



User Tips & Tricks

Log In Page:

Register with AASC University

Welcome to AASC University!

Username

Password

[View Catalog](#) [Sign In](#)

Please enable popup windows in your browser.

[Difficulty logging in or forgot password?](#)
[Need to register? Click here.](#) ←
[Not sure what to do next? Click here.](#)
[System Check](#)

Forgot Password?

Welcome to AASC University!

Username

Password

[View Catalog](#) [Sign In](#)

Please enable popup windows in your browser.

[Difficulty logging in or forgot password?](#)
[Need to register? Click here.](#) ←
[Not sure what to do next? Click here.](#)
[System Check](#)

Training Menu Icons



Experience Log



All AASC University courses will appear in your E-Transcript. However, you may add additional trainings (local trainings, chapter meeting, webinars, PSC modules, etc.) Keep all of your training in one, convenient location!

FAQs



Our Frequently Asked Questions are located below, in the Welcome Message.

Tools/Project Documents – N/A



Notes – N/A

brought to you by
American Association of
Service Coordinators

Logout

[Training Menu](#)

Search

Welcome Message

Profile

brought to you by
American Association of
Service Coordinators

Logout

[Training Menu](#)

Search

Make any changes to your profile (email, phone number, etc.) here.

Message Center

brought to you by
American Association of
Service Coordinators

Logout

[Training Menu](#)

Search

Send an email to AASC staff.

E-Transcript

brought to you by
American Association of
Service Coordinators

Logout

[Training Menu](#)

Search

Your E-Transcript will list all courses taken through AASC University.

Courses

Available Courses

Logo: AASC UNIVERSITY
Text: brought to you by American Association of Service Coordinators
Logout
Training Menu
Welcome Message
Welcome to AASC University, on-demand learning brought to you by the American Association of Service Coordinators. AASC University was created with you in mind: professional development when you want it! Experience high-caliber education from seasoned professionals to help you become more successful in what do...all at your fingertips!
[View our Frequently Asked Questions](#)
My Courses Available Courses
Filter By Competency: All

All courses available for purchase will appear under this tab.

My Courses

Logo: AASC UNIVERSITY
Text: brought to you by American Association of Service Coordinators
Logout
Training Menu
Welcome Message
Welcome to AASC University, on-demand learning brought to you by the American Association of Service Coordinators. AASC University was created with you in mind: professional development when you want it! Experience high-caliber education from seasoned professionals to help you become more successful in what do...all at your fingertips!
[View our Frequently Asked Questions](#)
My Courses Available Courses
Filter

Courses that you have purchased (or been assigned) will appear under this tab.

Please note: If you experience problems with a course module the narration cuts off or doesn't play correctly, log out and clear your browser's cache and log back in.

Print Certificate

The screenshot shows the ASC University course interface. At the top, there is a navigation bar with the ASC University logo on the left, the text "brought to you by American Association of Service Coordinators" and "on-demand LEARNING" on the right, and a "Logout" button. Below the navigation bar is a "Training Menu" section with various icons and a search bar. The main content area displays the course title "SC101: Service Coordinator Relationships: An Integrated Team Approach (Individual course) \$30" and a description of the course. Below the description are the "Objective:" and "Learning Objectives" sections. A "Modules" tab is visible, and a "List of Activities" section is shown with a red arrow pointing to the "Print Certificate" button. The footer contains copyright information, the "digitec interactive Knowledge DIRECT" logo, and links for "Help | Contact Support | Privacy Policy | System Check".

ASC UNIVERSITY

brought to you by American Association of Service Coordinators on-demand LEARNING

Logout GRADY CHAVEZ

Training Menu

SC101: Service Coordinator Relationships: An Integrated Team Approach (Individual course) \$30

Adding a service coordinator to an existing team of professionals requires forethought, education and collaboration to ensure success. This course provides a foundational understanding of the roles, responsibilities, and limitations of each member of the property's support team. The course will provide strategies for how service coordinators, managers and staff can work together to establish clear and realistic expectations and define boundaries to reduce misunderstandings and produce results. This course provides best practices, processes and policies to assist managers and service coordinators as they endeavor to build a successful partnership based on effective communication and mutual respect.

Objective:

Learning Objectives

- Identify and gain an appreciation of the various roles, responsibilities and contributions of team members.
- Understand practical models of establishing accountability and the importance of cooperative relationships among team members.
- Identify strategies for establishing "rules of engagement" for conflict resolution among both team members and residents.

Modules

List of Activities

Service Coordinator Relationships: An Integrated Team Approach

Learning Objectives

- Identify and gain an appreciation of the various roles, responsibilities and contributions of team members.
- Understand practical models of establishing accountability and the importance of cooperative relationships among team members.
- Identify strategies for establishing "rules of engagement" for conflict resolution among both team members and residents.

Take Module Assessment

Launch ▶


Print Certificate

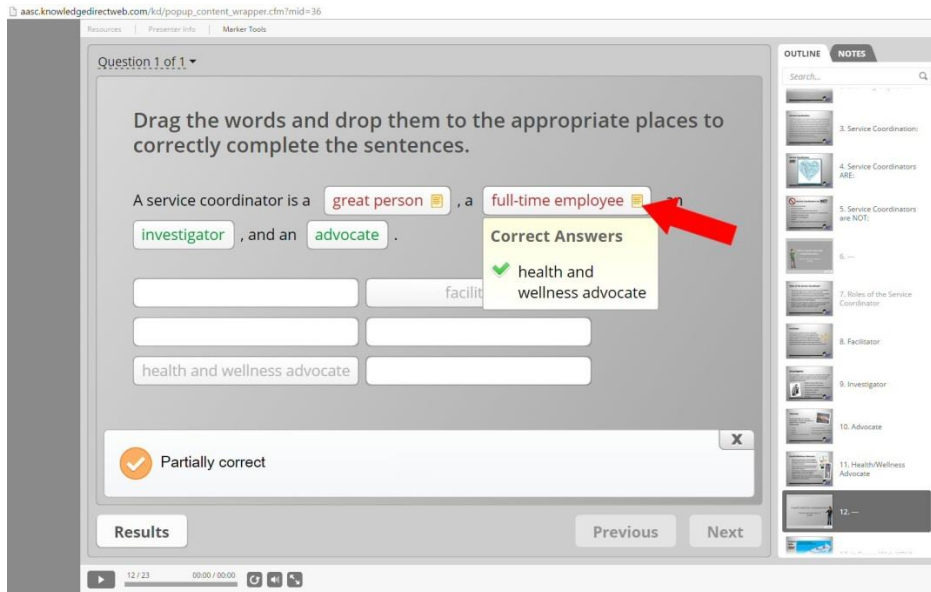
Copyright © 2015 Digitec Interactive. All rights reserved. digitec interactive Knowledge DIRECT Help | Contact Support | Privacy Policy | System Check

You may print your CEU certificate any time after completing a course.

Quizzes

Many of the courses contain quizzes as a quick comprehension check. These will not affect your final assessment.

The correct answers are in **green** and incorrect answers are in **red**. In the “drag n’ drop” quiz pictured below, hover over the “document” icon  to reveal the correct answer(s).



Question 1 of 1

Drag the words and drop them to the appropriate places to correctly complete the sentences.

A service coordinator is a **great person**, a **full-time employee**, an **investigator**, and an **advocate**.

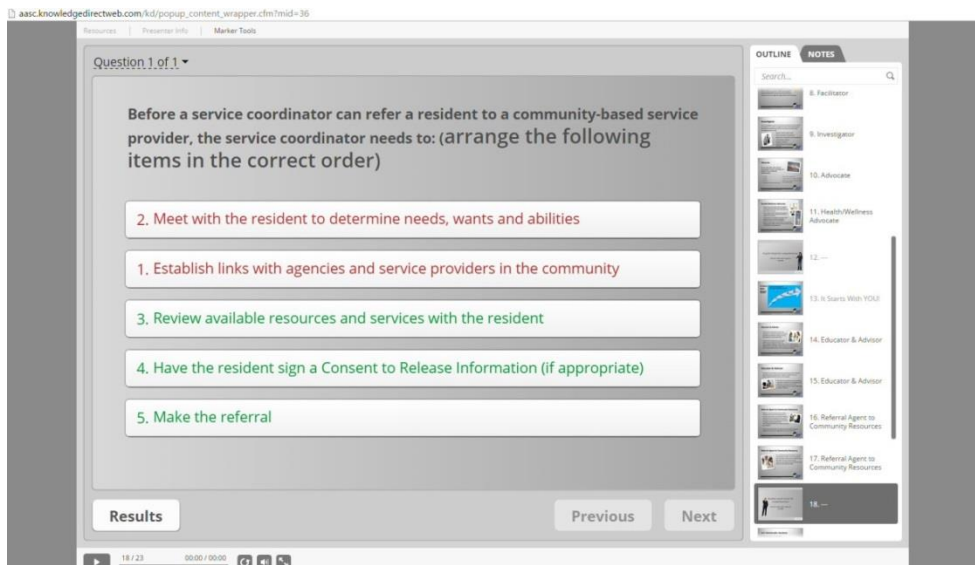
Correct Answers
✓ health and wellness advocate

Partially correct

Results Previous Next

Please note: These must be in a specific order or they will appear as incorrect. However, this is just a check and will not affect your final assessment.

In the quiz pictured below, the correct answers are in **green** and incorrect answers are in **red** with the correct order number displayed.



Question 1 of 1

Before a service coordinator can refer a resident to a community-based service provider, the service coordinator needs to: (arrange the following items in the correct order)

2. Meet with the resident to determine needs, wants and abilities
1. Establish links with agencies and service providers in the community
3. Review available resources and services with the resident
4. Have the resident sign a Consent to Release Information (if appropriate)
5. Make the referral

Results Previous Next