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iQor Relocates Global Headquarters to St. Petersburg

Pinellas County, Florida, December 09, 2014 - iQor, a global provider of customer contact solutions and product support services, today announced that it is relocating its global headquarters from New York City to One Progress Plaza in downtown St. Petersburg, Florida.

More than 100 employees are expected to move into the new, three-floor office space in January 2015. In April 2014, iQor announced the acquisition of St. Petersburg-based Jabil Aftermarket Services, creating one of the largest companies in its sector, with more than 32,000 employees in 17 countries serving Fortune 1000 companies in more than 60 countries.

With the acquisition of Jabil Aftermarket Services, a majority of iQor's senior leadership team will transition to the new office space once renovations are completed. iQor is also currently hiring for more than 20 corporate positions in the area. The company employs more than 1,800 in Florida, which include employees at customer care centers in Ft. Lauderdale and Miramar and at a repair center in the Gateway area of St. Petersburg.

"We are thrilled to be moving iQor's corporate headquarters to St. Petersburg and to bring jobs and opportunity to a growing and thriving downtown," said Hartmut Liebel, CEO of iQor. "Given the roots of our aftermarket services business in the region, St. Petersburg is a natural fit for iQor. The region's large pool of highly-skilled talent, strong business climate, and outstanding infrastructure will support iQor's increasing scale and culture of innovation."

"I want to welcome iQor's corporate headquarters to St. Petersburg, and thank the management team for choosing Pinellas County, and for recognizing the advantages for growth and innovation in our community," said Commissioner Karen Seel, Chair of the Pinellas County Board of County Commissioners. "Pinellas is rich in talent to support the further expansion of global industries at the crossroads of technology and professional client services."

"I am so pleased iQor has chosen the City of St. Petersburg," said Rick Kriseman, Mayor of St. Petersburg. "I know that iQor selected the Sunshine City for our strategic location, top notch international airport and overall quality of life. iQor is a leader in the global outsourcing field, and we are excited to further build on our strong base of international businesses choosing our city as their home."

"Florida's resources, including a strong workforce, global access and strategic partnerships, have created one of the top business climates in the country. We're excited to see iQor take advantage of Florida's assets and I thank them for not only keeping jobs here but relocating their headquarters to St. Petersburg," said Gray Swoope, president and CEO of Enterprise Florida.

iQor anticipates that it will experience net growth in the number of jobs statewide due to the relocation of its global headquarters and steady demand for its services in the South Florida customer care operations.

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[Pinellas County Economic Development](#) works with existing businesses to encourage expansion and seeks to attract new companies with high-wage careers to our community. Through investment tools, business classes, professional consulting services, trade missions to open new markets, and strategic partnerships, PCED fosters a pro-business environment and promotes the Ideal Business Climate of Pinellas County, Florida.

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[iQor](#) is a global provider of business process outsourcing and product support services with 32,000 employees in 17 countries. We partner with many of the world's best-known brands to deliver aftermarket product and customer support solutions that span the consumer value chain, from customer care and receivables management to product diagnostics and repair services. Our award-winning technology, logistics and analytics platforms enable us to measure, monitor, and analyze brand interactions, improve business processes, and find operational efficiencies that lead to superior outcomes for our partners across the customer and product lifecycles. For more information, please visit us at www.iqor.com or follow us at www.twitter.com/iqor.

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