

## Common ThinkHR Questions and Answers:

Q: Did you say calls to the hotline are unlimited or emails are unlimited?

A: Yes, members of PIHRA have unlimited access to the hotline team, through calling or online submission of questions.

Q: Are the Webinars on this page old recordings or upcoming?

A: The webinar library located within the Comply resource library are recordings of previously held HR webinars. PIHRA members can learn about upcoming webinars and register for them through communication on the Workplace home page or through our Insights Newsletter.

Q: I'm unable to log in/ I can't remember my password- where can I find support?

A: please send a message to [support@thinkhr.com](mailto:support@thinkhr.com) and a member of our support team can assist with your request.

Q: Where can I find a recording of an overview of the ThinkHR services?

A: the recording of this webinar can be found here: <http://www.pihra.org/workplacewebsinar>