

2025 ANNUAL REPORT



THE
HEALTH & HOUSING
CONSORTIUM

A LETTER FROM OUR EXECUTIVE DIRECTOR

As we reflect on 2025, I am deeply proud of what The Health & Housing Consortium and our members have accomplished together. Across New York, our partners showed extraordinary dedication by meeting people where they are to deliver essential services and care to those who need it most. In a year marked by fear and uncertainty, our collective work made a tangible difference in people's lives.

At the same time, we cannot reflect on this year without acknowledging the profound harm being experienced by people facing homelessness and housing insecurity. Federal funding cuts, threats to Medicaid, destabilizing executive orders, and escalating attacks on immigrant New Yorkers have created real and immediate consequences. These actions have increased anxiety among the communities we serve and placed additional strain on the systems and workers tasked with supporting them.

In response, our work this year focused on what we do best: convening partners across sectors, elevating promising practices, sharing timely information, and supporting the workforce that holds these systems together. The Consortium played a key role in supporting the implementation of New York's Medicaid 1115 Waiver. We provided training, technical assistance, and opportunities for shared learning to help providers prepare for and implement new models of care.

Our cross-sector events and Annual Convening brought together providers, policymakers, and advocates from across healthcare, housing, and social services. Spaces for connection and honest dialogue are more important than ever, allowing us to share solutions, surface challenges, and navigate uncertainty while continuing to deliver high-quality, compassionate care.

Looking ahead, we remain steadfast in our commitment to stand with the health and housing workforce. We will continue to support efforts that strengthen systems, reduce fragmentation, and center dignity and equity for all New Yorkers.

Thank you to our members, partners, and supporters for your leadership, resilience, and trust. It is an honor to do this work alongside you.

With gratitude and resolve,
Bonnie Mohan, Co-Founder and Executive Director

OUR YEAR

CAREforce NYC

In 2025, the Consortium proudly launched CAREforce NYC, our new self-paced training platform designed to expand access to essential knowledge for frontline workers across New York City. Building on over a decade of the Consortium's training experience, CAREforce fills a critical gap in the training landscape by offering New York-specific trainings on navigating healthcare, housing, and social services, while taking deep dives in the best practices of providing culturally competent and trauma-informed care. Its rollout marks a significant step toward creating a more skilled, supported, and connected workforce.

As of December 2025, there are seven learning journeys with a total of 32 trainings in our learning management system. Topics include homeless services and housing navigation, benefits, cultural competency, harm reduction, and more. We will continue to add more in the months and years to come.

CAREforce was designed with feedback from our member organizations and we will continue to center our members as we expand it. The program is currently in beta-testing, and member organizations receive 10 user spots for free in exchange for feedback. Following the beta phase, CAREforce will transition to a paid model for long-term sustainability and growth.



1115 Medicaid Waiver

The Consortium supported our members in navigating and better understanding New York's Medicaid 1115 waiver. Through 101 presentations, regular office hours, and one-on-one consultation, we have ensured that our members can make informed decisions on if and how to participate in this new program. Additionally, we are thrilled to be an Enhanced Care Partner for Public Health Solutions' Social Care Network covering Brooklyn, Queens, and Manhattan. Our focus areas are housing and medical respite, and through individual and group technical assistance, specialized trainings, case conferences, and more, we are helping providers deliver services that meet the diverse needs of NYC Medicaid members.

Cross Sector Events

Our signature cross-sector events created space for collaboration, learning, and action. The Housing Marketplace connected service staff directly to available housing opportunities, showcasing vacancies from three housing providers and supporting real-time referrals to help move people out of homelessness more quickly. Through the Advocacy Spotlight series, participants engaged in timely advocacy initiatives such as Close Rikers, the Housing Access Voucher Program (HAVP), and Correct Crisis Intervention Today (CCIT-NYC), building shared understanding of policy developments and strengthening coordinated advocacy across organizations.

In partnership with NYU Langone, we also hosted two Flipping the Script sessions that centered voices with lived experience to explore the intersections of homelessness with medical respite and substance use, offering healthcare and social service providers practical insights into more compassionate, effective care.



Consulting

In 2025, the Consortium consulted on a range of projects supporting the sector. In partnership with Corporation for Supportive Housing (CSH) and the Supportive Housing Network of New York, we released a [landscape assessment](#) to better understand higher acuity needs, identify the barriers to addressing them, and promote solutions that could have an impact on the supportive housing field. We presented on the findings at two conferences, further broadening the reach of our research. This culminated in the launch of the “Enhancing Care for High Acuity New Yorkers” RFP. Four organizations received awards to pilot new programs and interventions to support their clients with high acuity needs.

The Consortium also advised on the Collaborative on Housing for Health’s Summit, which convened leaders across NYC’s housing and health ecosystem to create a roadmap for supporting people with complex behavioral health needs: [“Service Pathways: The System Change NYC Needs Now”](#).

Trainings

In addition to CAREforce, we delivered 20 trainings that reached 3,297 providers and advocates to deepen knowledge, build connections, and advance solutions to New York's most pressing housing and health challenges. A major focus was benefits access and health system navigation, with trainings on Medicaid and Medicare, SSI/SSDI, and ACCESS HRA. These sessions equipped staff to interpret eligibility rules, respond to policy changes, and help individuals secure healthcare, income, and supportive services.

Trainings also emphasized health equity and trauma-informed care, including overdose prevention and naloxone, hepatitis C, medical respite, hoarding disorder, and cardiac rehabilitation. Other sessions centered on inclusive and culturally responsive practices for communities facing systemic barriers, including LGBTQ+ youth, older adults, people experiencing domestic and gender-based violence, immigrants, and people seeking to remain housed with their animals. This year's offerings strengthened the frontline workforce's skills, confidence, and capacity to deliver person-centered support.

15th Annual Convening

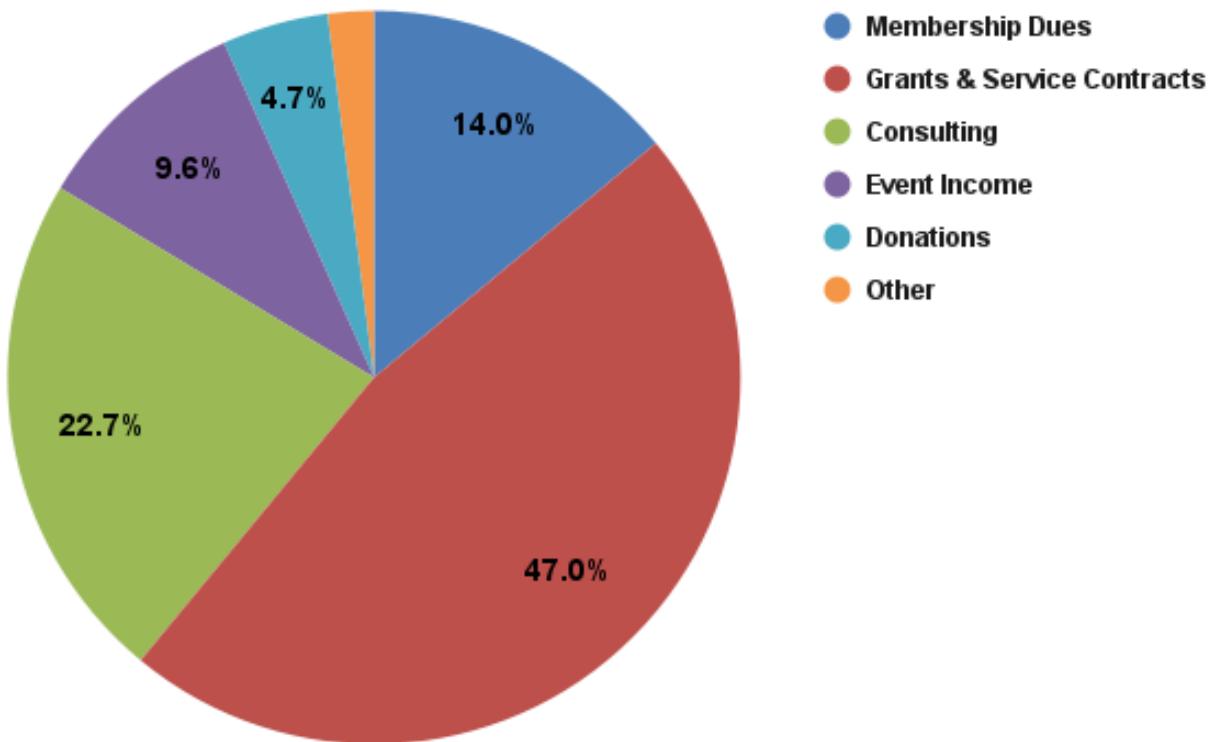
The year culminated in our 15th Annual Convening, which brought together more than 200 leaders, practitioners, and advocates from across New York's health, housing, and behavioral health sectors for a day focused on equity, innovation, and systems change. The event opened with a keynote by Dr. Jonathan P. Edwards, whose decades of leadership in peer support, public health, and social work grounded the convening in the power of lived experience and the importance of building inclusive, values-driven systems.

Throughout the day, panels explored timely and intersecting issues shaping the field. *Peers as Changemakers: Building Inclusive and Supportive Workplaces* highlighted the critical role of peer professionals in transforming organizational culture and service delivery. *What's Ahead: Federal Policy Changes and Their Potential Impacts on New York City* offered insights from policy, legal, and government leaders on navigating an evolving federal landscape. The convening closed with *Innovations in Health + Housing*, showcasing promising models and strategies for developing and sustaining effective, community-centered practices. Together, the conversations underscored a shared commitment to advancing health and housing solutions that are responsive, inclusive, and rooted in lived experience.

FINANCIALS

SUMMARY

In 2025, The Health & Housing Consortium saw a significant increase in revenue from the prior year, reflecting an expansion of our work, growth in our membership, and increased capacity to engage in consulting and project-based partnerships. Grants and service contracts continued to represent the largest share of revenue, including our partnership with Public Health Solutions.



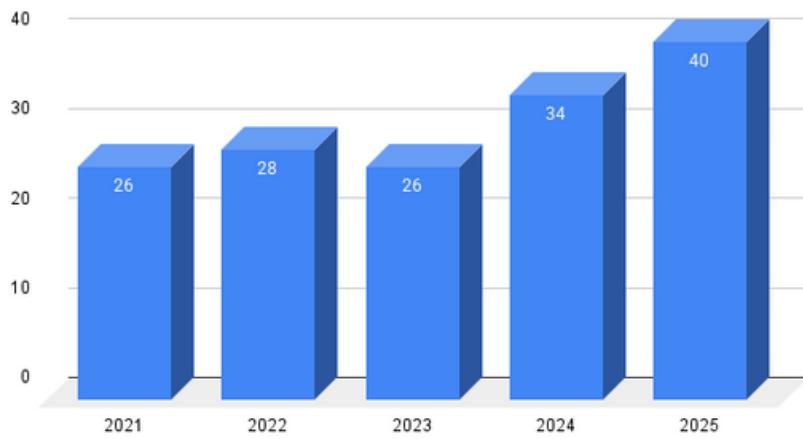
[View our 990](#)

MEMBERSHIP

2025 Member Organizations

- 163rd St Improvement Council
- Anthem Blue Cross Blue Shield
- Anthos|Home
- BHRAGS
- Breaking Ground
- The Bridge
- Bridging Access to Care
- Broadway Community
- Bronx Accountable Healthcare Network
- Bronx RHIO
- BronxWorks
- CAMBA
- Comunilife
- Concern Housing
- Coordinated Behavioral Care
- Corporation for Supportive Housing
- Footsteps
- Geel Community Services
- HELP USA
- Greater New York Hospital Association
- Institute for Community Living
- Lantern Community Services
- Legal Aid Society
- MetroPlus Health Plan
- Midway Living
- Montefiore Medical Center
- Nazareth Housing
- Neighborhood Coalition for Shelter
- New Alternatives
- NewYork-Presbyterian
- NYU Langone Health
- Pibly Residential Programs
- Project FIND
- Project Hospitality
- RiseBoro Community Partnership
- St. Francis Friends of the Poor
- RiverSpring Living
- Strong Children Wellness
- Supportive Housing Network of New York
- University Behavioral Associates
- Urban Pathways
- Volunteers of America
- West Side Federation for Senior and Supportive Housing
- Wyckoff Heights Medical Center

Organizational Membership Growth



Government Partners:

- NYC Correctional Health Services
- NYC Department of Health and Mental Hygiene
- NYC Department of Homeless Services
- NYC Health + Hospitals
- NYC Human Resources Administration
- NYS Department of Health

Member Exclusives

We were pleased to offer a wide array of member exclusive opportunities for learning and engagement, including:

- Three legal advice sessions with The Legal Aid Society
- Workforce development connections with Lehman College
- A networking happy hour
- 10 free user spots in CAREforce

2nd Annual Fundraiser

In June, the Consortium hosted its 2nd Annual Fundraiser on the beautiful rooftop of Project Find's Woodstock Hotel. Over 70 professionals across the healthcare and human services sectors joined us for networking, drinks, food, and games. We look forward to growing our fundraiser in the coming years.



THANK YOU TO OUR 2025 SPONSORS!

This work is not possible without you!

- Lamb Insurance Services
- NYU Langone Health
- Healthy Heart
- Anthem BlueCross BlueShield
- Comunilife
- Spring Bank
- Bronx Accountable Healthcare Network
- Cozy Living
- BronxWorks
- Mitchell Martin Healthcare
- Concern Housing
- Interior Resources
- Supportive Housing Network of NY
- ICL
- CAMBA
- RiseBoro Community Partners
- Geel Community Services
- CSH
- Odyssey House
- WSFSSH



LOOKING AHEAD

Piloting & Expanding CAREforce

We will be conducting surveys and focus groups with our CAREforce users to understand how we can improve it to better meet their training needs. We will continue adding new trainings throughout the year in anticipation of a full program launch in 2027.

NYS Medicaid 1115 Waiver

In addition to continuing our work as a training and technical assistance partner for Public Health Solutions' Social Care Network, we are supporting the United Hospital Fund, the NYS Health Equity Regional Organization (HERO), in developing a Housing Roundtable for Downstate SCNs. Additionally, we are working to understand and plan for future sustainability of the services after the waiver period ends in March 2027.

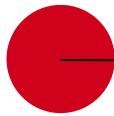
Medical Respite

With a decade of experience advocating for medical respite, we plan to connect with Social Care Networks across NYS to support its expansion and long-term sustainability. If your organization is curious about providing medical respite, please reach out to us!

Strategic Planning

In 2026, the Consortium's board and staff will participate in a strategy retreat to identify priorities and guide our work over the next few years. This process will center partner and community needs and identify where we can have the greatest impact. We may be reaching out to you for input!

2025 LEADERSHIP



BOARD OF DIRECTORS

- President: Patricia Hernandez – Senior Director of Behavioral Health Homeless Initiatives, NYC Health + Hospitals
- Vice President: Pascale Leone – Executive Director, Supportive Housing Network of New York
- Secretary: James Mutton – Associate Executive Director, Concern Housing
- Treasurer: Tony Guarino – Director of Supported Housing, Geel Community Services
- Amy Freeman – Research Associate Professor, Dept. of Population Health, NYU Grossman School of Medicine
- Helen Hernandez – Adjunct Professor of Social Work, College of Staten Island
- Keona Serrano – Vice President of Systems of Care, Coordinated Behavioral Care
- Shali Sharma – Department Director of Supportive Housing + Health Policy, BronxWorks
- Kimberly LaBeach – Chief Financial and Administrative Officer, Supportive Housing Network of New York
- Beverly Raudales – Chief Program Officer, Comunilife
- Antonette Mentor – Associate Vice President/Executive Director, Montefiore Care Management Organization (CMO)

“Having partnered closely with the Consortium for many years now, I appreciate the big heart and deep commitment of the staff and board to improving coordination and communication between NYC housing and healthcare systems. The Consortium deftly brings partners and policy makers to the table in a meaningful way to share information and develop workable solutions to some of the most challenging issues facing the most vulnerable New Yorkers.”

Amy Freeman, Board Member
NYU Langone Health

“I value the Consortium for its focus and recognition that health and housing are fundamentally connected. The Consortium brings together individuals and organizations that have a shared goal of advancing health by addressing health-related social issues, with a particular emphasis on capacity-building to be responsive to housing challenges, while prioritizing equity and centering the voices of those that are often marginalized.”

Antonette Mentor, Board Member
Bronx Accountable Health Network

2025 LEADERSHIP

CONSUMER ADVISORY COMMITTEE

- M. A. Dennis, Co-Chair
- Cynthia English
- doobneek
- Michael Andersson
- Sharmaine Smith
- Raimundo Alvarez
- Will Woods

PROGRAM AND POLICY COMMITTEE

- Ashley Marimon, CAMBA
- Aubrey Balcom, RiverSpring Living, PPC Co-Chair
- Bryan Mealer, Broadway Community
- Casey Burke, Bridging Access to Care
- Chris Leto, RiseBoro Community Partnership
- Corisha Sanders, Montefiore Medical Center
- Dionne Durant, NYC Health + Hospitals / Kings County
- Elizabeth Oudens, Anthem BlueCross BlueShield
- Elizabeth Powers, Breaking Ground
- Helen Hernandez, College of Staten Island Department of Social Work
- Jennifer Parrilla, PIBLY Residential Programs
- Jim Mutton, Concern Housing
- Joelle Ballam-Schwan, Supportive Housing Network of New York
- Kim Freeman, NYC Department of Health & Mental Hygiene
- Liane Rivera, Broadway Community
- Lisa Thompson, Anthem BlueCross BlueShield
- Mardoche Sidor, Urban Pathways
- Patricia Hernandez, NYC Health + Hospitals
- Rasheed Ford, Project Hospitality
- Shali Sharma, BronxWorks
- Shauna Barry, BronxWorks
- Sue Smith, West Side Federation for Senior and Supportive Housing
- Susan Lally, MMC-University Behavioral Associates

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