of the following:
- Graduate of high school, or equivalent GED, and 6 years of acceptable wastewater laboratory experience; or,
- Graduate of a recognized 2-year college or technical school with a major in natural or physical sciences, engineering or related field and 4 years of acceptable wastewater laboratory experience.
- Graduate of a recognized college or university with a major in natural or physical sciences, engineering or related field and 2 years of acceptable wastewater laboratory experience.

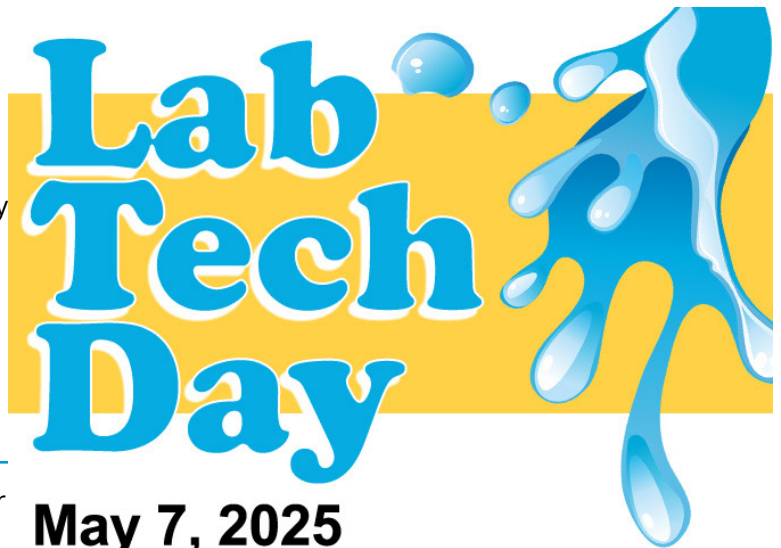
## CLASS IV LABORATORY ANALYST

### Eligibility Requirements

- An active Class III N.C. Wastewater Laboratory Analyst Certificate and one of the following:
- Graduate of high school, or equivalent GED, and 10 years of acceptable wastewater lab experience; or,
- Graduate of a recognized 2-year college or technical school with a major in natural or physical sciences, engineering or related field and 6 years of acceptable wastewater laboratory experience.
- Graduate of a recognized college or university with a major in natural or physical sciences, engineering or related field and 4 years of acceptable wastewater laboratory experience.

## EXAM INFORMATION

NC One Water has partnered with exam administrator ABC. Through their partnership with PSI, a national testing and assessment firm, the Wastewater Laboratory Analyst exams will be administered via computer-based testing. Students will complete an PSI exam registration form when they submit their analyst application. Once reviewed and approved, eligible applications will be processed and candidate information will be forwarded to the exam administrator. The exam administrator will contact eligible candidates with instructions on how to schedule the exam at their preferred location. Results will be processed after the exam window closes. Please allow 4 weeks to receive your certificates.



**May 7, 2025**

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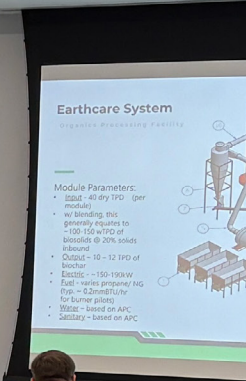
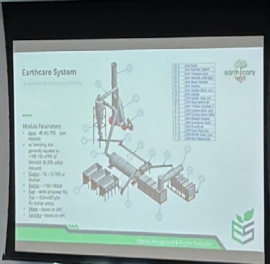
**NC DWR Lab Certification Branch**

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# SEMINARS AND SPECIAL

# PROGRAMS

# SEMINARS AND SPECIAL PROGRAMS

## WHAT ARE SEMINARS?

Seminars are topics chosen by our local workgroups and are open to anyone wishing to attend. Topics are chosen based on industry need and coordinated by our volunteers.

## 2026 SEMINARS (CURRENT AS OF 2/13/26)

### Utility Management Seminar

March 17, 2026, Raleigh, NC

Join us for the Annual Seminar hosted by our Utility Management Workgroup! Topics and CEU/PDH information coming soon!

### Water Regulations Seminar

August 13, 2026, Raleigh, NC

NC One Water is offering an opportunity for you to learn directly from NC Public Water Supply and Department of Water Quality Regulators. They will be presenting about hot drinking water and wastewater topics. Topics and CEU/PDH information coming soon!

### Biosolids Management Seminar

August 20 2026, Raleigh, NC

Join us for an seminar organized by the NC One Water Residuals and Biosolids Committee. Topics and CEU/PDH information coming soon!



Stay up-to-date with all upcoming seminars at [nconewater.org](http://nconewater.org)!



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# GROW EVENTS

## WHAT IS GROW?

Our vision is for regional GROW meetings to foster a sense of community among our valued members, serve as an informal setting to introduce non-members to the benefits of membership, and overall increase communication and coordination among water professionals in the region and across North Carolina.

All meetings are open and everyone, from any part of North Carolina is invited to attend.

To make GROWing easier, we have divided the state into Regions (pictured below). Each region has a multitude of networking and CEU/PDH opportunities they offer each year.



## UPCOMING GROW EVENTS

### WESTERN

**April 2, 2026**  
Hendersonville French  
Broad River Intake  
Tour  
Mills River, NC

### CHARLOTTE

**March 18, 2026**  
Checkers Hockey  
Game  
Charlotte, NC

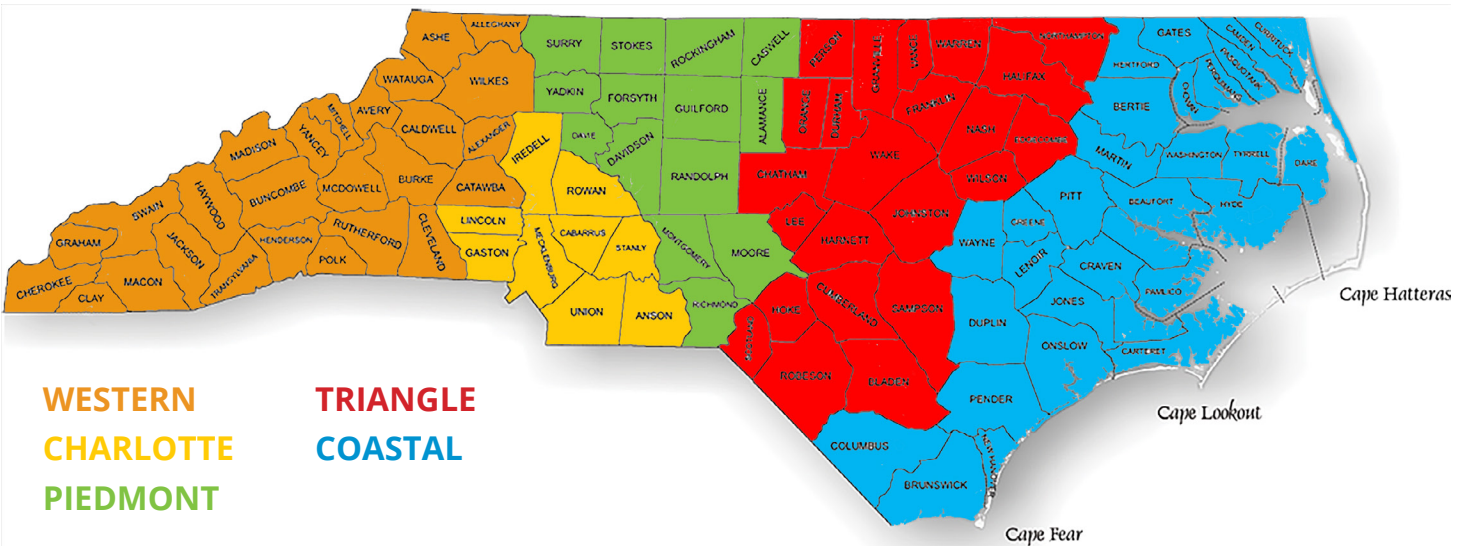
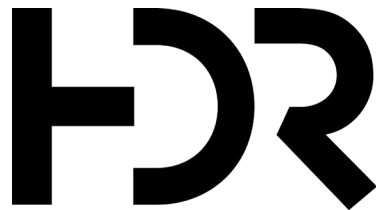
### TRIANGLE

**March 19, 2026**  
Drive Shack Social  
Raleigh, NC

### COASTAL

**March 26, 2026**  
PFAS with Pals:  
Technical Session and  
Social  
Wilmington, NC

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**TEXTBOOK  
PURCHASING**

**GUIDE**



## TEXTBOOK PURCHASING GUIDE

RELATED CLASS	BOOK TITLE
All	Math Manual <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>
Backflow	Backflow Prevention: Theory and Practice <i>One copy included in class registration; to be received during class</i>
Biological Wastewater I	Small Wastewater System Operation and Maintenance - Vol. 1 (Sacramento Manual)
	Small Wastewater System Operation and Maintenance - Vol. 2 (Sacramento Manual)
Biological Wastewater I & II	NC Biological Wastewater Treatment System Operators Training Course Standards - Grades I & II (Also known as Grade I & Needs to Know) <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>
Biological Wastewater II, III, & IV	Operation of Wastewater Treatment Plants - Vol. 1 (Sacramento Manual)
	Operation of Wastewater Treatment Plants - Vol. 2 (Sacramento Manual)
	Advanced Waste Treatment (Sacramento Manual)
Biological WW III & IV	NC Biological Wastewater Treatment System Operators Training Course Standards - Grades III & IV (Also known as Grade III & Needs to Know) <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>
Collections I, II, III, & IV	Wastewater Collection Operation & Maintenance - Vol. 1 (Sacramento Manual)
	Wastewater Collection Operation & Maintenance - Vol. 2 (Sacramento Manual)
	NC Collections System Operator's Needs to Know <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>
Distribution C, B, & A	WSO Water Distribution - Grades 1 & 2
	WSO Water Distribution - Grades 3 & 4
Maintenance Technologist	Pumps and Pumping
	Electric Fundamentals for Water and Wastewater
	Audel Mechanical Trades Pocket Manual, 4th Edition
	Water Treatment Plant Operation, Vol. I
	Water Treatment Plant Operation, Vol. II
	Industrial Maintenance
	Maintenance Manager's Standard Manual
	Millwrights and Mechanics Guide
	Utility Management - A Field Study Training Guide
	Operation of Municipal Wastewater Treatment Plants
	Water, Wastewater and Stormwater Infrastructure Management
	Maintenance Technologist Class I-IV - Needs to Know Manual & Core Competencies <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>
	Meter Technician
NC Water Meter Needs to Know Manual <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>	
Physical/Chemical	Industrial Waste Treatment, Vol. 1 (Sacramento Manual)
	Industrial Waste Treatment, Vol. 2 (Sacramento Manual)
	Pretreatment Facility Inspection (Sacramento Man.)
	Treatment of Metal Wastestreams (Sacramento Man.)
	Physical/Chemical Wastewater Operator's Needs to Know <i>Download for FREE at <a href="http://www.nconewater.org">www.nconewater.org</a>.</i>

**ALL BOOKS CAN BE PURCHASED ONLINE AT**  
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# Spring CONFERENCE

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