

RAA Agenda Topics – Day 1

9:00 am – 9:15 am Introductions and Acknowledgement

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

9:15 am – 10:30 am Safety Assurance System (SAS)

Mr. Danny Lee, Director, Safety Assurance and Regulatory Compliance, American Airlines

10:30 am – 11:00 am Break / Networking

11:00 am – 11:30 pm Voluntary Programs, Regulatory Compliance and SMS

How do you tie these all together for an effective SMS?

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

11:30 am – 12:00 pm System Analysis Team, Aircraft Maintenance Logbook

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

12:00 pm – 1:00 pm Lunch

1:00 pm – 1:30 pm FAA Part 5 Validation

Expectations from CMT, Design & Performance Demo, Tools and Job Aids for Validation Pertains to 121, 135 & 145 operators

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

1:30 pm – 2:15 pm SRM and Analysis Tools

Mr. Jeffrey Bingham, Manager, Risk Management, Process Improvement, American Airlines

2:15 pm – 2:45 pm Networking / Break

2:45 pm – 4:00 pm Safety Risk Management (SRM)

Ms. Candra Schatz, Manager, Risk Management, Process Improvement, American Airlines

- *System & Task Analysis vs. Risk Assessment*
- *How to develop a good system description for analysis*
- *What level of change will trigger a SRA & how this is documented*
- *SRM imbedded in current processes*
- *Walking through SRA design and conducting a system analysis and risk assessment*

4:00 pm – 4:30 pm Wrap Up / Closing Remarks

RAA Agenda Topics – Day 2

9:00 am – Introductions and Acknowledgement

9:15 am

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

9:15 am – SMS Quality Assurance

10:30 am

Mr. Danny Lee, Director, Safety Assurance and Regulatory Compliance, American Airlines

- *Management Review of the effectiveness of the SMS*
- *Key Measurements on the effectiveness of the SMS*
- *Accountability and tracking of SMS outputs*
- *Evaluation and External Auditing of the SMS*

10:30 am – Break / Networking

11:00 am

11:00 am – Safety Assurance (SA) – Metrics & Monitoring

11:30 pm

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

- *Tracking the outputs of SRM for SA*
- *How to determine the effectiveness of a risk control including multiple controls from SA & what methods are used to make that determination?*
- *How do carriers determine what is considered systemic?*
- *What & how do you monitor?*

11:30 am – SMS Training and Promotion

12:00 pm

Ms. Candra Schatz, Manager, Risk Management, Process Improvement, and Ms. Shelley Corzo, Manager, Corporate SMS, American Airlines

12:00 pm – Lunch

1:00 pm

1:00 pm – Risk Assessment and Event Risk Classification Training

3:00 pm

- *When to complete a risk assessment or event risk classification*
- *How to complete a risk assessment and event risk classification*
- *Group exercises*

Ms. Candra Schatz, Manager, Risk Management, Process Improvement, and Ms. Shelley Corzo, Manager, Corporate SMS, American Airlines

3:00 pm – Networking / Break
3:30 pm

3:30 pm – Open Discussion / Panel
4:00 pm
American Airlines Team

4:00 pm – Wrap Up / Closing Remarks
4:30 pm

Ms. Callie Choat, Managing Director, Corporate Safety, Safety Assurance and Regulatory Compliance, American Airlines

Thank you for your attendance!