

2022 ANNUAL FALL CONFERENCE



*Building Inclusive Connections:
Tools to Become a More Effective Peacemaker*

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Welcome

Welcome to the SCMA 34th Annual Fall Conference 2022!

This year's conference theme – *Building Inclusive Connections: Tools to Become a More Effective Mediator*, centers on Equity, Diversity and Inclusion and strikes at the very core of my personal practice as both a professional educator and mediator. As a former public school special education administrator, my entire career of nearly thirty years focused on addressing the needs of students with disabilities. During the 1980's, services for students with disabilities were still predominately provided in self-contained classes, with limited access to general education classes and/or typical peers. Recognizing this segregated practice was not only a prospective violation of federal law, as well as ethically problematic, many of us; educators, parents, attorneys and legislators started what became known as the "Inclusion" movement in special education service delivery. This movement changed the face of special education services forever and in the words of one of my early colleagues, "the greatest benefit of the Inclusion program is the restoration of dignity to the lives of these children"!

When as a people, we fail to address issues of Equity, Diversity and Inclusion, the loss of human dignity is not only unconscionable, it lowers our society to an extremely base and dishonorable level. Regardless of your specific role or title, as we come together, I invite you to consider this one-day conference an opportunity to discuss conflict you've witnessed, or even been subjected to, originating from the long-standing and unfortunately on-going Equity, Diversity and Inclusion issues present in society today. These are tough, sensitive issues and make no mistake, they are prickly. However, my hope is you will take this opportunity to share your experiences openly with colleagues of like mind, as peacemakers, in search of solutions, to both improve us as people and hopefully the lives of those we serve.

As you attend the conference, and its many offerings, including nine workshops, exhibiter hall and community mediation fair, not to mention the networking opportunities, I also encourage you to take a moment to enjoy and savor the beauty of the Huntley Hotel and Pepperdine University Campus, both with their magnificent views of the Pacific ocean.

Thank you for joining us! I look forward to seeing you. And remember, your registration, sponsorship and exhibits all support the SCMA and its mission.

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Cloke-Millen Peacemaker Award Recipient



Hon. Angela Carol Robinson (Ret.)

Retired Superior Court Judge Angela C. Robinson is an author, diversity consultant, law professor and mediator who works through various disciplines to help resolve discord and build community. Her academic areas of interest include legal history – particularly that which involves Black women judges, Evidence, Alternative Dispute Resolution and Critical Race Theory. Additionally, Robinson provides specialized diversity, equity and inclusion (DEI) consultations and coaching.

Her book, *First Black Women Judges: The Story of Three Black Women Judges in the United States*, will soon be followed by another one on Critical Race Theory, to be released in early 2023. She is also a frequent contributor and lecturer on the intersection of diversity work, mediation and dispute resolution.

Robinson served as a Connecticut Superior Court for twenty years. Prior to her appointment to the bench, she was a trial lawyer at a nationally renowned, boutique law firm in Connecticut, specializing in representing plaintiffs. Following her retirement, Robinson was a litigation partner and Chief Diversity Officer at a multi-state law firm based in New Haven, CT.

Robinson is an honors graduate of Cheshire Academy, Rutgers University (Phi Beta Kappa) and Yale University School of Law. She is a James W. Cooper Fellow of the Connecticut Bar Foundation and serves on several boards. In addition to serving on the faculty at Quinnipiac University School of Law, she also teaches trial practice at Yale Law School and has taught at the University of New Haven and Gateway Community College.

Among her many awards and recognitions are the Connecticut Law Tribune's Distinguished Leader Award in 2019; the Edwin Archer Randolph Diversity Award from the Lawyers' Collaborative for Diversity in 2017 and; the Judicial Award from the Connecticut Trial Lawyers' Association. Robinson is the 2022 recipient of the SCMA's Cloke-Millen Peacemaker Award in recognition of her long-standing dedication to diversity work, dispute resolution and her committed mentoring of youth, with an emphasis on introducing them to the law as a profession.

L. Randolph Lowry Award Recipient



Professor Robert A. Baruch Bush

Professor Bush's scholarship and teaching focuses on mediation and alternative dispute resolution. He is one of the originators of the "Transformative Approach" to mediation, as explained in his best-selling book, *The Promise of Mediation* (1994, 2d ed. 2005), co-authored with Dr. Joseph Folger and translated into six languages. Bush has practiced, taught and written about mediation for over 40 years, authoring five books and more than thirty articles/chapters on mediation and ADR. His latest article is "Hiding in Plain Sight: Mediation and the Value of Human Agency." In 2017, Bush received (together with co-author and colleague Joseph Folger), the Association of Conflict Resolution's "William Kreidler Award for Distinguished Service to the field of Conflict Resolution."

Rains Distinguished Professor of Alternative Dispute Resolution, Maurice A. Deane School of Law at Hofstra University; Co-Founder and Board Member, Institute for the Study of Conflict Transformation.

SCMA President's Award Recipient



Andy Shelby

Andy Shelby is currently a pro bono mediator for the Los Angeles Equal Employment Opportunity Commission (EEOC) mediation panel and for the Small Claims Court of Los Angeles.

He previously spent 36 years with the Hughes/Boeing aerospace company in a variety of management-level positions in their Human Resources organization. He worked at three manufacturing sites over those years, successfully interfacing with all levels of employees in the areas of staffing, compensation, labor/employee relations, diversity, and general HR.

Recently, Andy served as the Southern California Mediation Association (SCMA) Board of Directors President (2020) and was its interim Director (2019-2020). He currently (and proudly) still maintains a position on SCMA's Board of Directors.

Andy holds a bachelor's degree in Economics from the University of Michigan, a master's degree in Labor and Industrial Relations from Michigan State University, and in 2015 completed his postgraduate certificate in Negotiations and Conflict Resolution from California State University, Dominguez Hills.

He is married (13 years) and enjoys playing softball in his spare time.

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Bill Eddy, LCSW, Esq.

Bill Eddy is co-founder and chief innovation officer of High Conflict Institute. He pioneered the High Conflict Personality Theory (HCP) and is the world's leading expert on methods for managing disputes involving people with high conflict personalities.

Bill has worked as the senior family mediator at the National Conflict Resolution Center, a certified family law specialist representing clients in family court, and a licensed clinical social worker therapist. In 2021, he received the Lifetime Achievement award from the Academy of Professional Mediators. He serves on the faculty of the Straus Institute for Dispute Resolution at the Pepperdine University School of Law in California and is a conjoint associate professor with the University of Newcastle Law School in Australia. He has delivered talks and trainings in more than 30 U.S. states and thirteen countries and is the author or co-author of 20 books. His popular blog on the Psychology Today website has more than 5 million views. He trains lawyers, judges, and mediators, and regularly consults on issues of alienation, family violence, and false allegations in family court cases.



Shaphan Roberts

Shaphan Roberts is the former Director of the Los Angeles City Attorney's Dispute Resolution Program (DRP) and is now the Director of Online Programs at Pepperdine University. He also serves as an Adjunct Professor and earned his MBA in their Presidents and Key Executives program. Mr. Roberts comes to Pepperdine from the City where he managed the coordination of all programmatic aspects of the Dispute Resolution Program, including community mediation, the Community Police Unification (CPU) Program, and the growth of the program, in line with the goals of the City Attorney's Community Justice Initiative. Mr. Roberts led the CPU, an inter-agency collaboration between the Los Angeles City Attorney's Office and the Los Angeles Police Department to develop, and implement the CPU as a 36-month pilot program. Under his leadership, the program received multiple awards and recognition. Mr. Roberts continues to lead with passion and advises city and state municipalities across the country regarding police reform and community relations. Mr. Roberts has designed and facilitated dozens of convenings between community members, police officers, and other stakeholders (including elected officials, faith leaders, activists, etc.) to discuss ways to improve policing, address racial inequity in policing, and promote peace. Mr. Roberts has worked with the City of Los Angeles, Pasquotank County Sheriff's Department in North Carolina, the Portland Police Department and Salt Lake City elected leadership on their policing practices. The models he has led have ranged from small intimate group discussions to medium-sized community dialogues to large-scale town hall-style programs. Further, as part of its Racial Equity Initiative, the California State Water Resources Control Boards sought to gain employee input on their perspectives of racial equity from a cross-section of its thousands of statewide staff. Mr. Roberts co-facilitated a series of

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listening sessions with over 370 employees to discuss racial equity, both in terms of their own internal experiences as employees and their approach to serving the residents of California. The output from this work informed the Water Boards' development and adoption of a racial equity resolution in November 2021. Roberts, along with a key co-collaborator, worked with the staff of one Los Angeles City Council District to explore ways that "bridge building strategies" could improve the street engagement process for the homeless population in Los Angeles. Bridges held a series of 11 facilitated listening sessions with 104 participants that are deeply involved with the street engagement process to understand the most significant needs related to bridge building. The participants included people with lived experience of homelessness, City and County leaders, field staff, advocates and activists, faith leaders, service providers, and neighbors. They then compiled a report that includes the overarching themes that arose during the listening sessions and recommendations for Los Angeles leaders interested in making the street engagement ecosystem more collaborative, efficient, and human-centered.

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Chidinma Ume

Chidinma Ume serves as our Deputy Director for Policy and is primarily responsible for providing national technical assistance in the areas of jail reduction, criminal justice debt reform, and prosecutorial perspectives. Prior to joining the Center, Chidinma was a prosecutor at the Manhattan District Attorney's Office, where she handled felony and misdemeanor cases involving violent and non-violent crimes, and intimate partner violence. Chidinma then served as Executive Director for Justice Operations at the New York City Mayor's Office of Criminal Justice where she led several Mayoral initiatives to reduce the Rikers Island jail population and worked with criminal justice system actors to make New York City's system safer and fairer.

Chidinma's work spanned a broad range of projects, including reform in the areas of case processing, indigent defense oversight, and mental competency examinations for detained individuals. Chidinma received her B.A. from the University of California, Berkeley and her law degree from Georgetown University Law Center, where she also defended indigent individuals in D.C. Superior Court and before the US Parole Commission.



Sukhsimranjit Singh

Sukhsimranjit Singh is the Judge Danny Weinstein Managing Director of the Straus Institute for Dispute Resolution at Pepperdine University Caruso School of Law, where he also serves as Associate Professor of Law and Practice and directs the LL.M programs. Dr. Singh oversees the Institute's global outreach efforts, world-class professional training programs, and rigorous academic curriculum. His practice, teaching, and scholarship focus on cross-cultural dispute resolution, faith-based mediation, and utilizing modern theories, science, and technology to devise creative solutions for global disputes.

Dr. Singh is a successful international mediator and has resolved disputes in countries throughout the world—including in states across the United States, Canada, India, Japan and New Zealand, to name a few. He currently serves as the mediator for Willamette University's Atkinson Graduate School of Management, where he identifies and resolves organizational conflicts, and for the City of Beverly Hills, where he was recently nominated for the city's annual Peace Award.

He teaches various subjects in dispute resolution at Pepperdine, and he has previously taught at USC School of Law, Willamette University, Hamline University, as well as in India at the National Law University, where he was appointed Honorary Professor of Law, and at Rajiv Gandhi National University of Law. In 2017, the Government of India recognized Dr. Singh as a GIAN scholar for his teaching in the field of dispute resolution. Dr. Singh's work can be found in several journals and books on dispute resolution, and most recently he published, "Best Practices for Mediating Religious Conflicts" for American Bar Association.

Dr. Singh has given keynotes, lectures, and trainings on dispute resolution in more than 30 states across the United States, as well in Australia, Brazil, Canada, China, Denmark, Egypt, France, India, Japan, Kenya, Korea, New Zealand, Peru, Saudi Arabia, Singapore, Spain, U.A.E, and United Kingdom. He has delivered online TEDx Talks on dispute resolution in

relationships, titled "Negotiating for Love," in 2015 and on professional identity titled "Made in India," in 2018.

Upon earning his Bachelor of Law from India's premier Law University, National Academy of Legal Studies and Research, Dr. Singh clerked for the Chief Justice of India, Justice R.C. Lahoti. He received an LL.M. in Dispute Resolution from the University of Missouri-Columbia and completed a post-graduate fellowship at Hamline University's Dispute Resolution Institute. Dr. Singh received his doctorate from National Law University, Delhi with his work on Indo-American perspectives on Dispute Resolution. Professor Singh is an Honorary Fellow at the International Academy of Mediators (IAM), Co-chair for a Committee for the American Bar Association's (ABA) Section of Dispute Resolution, an Executive Committee Member for the American Association of Law School's (AALS) Dispute Resolution Section, and an Executive Committee Member for the Pepperdine/Straus American Inns of Court for Dispute Resolution and serves on advisory committees for Rajiv Gandhi National Law University and Punjab University. He also serves on the board of the Weinstein International Foundation, an affiliate of JAMS International.



Sara Campos

Sara Campos is a Visiting Professor and Clinical Director of the Loyola Center for Conflict Resolution (LCCR) at LMU Loyola Law School, an attorney, and a certified bilingual mediator. Originally trained at LCCR as a law student in 1998. Since then, becoming the director, directing community and court-affiliated mediation programs, and trainer, teaching Mediation in English and Spanish. She also teaches Mediation Advocacy, which trains students on how to represent clients in mediation.

As a Latina, she adds diversity and brings the perspective of a person working in and believing in the traditional mediation model yet her legal training allows her to understand and appreciate other models as well. She is in a unique position to utilize her legal, bilingual/bicultural skills and knowledge in assisting litigants to resolve their disputes through this process.

When COVID-19 led to court closures and the continuance of all civil matters, more individuals and businesses than ever have been clamoring for the benefits of ADR, especially remote mediation. Thankfully, Ms. Campos had been facilitating family law mediations via Skype since 2014 and was able to seamlessly transition LCCR into a remote mediation model.

Under Ms. Campos' Directorship, LCCR created and began the Landlord/Tenant Options Counseling Project assisting landlords and tenants in navigating their options regarding eviction-connected issues. The Project was among the institutions recognized by the White House for responding to Attorney General Merrick's Call to Action to the Legal Profession to address the housing and eviction crisis and help increase housing stability and access to justice in their communities.

In 2019 Ms. Campos received the LLS award for leadership and commitment to LCCR and the people it serves. She also received the Just the Beginning-Los Angeles Legal Institute (JTB) Leadership Award of Excellence. Ms. Campos along with another colleague received 2005, 2012, and 2018 Mediation Case of the Year Awards from the Los Angeles County Board of Supervisors.

Ms. Campos holds memberships with several organizations dedicated to mediation, such as Southern California Mediation Association, ABA Dispute Resolution Section, and National Association for Community Mediation. She served two terms on NAFCM's Board of Directors.

She has participated in numerous mediation panels including the Second Appellate District Court Panel, LA Superior Court panel, EEOC and DFEH panels doing employment discrimination matters, and Centinela Youth Services Victim-Offender and Family Panels.



Jack R. Goetz, Esq. M.B.A.

Jack Goetz is a lecturer in law at USC Gould School of Law. Prior to moving to USC in 2015, he was the academic lead for a 100-hour mediation training certificate program that he created in 2009 and then taught for seven years at the California State University campuses in Northridge and Dominguez Hills. Goetz serves as president of the non-profit company Educational Solutions 4 Change, which among other things, offers conflict resolution training to other non-profit and governmental groups. In that capacity, he was academic director for a mediation training program offered to the Los Angeles Police Department, Office of the Ombuds (2015), the Los Angeles

County Bar Association (LACBA) and its mediation training program (2018-2020), and Riverside Community College District (2022).

As a neutral, Goetz serves the public privately as well as serving on various public panels, including serving as an arbitrator and mediator for the LACBA's Attorney-Client Mediation and Arbitration Services and as an arbitrator for the Financial Industry Regulatory Association (FINRA). He additionally served as a temporary judge for the Los Angeles Superior Court from 2012-2017. Goetz served four years as a member of the Board of Directors for the Southern California Mediation Association (SCMA) and was the SCMA president in 2018. The Los Angeles Superior Court Alternative Dispute Resolution Program honored him as the 2011 "Outstanding Volunteer" for his service.

Goetz's business background is extensive, and he received international acclaim for creating the first nationally accredited online law school, Concord Law School (1998), which is now part of the Purdue University Global system. He serves on the faculty for the business department at Moorpark College, teaching classes in Business Law and Introduction to Business. Goetz additionally serves the educational community as a commissioner for the Distance Education Accrediting Commission, overseeing the accreditation compliance of many educational institutions offering online classes domestically and internationally.

Goetz advocates for elevating the mediation field by integrating qualifications resembling other professions as well as strengthening public protection in mediation. He currently serves as president of MC3, a non-profit organization designed to promote greater education and training for mediators through certification and the social justice associated with greater widespread public access to qualified mediators. He also served as a member of the California State Bar Committee on Alternative Dispute Resolution from 2014-2017.

Goetz received his PhD in Education from Capella University (2006), his JD from Boston University (1979), his MBA from Pepperdine University (1990), and his BA in Economics from San Diego State University (1976).



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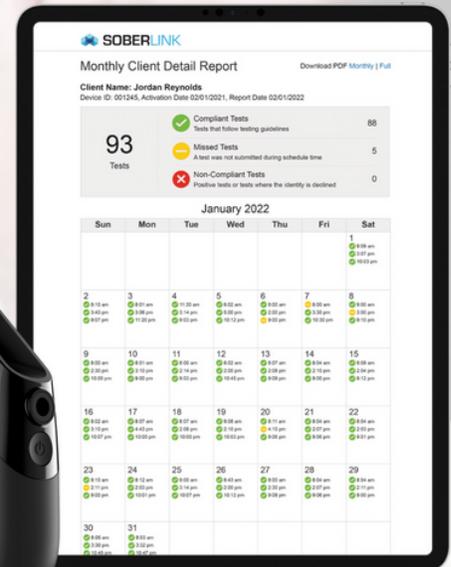
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Harold Coleman, Jr., Esq.

Harold Coleman, Jr., is an award-winning dispute resolution practitioner, educator, and peace-building champion. He is an attorney, arbitrator, mediator, conciliator, facilitator, teacher, trainer, speaker, writer and conflict coach.

Harold is senior vice president for mediation at the American Arbitration Association (AAA)... the global dispute resolution leader, and mediator/executive director for AAA Mediation.org...an AAA technology innovation that trains and develops mediators, assists them with promoting their practices, and connects them with a diverse community of ADR practitioners, users and thought leaders worldwide. He also trains

new AAA arbitrators and aspiring/practicing mediators in basic/advanced arbitration case management techniques and basic/advanced mediation skills.

A former multi-disciplinary project manager and complex litigation attorney, Harold's mediated and arbitrated multiplied hundreds of litigated and non-litigated disputes over a 30+ year legal and ADR career. His formal education encompasses studies in civil engineering, business, real estate and law, leading to the academic degrees of Bachelor of Science and Juris Doctor. He is a former member of the AAA's international board of directors, a Fellow of the College of Commercial Arbitrators (CCA), and a director for the International Mediation Institute (IMI). He is program co-chair for the American Bar Association's Advanced Mediation & Advocacy Skills Training Institute.

Harold is recipient of the State Bar of California's Distinguished Service to the Legal Profession citation and twice recipient of the Wiley E. Manual Award for Pro Bono Legal Services to the Poor. He was nominated, vetted for, and profiled in the National Law Journal's Legal Times as an ADR Champion for 2017. In 2018 he was conferred the American Bar Association Section of Dispute Resolution's 2018 Chair's Distinguished Service Award. In 2020 the National Bar Association (NBA) awarded Harold the Meritorious Service citation for his support of NBA ADR diversity initiatives and service to its membership through professional development training, mentorship and guidance during a long-standing, multi-decade partnership of AAA and NBA.

Harold also is recipient of the Southern California Mediation Association's (SCMA) 2020 Cloke-Millen Peacemaker of the Year Award, SCMA's highest honor bestowed on individuals who inspire the ADR community and public at large with their dedication to peacemaking.

Harold serves the global ADR community from the Association's Southern California and New York offices. Contact: ColemanH@aaamediation.org; direct 619.794.6001; www.aaamediation.org

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Mark Lemke, Esq., LL.M.

Mark Lemke, Esq., LL.M., is a highly-experienced commercial mediator with well over 2,500 mediations to date. He brings a unique combination of experience, having served as plaintiffs' counsel, defense counsel, and insurance coverage counsel. He specializes in employment, housing, personal injury, catastrophic personal injury & wrongful death cases. In addition, he serves on the Adjunct Faculty for the Straus Institute and USC Law School's Employment Mediation Clinic. Mark holds an LL.M. from the Straus Institute for Dispute Resolution, J.D. from USC Law School, and B.A. from UC Berkeley. He serves on panels for the EEOC, DFEH, Central District Court, Courts of Appeal, and others. He also serves as a Temporary Judge and Judicial

Settlement Officer. Mark is a frequent speaker on mediation topics. He previously served as President of SCMA, and Co-President of the LGBTQ+ Lawyers Association of Los Angeles.



Liliana Cervantes, M.A.

Liliana Cervantes has worked in private and public sectors managing workplace conflict. In her past role her interest in mediation grew given her involvement as a Union Representative in collective bargaining negotiations.

Currently she is a Human Resources Manager for Los Angeles Homeless Service Authority, has moved to the employer side to develop a new perspective in managing conflict in the workplace. In her role as Human Resources Manager, Ms. Cervantes is instrumental in conflict resolution through mediation, building working relationships and strengthening leadership.

She also facilitates trainings in the education environment to provide leaders with tools to manage conflict with employees.

She holds a Bachelor of Arts degree from Mount. Saint Mary's University in Political Science and Masters in Dispute Resolution from University of Southern California.

While at USC, Ms. Cervantes served on the Latino Community Committee and assisted students in professional skills development. She has served on the UFCW Latino Unidos committee where she was instrumental in assisting union members in the voter registration process and obtain U.S. Citizenship process. She has also volunteered at the Neighborhood Legal Services at Los Angeles County.

In her spare time, Ms. Cervantes enjoys riding her bicycle on the sunny beaches of Southern California and traveling.

Thank
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I want to thank the outgoing board for their exceptional contributions to SCMA this past year and congratulate the incoming board on their election and wish it much success in the coming year.

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Dr. Jennifer Kalfsbeek-Goetz

Dr. Jennifer Kalfsbeek-Goetz has served as a leader in community colleges since 1999. Her education includes degrees in Psychology, Sociology, and Education Leadership as well as a certificate in Mediation from the Los Angeles County Bar Association. Currently, Jennifer serves as the Vice President of Academic Affairs at Ventura College. Prior to her role as the VPAA, Dr. Kalfsbeek-Goetz served as a Dean and Title IX Coordinator at Moorpark College. Each role in the Ventura County Community College District has provided multiple opportunities for Jennifer to engage with colleagues and students to manage and resolve conflict. In her administrative roles, Jennifer has mediated conflict among employees and students, and she has trained staff to

manage and de-escalate conflict. Dr. Kalfsbeek-Goetz actively serves on the District EEO committee and the District Diversity, Equity, and Inclusion Committee.

As an educator and trainer, Dr. Kalfsbeek-Goetz has taught Cross-Cultural Mediation and Conflict Resolution at California State University Dominguez-Hills and she teaches this topic as a guest lecturer at the USC Gould School of Law. Dr. Kalfsbeek-Goetz serves as vice president of the non-profit company Educational Solutions 4 Change (Es4c), offering low-cost mediation training to other non-profit and governmental agencies. Es4c and its faculty has delivered conflict resolution and mediation training to Ventura College (2021), the Los Angeles Police Department, Office of the Ombuds (2015), and the Los Angeles County Bar Association (2018-2020).



Anthony Keen-Louie, M.A.

Anthony Keen-Louie, M.A. (he/him/his) – Group facilitation, mediation, conflict resolution education, student support, organizational development, social justice, and community development are the key components of Anthony's professional, educational, and volunteer experiences. His formal education includes a Bachelor of Science in Business Administration (UC Riverside), Master of Arts in Higher Education/Student Affairs (New York University), and a Master of Dispute Resolution (University of Southern California, Gould School of Law). Selected training, development, community, and volunteer experience related to facilitation include: the Social Justice Training Institute, Skidmore College Project on Restorative Justice,

serving on three regional conference planning committees for NASPA (Student Affairs in Higher Education), UCSD Supervisory Laboratory, Community Mediator & Trainer for the National Conflict Resolution Center, Educational Solutions 4 Change, and numerous volunteer roles with national, regional and campus organizations (including most recently as Co-Chair of the Chancellor's Advisory Council on Gender Identity and Sexual Orientation Issues at UCSD). Anthony currently serves as a manager of a unit at UC San Diego overseeing a team of professional and student staff responsible for the community development of approximately 5,000 graduate and family residents. This community development work involves educational as well as social programming, student conduct, and assessment initiatives. Anthony is also a Community Mediator for the National Conflict Resolution Center as a volunteer as well as a part-time trainer. In every professional and volunteer role, Anthony exhibits skills in facilitating training, informal and formal resolution of conflict, crisis management, centering conversations on inclusion, and ongoing community development. Anthony is passionate about helping people find connections through challenges, helping individuals find their own resolutions to conflict, and facilitating authentic communication.



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2022 Annual Fall Conference Workshop Presenters



Dr. Ashley Rosenthal

Ashley Rosenthal, is a special education mediator, IEP facilitator, alternative dispute resolution consultant and trainer. With over 15 years in special education as a program director, classroom teacher, and coordinator, she has extensive experience working with students, families, teachers, and administrators across various educational settings: private, public, charter, and non-public schools (NPS). All of my school-based teacher-trainings are tailored to support reflective teaching practices and are rooted in the recognition that education is situated socially, culturally, and linguistically. She holds a California single-subject teaching credential as well as an education specialist instruction credential. Ashley earned her Master's in Dispute

Resolution from the University of Southern California (USC), Gould School of Law, after completing her Master of Arts in Education from the University of California Los Angeles (UCLA) and her Doctorate in Education from USC's Rossier School of Education where she studied the role teacher perceptions play in how teachers make meaning of female-identifying student need.



Stacie Hausner, Esq.

Stacie Feldman Hausner, Esq. has mediated full time since 2015. She has successfully mediated approximately 1,000 cases in the areas of business, personal injury, employment, real estate, insurance coverage, construction defect, and intellectual property law. She has an exceptionally high settlement rate due to her tenacity, calm and friendly demeanor, creative "out of the box" thinking, and keen insight. Ms. Hausner received an LL.M. in Dispute Resolution from the Straus Institute at Pepperdine University School of Law. When she is not mediating, she teaches mediation skills to practitioners, attorneys and law students. She is an Adjunct Professor teaching "Mediation Theory and Practice," "Advanced Mediation" and

"Mediating the Litigated Case" at the Straus Institute at Pepperdine School of Law. She also trains mediators for the United States District Court, Central District, Pro Bono mediation program. Ms. Hausner presents frequent MCLE trainings on various topics (including optimizing settlement and negotiation outcomes), coaches businesspeople on effective negotiation strategies, and educates women negotiators in the workplace. She is a Distinguished Fellow for the International Academy of Mediators and currently sits on the ADR Executive Committee for the California Lawyers Association.

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2:25 pm - 2:45 pm Classroom A**

2022 Annual Fall Conference Workshop Presenters



Hon. Alexander Williams III

Judge Williams served on the Los Angeles Superior Court for over twenty years where he spent the last three years of his judicial career as a full-time Settlement Judge, handling hundreds of disputes in a wide variety of matters. He was also appointed to serve on various Superior Court committees, including the Executive Committee, ADR Committee, California State-Federal Judicial Council, California Center for Judicial Education & Research and Governing Committee.

Prior to becoming a judge, Judge Williams worked as an Assistant United States Attorney in the Central District of California before becoming Chief of the Narcotics & Dangerous Drug Section and then Chief Assistant United States Attorney from 1980-1984, during which he was twice-court appointed US Attorney. Judge Williams also served active duty in Pearl Harbor, HI and Long Beach, CA before retiring in 1999 with the rank of Captain.

Since his retirement from the bench, Judge Williams continues to teach and lecture on mediation and dispute resolution across the United States and overseas and was named "Peacemaker of the Year" by the Southern California Mediation Association.

Judge Williams specializes in business, employment, real estate, personal injury and insurance matters.

Real Estate Cases: Judge Williams has taken on a multitude of housing and habitability cases throughout his years. He also teaches at Pepperdine School of Law, where he coaches his students on how to mediate housing and habitability cases, wrongful eviction, housing discrimination and numerous cases alleging non-habitability on account of rodents, cockroaches, bedbugs, and unsafe/unsanitary conditions.



Terri Breer, Esq.

Attorney and Mediator, Terri Breer, has been a licensed attorney since 1985 and has experience as a civil litigator, mediator and collaborative attorney handling divorce, family law, real estate, and business matters. Although she has conducted civil trials involving business, real estate and family law disputes, her practice has been devoted to mediation of family law disputes and other forms of alternative dispute resolution including collaborative divorce methods. She has written several articles on alternative dispute resolution and the need for change in the current family law adversarial system. She was Chair of OCBA – Alternative Dispute Resolution Section in 2014. She has served as Board Member of the Southern California Mediation Association (SCMA)

for two terms from 2015 to 2021. She has led SCMA's Orange County Professional Development Group and has chaired the SCMA Family Mediation Institute (FMI) in 2018, 2019, 2020, 2021, and 2022.

2022 Annual Fall Conference Workshop Presenters

Ms. Breer currently owns and manages Breer Law Offices, a solo law and mediation practice in Irvine and Palm Desert, California. Her private practice was established first in 1988 as a civil litigation firm focusing on family law, real estate, and business matters. In 1994 the firm expanded to include family law mediation and in 2004, Collaborative Divorce. She has mediated hundreds of family law disputes, including divorce, custody, property division, pre-marital agreements, domestic partnerships, and surrogacy arrangements. Ms. Breer provides legal services as a collaborative attorney in Collaborative Divorce cases and will often use a cooperative team approach when she mediates divorce disputes collaborating with financial planners, child specialists and divorce coaches through the mediation process.

Ms. Breer is an MCLE provider for the State Bar of California and provides family mediation training for California attorneys, therapists, financial professionals, and mediators through her business, New Day Divorce. Her training program curriculum focuses on instructing family mediators on the legal issues in divorce, relevant California Statutes, characterization and division of marital property, determining child and spousal support, preparing parenting plans, and document preparation required to process uncontested divorce throughout family law courts in California jurisdictions.

Ms. Breer is active in hosting various networking and educational opportunities for divorce professionals, including South Coast Collaborative Professionals Luncheons and Mixers from 2006 to 2016, and The Attorney Therapist Breakfast Club that was founded in 2017 and meets monthly in Orange County. Both professional groups bring together professionals who share her commitment to helping families resolve divorce and family disputes cooperatively and outside of the adversarial court system.



Lynette Kim, Esq.

I have been a family law attorney for 25 years and resolving divorce conflict is at the heart of my practice. I am dedicated to assisting my clients to disentangle the legal and emotional issues in their divorce through education and problem solving and we use mediation to accomplish this. I believe mediation should be the primary way to handle legal disputes in California and beyond. I bring the same dedication to growing SCMA's goals and I would very much like to be a part of the network of professionals committed to accomplishing this.

My volunteer activities in the past and present include working as a settlement officer for the Los Angeles Superior Court's Daily Settlement Officer program; a committee member of the LACBA's Project's Inc. on its domestic violence project; a volunteer attorney for LACBA's domestic violence prevention program; a board member of the Korean American Federation of Los Angeles; and a mediator with the Southern California Family Mediation focused on dependency mediation.

MANAGING CONFLICT MINDFULLY: DON'T BELIEVE EVERYTHING YOU THINK (2023)

Leonard L. Riskin (Northwestern)
Softbound • 271 pages
ISBN 9781636591421

All of us—including leaders and so-called experts in conflict management and in virtually every other field—sometimes make (retrospectively) unwise decisions related to conflict with others. These decisions can produce undesirable outcomes—from missed opportunities, suboptimal agreements, and damaged relationships, to interpersonal violence, terrorism, state-sponsored war, and the accompanying suffering.

In *Managing Conflict Mindfully: Don't Believe Everything You Think*, law professor Leonard Riskin—who has pioneered the introduction of both alternative dispute resolution and mindfulness into legal education and law practice—explains how and why this happens and introduces Mindful Conflict Management, a new framework for understanding and dealing with conflict and other problematic situations by integrating negotiation, mindfulness, and internal family systems. Drawing on decades of practice, research, and teaching, this book extends Riskin's influential (and sometimes humorous) writings and sheds new light on accepted ideas about negotiation.

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Jason Harper

Jason Harper is the founder of Harper Conflict Resolution, LLC. He specializes in Education and Employment mediation utilizing a collaborative approach. In addition, Jason is a nationally recognized alternative dispute resolution (ADR) consultant, conflict management coach, adjunct professor, and trainer.

Most notably, Jason is an ADR Consultant providing mediation and conflict resolution services to over 100 school districts and charter schools, including the Los Angeles County Office of Education. He is a Lecturer in Law at the University of Southern California, Gould School of Law teaching on Cross-Cultural Dispute Resolution as well as an Adjunct Professor of Mediation at Pacific Coast University, School of Law and Lipscomb University in Nashville, TN. Jason has also provided mediation and conflict resolution trainings for organizations such as the Western Justice Center and the International Visitors Council, training adults from over twenty different countries. Jason has been recognized by the California State Senate and the United States Congress for his mediation trainings.

Jason served as the President of SCMA, one of the largest associations of mediators in the U.S. He is also one of the founding directors of Kids Managing Conflict, a non-profit dedicated to promoting conflict resolution programs for K-12th grade students. Further, Jason served as the Vice President of MC3, a mediator certification organization that is professionalizing the field of mediation. Jason received his Master's Degree in Negotiation, Conflict Resolution, and Peacebuilding from California State University, Dominguez Hills and his mediation training from Loyola Law School in Los Angeles, California.



Kelly Myers

Kelly Myers is a Certified Divorce and Mediation Coach, and a Co-Parenting Specialist with extensive training in mediation. In addition to Kelly's widespread training and experience in coaching, she also earned her Divorce Mediation certificate from Northwestern University and has taken multiple Divorce and Family Mediation trainings with the acclaimed Mosten Guthrie Academy under the tutelage of Forrest ("Woody") Mosten and Susan Guthrie. Recognizing the importance of managing high conflict in the divorce arena, Kelly has been trained by Bill Eddy in High Conflict Mediation and as a New Ways for Families Coach. To add to her high conflict skills, she is trained in the Cinergy Model of conflict coaching. Kelly is also passionate in her

advocacy of developing balanced co-parenting strategies to build harmony within the new family dynamic. Her commitment to helping separating and divorcing parents restructure their families in a more positive and productive manner led her to being a part of the Co-Parenting Specialist Certification training team at Mosten Guthrie Academy. As a part of the team, she works to create child-centered trainings to help divorce professionals learn how to bring the voices of the children into the divorce process. Kelly is a graduate of the University of San Diego and also earned her paralegal certificate from the University of San Diego's ABA approved paralegal program. Kelly believes that helping people navigate the divorce process through managing their emotions, creating a divorce support team, and finding clarity on wants and needs allows people to use their divorce to build a strong foundation for their future. You can find out more information on Kelly by visiting her website [Your Divorce Advocate](http://YourDivorceAdvocate.com) or following her on Facebook, Instagram or LinkedIn

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Crystal Williams

Crystal Williams is a Mediator and Alternative Dispute Resolution (ADR) consultant. She has a Mediation company, White & Williams ADR Services, LLC where she specializes in Special Education Dispute resolution. Her areas of expertise include IEP facilitation, conflict management coaching, professional development, and parent engagement.

Crystal has facilitated over 200 IEP meetings in multiple charter school districts across Southern California and the Inland Empire during her 13 year career as an Education Specialist. Crystal is a member of Southern California Mediation Association.

Crystal completed her Masters of Dispute Resolution at University of Southern California's Gould School of Law. Crystal has completed additional Mediation training through Waymakers Dispute Resolution Services. She also worked as an Adjunct Instructor for the Learning Rights Law Center for 5 years in their Training Individuals for Grassroots Education Reform (T.I.G.E.R) program helping parents understand the IEP process and fostering the tools of families in need, so that they may successfully navigate within the special education system.

She has a Master of Arts from Claremont Graduate University in Teacher Education where she also earned her Mild/Moderate and Moderate/ Severe special education credentials. She has been an educator for the past 15 years, in the Elementary, Middle, High School and Community College and University setting. Currently, she is a Social Justice Education Professor at Claremont Graduate University and University of Redlands.

Additionally, she earned a Master's Degree from Argosy University in Forensic Psychology with a concentration in treatment. She received her BA in Social Science with emphasis in Psychology along with a double minor in Children and Families in Urban America and Psychology and LAW from The University of Southern California.



Shaune Gatlin

Shaune is the Director of Conflict Resolution Education Programs at Western Justice Center. For nearly 20 years, Ms. Gatlin ran the Los Angeles County Bar Association (LACBA)'s Dispute Resolution Services peer mediation program. She has experience in Restorative Justice working with Centinela Youth Services coordinating the Mediation programs the Victim Offender Restitution and Family Mediation Services. Her educational background is in Psychology from Cal State University Long Beach. She also brings many years of experience in youth leadership development with the YMCA and Boys & Girls Club movements. Shaune's passion is working with youth and helping them become the leaders of tomorrow.

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Elissa Barrett

Elissa Barrett comes to her role as Executive Director of the Western Justice Center as a respected innovator and advocate. Elissa was honored to be part of the team at Bet Tzedek Legal Services for more than a decade, first as Director of the Sydney Irmas Housing Conditions Project then as Director of Pro Bono Programs and finally as Senior Vice President and General Counsel. Her achievements include the passage of significant anti-slum housing legislation, the formation of a multi-agency coalition to combat consumer abuses during the foreclosure crisis and the creation of the Holocaust Survivor Justice Network, which has recovered more than \$25 million in reparations for survivors in 31 cities across North America; inspired parallel efforts in Europe, Australia and South America; and received the American Bar Association's Pro Bono Publico Award.

Elissa is a graduate of the University of Michigan Law School and Tufts University. Following graduation from law school, Elissa worked with the Women's Center for Legal Aid and Counselling in East Jerusalem on preparations for the International Women's Conference in Beirut and on efforts to integrate human rights law and theory into the construction of policy priorities for the Palestinian Authorities during the Oslo Accords. Other international work included an externship with the South African Human Rights Commission and litigation to enforce the Bill of Rights on behalf of South Africa's LGBT citizens. Upon return to the United States, Elissa was an associate at the law firms of Stroock LLP and Loeb & Loeb LLP, where she served as pro bono counsel with Lambda Legal arguing for unfettered access to health services and with the California Women's Law Center asserting the right of privacy on behalf of battered women's shelter residents.

She has led and appeared on panels for the American Bar Association Equal Justice Conference, the Pro Bono Institute, SmartGrowth America, and National Council for Jewish Women. Elissa has appeared in, written and been covered by CNN, NBC/Telemundo, Los Angeles Daily Journal, Los Angeles Times, Huffington Post and The Jewish Journal. Elissa's creative work in theater and film (GLAAD/NAACP/LA Drama Critics Circle awards) is a result of creative partnership with her spouse – author, playwright and transgender activist, Joshua Irving Gershick. The two live in Los Angeles with their fur and feathered children – Artemis, Seymour and Mr. Desmond. Her favorite sport is white water rafting and her river “wish list” includes the FutaLéfu, the Chilko, and the Tashkenini.



Arturo Magana

Arturo is the Conflict Resolution Education Programs Coordinator at Western Justice Center. He has over 10 years working in public schools in Los Angeles County, assisting after school programs, community school systems, and guidance and support for foster youth. He served as the Co-Chair for the Institute for Educational Leadership's Coordinators' Network, where he worked alongside other Community School Coordinators across the country and Canada on educational equity initiatives. He has a Bachelor's in Criminal Justice from Westwood College, a Master's in Guidance Counseling from Loyola Marymount University, and a Masters of Public Administration at CSU Long Beach.

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Heather Schon

Heather Schon has been a guidance counselor at Palisades Charter High School for 16 years, where she founded and coordinates the peer mediation and council programs on campus. Heather earned a Bachelor of Arts in Psychology from Long Beach State, a Master of Arts in Counseling from LMU, and a Master of Arts in Negotiations, Conflict Resolution and Peacebuilding from Dominguez Hills. She considers the peer mediation program at Pali her greatest accomplishment.

MaryAnn Szyskowski

MaryAnn Szyskowski is the Site Director of the UCLA AfterSchool Program at University High School Charter since 2008 and additionally had been assisting with the Peer Mediation Program for 5 years and has been the advisor for the Peer Mediation Program for the past three years. In her spare time, Ms. Szyskowski volunteers with a local dog rescue and has fostered and adopted many rescue dogs over the last fifteen years.

Marley Blanchard (Student)

I am a senior at Palisades Charter High School. I have been a peer mediator since my sophomore year and I absolutely love it. I am very heavily involved with theater/acting at my school and I'm currently in the production of These Shining Lives, which tells the story of the radium girls in the 1920s.

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