



See the following pages for details. For more information, contact us at [StandUp@npsf.org](mailto:StandUp@npsf.org).

# STAND UP FOR PATIENT SAFETY REPORT CARD 2016

As your organization is a member of the NPSF **Stand Up for Patient Safety** program, you are receiving this report card on the membership benefits that were available to you in the 2016 year.

The Stand Up program offers a proven channel for advancement by providing the tools, education, and shared learning opportunities needed to support patient safety initiatives across the care continuum. It is a cost-efficient way to accelerate your work to keep patients and health care colleagues free from harm.

## Value of Member Benefits

<b>\$ Value</b>	<i>A+</i>	Potential annual organizational value: \$50,000+
<b>Educational Resources</b>	<i>A+</i>	Complimentary access in 2016 to: <ul style="list-style-type: none"> <li>• 11 Professional Learning Series webcasts</li> <li>• 3 Educational modules</li> <li>• 2 Online Patient Safety Curriculums</li> </ul> Special discounts on CPPS Certification
<b>Timely Information</b>	<i>A+</i>	Complimentary access in 2016 to: <ul style="list-style-type: none"> <li>• 22 <i>Current Awareness</i> Literature Alerts</li> <li>• 6 <i>Patient Safety &amp; Quality Healthcare</i> issues</li> <li>• 12 Stand Up Member e-News issues</li> </ul> Special discounts on journal subscriptions
<b>Engagement Opportunities</b>	<i>A+</i>	Complimentary access to: <ul style="list-style-type: none"> <li>• 2016 Patient Safety Awareness Week Toolkit</li> <li>• Production-ready Ask Me 3 cobrandable materials</li> </ul>
<b>Connection and Shared Learning</b>	<i>A+</i>	Connection via these benefits: <ul style="list-style-type: none"> <li>• Registration discount for the NPSF Annual Patient Safety Congress</li> <li>• Stand Up for Patient Safety Member Directory</li> </ul>



# \$ VALUE

*In 2016, you and your organization received cost-effective opportunities for your entire organizational staff*

The listing shows the value for your organization if you take full advantage of your membership benefits over the course of a year.

Did you know that most Stand Up benefits are available to every employee within your organization?

## Value of Member Benefits Annually

Stand Up Benefit	Nonmember Price	Stand Up Member Price	Associated Value (5 participating staff)	Associated Value (25 participating staff)
Webcasts and exclusive Webcast Archive access	\$99	\$0	\$4,950	\$24,750
Online Educational Module: Patient Blood Management	\$70	\$0	\$350	\$1,750
Online Educational Module: Reducing Diagnostic Errors	\$27	\$0	\$135	\$675
Online Educational Module: Health Information Technology	\$27	\$0	\$135	\$675
Online Patient Safety Curriculum (complimentary access for 2 staff)	\$399	\$0	\$798	\$798
Online Patient Safety Curriculum (discounted pricing for 5 staff)	\$399	\$199	\$1,000	\$1,000
CPPS Certification Exam discount	\$400	\$320	\$400	\$2,000
CPPS Review Course discount	\$395	\$375	\$100	\$500
Current Awareness Literature Alert (annual subscription)	\$159	\$0	\$795	\$3,975
Patient Safety & Quality Healthcare (annual subscription)	\$27	\$0	\$135	\$675
Stand Up Member e-News (annual subscription)	Not available	—	—	—
BMJ Quality & Safety discount (annual subscription)	\$474	\$332	\$711	\$3,555
Journal of Patient Safety discount (annual subscription)	\$277	\$83	\$970	\$4,848
Ask Me 3 <sup>®</sup> Cobranding Rights and Production-Ready Materials	\$1,000	\$0	\$1,000	\$1,000
Patient Safety Awareness Week Toolkit	\$297	\$0	\$297	\$297
Registration discount for the Annual NPSF Patient Safety Congress	\$1,250	\$1,000	\$1,250	\$6,250
Access to Member Directory	Not available	—	—	—
<b>Total Value</b>			<b>\$13,026</b>	<b>\$52,748</b>



# EDUCATIONAL RESOURCES

*In 2016, you and your organization received complimentary access to the following educational offerings*

## Professional Learning Series Webcasts

Stand Up members received complimentary registration for an unlimited number of staff to attend NPSF Professional Learning Series webcasts. Most webcasts were accredited to provide continuing education credits.

- Jan 12 Emotional Harm from Disrespect**  
From Beth Israel Deaconess Medical Center:  
Kenneth Sands, MD, MPH; Patricia Folcarelli, RN, MA, PhD;  
Lauge Sokol-Hessner, MD; Melinda Van Niel, MBA, CPHRM
- Jan 26 Free from Harm: Accelerating Patient Safety Improvement (Open Access)**  
Donald M. Berwick, MD, MPP, Institute for Healthcare Improvement and Harvard Medical School  
Kaveh G. Shojania, MD, University of Toronto and *BMJ Quality & Safety*
- Feb 25 Evaluation of Perioperative Medication Errors and Adverse Drug Events**  
Karen C. Nanji, MD, MPH, Massachusetts General Hospital
- Mar 17 Patient Safety Is a Public Health Issue (Open Access)**  
Jeff Brady, MD, MPH, Agency for Healthcare Research and Quality (AHRQ)  
Patrick Conway, MD, Centers for Medicare and Medicaid Services (CMS)  
Arjun Srinivasan, MD (CAPT, USPHS), Centers for Disease Control and Prevention
- Apr 5 Implementing an Effective Communication and Resolution Program**  
Kenneth Sands, MD, MPH Beth Israel Deaconess Medical Center  
Richard C. Boothman, JDUniversity of Michigan Health System
- May 11 Patient-Centered Fall Prevention**  
Patricia Dykes, RN, PhD, MA, Brigham and Women's Hospital
- Jun 23 Using a Patient Safety Organization to Build an Even Safer Health Care System**  
Peggy Binzer, Alliance for Quality Improvement and Patient Safety  
Lisa Mead, Strategic Radiology Patient Safety Organization
- Jul 20 Medical Errors at the End of Life: Matching Care to Our Patients' Needs with Palliative Care**  
Diane E. Meier, MD, FACP, Center to Advance Palliative Care
- Sep 27 Health Literacy: Improving Patient Understanding**  
Lea Anne Gardner, MSPH, PhD, Pennsylvania Patient Safety Authority  
Lisa Morrise, MArtsPatient and Family Engagement Affinity Group
- Nov 14 Taking Action to Combat Antibiotic Resistance and Improve Antibiotic Use**  
Deborah Pasko, Pharm.D, MHA, American Society of Health-System Pharmacists; Arjun Srinivasan, MD (CAPT, USPHS), Centers for Disease Control and Prevention
- Dec 7 The Overlap between Organizational Contributions to Burnout and Workplace Violence**  
Michael R. Privitera, MD, MS, University of Rochester Medical Center

## Educational Modules

Stand Up members received complimentary access to NPSF online educational courses on the topics of Patient Blood Management, Reducing Diagnostic Errors, and Health Information Technology. These self-paced educational modules were designed by experts in the field to help you advance your expertise in and commitment to patient safety.

### Patient Blood Management Through the Lens of Patient Safety

This module introduces the practice of patient blood management (PBM), the scientific use of safe and effective medical and surgical techniques to manage anemia, optimize coagulation, and decrease bleeding, while incorporating patients as partners in decision making.

Faculty:

- Victor Ferraris, MD, PhD, Lexington VA Medical Center
- Meredith Reyes, MD, Houston Methodist Hospital
- Anita Fligge, MSN, RN, John Muir Health
- Jennifer Rhamy MBA, MA, MT(ASCP)SBB, HP, St. Mary's Hospital
- Sherri Ozawa, RN, Englewood Hospital and Medical Center

### Reducing Diagnostic Errors

Diagnostic errors are a top concern in the patient safety field. This module provides a diverse set of tools and resources to educate health care professionals on diagnostic errors, as well as a dedicated set of materials specific to engaging patients and families in the prevention of diagnostic errors.

Faculty:

- Mark Graber, MD, FACP, State University of New York at Stony Brook
- Gordon Schiff, MD, Brigham and Women's Hospital
- Geeta Singhal, MD, MEd, Texas Children's Hospital
- Satid Thammasitboon, MD, MHPE, Texas Children's Hospital

### Health Information Technology Through the Lens of Patient Safety

This module explores the fundamentals of health information technology (HIT), focusing on patient safety principles such as organizational culture, transparency, patient engagement, integration of care, and human factors engineering.

Faculty:

- Steve Arendt, MD, Eisenhower Medical Center
- Carol Doolittle, BSPHarm, Accenture Health Practice
- Eloise Keeler, RN, MSN, Indiana University Health
- Carl Keldie, MD, PHS Correctional Health System
- Brian Patty, MD, FAAEM, HealthEast Care System
- Brian Shea, BSPHarm, PharmD, FCCP, Accenture Health Practice
- Chris Snyder, DO, Peninsula Regional Medical Center
- Janis Watts, RN, MSN, Indiana University Health North Hospital

## Online Patient Safety Curriculum 2nd edition

Stand Up membership included complimentary access for two staff members, and discounted pricing for an additional five staff members, to take the NPSF Patient Safety Curriculum. This ten-module, self-paced course offered staff the foundational knowledge necessary to understand the context, key principles, and competencies associated with the discipline of patient safety.

### **1. The Science of Patient Safety** *Robert M. Wachter, MD*

Introduces the key principles, core concepts, and underlying theories of patient safety and medical error.

### **2. Advancing Patient Safety through Systems Thinking and Design** *Doug Bonacum, MBA, BS, CPPS*

Examines contemporary approaches to patient safety through an exploration of error theory, systems thinking, and reliable design.

### **3. Identifying, Analyzing, and Mitigating Risk of Health Care-Induced Harm to Patients** *James P. Bagian, MD, PE*

Describes the processes required for effectively reporting, prioritizing, and analyzing patient safety incidents and medical errors.

### **4. Systems and Professional Accountability: Pursuing a Safety Culture** *Barbara M. Balik, EdD, MS, RN & Gerald B. Hickson, MD*

Addresses patient safety culture as a fundamental aspect of safe, high quality care. Key concepts include Just Culture, human error, accountability, and disruptive behavior.

### **5. The Joy and Meaning of Work and Transformational Imperatives for Workforce Safety** *Patricia McGaffigan, RN, MS, CPPS*

Describes the association between workforce safety and patient safety, and provides effective strategies and successful practices for improving workforce safety.

### **6. Strategies for Engaging Executive and Clinical Leaders** *Gary S. Kaplan, MD, FACMPE*

Based on the notion that leadership should model institutional behaviors, this module teaches the core principles of effective leaders, including evidence-based leadership competencies and behaviors as well as change management theory

### **7. Successful Practices for Patient and Family Engagement** *Ilene Corina & Saul N. Weingart, MD, PhD, CPPS*

Addresses patient and family centered care as a driving factor in the modern patient safety movement. Barriers to patient and family engagement will be discussed alongside evidence-based best practices to overcome these barriers and promote engagement.

### **8. Patient Safety across the Continuum of Care** *Tejal K. Gandhi, MD, MPH, CPPS*

Examines safety risks during transitions of care and in ambulatory care and presents possible interventions and solutions to improve patient safety and reduce risk across all settings of care.

### **9. The Role of Health Information Technology in Patient Safety** *Jane Englebright, PhD, RN, CENP, FAAN, & Karen P. Zimmer, MD, MPH, FAAP*

Describes the evolving use, success, and unintended consequences of health information technology, and identifies approaches to improve the safe use of health IT for health care professionals, patients, and families.

### **10. Introduction to Human Factors and Simulation** *Terry Fairbanks, MD, MS, FACEP, CPPS, Sarah Henrickson Parker, PhD, & Bill Sheahan, MPA, EMT-P*

Introduces human factors and systems safety engineering through the use of real health care examples, and discusses simulation and how it can be used to understand and proactively mitigate errors to avoid adverse events.

## Member Discounts on Certification

Stand Up members received a 20% discount on the Certified Professional in Patient Safety (CPPS) Certification Exam, and a \$20 discount on the NPSF review course offered to assist in preparing for the exam.

The CPPS credential establishes the standard for patient safety competency and distinguishes health care professionals who meet knowledge requirements in safety science, human factors engineering, and the practice of safe care. The evidence-based exam is intended for all health care professionals, recognizing that patient safety knowledge is crucial across the care continuum and the multiprofessional team.



# TIMELY INFORMATION

*In 2016, you and your organization received the following updates on patient safety research and industry trends*

Did you know that Stand Up membership provides access to these and other publications for all of your staff?

## Current Awareness Literature Alert

Summaries of articles of interest to the patient safety community, delivered by email.

### 2016 Current Awareness Literature Alert

**Volume 20, Issues 1:1 through 12:1**

**22 issues. Available online to members**

## Patient Safety & Quality Healthcare

Complimentary magazine subscription. Print issue by mail, plus online version.

### 2016 Patient Safety & Quality Healthcare

Jan/Feb	Vol. 13, Issue 1	<i>Cover story:</i> Interoperability in the Perioperative Suite: Promise and Reality
Mar/Apr	Vol. 13, Issue 2	<i>Cover story:</i> Beyond Empowerment: Patients, Paradigms, and Social Movements
May/June	Vol. 13, Issue 3	<i>Cover story:</i> Safety for All: Integrated Design for Inpatient Units
Jul/Aug	Vol. 13, Issue 4	<i>Cover story:</i> Reducing the Risk of Perioperative Pressure Injuries
Sep/Oct	Vol. 12, Issue 5	<i>Cover story:</i> Exploring Post-Discharge Spaces Designed to Eliminate Gaps in Care
Nov/Dec	Vol 13, Issue 6	<i>Cover story:</i> Interoperability Preparedness

## Stand Up Member e-News

Monthly member news and other patient safety news and announcements delivered directly to your inbox.

### 2016 Stand Up e-News

**12 issues. Archived online for members**

## Member Discounts on Journal Subscriptions

30% discount on **BMJ Quality & Safety** subscriptions

50%–70% discount on **Journal of Patient Safety** subscriptions



# ENGAGEMENT OPPORTUNITIES

*In 2016, you and your organization received the following ready-to-use materials for engaging patients and providers*

Noted here are just some of the resources available to Stand Up members

## Ask Me 3 Cobranding Rights

Stand Up members received complimentary access to production-ready customizable Ask Me 3® materials and cobranding rights. This patient education program is designed to improve communication between patients and health care providers, encourage patients to become active members of their health care team, and promote improved health outcomes.

In January 2016, NPSF released new Ask Me 3® educational materials for patients, providers, and health-concerned organizations, including an implementation guide and printer-friendly posters and fliers. All materials are available in English and some are also available in Spanish. The materials can be printed as-is or customized with an organizational logo.

## 2016 Patient Safety Awareness Week Toolkit

In February 2016, NPSF launched the United for Patient Safety campaign, an ongoing education and engagement campaign that works to bring together diverse organizations with a commitment to patient safety and the general public to learn more about the topic, start important dialogue, and take action for improved safety conditions.

Celebrated in March, Patient Safety Awareness Week is a designated time for growing awareness about patient safety as part of this campaign. Stand Up members received a complimentary, ready-to-use toolkit with the following resources to help their organizations observe this important event.

Be sure to save the date for your participation in Patient Safety Awareness Week next year: **March 12–18, 2017**. Meanwhile, visit the interactive United for Patient Safety website for ideas on how to prepare now.

Resource	Quantity per Toolkit	Retail Price of Item(s) for Non-members	Resource	Quantity per Toolkit	Retail Price of Item(s) for Non-members
Promotional Table Tent Cards	25	\$30	Ask Me 3 Key Tags	100	\$50
Promotional Posters	25	\$35	Ask Me 3 Pens	25	\$35
Promotional Pens	25	\$35	Patient Safety Champion Stickers	100	\$13.50
Promotional Stickers	100	\$13.50	Educational Bookmarks	50	\$25
Promotional Sticky Notes	50	\$20	Membership Plaque and Recognition Placard	1	\$35
Vinyl Window Cling	1	\$5	<b>Total Value of Toolkit</b>		<b>\$292</b>



## CONNECTION AND SHARED LEARNING

*In 2016, you and your organization received the following opportunities to connect, communicate and learn with like-minded organizations and professionals*

### Annual NPSF Patient Safety Congress Discount

In May 2016, NPSF welcomed a record 1,031 attendees, including many Stand Up members, to their 18th Annual Patient Safety Congress in Scottsdale, AZ. As the only conference dedicated solely to patient safety, the annual NPSF event is a unique opportunity for practitioners, leaders, and experts from around the world to come together and share their knowledge. Stand Up members received a 20% registration discount to attend, which is an especially sizable discount when combined with early bird rates.

**Be sure to mark your calendar for next year: May 17–19, 2017, in Orlando, Florida.**

### Member Directory

Members can connect with their peers for networking and shared learning opportunities using the searchable Member Directory.



Questions? Contact us at [StandUp@npsf.org](mailto:StandUp@npsf.org)

