

Superior Court of California County of Santa Clara

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REBECCA FLEMING
Court Executive Officer



To Our Valued Justice Partners –

We are two very short weeks away from the culmination of years of investment, planning, and effort to go-live with the implementation of Odyssey across our Criminal Division. Beginning in January 2015, one of our Court's highest priorities has been the implementation of the Odyssey case management system in all case types. We have accomplished this process one division at a time and now will finalize our efforts with Criminal.

On November 13, 2018 our court will realize the fulfillment of an effort many years in the making. The Santa Clara County Superior Court is making all final preparations for the daily use of this new, valuable, and modern tool.

We recognize that a change as substantial as this is not simple but it will have a positive impact on your ability to access and retrieve information. Odyssey provides the Superior Court with modern, effective tools and is a critical step in moving toward a fully digital court.

We want to thank all of our Justice Partners for your dedication and commitment to helping our Court and moving in step with us towards our mutual goals. Criminal Court, more than any other, has necessitated the coordination of many agencies and many partnerships and the Superior Court continues to value these partnerships that we have with all of you.

Important Information and Dates:

- The CJIC system will not be used by the court from 11/8/18 until 11/11/18. This will allow our data to be moved into the new system.
- The Odyssey Production system will have a planned outage from 11/9/18 at 6:00 pm until 11/12/18 at 9:00 am.
- Tyler staff will be onsite from 11/10 forward through the week of 11/26/18 to assist with the migration of the data and with the initial bringing up of the system.
- Monterey and Stanislaus Superior Courts will be onsite to assist in technology and operations.
- A hotline number will be set up for justice partners to ask questions and report issues. This number will be distributed to key contacts for each partner.