

Heather Branch, Owner of Best Friends Forever Pet Services, LLC in the San Fernando Valley of Los Angeles

Heather comes to the Pet sitting Profession after a lifelong career in entertainment, newspaper, radio and TV. She met her husband, Scott Burt, (co-owner of Best Friends Forever), while working as a Traffic Reporter for several Los Angeles radio stations. Scott still reports on Los Angeles traffic during morning and midday drive from an airplane. Often, he may be overhead reporting on traffic conditions while Heather is en route to her pet sitting jobs! A mixed household, Heather has always been a cat lover, and Scott brought his dog Izzy into the relationship – soon after, they adopted their second dog Dixie, and life has never been the same since!

Heather was looking for a shift in “quality of life” and she says “What brought me to Pet sitting was that Every time I came home, my dog was always so Joyful and Happy to see me! – I wanted More of That!!!” She enrolled in the Animal Behavior College and earned her certifications in Dog Obedience Training and Veterinary Assistantship, and mentored with a local pet sitter who was certified through NAPPS. After two years their companies merged and the business has skyrocketed! Enthusiastically, they saw the opportunity to offer trustworthy fellow animal lovers part-time jobs and currently have a staff of 10 people.

Heather has always had an entrepreneurial spirit and was the co-founder of a local newspaper in the Greenpoint/Williamsburg section of Brooklyn for 4 years; her interest in entertainment brought her to Los Angeles. When their cat Buddy was diagnosed with cancer, Heather and Scott took round-the-clock care of Buddy for 2 ½ years, while he was treated with chemo and daily medication (including SubQ fluids). Through this experience they became expert at caring for sick, elderly animals, especially in a hospice situation.

Their biggest focus and mission for their business is to make sure to provide quality, dependable pet care for their customers and everything they do comes from their hearts. All of the BFF Clients are Special, and Heather says “We pride ourselves in knowing that our clients can be confident in leaving their pets in our care without worry. All of us have invested our hearts and personal dollars into an invaluable, much-needed quality service and have helped many people carry on with their workday guilt-free, or go on a much-needed vacation without the worry of who is watching their pet and what is going on at their house.”

Best Friends Forever is Certified by NAPPS; Integrity, a Spirit of Service, Cleanliness, Continuing Education, and Charity are the top priorities of the company. Heather is a member of the local Chamber of Commerce, the Holistic Chamber of Commerce and a Community Networking Group, and we are all actively involved with several of the private shelters and rescues in the area.