17th Annual NPSF Patient Safety Congress
APRIL 29 – MAY 1, 2015 Austin, Texas

SUPPORTER & EXHIBITOR GUIDE
and
SCHEDULE AT-A-GLANCE

For full program details including session descriptions, faculty information, and specifics on continuing education, download our mobile app: NPSF Congress 2015. Available in the iTunes Store and Google Play. Or check npsf.org/congress for session details and to download presentations.

Be sure to visit the Learning & Simulation Center in the GRAND BALLROOM, LEVEL 4, for Simulations, Exhibits, Posters, Receptions, Lunches, and Prize Drawings

DON’T MISS!
Welcome Reception, Wednesday, 4:15PM–6:15PM
Networking Reception, Thursday, 4:15PM–6:15PM
in the Learning & Simulation Center

@theNPSF will be tweeting from Congress
Use the hashtag #NPSF17 to join the conversation
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BOARD & FACULTY RECEPTION

RESEARCH KEYNOTE

Risk Management Foundation
of the Harvard Medical Institutions, Inc.

LEADERSHIP DAY

NPSF LUCIAN LEAPE INSTITUTE KEYNOTE

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MCKESSON

THE DOCTORS COMPANY FOUNDATION

Laerdal

Mallinckrodt Pharmaceuticals

The Joint Commission

Anthem

SonoSite FUJIFILM

PACIRA PHARMACEUTICALS, INC.

XENEX

GERM-ZAPPING ROBOTS

pwc

SSH

SafeHaven

PSQH
The National Patient Safety Foundation offers sincere thanks to these organizations, whose generous support of the 2015 NPSF Patient Safety Congress demonstrates their steadfast commitment to the goal of safer health care for all.

**PLATINUM**

**3M Health Care**
3M Center, Building 275-4E-01
St. Paul, MN 55144
651.733.7698 | www.3M.com/healthcare

3M is a global innovation company that never stops inventing. Over the years, our innovations have improved daily life for hundreds of millions of people all over the world. We have made driving at night easier, made buildings safer, and made consumer electronics lighter, less energy-intensive, and less harmful to the environment. We even helped put a man on the moon. Every day at 3M, one idea always leads to the next, igniting momentum to make progress possible around the world.

**GOLD**

**Hospital Corporation of America (HCA)**
Booth 204
One Park Plaza
Nashville, TN 37203
615.344.9551 | www.hcahealthcare.com

HCA is the nation’s leading provider of health care services, comprised of 165 hospitals and 115 freestanding surgery centers in 20 US states and England. HCA provides approximately 5% of all major hospital services in the US, with over 20 million patient encounters per year.

**SILVER**

**American Medical Association**
AMA Plaza
330 N. Wabash Ave.
Chicago, IL 60611-5885
800.621.8335 | www.ama-assn.org

Working with physicians, policymakers, medical educators and other leaders, the American Medical Association is committed to improving the health of our nation. We are advancing the practice of medicine by protecting the patient-physician relationship and by improving access to care for everyone, so that people can live longer, healthier lives.

**BD**
Booth 815/817
NPSF Patient Safety Coalition Member
1 Becton Drive
Franklin Lakes, NJ 07417
201.847.6800
www.bd.com and www.bdrxinc.com

BD is a leading medical technology company that partners with customers and stakeholders to address many of the world’s most pressing and evolving health needs. We are committed to advancing the quality, accessibility, safety and affordability of health care around the world. In 2015, BD welcomed CareFusion and its products into the BD family of solutions.

**BRONZE**

**Zynx Health**
NPSF Patient Safety Coalition Member
10880 Wilshire Boulevard, Suite 300
Los Angeles, CA 90024
855.367.ZYNX | www.zynxhealth.com

Zynx Health, part of the Hearst Health network, is the pioneer and market leader in evidence- and experience-based clinical improvement and mobile care solutions that provide the care guidance to enhance quality, improve care coordination, and decrease variation across an individual’s health journey. Zynx Health partners with health care organizations to continuously and measurably improve care every day, for every patient, every time.

**Brandix i3**
Booth 706
NPSF Patient Safety Coalition Member
221 1st Ave. SW, Suite 203,
Rochester, MN 55902
507.722.1028
www.healthcare.brandixi3.com

Brandix i3 is a health care innovation and interoperability partner with focus on patient safety and process improvement technology. We offer the most comprehensive workflow automation platform for improving health care reliability, mortality, and discovery and learning across the enterprise. Our solutions are designed to further the capabilities of your EHR, adverse reporting, analytics, and resource management tools to identify patient harm opportunities in near real time. Our goal is to empower your Quality and PI leaders with the technology needed to succeed.

**Hospira**
NPSF Patient Safety Coalition Member
275 N. Field Drive
Lake Forest, IL 60045
224.212.2000 | www.hospira.com

Hospira is the world’s leading provider of injectable drugs and infusion technologies, and a global leader in biosimilars. The company is headquartered in Lake Forest, Illinois, and has approximately 17,000 employees.

**BOARD & FACULTY RECEPTION**

**AIG**
175 Water Street
New York, NY 10038
1.877.TOSERVE
www.aig.com/us/patientsafety

For nearly 40 years, AIG has been a recognized market leader and has worked closely with brokers to provide innovative risk management, insurance, and claims services for wide-ranging health care risks. AIG’s patient safety consulting expertise and resources provide the health care industry with a broad spectrum of protection.

**RESEARCH KEYNOTE**

**CRICO Strategies**
Booth 610
101 Main Street
Cambridge, MA 02142
617.679.1300 | www.rmestrategies.com

CRICO, a recognized leader in evidence-based risk management, is a group of companies owned by and serving the Harvard medical community. CRICO Strategies was created to extend our patient safety mission beyond the Harvard-affiliated organizations through broad dissemination of products and services designed to reduce medical error and malpractice exposure.

**LEADERSHIP DAY**

**McKesson**
Booth 203
NPSF Patient Safety Coalition Member
5995 Windward Parkway
Alpharetta, GA 30005
www.mckesson.com

McKesson Technology Solutions provides software, services, and consulting to hospitals, physician offices, imaging centers, home health care agencies, and payors. We also provide interactive connectivity services that streamline clinical, financial, and administrative communications. McKesson technology services and solutions can help payors and providers alike in four critical areas: 1) managing core operations, 2) optimizing performance and quality, 3) connecting to improve quality and efficiency, and 4) support for value-based care. These are the four pillars of our Better Health 2020™ strategy.
NPSF LUCIAN LEAPE
INSTITUTE KEYNOTE
The Doctors Company Foundation
185 Greenwood Road
Napa, CA 94558
800.421.2368 | www.tdcfoundation.com

The purpose of The Doctors Company Foundation is to support patient safety education for health care professionals in training and in practice, patient safety research with clinically useful applications, and medical professional liability for doctors, surgeons, and other health professionals.

LEARNING & SIMULATION CENTER
Laerdal Medical
Booth 517/519
NPSF Patient Safety Coalition Member
167 Myers Corners Road
Wappingers Falls, NY 12590
845.297.7770 | www.laerdal.com

For more than 50 years, health care providers and educators have trusted Laerdal to offer products, services and solutions that help improve patient outcomes and survivability. By supporting the advancement of resuscitation science, improving medical education, and strengthening the chain of survival in communities worldwide, we help you save more lives.

WIRELESS INTERNET ACCESS
Mallinckrodt Pharmaceuticals
Booth 811/813
NPSF Patient Safety Coalition Member
12481 High Bluff Drive, #200
San Diego, CA 92130
858.436.1400 | www.mallinckrodt.com

Mallinckrodt is a global specialty biopharmaceutical and medical imaging business that develops, manufactures, markets, and distributes specialty pharmaceutical products and medical imaging agents. Mallinckrodt is an industry leader in intravenous analgesia for acute pain management.

POSTER SESSION
The Joint Commission
Booth 400
One Renaissance Blvd.
Oakbrook Terrace, IL 60181
630.792.5631
www.jointcommission.org

Founded in 1951, The Joint Commission seeks to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. The Joint Commission accredits and certifies nearly 21,000 health care organizations and programs in the United States. An independent, nonprofit organization, The Joint Commission is the nation’s oldest and largest standards-setting and accrediting body in health care.

SUPPORTING GRANT
Anthem Foundation
Booth 601
1120 Monument Circle
Indianapolis, IN 46204
317.488.6000 | www.antheminc.com

Anthem is working to transform health care with trusted and caring solutions. Our health plan companies deliver quality products and services that give their members access to the care they need. With more than 68 million people served by its affiliated companies, including more than 37 million enrolled in its family of health plans, Anthem is one of the nation’s leading health benefits companies.

CONGRESS SUPPORT
FUJIFILM SonoSite Inc.
Booth 207
NPSF Patient Safety Coalition Member
21919 30th Drive SE
Bothell, WA 98021
425.218.0128 | www.sonosite.com

FUJIFILM SonoSite Inc. is the innovator and world leader in bedside and point-of-care ultrasound, and an industry leader in ultra high-frequency micro-ultrasound technology. Headquartered near Seattle, the company is represented by 26 subsidiaries and a global distribution network in over 100 countries. SonoSite’s portable, compact systems are expanding the use of ultrasound across the clinical spectrum by cost-effectively bringing high-performance ultrasound to the point of patient care.

CHARGING STATIONS
Pacira Pharmaceuticals Inc.
Booth 306
NPSF Patient Safety Coalition Member
5 Sylvan Way, Suite 300
Parsippany, NJ 07054
973.254.4321 | www.pacira.com

Pacira Pharmaceuticals Inc. (NASDAQ: PCRX) is a specialty pharmaceutical company focused on the clinical and commercial development of new products that meet the needs of acute care practitioners and their patients. The company’s flagship product, EXPAREL® (bupivacaine liposome injectable suspension), a non-opioid local analgesic for postsurgical pain control, was commercially launched in the United States in April 2012. EXPAREL and two other products have successfully utilized DepoFoam®, a unique and proprietary product delivery technology that encapsulates drugs without altering their molecular structure, and releases them over a desired period of time.

THURSDAY BREAKFAST
Xenex
Booth 410
NPSF Patient Safety Coalition Member
121 Interpark Boulevard, Suite 104
San Antonio, TX 78216
800.553.0069 | www.xenex.com

Xenex Disinfection Services offers a pulsed xenon UV disinfection solution to quickly eliminate harmful bacteria, viruses, and spores that can cause hospital-acquired infections in the health care environment. Peer reviewed outcome studies using the Xenex system have led to a more than 50% reduction in hospital associated C. diff and MRSA infections.

FRIDAY BREAKFAST
PricewaterhouseCoopers
300 Madison Avenue
New York, NY 10017
646.471.3000 | www.pwc.com/us/en/

PwC’s Health Industries Group serves as a catalyst for change and the leading advisor to organizations across the health continuum. PwC draws from its broad perspective and capabilities across and beyond the health industries to help solve the array of emerging complex problems health organizations face, lead cultural and clinical transformation, and create a new sustainable model for care delivery that is quality-driven, patient-centered, and technology-enabled.

SIMULATION SUPPORT
Society for Simulation in Healthcare (SSH)
Booth 616
2021 L Street, NW, Suite 400
Washington, DC 20036
866.730.6127 | www.ssih.org

The Society for Simulation in Healthcare (SSH) represents the rapidly growing group of educators and researchers who utilize a variety of simulation techniques for education, testing, and research in healthcare. We are a broad-based, multi-disciplinary, multi-specialty, international society with ties to all medical specialties, nursing, allied health-paramedical personnel, and industry.

(Congress Supporters continue on the next page)
HAND SANITIZER STATIONS
SafeHaven Georgia-Pacific
Booth 307
133 Peachtree St. NE
Atlanta, GA 30303
866.435.5647 | gppro.com

Georgia-Pacific is a provider of dispensing systems, towel and tissue paper products, hand soap and sanitizers, and disposable wipes. Innovative product solutions have been developed to help improve hygiene, help reduce cross-contamination, and increase operational efficiency such as waste reduction. Brands include enMotion®, Compact®, SoiPull® and Brawny Industrial®.

FRIEND SUPPORTERS
CNA
333 S. Wabash Avenue
Chicago, IL 60604
312.822.5000 | www.cna.com

CNA provides insurance protection to over one million businesses and professionals in the US and internationally. Headquartered in Chicago, CNA works with a network of independent agents and brokers throughout the US, Canada, and Europe to provide distinctive value to customers via insurance solutions and services that help reduce risks in order to manage and grow businesses.

American Organization of Nurse Executives (AONE)
155 N. Wacker Drive
Chicago, IL 60606
312.422.2800 | www.aone.org

With a member base of 9,400+ strong, AONE provides certification, education, advocacy, and research to advance nursing leadership. We work to promote nursing leadership excellence and shape public policy for nursing practice and patient care, nationwide. Through our members, we are The Voice of Nursing Leadership.

Michigan Health & Hospital Association Keystone Center
Booth 404
6215 W. St. Joseph Highway
Lansing, MI 48917
517.323.3443 | www.mha.org

The MHA Keystone Center was created by Michigan hospitals in March 2003 and brings together hospitals, state and national patient safety experts, and evidence-based best practices to improve patient safety and reduce costs by improving the quality of care delivered at the bedside. It is a nonprofit organization and has been funded, to date, by MHA member hospitals, the Agency for Healthcare Research and Quality, Blue Cross Blue Shield of Michigan, the Centers for Medicare & Medicaid Services, the Centers for Disease Control and Prevention, and the Michigan Department of Community Health. The MHA Keystone Center is based at the headquarters of the Michigan Health & Hospital Association in Okemos, Michigan.

America's Essential Hospitals
1301 Pennsylvania Ave, NW, Suite 950
Washington, DC 20004
202.585.0100 | www.essentialhospitals.org

America’s Essential Hospitals is the leading association and champion for hospitals and health systems dedicated to high-quality care for all, including the most vulnerable. Since 1981, America’s Essential Hospitals has initiated, advanced, and preserved programs and policies that help these hospitals ensure access to care. It supports members with advocacy, policy development, research, and education. Our more than 250 members are vital to their communities, providing primary care through trauma care, disaster response, health professionals training, research, public health programs, and other services.

Quantrons
Booth S10/S12
475 Sycamore Drive
Milpitas, CA 95035
408.514.4903 | www.quantrons.com

Quantrons helps thousands of hospitals, health systems, and retail pharmacies perform the clinical, financial, and operational reporting and analysis needed for accountable care. Through the better use of data and analytics, Quantrons empowers customers to accurately measure and benchmark quality, improve safety performance, and lower the total cost of care.

Coverys
NPSF Patient Safety Coalition Member
One Financial Center
675 Atlantic Ave., 13th Floor
Boston, MA 02111
800.225.6168 | www.coverys.com

Coverys is a national medical professional liability insurance provider insuring more than 32,000 physicians and over 500 hospitals and clinics. With an emphasis on physician education and patient safety, Coverys is acknowledged as providing innovative risk management services to the health care community.

Graduate Programs in Healthcare Quality and Patient Safety
Northwestern University
633 N. St. Clair Street, 18th Floor
Chicago, IL 60611
312.503.5533
www.northwestern.edu/quality-safety

The fields of healthcare quality and patient safety have emerged as central to the development of good healthcare, and require acquisition of substantive knowledge and skills. The goal of Northwestern’s graduate programs is to educate and develop leaders in quality improvement and patient safety. All programs are part-time and designed for working professionals.

Covidien
NPSF Patient Safety Coalition Member
6135 Gunbarrel Avenue
Boulder, CO 80301
303.305.2200

Covidien is joining Medtronic, www.medtronic.com, headquartered in Dublin, Ireland, the global leader in medical technology – alleviating pain, restoring health and extending life for millions of people around the world. Medtronic operates in 160 countries with more than 85,000 employees around the world.

Stryker
Booth 507
4100 E. Millham Avenue
Kalamazoo, MI 49001
800.253.3210 | www.stryker.com

Stryker is a leading medical technology company, and together with our customers we are driven to make health care better. Stryker offers innovative reconstructive, medical, surgical, neurotechnology, spine and robotic arm assisted technologies to help people lead more active, satisfying lives.

DONOR
Kaiser Permanente
Kaiser Permanente
One Kaiser Plaza
Oakland, CA 94612
510.271.5800 | kp.org/share

Kaiser Permanente is one of the nation’s leading health care providers and not-for-profit health plans. Founded in 1945, Kaiser Permanente’s mission is to provide high-quality, affordable health care services and to improve the health of our 10 million members and the communities we serve.

MEDIA SUPPORT
Patient Safety & Quality Healthcare (PSQH)
506 Roswell Street, Suite 220
Marietta, GA 30060
770.431.0867 | www.psqh.com

Patient Safety & Quality Healthcare is a respected source of research, news, and practical tools for improving the safety and quality of health care. Readers of PSQH include clinical practitioners and directors, hospital executives, patient safety officers, risk managers, quality directors, IT professionals, engineers, business leaders, policy makers, and educators, among others. This diverse community of professionals also supplies the feature articles, research, case studies, and opinions published in PSQH. PSQH offers a print and digital bi-monthly magazine and a monthly eNewsletter.
2015 NPSF CONGRESS EXHIBITORS

LEARNING & SIMULATION CENTER
GRAND BALLROOM, LEVEL 4
Hours:
Wednesday, April 29, 4:15PM–6:15PM
Thursday, April 30, 12:00PM–1:30PM and 4:15PM–6:15PM
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NPSF Patient Safety Coalition Members
at the Learning & Simulation Center
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Brandix i3 .................. 706
FUJIFILM SonoSite ........ 207
Laerdal Medical ............. 517/519
Mallinckrodt Pharmaceuticals .... 811/813
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NPSF PATIENT SAFETY CONGRESS 2015 • 7
The National Patient Safety Foundation expresses appreciation to these organizations for their support of the NPSF Congress.

Agency for Healthcare Research and Quality 205
540 Gaither Road
Rockville, MD 20852
301.427.1364 | www.ahrq.gov

The Agency for Healthcare Research and Quality’s mission is to produce evidence to make health care safer, higher quality, more accessible, equitable, and affordable, and to work with the US Department of Health and Human Services and other partners to make sure that the evidence is understood and used.

Anthem Foundation 601
Supporting Grant
1120 Monument Circle
Indianapolis, IN 46204
317.488.6000 | www.antheminc.com

Anthem is working to transform health care with trusted and caring solutions. Our health plan companies deliver quality products and services that give their members access to the care they need. With more than 68 million people served by its affiliated companies, including more than 37 million enrolled in its family of health plans, Anthem is one of the nation’s leading health benefits companies.

Baxter Healthcare Corporation 603
One Baxter Parkway
Deerfield, IL 60015
224.948.2000 | www.baxter.com

Baxter International Inc. through its subsidiaries, develops, manufactures, and markets products that save and sustain the lives of people with hemophilia, immune disorders, infectious diseases, kidney disease, trauma, and other chronic and acute medical conditions. As a global, diversified healthcare company, Baxter applies a unique combination of expertise in medical devices, pharmaceuticals, and biotechnology to create products that advance patient care worldwide.

BD 815/817
Silver Supporter
NPSF Patient Safety Coalition Member
1 Becton Drive
Franklin Lakes, NJ 07417
201.847.6800
www.bdb.com and www.bdxic.com

BD is committed to improving injectable drug delivery and managing medication error risk for patients, hospital, nurses, and pharmacists. With the BD Simplist™ ready-to-administer, prefilled injectables, BD Rx is aiming to redefine injectable drug administration practice. The BD Inteliport™ System is a medication management solution for IV bolus injections that may help manage the risk of medication errors and improve documenta-

B-Line Medical 402
1300 19th Street NW, Suite 100
Washington, DC 20036
202.827.0719 | www.blinedical.com

B-Line Medical is a leader in medical simulation technologies specifically designed to capture and evaluate training activities. With a 98% client retention rate and the ability to integrate with the broadest range of devices in the industry, B-Line Medical enhances quality and efficiency by providing powerful tools for data capture/analysis.

Brandix i3 706
Bronze Supporter
NPSF Patient Safety Coalition Member
221 1st Ave. SW, Suite 203
Rochester, MN 55902
507.722.1028 | www.healthcare.brandixi3.com

Brandix i3 is a healthcare innovation and interoperability partner with focus on patient safety and process improvement technology. We offer the most comprehensive workflow automation platform for improving healthcare reliability, mortality, and discovery and learning across the enterprise. Our solutions are designed to further the capabilities of your EHR, adverse reporting, analytics and resource management tools to identify patient harm opportunities in near real time. Our goal is to empower your Quality and PI leaders with the technology needed to succeed.

Clarity Group Inc. 702
8725 West Higgins Road
Suite B10
Chicago, IL 60631
773.864.8280
www.claritygrp.com

Clarity Group is a health care resource specializing in integrated risk-quality-safety systems and captive insurance company development and management. Our products include the Healthcare SafetyZone® Portal – adverse event management module and claims module, consultative services in Risk-Quality-Safety, insurance brokerage, captive insurance and alternative risk financing, and Clarity PSO.

Code 806
12393 S. Gateway Park Place, Suite 600
Draper, UT 84020
801.495.2200 | www.codecorp.com

Code is a leader in developing barcoded solutions for positive patient identification, in both standalone applications and applications that are integrated into Health Information Systems. Code barcode readers are disinfectant-ready, easy to use, and read all barcodes, even on curved surfaces, making them the ideal for integration into patient care workflows.

CORPAK MedSystems 600
1001 Asbury Drive
Buffalo Grove, IL 60089
800.323.6305 | www.corpakmedsystems.com

CORPAK MedSystems is a global medical device company focused on enteral access technologies. CORPAK partners with customers to create clinical and economic solutions, enabling better patient outcomes. CORPAK provides a broad portfolio of enteral products including CORFLO feeding tubes, the FARRELL Valve System, and safety devices including the CORTRAK Enteral Access System.

Courtemanche & Associates 406
PO Box 23659
Charlotte, NC 28227
704.573.4535
www.courtemanche-assocs.com

Courtemanche & Associates is a nationally recognized health care consulting firm that provides regulatory compliance assessment, evaluation, recommendations, education, post-survey assistance, and ongoing support for health care leaders, administrators, and practitioners.

CRICO Strategies 610
Research Keynote Supporter
101 Main Street
Cambridge, MA 02142
617.679.1300 | www.rmf.harvard.edu

CRICO, a recognized leader in evidence-based risk management, is a group of companies owned by and serving the Harvard medical community. CRICO Strategies was created to extend our patient safety mission beyond the Harvard-affiliated organizations through broad dissemination of products and services designed to reduce medical error and malpractice exposure.

Datix (USA) Inc. 607
Melbury House
51 Wimbleton Hill Road
London SW19 7QW
+44 020 8971 1971 | www.datixusa.com

Datix is the leading supplier of patient safety software for health care risk management, incident and adverse event reporting. We are committed to improving patient safety and service user safety, with over 80 million+ people protected by our software. The software is widely used within both public and private health care organisations around the world.

EasySense 413
135 Beaver Street, Suite 307
Waltham, MA 02452
781.373.3228 | www.earlysense.com

EasySense delivers continuous monitoring solutions designed to enhance proactive patient care for non-IUC general care patients. The EasySense System provides continuous and contact-free monitoring of heart rate, respiratory rate, and motion for early detection of patient deterioration, fall prevention, and pressure ulcers prevention.

ECRI Institute 501
5200 Butler Pike
Plymouth Meeting, PA 19462
610.825.6000 | www.ecri.org

ECRI Institute is an independent nonprofit research ing the best approaches to improving patient care. Our unbiased, evidence-based research, information, membership programs, and educational services help you to lead your organization in assessing and addressing clinical quality, patient safety, and risk management challenges.

The 2015 NPSF Congress exhibition area features 450+ companies and organizations dedicated to patient safety, quality improvement, and safety science.
More and more hospitals and higher education institutions are using clinical simulation as a teaching strategy to prepare learners for the changing health care workplace. The best hospitals and academic institutions use EMS’ SIMULATIONiQ solutions to improve the skills of their health care providers for delivering better patient care.

Endur ID Inc.
8 Merrill Industrial Drive, Unit 4
Hampton NH 03842
603.758.1488 | endurid.com
Endur ID will be presenting and demonstrating our Patient Identification Solutions. Endur ID offers a complete solution including wristband media and software products. Endur ID wristbands are produced using standard laser printers, are waterproof, easy to produce, and comfortable. Endur ID offers media to fit almost any situation and from infants to seniors. Endur ID also leads in the incorporation of Color Coded Alerts on the Primary Wristband.

EZ Way Inc.
710 E. Main St
PO Box 89
Clarinda, IA 51632
800.627.8940 | www.ezliftings.com
EZ Way, “Your Complete Patient & Resident Lifting Solution,” manufacturer/distributor of patient transfer equipment featuring mobile floor lifts, sit-stands, ceiling lifts, lateral transfer and repositioning equipment for the safety of patients and caregivers. Now introducing the New EZ Bathing Line and EZ Multi-Purpose Stretcher/Chair!

FDA Center for Drug Evaluation and Research
1001 New Hampshire Ave.
Silver Spring, MD 20993
301.796.3700 | www.fda.gov
The FDA’s Center for Drug Evaluation and Research (CDER) makes sure that safe and effective drugs are available to improve the health of the American people. CDER ensures that prescription and over-the-counter drugs, both brand name and generic, work correctly and that the health benefits outweigh known risks.

FUJIFILM Sonosite Inc.
Congress Supporter
NPSF Patient Safety Coalition Member
21919 30th Drive SE
Bothell, WA 98021
425.218.0128 | www.sonosite.com
FUJIFILM Sonosite Inc. is the innovator and world leader in bedside and point-of-care ultrasound, and an industry leader in ultra high-frequency micro-ultrasound technology. Headquartered near Seattle, the company is represented by 26 subsidiaries and a global distribution network in over 100 countries. Sonosite’s portable, compact systems are expanding the use of ultrasound across the clinical spectrum by cost-effectively bringing high-performance ultrasound to the point of patient care.
develops, manufactures, markets, and distributes specialty pharmaceutical products and medical imaging agents. Mallinckrodt is an industry leader in intravenous analgesia for acute pain management.

McKesson Leadership Day Supporter

NPSF Patient Safety Coalition Member

5955 Windward Parkway
Alpharetta, GA 30005 | www.mckesson.com

McKesson Technology Solutions provides software, services, and consulting to hospitals, physicians, imaging centers, home health care agencies and payors. We also provide interactive connectivity services that streamline clinical, financial, and administrative communications. McKesson technology services and solutions can help payors and providers alike in four critical areas: 1) managing care operations, 2) optimizing performance and quality, 3) connecting to improve quality and efficiency, and 4) support for value-based care. These are the four pillars of our Better Health 2020 strategy.

MedStar Health

5565 Sterrett Place Suite 500
Columbia, MD 21044
410.772.6500 | medstarhealth.org

MedStar Health combines the best aspects of academic medicine, research, and innovation with a complete spectrum of clinical services to advance patient care. MedStar Health is a $4.2 billion, not-for-profit, regional health care system in the Maryland and Washington, DC, area.

MERCI

NPSF Patient Safety Coalition Member

3213 West Wheeler Street #178
Seattle, WA 98119
206.855.3260 | www.merciprogram.com

MERCI is a patient safety training enterprise designed specifically to serve hospitals in need of methodology, validation, and ongoing auditing to reduce procedural medical errors and improve patient safety. Our aim is to implement programs that provide training, maintenance of skills, and adherence to industry best practices to reduce preventable errors.

MHA Keystone Center/Johns Hopkins Armstrong Institute

2112 University Park Drive
Okemos, MI 48864
517.323.3443
hopkinsmedicine.org/Armstrong/mvp

CSP 4 MVP-VAP (CSP for Mechanically Ventilated Patients - Ventilator Associated Pneumonia) is a national collaborative quality improvement project funded through the Agency for Healthcare Research and Quality (AHRQ). CSP 4 MVP-VAP aims to improve the care for mechanically ventilated patients. By reducing the harms associated with mechanical ventilation, we will save lives, prevent suffering and reduce healthcare costs.

Midas+, A Xerox Company

505
4801 East Broadway Blvd, Suite 335
Tucson, AZ 85711
800.737.8835 | www.midasplus.com

With approximately 1,800 clients, Midas+ Solutions is the preferred health care quality outcomes improvement and strategic performance management partner. By leveraging our twenty-four years of market domain expertise, Midas+ clients outperform the median national hospital quality scores for value-based purchasing and other pay-for-performance programs.

Midmark Corporation

60 Vista Drive
Versailles, OH 45380
800.643.6275 | www.midmark.com

Midmark Corporation is committed to providing innovative products and solutions to health care professionals around the world. Offering full lines of exam and procedure tables, as well as workstations, casework, instrument processing, digital diagnostic solutions and more, Midmark is focused on continuously improving physician workflows and enhancing patient-caregiver interactions.

MRM Group LLC

NPSF Patient Safety Coalition Member

21 Oak Street, Suite 310
Hartford, CT 06106
860.920.5480 | www.mrmgroup.com

MRM Group™ empowers health care providers and institutions to increase patient safety, improve the patient experience, and eliminate preventable adverse events. Founded in 2003, MRM Group has transformed the way institutions think about patient safety education, creating a highly effective methodology that has proven to drive sustained practice change.

National Patient Safety Foundation

Foundation

268 Summer Street
6th Floor
Boston, MA 02210
617.391.9900 | www.npsf.org

The National Patient Safety Foundation’s vision is to create a world where patients and those who care for them are free from harm. A central voice for patient safety since 1997, NPSF partners with patients and families, the health care community, and key stakeholders to advance patient safety and health care workforce safety and disseminate strategies to prevent harm. NPSF is an independent, not-for-profit 501(c)(3) organization.

Nuance

302
1 Wayside Road
Burlington, MA 01803
781.565.5000 | www.nuance.com/healthcare

Nuance’s diagnostic solutions are powering an advanced approach to clinical documentation driving better outcomes. PowerScribe® 360 is a critical component within the radiology workflow and a trusted solution enabling quality, efficient, structured yet personalized reporting. For radiology and beyond, PowerShare Image Share offers the world’s largest network for secure, quick and easy sharing of reports and images improving quality of care.

Ob Hospitalist Group

311
10 Centimeters Drive
Mauldin, SC 29662
803.967.2289 | www.obhg.com

Ob Hospitalist Group is the largest dedicated OB/GYN hospitalist provider in the nation, leading the industry in developing and managing in-house hospitalist programs staffed with highly skilled, board-certified OB/GYNs 24 hours a day,
2015 NPSF CONGRESS EXHIBITORS

365 days a year. Our mission of elevating the quality and safety of women’s health care has resulted in a unique, comprehensive, financially viable OB/GYN hospitalist program that supports nurses, physicians, and our hospital partners. We proudly serve women, newborns, and their families.

Pacira Pharmaceuticals Inc. 306
Charging Stations Supporter
NPSF Patient Safety Coalition Member
5 Sylvan Way, Suite 300
 Parsippany, NJ 07054
973.254.4321  www.pacira.com

Pacira Pharmaceuticals Inc. (NASDAQ: PCRX) is a specialty pharmaceutical company focused on the clinical and commercial development of new products that meet the needs of acute care practitioners and their patients. The company’s flagship product, EXPAREL® (bupivacaine liposome injectable suspension), a non-opioid local anesthetic for postsurgical pain control, was commercially launched in the United States in April 2012. EXPAREL and two other products have successfully utilized DepoFoam®, a unique and proprietary product delivery technology that encapsulates drugs without altering their molecular structure, and releases them over a desired period of time.

Pascal Metrics Inc. 315
1025 Thomas Jefferson St. NW
Suite 420 East
Washington, DC 20007
202.333.9090  www.pascalmetrics.com

Pascal Metrics is a Patient Safety Organization (PSO) offering patient safety and performance improvement services that reduce all-cause harm and associated costs using real-time data.

Pavisse Incident Management 511/513
Solution
90 New Montgomery St., 13th Floor
San Francisco, CA 94105
415.369.8460
www.pavisse.com

Pavisse™ is an end-to-end enterprise incident management system powered by an integrated workflow for incidents, CAPs, peer review, claims, audits, and reporting. It dynamically manages incidents and supports any taxonomy including patient safety, employee/non-employee, security operations, environment, and HIPAA. Compliant with all standards, the system is scalable for any organization.

Perkins Healthcare Technologies 313
700 International Parkway, Suite 100
Richardson, TX 75081
214.828.4545  www.perkins-HT.com

Perkins Healthcare Technologies provides a patient observation and fall prevention video system. This system provides centralized patient observation and a virtual bed-rail boundary that alerts staff to potential falls and allows for immediate communication with the patient to avert the fall.

Philips Healthcare 411
300 Minuteman Road
Andover, MA 01810
800.453.6860 www.usa.philips.com/healthcare

At Philips, we look beyond technology to the experiences of patients, providers and caregivers across the health continuum from healthy living to prevention, diagnosis, treatment, recovery, and home care. We unlock insights leading to innovative solutions that help deliver better care at lower costs. It’s a unique perspective empowering us all to create a healthier future.

Quantros 510/512
Friend Supporter
475 Sycamore Drive
Milpitas, CA 95035
408.514.4903  www.quantros.com

Quantros helps thousands of hospitals, health systems, and retail pharmacies perform the clinical, financial, and operational reporting and analysis needed for accountable care. Through the better use of data and analytics, Quantros empowers customers to accurately measure and benchmark quality, improve safety performance, and lower the total cost of care.

RF Surgical Systems Inc. 704
5929 Landau Court
Carlsbad, CA 92008
760.827.1500  www.rf surg.com

RF Surgical Systems is the market leader in the detection and prevention of retained surgical items. The RF Assure Detection System is the preferred solution in more than 4,500 OR, trauma, and L&D suites nationwide. RF Surgical Systems Inc. is based in Carlsbad, CA.

RL Solutions 705/707
1 Yonge Street, Suite 2300
Toronto, Ontario
Canada M5E 1E5
416.410.8456  www.rlsolutions.com

RL Solutions designs innovative health care software for patient feedback, incident reporting and risk management, infection surveillance, and claims management. At RL Solutions, nurturing long-lasting relationships with our clients is what we do best. We have over 1,500 clients, including health care networks, hospitals, long-term care facilities, and more. RL Solutions is a global company with offices in Canada, the United States, Australia, and the United Kingdom.

Safe & Reliable Healthcare 612
200 Pope Road
Concord, MA 01742
978.369.0514  www.safeandreliablecare.com

Managed by Drs. Allan Frankel and Michael Leonard, physician leaders actively improving health care for 25 years, Safe & Reliable Healthcare (SRH) partners with organizations to transform culture and foster nimble learning using integrated and modular surveys (safety, engagement, burnout, worklife balance), organizational assessments, clinical risk reduction interventions, and strategic relationships.

Safehaven Georgia-Pacific 307
Hand Sanitizer Stations Supporter
133 Peachtree St. NE
Atlanta, GA 30303
866.435.5647  www.gppro.com

Georgia-Pacific is a provider of dispensing systems, towel and tissue paper products, hand soap and sanitizers, and disposable wipes. Innovative product solutions have been developed to help improve hygiene, help reduce cross-contamination, and increase operational efficiency such as waste reduction. Brands include enMotion®, Compact®, SofPull® and Bravury Industrial®.

Sage Products 412
NPSF Patient Safety Coalition Member
3909 Three Oaks Road
Cary, IL 60013
800.323.2220  www.sageproducts.com

Sage Products LLC is a worldwide leader in prevention healthcare products that deliver extraordinary outcomes for patients and healthcare providers. Our innovative products make it easier for nurses to deliver essential patient care by addressing the risk factors that can lead to hospital-acquired infections, skin breakdown and staff injury.

Sedgwick 503
1100 Ridgeway Loop
Memphis, TN 38120
800.625.6588  www.sedgwick.com

Sedgwick Professional Liability delivers high quality, highly customized claims and risk management services to clients who value personalized service and superior results. Sedgwick’s Professional Liability division has the most offices and claims professionals of any TPA in the country.

Sensium Healthcare 202
115 Olympic Avenue Building
3 Milton Park
Abingdon Oxfordshire OX14 4SA
United Kingdom
(+44 1235) 438950
www.sensium-healthcare.com

Sensium Healthcare is a global pioneer in wireless monitoring of vital signs. The company’s focus is on ultra-low power, lightweight, monitoring solutions which improve patient care and safety, shorten hospital stays, and reduce healthcare costs. Sensium uses wireless innovation to deliver clinical support alongside ultimate patient comfort, confidence, and mobility.

Sentec AG, by Master Distributor 416
Bemes Inc.
800 Sun Park Drive
Fenton, MO 63026
800.969.2363 www.bemes.com or www.sentec.ch

The SDMS provides ACCURATE, continuous, non-invasive real-time monitoring of patient arterial CO2, oxygen saturation and heart rate utilizing the “V-Sign Sensor,” the world’s only DIGITAL transcutaneous sensor. Through accurate real-time monitoring and patient trend memory, we can better assess patient ventilation and oxygenation in all clinical settings.
Skylight Healthcare Systems  206
10935 Vista Sorrento Parkway, Suite 350
San Diego, CA 92130
858.523.3700 | www.skylight.com
Skylight Healthcare Systems delivers a technology platform that engages and empowers patients and providers while improving clinical efficiency, enabling information technology integration, and enhancing the patient experience. Using common technologies including televisions, computers, and mobile devices, Skylight Interactive addresses patient and family needs in health education, care services, and communication.

Society for Simulation in Healthcare  616
Simulation Supporter
2021 L Street, NW, Suite 400
Washington, DC 20036
866.730.6127 | www.ssih.org
The Society for Simulation in Healthcare (SSH) represents the rapidly growing group of educators and researchers who utilize a variety of simulation techniques for education, testing, and research in healthcare. We are a broad-based, multi-disciplinary, multi-specialty, international society with ties to all medical specialties, nursing, allied health paramedical personnel, and industry.

SolidLine Media  305
180 West Washington Street, 12th Floor
Chicago, IL 60602
312.648.6601 | www.minuteformedicine.com
Minute for Medicine is a 52-week series of 1-minute videos each of which focuses on a single patient safety, high-quality health care delivery topic. Separated into 7 easy-to-follow categories, topics range from Shared Decision Making to Hand Hygiene, and everything in between. The videos are short, fun, and entertaining. But most importantly, these videos remind health care professionals to think about important patient safety topics every week.

Standard Register Healthcare  304
NPSF Patient Safety Coalition Member
600 Albany Street
Dayton, OH 45417
937.221.2283
www.standardregisterhealthcare.com
With over 80 years of experience managing the critical information and workflows in healthcare, we bring together leading technologies with best practices to develop solutions to facilitate communication with patients, families, and caregivers to improve the coordination of care and achieve desired outcomes.

Stratus Video Interpreting  807
600 Cleveland Street, Suite 1000
Clearwater, FL 33755
855.865.8778 | www.stratusvideo.com
Stratus Video is a video remote interpretation provider that connects health care professionals with experienced, medically certified video interpreters on-demand, 24 hours a day. Stratus covers over 175 languages and every call is answered within 30 seconds, helping to treat limited English proficiency patients quickly and efficiently all over the US.

Stryker  507
Friend Supporter
4100 E. Milham Avenue
Kalamazoo, MI 49001
800.253.3210 | www.stryker.com
Stryker is a leading medical technology company, and together with our customers we are driven to make health care better. Stryker offers innovative reconstructive, medical, surgical, neurotechnology, spine and robotic arm assisted technologies to help people lead more active, satisfying lives.

The Sullivan Group  201
15. 450 Summit Ave., Suite 320
Oakbrook Terrace, IL 60181
630.268.1188 | www.thesullivangroup.com
Over the past 16 years, The Sullivan Group (TSG) has assisted over 800 facilities to effectively reduce their clinical risk profile and improve patient safety. Through their new portfolio of clinical training programs, RSO® Solutions, TSG aims to provide hospitals with scalable programs that directly impact patient outcomes and patient experience.

Truven Health Analytics  108
6200 S. Syracuse Way, Suite 300
Greenwood Village, CO 80111
303.486.6400 | truvenhealth.com
Truven Health Analytics is dedicated to delivering the answers our clients need to improve quality and patient safety. Our unmatched data assets, technology, analytic expertise, and comprehensive perspective have served the health care industry for over 30 years. We own some of the most trusted brands in health care, including Micromedex, ActionOI, 100 Top Hospitals, MarketScan, and Advantage Suite.

UHC  606
155 N Wacker Dr
Chicago, IL 60606
312.775.4100 | uhc.edu
UHC, an alliance of the nation’s leading nonprofit academic medical centers and their affiliated hospitals, offers renowned programs and solutions to help organizations achieve their quality and patient safety goals. Through UHC Safety Intelligence™, participating organizations gain access to a comprehensive safety and risk management solution, share best practices, collect research, and participate in the UHC Patient Safety Organization (PSO).

University of Illinois Chicago, College of Medicine, Department of Medical Education  614
808 South Wood St., 986 CMET (MC 591)
Chicago, IL 60612-7309
go.uic.edu/npsf
UIC’s Department of Medical Education offers an online master’s degree and graduate certificate in patient safety. These programs develop leaders in quality patient care practices who measurably improve health care outcomes.

Virginia Mason Institute  300
1100 Olive Way, Suite 501
Seattle, WA 98101
206.341.1600
www.virginiamasoninstitute.org
Our mission is to transform health care by helping organizations worldwide provide exceptional patient care and improve quality, safety, and efficiency.

Xenex Disinfection Services  410
Thursday Breakfast Supporter
NPSF Patient Safety Coalition Member
121 Interpark Boulevard, Suite 104
San Antonio, TX 78216
800.553.0069 | www.xenex.com
Xenex Disinfection Services offers a pulsed xenon UV disinfection solution to quickly eliminate harmful bacteria, viruses, and spores that can cause hospital-acquired infections in the health care environment. Peer-reviewed outcome studies using the Xenex system have led to a more than 50% reduction in hospital associated C. diff and MRSA infections.
JW Marriot Austin

NPSF event rooms in yellow

LEVEL 2
Pre-Congress:
CPPS Review
206/Brazos
Leadership, Transparency
201/202
Patient Safety Science, RCA
203/204

LEVEL 3
Registration
Breakfast
Keynotes
Breakouts
Pre-Congress:
Keeping Kids Safe
LoneStar C
Sharing, Patient and Family
LoneStar B

LEVEL 4
Receptions, Lunches
Simulations
Exhibits
Posters
Prize Drawings

Wireless Internet Access
Connect to: Mallinckrodt
Password: austin2015
17th Annual NPSF Patient Safety Congress  
April 29–May 1, 2015  |  Austin, Texas

Schedule At-A-Glance

For full program details including session descriptions, faculty information, and specifics on continuing education, download our mobile app: NPSF Congress 2015. Available in the iTunes Store and Google Play. Or check npsf.org/congress for session details and to download presentations.

WEDNESDAY, APRIL 29
PRE-CONGRESS DAY

6:30AM–6:00PM
Registration Open

LONESTAR BALLROOM FOYER, LEVEL 3
Breakfast and lunch are provided at each Pre-Congress program.

7:30AM - 4:00PM
Certified Professional in Patient Safety Review Course
206/BRAZOS, LEVEL 2

8:30AM - 4:00PM
Leadership Day: Shining a Light. Safer Health Care through Transparency
201/202, LEVEL 2

8:00AM - 4:00PM
Keeping Kids Safe During Care: Advancements and Lessons from Pediatrics
LONESTAR C, LEVEL 3

9:00AM – 4:00PM
Sharing and Caring: Practical Initiatives for Advancing Patient and Family Engagement
LONESTAR B, LEVEL 3

8:30AM – 4:00PM
Patient Safety Science: Successful Practices to Optimize Root Cause Analysis (RCA)
203/204, LEVEL 2

4:15PM – 6:15PM
LEARNING & SIMULATION CENTER – Welcome Reception, Simulations, Exhibits, Posters, Prize Drawings
GRAND BALLROOM, LEVEL 4

THURSDAY, APRIL 30

6:30AM – 6:00PM
Registration Open

LONESTAR BALLROOM FOYER, LEVEL 3

6:45AM – 7:45AM
Special Breakfast: What’s New at NPSF?
LONESTAR C, LEVEL 3

7:00AM – 8:00AM
Continental Breakfast
LONESTAR BALLROOM FOYER, LEVEL 3

8:00AM – 9:30 AM
Lucian Leape Institute Keynote: Cultivating and Sustaining Respectful Behavior
LONESTAR BALLROOM D-E, LEVEL 3

9:45AM – 10:45 AM
CONCURRENT BREAKOUT SESSIONS

TRACK 1: Optimizing the Benefits and Minimizing Harms of Health Technology
Session 101: A Robust Dataset or ‘Bust’: Smart Infusion System Integration
LONESTAR A, LEVEL 3

TRACK 2: Creating and Sustaining Joy, Meaning, and Safety in the Workplace
Session 102: On the Road to Creating Joy and Meaning of Work: Managing Disruptive Behavior
LONESTAR B, LEVEL 3

TRACK 3: Patient Safety in the Ambulatory Setting
Session 103: Building Risk Management/Patient Safety Bridges
LONESTAR C, LEVEL 3

TRACK 4: Partnering with Patients and Families for the Safest Care
Session 104: Communication, Apology, and Resolution (CARe) Implementation Guide
LONESTAR F, LEVEL 3

TRACK 5: Accelerating the Cost Case for Safety
Session 105: From Cost Savings to Return on Investment: Two Case Studies Demonstrating the Business Case for Patient Safety
LONESTAR G, LEVEL 3

TRACK 6: Advancing Safety Science Implementation
Session 106: Enhancing the Quality of M&M Rounds Hospital-Wide
LONESTAR H, LEVEL 3

Don't forget to use the mobile app to vote for your favorite poster!
11:00AM – 12:00PM

CONCURRENT BREAKOUT SESSIONS

TRACK 1: Optimizing the Benefits and Minimizing Harms of Health Technology
Session 201: Leveraging Big Data Analytics to Uncover New Insights in Patient Safety
  LONESTAR A, LEVEL 3

TRACK 2: Creating and Sustaining Joy, Meaning, and Safety in the Workplace
Session 202: Clinical Compassion Cafe
  LONESTAR B, LEVEL 3

TRACK 3: Patient Safety in the Ambulatory Setting
Session 203: Finding and Measuring Diagnostic Error in Ambulatory Care
  LONESTAR C, LEVEL 3

TRACK 4: Partnering with Patients and Families for the Safest Care
Session 204: The Heart in Health Care: Patient & Family Advisory Councils
  LONESTAR F, LEVEL 3

TRACK 5: Accelerating the Cost Case for Safety
Session 205: Optimizing the ROI of Patient Safety Monitoring
  LONESTAR G, LEVEL 3

TRACK 6: Advancing Safety Science Implementation
Session 206: Reducing CLABSI, CAUTIs, SSIs in a Three-State Region Using High Reliability
  LONESTAR H, LEVEL 3

12:00PM – 1:30PM

LEARNING & SIMULATION CENTER – Lunch, Simulations, Exhibits, Posters, Prize Drawings
GRAND BALLROOM, LEVEL 4

SIMULATIONS
12:00PM–12:30PM  Simulation 1: Patient-Centered Care through Shared Decision Making
  BOOTH 111

12:30PM–1:00PM  Simulation 2: Teamwork and Communication: Speaking Up in the Maternity Unit
  BOOTH 417

1:00PM–1:30PM  Simulation 3: When Things Go Wrong: Disclosure and Apology
  BOOTH 711

1:45PM – 2:45PM

CONCURRENT BREAKOUT SESSIONS

TRACK 1: Optimizing the Benefits and Minimizing Harms of Health Technology
Session 301: The Digital Doctor: Hope, Hype, and Harm at the Dawn of Medicine’s Computer Age
  LONESTAR A, LEVEL 3

TRACK 2: Creating and Sustaining Joy, Meaning, and Safety in the Workplace
Session 302: Increasing Accountability to Ensure Patient Safety
  LONESTAR B, LEVEL 3

TRACK 3: Patient Safety in the Ambulatory Setting
Session 303: Improving Patient Safety in the Ambulatory Setting
  LONESTAR C, LEVEL 3

TRACK 4: Partnering with Patients and Families for the Safest Care
Session 304: Informal Carers Project
  LONESTAR F, LEVEL 3

3:00PM – 4:15PM

Keynote Session: From Experience to Engagement: How Three Patients are Leading Patient Safety
  LONESTAR BALLROOM D-E, LEVEL 3

The John Q. Sherman Award for Excellence in Patient Engagement and the Daisy Award for Extraordinary Nurses will be conferred prior to the start of this keynote.

4:15PM – 6:15PM

LEARNING & SIMULATION CENTER – Networking Reception, Simulations, Exhibits, Posters, Prize Drawings
GRAND BALLROOM, LEVEL 4

4:15PM – 5:15PM

Networking Event for members of ASPPS and the Stand Up for Patient Safety program (by invitation)
NPSF MEMBER LOUNGE: BOOTH 407/506

The Stand Up for Patient Safety Management Awards will be conferred at this event.

Don’t miss the raffle drawings for prizes, at the NPSF booth in the Learning & Simulation Center:
Wednesday 6:00PM
Thursday 1:00PM and 6:00PM
Friday 1:00PM
FRIDAY, MAY 1

6:30AM – 3:30PM
Registration Open
LONESTAR BALLROOM FOYER, LEVEL 3

6:45AM – 7:45AM
Special Breakfast: Meet the NPSF Board
LONESTAR C, LEVEL 3
Note: This event is full. To attend, you must have pre-registered for it.

7:00AM – 8:00AM
Continental Breakfast
LONESTAR BALLROOM FOYER, LEVEL 3

8:00AM – 9:15AM
Keynote Session: Hot Topics in Patient Safety: Selected Papers Advancing the Field in the Past Year
LONESTAR BALLROOM D-E, LEVEL 3

9:45AM – 10:45AM
CONCURRENT BREAKOUT SESSIONS

TRACK 1: Optimizing the Benefits and Minimizing Harms of Health Technology
Session 401: Using a Mobile Tool to Create a Virtual Caregiver Huddle
LONESTAR A, LEVEL 3

TRACK 2: Creating and Sustaining Joy, Meaning, and Safety in the Workplace
Session 402: Joy in Practice: Reconnecting with the Meaning and the Mission of Our Work
LONESTAR B, LEVEL 3

TRACK 3: Patient Safety in the Ambulatory Setting
Session 403: Improving Patient Safety through Electronic Clinical Surveillance
LONESTAR C, LEVEL 3

TRACK 4: Partnering with Patients and Families for the Safest Care
Session 404: Leading Through Action: Expanding Patient and Family Centered Care in Michigan
LONESTAR F, LEVEL 3

TRACK 5: Accelerating the Cost Case for Safety
Session 405: $10 Billion Question: The Cost Case for Patient Safety
LONESTAR G, LEVEL 3

11:00AM – 12:00PM
CONCURRENT BREAKOUT SESSIONS

TRACK 1: Optimizing the Benefits and Minimizing Harms of Health Technology
Session 501: Using Health Information Technology (HIT) as a Tool for Optimizing Medication Safety
LONESTAR A, LEVEL 3

TRACK 2: Creating and Sustaining Joy, Meaning, and Safety in the Workplace
Session 502: The Second Victim Experience: Two Models of Support and Patient Safety Organization Protection
LONESTAR B, LEVEL 3

TRACK 3: Patient Safety in the Ambulatory Setting
Session 503: Challenges In Ambulatory Medication Reconciliation: How Can We Do Better?
LONESTAR C, LEVEL 3

TRACK 4: Partnering with Patients and Families for the Safest Care
Session 504: Operationalization of a Meaningful Sentinel Event Process
LONESTAR F, LEVEL 3

TRACK 5: Accelerating the Cost Case for Safety
Session 505: Making the Business Case for Safety
LONESTAR G, LEVEL 3

TRACK 6: Advancing Safety Science Implementation
Session 506: Collaborating to Reduce Falls with Harm
LONESTAR H, LEVEL 3

12:00PM – 1:30PM
LEARNING & SIMULATION CENTER – Networking Reception, Simulations, Exhibits, Posters, Prize Drawings
GRAND BALLROOM, LEVEL 4

SIMULATIONS
12:00PM–12:30PM    Simulation 1: Patient-Centered Care through Shared Decision Making
                    BOOTH 111

12:30PM–1:00PM    Simulation 2: Teamwork and Communication: Speaking Up in the Maternity Unit
                    BOOTH 417

1:00PM–1:30PM    Simulation 3: When Things Go Wrong: Disclosure and Apology
                    BOOTH 711

1:45PM – 3:00PM
Closing Keynote: The Nimble Culture: Managing Philosophies-in-Tension In Pursuit of Safe and Reliable Operational Excellence
LONESTAR BALLROOM D-E, LEVEL 3
The winner of the award for Best Poster at this year’s NPSF Congress will be announced at the close of this keynote.

3:15PM
Congress adjourns