Professional Grounds Management Society® (PGMS®)

Certification Handbook

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About the Professional Grounds Management Society®

Established in 1911, PGMS® is the oldest individual membership organization for grounds professionals, representing grounds management professionals in the United States, Canada, and overseas. PGMS® membership includes institutional grounds managers, who work for organizations such as colleges and universities, municipalities, park and recreation facilities, office parks, apartment complexes, hotel/motel/resorts, cemeteries, theme parks, etc. PGMS® membership also includes landscape contractors, students, educators, and green industry suppliers.

With local Branches across the United States, its highly acclaimed School of Grounds Management, and industry leading certification programs, PGMS® is a leader in grounds management education.

Importance of Certification

With new and evolving challenges, industry trends, and practices, it is important for employers to identify opportunities to further educate their employees to anticipate issues, improve operations, and stay current with industry trends. Professional certification programs provide a narrowed scope of knowledge for specific occupations to help bridge gaps of knowledge that often occur between degrees earned years prior and the challenges of today.

Traditional 4-year degrees tend to provide more theoretical knowledge, and are often complemented by professional certifications, which are focused on a more hands-on and practical approach. Completion of a professional certification signifies competency against a recognized set of standards and continuing education requirements. To maintain one’s certification requires an individual to remain engaged and up-to-date in their field.

Benefits of Certification

- Professional pride and self-fulfillment
- Increased opportunity for career enhancement
- Expanded network - access to other certified individuals
- Certified Grounds Managers report earning 11% more than their non-certified counterparts (2017 PGMS® Salary/Compensation Survey)
- Increased credibility from colleagues, associates, and employees
- Opportunities to mentor and develop the next generation of grounds managers
- CGMs report having a more comprehensive understanding of grounds management operations upon completion of the program.
Certified Grounds Manager (CGM®)

The Professional Grounds Management Society’s (PGMS®) Certified Grounds Manager (CGM®) program has been the premiere program of its type for more than 40 years. An extensive two-part process, Part One, the Application Exam, is a multiple choice and true/false exam covering multiple facets of grounds management. Part Two, the Professional Grounds Manager Evaluation (PGME), is an extensive portfolio completed by the Candidate in nine specific areas including Turf Management, Budgets and Finance, and Irrigation. For areas that a Candidate may not actively manage, the PGME aids in learning the complexities and technical aspects, which in turn allows for successful hiring and supervision of a project. Taking approximately a year to complete, the PGME serves as a working document for both the Candidate and their institution.

Candidate Eligibility
A Candidate must be employed at their institution/facility for at least one year prior to applying and must also meet one of the three criteria below:

1. A Bachelor of Science in a recognized green industry field, such as Horticulture, Turfgrass, Agronomy, Urban Forestry, or Outdoor Recreation Management, including management and four years of experience in the field of grounds maintenance, of which two years are supervisory.

2. A two year degree from a recognized college or junior college, plus six years of experience in the grounds maintenance field with a minimum of three years of supervisory experience.

3. Eight years in the grounds maintenance field, with a minimum of four years of supervisory experience.

Application Process
The Candidate must submit the online application in full, and upload the following documents:

- Verification of employment (letter from Human Resources or supervisor, copy of ID card, etc.), and;
- Transcripts or Diploma for the highest level of completed education, and;
- If applying through a PGMS member, the Candidate must include a letter of support from the member as an attachment.

Once an application is received, the Candidate will receive an invoice by email. Applications are sent to the Certification Committee for approval once payment is received, and the Candidate will be notified by email of acceptance into the program. Upon acceptance into the program, the Candidate has thirty (30) days to complete the application exam and one year to complete the Professional Grounds Manager Evaluation (PGME) portfolio.

Application Fees (as of December 2022)
$200 – PGMS® members
$300 – Non-members
$400 – Join PGMS® and apply simultaneously

Preparing for the Application Exam
The application exam is based on knowledge that an individual pursuing CGM® certification should already have and no study material is provided. Candidates must score 80% or better to move to Part Two of the certification process.

The online exam is 75 multiple choice questions based on different facets of grounds management such as:

- Chemical and Fertilizers
- Insects and disease
- Irrigation
- Management
- Soils
- Trees and shrubs
- Turf grasses

Sample questions
A portion of the exam will require interpreting documents and chemical labels. For these sections, the supporting documentation will be given and you will have access to it for the required questions. The following questions are examples of what could be tested as part of the Irrigation exam portion.

For an irrigation system designed with 15, 90-degree and 10, 180-degree MP Rotator nozzles operating at 40 psi on 30 ft spacing, what is the minimum size Class 200 PVC mainline needed in a non-looped design to keep pipe velocity below 5 fps?

A) 1 in.

B) 1.5 in.

C) 2 in.

D) 3 in.
In an irrigation system operating with a 2 inch looped main at a dynamic pressure of 50 psi at the nozzle, what is the maximum amount of 270-degree MP2000 nozzles that can be used without causing pipe velocities over 5fps?

A) 57  
B) 45  
C) 28  
D) 40

Recommended Study Materials
The following books and manuals are guides and should not be considered the only or best material to study for the CGM® exam. The successful Candidate will have a breadth of knowledge across the green industry, as is represented by these materials.

- **Fundamentals of Turfgrass Management 5th Edition** – Nick E. Christians
- **Mathematics for the Green Industry: Essential Calculations for Horticulture and Landscape Professionals** – Nick E. Christians, Michael L. Agnew, Nany H. Agnew, and Ann Marie VanDerZanden
- State Pesticide Manuals

Scheduling Your Application Exam
The Candidate is given 90 minutes to complete 75 questions. Once ready to test, the Candidate emails PGMS® (info@pgms.org) with their proctor’s information (name, email, position, phone number, relationship to Candidate) for approval. Once the proctor has been approved, the proctor will email the agreed upon date and time to PGMS® headquarters. Login credentials to the online exam site will be emailed to the proctor to administer the exam. The proctor is expected to monitor the Candidate during the duration of the test. Exams may be scheduled Monday – Friday between the hours of 8:30 a.m. and 5:00 p.m. Eastern time.

Application Exam Results
Upon completion of the exam, or the 90 minute time window, whichever comes first, the Candidate will be notified of their score by email. A minimum passing score of 80% is required to move on to Part Two: the Professional Grounds Manager Evaluation (PGME) Portfolio.

Candidates who do not receive a score of 80% or better may re-take the exam.

The one-year time limit still applies to completion of both part one and part two of the CGM® program if the Candidate must re-take the exam.

CGM® Candidates are given two initial opportunities to pass the application test. Failure to pass the application test with a passing score (80% or better) during the first attempt will require a $50 administrative fee to re-take the test. Should the candidate not pass the second re-take test, they will be required to re-apply to the program following a six-month waiting period.

Professional Grounds Manager Evaluation (PGME) Portfolio
The PGME is an extensive portfolio completed by the candidate covering nine specific areas*:

- Budgets and Finance
- Hardscape and Pavings
- Irrigation
- Management Skills
- Operations Inventory
- Safety Standards and Regulatory Compliance
- Site Operations
- Trees, Shrubs, and Ground Covers
- Turf Management

*Sustainability practices should be incorporated throughout each category listed above.

Successful completion of the PGME requires extensive documentation, including the use of pictures, graphs, charts, videos, etc. The presentation is to be submitted in PowerPoint format and should be professional in appearance, including title and conclusion slides. Most PGMEs are between 125-200 slides. The PGME should have no grammatical or spelling errors and must be submitted to the Certification Committee within one year of a Candidate’s acceptance into the program. Extensions are not granted.

Upon successful completion of the Part One: Application Exam, the Candidate will receive specific information regarding the expected information to be included in the PGME.

Mentorship
The Candidate will have a CGM® assigned as their mentor to help aid with any questions that arise during the development of their PGME portfolio. The mentor’s approval is required before their PGME can be submitted to the Certification Committee; a Candidate should complete their PGME with enough time for their mentor to review and submit before the one year submission deadline.
Submitting Your PGME Portfolio
Once the mentor’s approval form has been received by PGMS(R) headquarters, the Candidate will submit their PGME portfolio via DropBox, or mail three flash drives, each containing their PGME.

PGME Portfolio Results
A Candidate’s PGME portfolio is reviewed by three members of the Certification Committee. Grading takes between 6-8 weeks depending on the time of year. The PGME portfolio is graded based on the rubric found on page 8.

22 - 28 points – Candidate’s work is excellent and as such, earns the CGM® certification and is able to use the CGM® designation.

14 - 21 points – Candidate’s work is close, but not yet, at the level of a CGM®. The PGME is vague with multiple spelling and grammatical errors, with little attention to detail. Candidate is given one opportunity to resubmit their PGME with edits within two months from receiving grading feedback.

0 – 13 points – Candidate’s work is not at the level of a CGM®. PGME is lacking structure, has errors throughout and no attention to detail. The Candidate may resubmit their PGME portfolio to the Certification Committee in one year and must re-submit the application fee.

Plagiarism
PGMS® defines plagiarism as the reuse of someone else’s words, findings, and results without explicitly citing or acknowledging the original source or author. PGMS® takes plagiarism at any level seriously and it is considered a breach of professional conduct that could face potential ethical and legal consequences. In the event that a potential case of plagiarism is identified, PGMS® requires that the members of the Certification Committee conduct a full investigation. If the findings identify that the submission was plagiarized, the submission will be rejected, the application fee will not be refunded, and the Candidate will be unable to pursue future certification through PGMS®.

Maintaining Your Certification
Certified Grounds Managers are required to submit twenty-five (25) continuing education units (CEUs) every three years for the first 20 years of certification. After 20 years as a CGM® in good standing OR upon retirement from the industry (65 years of age or older and fully retired from the industry), a CGM® is waived of their CEU requirement. CEUs are due by December 31st the year of the submission deadline and can be submitted online: pgms.org/page/MaintainingCertification

There is a $75 CEU reporting fee; BUT, for each year a CGM® is a member of PGMS® during the three year cycle, the CGM® may deduct $25 from that fee. If a CGM® is a member for all three years during their three-year cycle, they would not have to pay a CEU reporting fee and instead only submit the CEU report.

If a CGM® fails to report their CEUs, they will receive notice via mail and email informing them that they can no longer use the CGM® designation. They are offered a one year extension to submit their CEUs, during which time they cannot use the CGM® designation. If they fail to submit CEUs during the one year extension, their CGM® certification will be revoked and can only be reinstated once they submit 50 CEUs and a reinstatement fee of $250.

REPORTING PERIOD

<table>
<thead>
<tr>
<th>CGM® Earned Year*</th>
<th>CEU Reporting Years examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>2021</td>
<td>2023, 2026, 2029, 2032, etc.</td>
</tr>
<tr>
<td>2022</td>
<td>2024, 2027, 2030, 2033, etc.</td>
</tr>
<tr>
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<td>2025, 2028, 2031, 2034, etc.</td>
</tr>
<tr>
<td>2024</td>
<td>2026, 2029, 2032, 2035, etc.</td>
</tr>
</tbody>
</table>

*If a Candidate becomes a CGM® between October and December, their CEU renewal period shall start at the beginning of the upcoming year. Example: If a Candidate achieves the CGM® certification October 14, 2022, they would be due to report in 2025.

Please note that CEUs obtained during a three year cycle can only be applied towards the current reporting cycle and cannot be applied towards future CEU reporting years.

Use of the CGM®
The PGMS® Certified Grounds Manager certification is a registered trademark of the Professional Grounds Management Society® and use of the CGM® designation is limited to Certified Grounds Managers in good standing. A CGM® who does not submit continuing education units (CEUs) and required fees (if applicable) will be notified in writing that they must cease the use of “CGM” until they have submitted the required amount of CEUs and any outstanding fees (if applicable).

CGMs may also use the PGMS® approved digital badges on their social media accounts and in email signatures. CGMs are expected to abide by the PGMS® code of conduct and use of the CGM® badge and certification may be revoked in the event of an ethics violation.
Frequently Asked Questions (FAQs)

Is the CGM® certification open to international grounds professionals?
Yes, the CGM® certification is available to all professionals in the U.S., Canada, and other approved foreign countries.

How do I study for the application exam?
The exam that the Candidate is given is based on what they do and how they manage. A practical approach for studying would be to freshen up on other geographical areas other than your current location, i.e., if you are from the northeast, it would be beneficial to review warm season grasses and diseases and vice versa. Review industry textbooks and extension documents if you feel you are lacking in a particular area.

What is on the application exam?
The exam covers management, human resources, business dynamics, technical grounds management issues, scenario based questions, etc.

What does the Professional Grounds Manager Evaluation (PGME) test?
It is more than a test. It is an opportunity for the Candidate to document their work site, from tree and shrub inventory to job descriptions, and completion of the PGME results in a working document for their organization. For areas that a Candidate does not actively manage, it helps them better understand the complexities and technical aspects so that they can either hire, or supervise a project.

How is my PGME reviewed?
PGMS® has an established rubric for each section of the PGME, with the Certification Committee looking for specific competencies. A good example may be a plant inventory: the committee is looking for proper nomenclature, cultivars, plant varieties, spelling, thoroughness of the document, an accompanying map and related visual. Innovative ways to list and record data are also a plus. This is to be a well presented document with charts, graphs, photographs, videos, etc., with no spelling errors. See the PGME rubric on page 8.

If I am not responsible for “irrigation,” how do I express that in the PGME section?
A Candidate might go to a vendor, or actually take an irrigation class if they have no prior experience with irrigation so they can better understand the technical aspects of design and installation. If a Candidate does not currently do more than supervise installation, they will now understand foot of head, frictional losses, static pressure, etc. This is an example of a required competency. Remember, one’s CGM® certification represents their ability to work at any grounds at any location, not just your present position.

How long does the certification process take?
Most managers take about a year to complete the certification, while others will fast track and complete it in six months.

Should my staff work on their CGM® certification?
Absolutely, especially if they are engaged in most or all of the PGME core competency areas. If they are new to the profession, they can become prepared to engage in the CGM® certification process by attending PGMS® education conferences, and/or completing the Certified Grounds Technician (CGT) program to build their skills until they are at the level for CGM® certification. Please note that only one individual at an institution can pursue CGM® certification at a time.

If I achieve the CGM® certification, will my CGT certification be cancelled out?
These are two separate distinct certifications, each with different requirements to attain certification. The CGM® does not cancel out the CGT. However, you will need to keep up with the CEUs needed to keep both current. In most cases, CEUs can be applied to both certifications.
## Analytical Rubric Assessment for Certified Grounds Manager (CGM®)

### Professional Grounds Manager Evaluation (PGMS®)

<table>
<thead>
<tr>
<th>Category/Score</th>
<th>Score 1</th>
<th>Score 2</th>
<th>Score 3</th>
<th>Score 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site &amp; Operations Inventories</td>
<td>Lacks cohesive inventory and presentation; no nomenclature and incomplete data: presentation confusing and not properly presented; no visuals.</td>
<td>Management plans not sound nor realistic; overall minimal to no rationale for maintenance program; areas of this category missing or omitted. Evidence of hazardous conditions due to lack of approved maintenance practices.</td>
<td>Management plans are vague; lacking in seasonality and methodology; Information incomplete.</td>
<td>Organized and specific plans; all areas covered well; lacks some methodology rationale.</td>
</tr>
<tr>
<td>Turf (Trees, Shrubs and Groundcover) Management</td>
<td>Complete irrigation design including all derived technical aspects and a seasonal schedule; paving includes types, sq. footages, drainage, install, and maintenance specs.</td>
<td>General design without flow rates, schedules; technical aspects of design missing. Paved areas not totaled in sq. footages or properly described including a maintenance plan. Evidence of improper practices or maintenance procedures.</td>
<td>Complete design; technical rationale and seasonal usage schedule; paving types, sq. footages, and basic maintenance procedures.</td>
<td>Organized and specific plans; all areas covered well; lacks some methodology rationale.</td>
</tr>
<tr>
<td>Irrigation &amp; Design – Paved Management Areas</td>
<td>A partial year’s schedule that vaguely discusses detail and specific tasks; No job descriptions.</td>
<td>Budget numbers and allocations are inaccurate or unrealistic in scenario; contracts and bidding are outdated or omitted.</td>
<td>Basic scheduling lacking seasonal or peak workload changes; outdated job descriptions lacking detailed tasks and updated pertinent information.</td>
<td>Brief scheduling dynamic including seasonal diversity; complete job descriptions for all positions.</td>
</tr>
<tr>
<td>General Management Skills</td>
<td>Budget numbers and allocations are inaccurate or unrealistic in scenario; contracts and bidding are outdated or omitted.</td>
<td>Topics covered, categories, and questions answered; Missing detailed and technical specifics in contracts and bidding processes.</td>
<td>Sound accounting practices within scenario format; minimal justification procedures; contracts and bidding meets minimal requirements.</td>
<td>Basic scheduling lacking seasonal or peak workload changes; outdated job descriptions lacking detailed tasks and updated pertinent information.</td>
</tr>
<tr>
<td>Budgets &amp; Finance</td>
<td>Improper and/or dangerous work practices evident including improper use of equipment, lack of PPE and disregard for regulatory compliance.</td>
<td>Evidence of non-compliance with standards of care.</td>
<td>Photographic documentation exhibits non-compliance with OSHA, ANSI, or applicable environmental ordinances and regulations without evident safety violations.</td>
<td>Photographic documentation exhibits complete compliance with all OSHA, ANSI, and all other applicable safety and environmental ordinances and regulations.</td>
</tr>
<tr>
<td>Safety Standards &amp; Regulatory Compliance</td>
<td>Presentation lacks structure; errors throughout; no attention to detail.</td>
<td>Presentations with limited spelling and grammatical errors; little attention to detail.</td>
<td>Confusing layout with multiple spelling and grammatical errors.</td>
<td>Cohesive presentation with limited spelling or grammatical errors.</td>
</tr>
<tr>
<td>Overall Presentation</td>
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Certified Grounds Technician (CGT)

The Professional Grounds Management Society®'s (PGMS®) Certified Grounds Technician (CGT) certification program is for grounds professionals who are directly involved with performing the day-to-day tasks of grounds maintenance.

**Candidate Eligibility**
A Candidate must meet the following criteria in order to be eligible to apply for the Certified Grounds Technician (CGT) program:

1. High School Degree or GED (If you have earned a degree in higher education, please submit diploma or transcripts from that institution), and;
2. At least two (2) years of experience in the grounds maintenance field.

**Application Process**
Candidate must submit the online application in full, and upload the following documents:

- Verification of employment (letter from Human Resources or supervisor, copy of ID card, etc.), and
- Transcripts or diploma for the highest level of completed education, and;
- If applying through a PGMS member, you must include their written support as part of the application process.

Upon successful submission, the CGT Candidate will receive an invoice by email. Once payment is received, your application is sent to the certification committee for approval. You will be notified of acceptance via email.

**Application Fees** (as of October 2022)
$150 – PGMS® members
$250 – Non-members
$350 – Join PGMS® and apply simultaneously.

**Mentor Process**
Upon acceptance into the CGT program, the Certification Committee will assign a mentor to assist the CGT Candidate in preparing for the CGT exam. Once the mentor has been assigned, PGMS® headquarters will email contact information to the Candidate. The Candidate has 30 days from the assignment of the mentor to complete their CGT exam.

The mentor will be available for two phone calls or virtual meetings to help the CGT Candidate prepare for the exam. Each meeting should not exceed one hour and the Candidate should review the CGT Study Outline to identify areas of weakness that the Candidate needs to study.

**CGT Exam Preparation**
The CGT exam consists of 50 questions, which are based on the overall grounds maintenance field. Questions will be derived from the following exam categories:

**Basic Plant Care**
The need for plant identification; structure of a plant; plants need soil; organic matter in soils; acidity and alkalinity of soils; plants need water; plants need nutrients; macronutrients; micronutrients; plants need proper temperatures; soil temperatures; plants need air; plants need light.

**Shade Trees**
Tree shapes and sizes; tree textures; tree colors; hardiness; growth rates; handling nursery stock; transporting nursery stock; storing trees; planting trees; watering trees; pruning trees; fertilizing trees; safety procedures.

**Turf Management**
Grass and turf; cool season grasses; warm season grasses; mowing turf; fertilizing turf; watering turf; light and shade; seeding; sodding; plugging; sprigging; pests and weeds.

**Shrub and Flower Care**
Characteristics of shrubs; major types of shrubs; hedges; planting shrubs; care of shrubs; pruning shrubs; ground covers; vines; flowers; annuals; biennials; perennials; corms; tubers.

**Pest and Disease Control**
Viruses; bacteria; fungi; insects; galls; weeds; pesticides; origins of pesticides; choosing a pesticide; pesticides come in many forms; spraying equipment; other equipment of pest and weed control; using pesticides safely; in case of accidents.

**Irrigation**
Basic irrigation knowledge such as the concept of matched precipitation rates, irrigation scheduling, distribution uniformity, and water flow rates.

**Safety**
Identifying safety risks, proper PPE, SDS applications, and pesticide safety.
Scheduling a CGT Exam
The Candidate is given 90 minutes to complete 50 questions. Once ready to test, the Candidate emails PGMS® (info@pgms.org) with their proctor’s information (name, email, position, phone number, relationship to Candidate). Once the proctor has been approved by PGMS® headquarters, credentials will be emailed to the proctor to administer the virtual exam during the agreed upon date and time. The proctor is expected to monitor the Candidate during the exam. CGT exams may be scheduled Monday – Friday between the hours of 8:30 a.m. and 5:00 p.m. Eastern time.

CGT Exam Results
Upon completion of the exam or the 90 minute time window, whichever comes first, the CGT Candidate will receive notification of their score by email. A minimum passing score of 80% is required to earn the CGT certification.

If the Candidate does not receive an 80% or better, they may re-take the exam after submitting a $50 administrative fee. The one-year time limit from the date of a Candidate’s accepted application is still required.

CGT candidates are given two initial opportunities to pass the CGT exam. Failure to receive a passing score on the exam during the first attempt will require a $50 administrative fee to re-take the exam. Failure to receive a passing score (80% or better) on the re-take exam will require a three month waiting period before CGT Candidate can re-take the exam (after paying an additional $50 fee). Should the CGT Candidate not receive a passing score on the second re-take exam (third time testing), they will be required to wait an additional three month waiting period to re-test. The CGT Candidate is required to receive a passing score within one year from their application acceptance, otherwise the Candidate will need to re-apply.

Maintaining CGT Certification
CGTs are required to submit thirty-five (35) continuing education units (CEUs) every five years for the lifetime of their certification. CEUs are due by December 31st the year of the submission deadline and can be submitted online: pgms.org/page/MaintainingCertification

There is a $100 CEU reporting fee; BUT, for each year a CGT is a member of PGMS® during the five year cycle, they may deduct $20 from that fee.

If a CGT fails to report their CEUs, they will receive notice via mail and email informing them that their CGT certification is no longer active. They will have the opportunity for a one year extension to submit their CEUs, during which time they cannot use the CGT designation. If they fail to submit CEUs during the one year extension, their CGT certification will be revoked and can only be reinstated once they submit 50 CEUs and a reinstatement fee of $250.

**REPORTING PERIOD**

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*If an individual becomes a CGT between October and December, their CEU renewal period shall start at the beginning of the upcoming year. Example: If one achieves CGT certification October 14, 2022, they would be due to report in 2027.

"Working through the CGT program and accomplishing the certification not only re-enforces the “how” that is known, but, entices the seeker to learn the “why” of what we do.”

Barbara Hatchel, CGT
SSC Services for Education & Grounds Manager at Texas A&M University, College Station, TX

"My CGT has helped broaden my field of knowledge and really see the overall picture as far as being a professional grounds tech. I also feel accomplished having that certification.”

Christopher Brown, CGT
Villanova University, Villanova, PA

“I believe the CGT testing requires a well-rounded knowledge of plant care management practices from a potential candidate. It certifies that you know how to plant, feed, prune and manage pest and disease issues with an emphasis on sustainability. Becoming a CGT helps build my resume as it is backed by one of the green industries leading organizations, PGMS®. Preparing for the test was also a great study guide and refresher for when I completed the CGM test.”

Angelo Azevedo, CGT
VerdantViews LLC, Raleigh, NC
Please note that CEUs obtained during a five year period can only be applied towards the current reporting period and cannot be applied towards future CEU reporting years.

**Use of the CGT Certification**
The Certified Grounds Technician certification is a program of the Professional Grounds Management Society® and use of the CGT certification is limited to Certified Grounds Technicians in good standing. A CGT who does not submit continuing education units (CEUs) and required fees (if applicable) will be notified in writing that they must cease the use of "CGT", including digital badge, until they have submitted the required amount of CEUs and any outstanding fees (if applicable).

CGTs may also use the PGMS® approved digital badges on their social media accounts and in email signatures. CGTs are expected to abide by the PGMS® code of conduct and use of the CGT badge and certification may be revoked in the event of an ethics violation.
Want More Information?
Visit pgms.org or contact PGMS® at info@pgms.org or (443) 966-3852.