Oklahoma Tobacco Helpline

1 800 QUTNOW

1-800-784-8669 OKhelpline.com

Oklahoma Tobacco Helpline

Sjonna Paulson, APR

Director of Health Communication
Oklahoma Tobacco Settlement
Endowment Trust



The Problem

- Each year, 7,500 Oklahomans die from a smoking-related illness.
- Smoking costs Oklahoma \$1.62 billion in related healthcare costs each year.
- 23.7% adults in Oklahoma smoke. (BRFSS 2013)

A free 24/7 service to all Oklahomans

- Free quit coaches
- Free nicotine replacement therapy (NRT)
- Two quit attempts in a twelve month period
- Spanish coaches available
- Hard of hearing services available
- Web coaching, Quit Guide, Email and Text
 available

 Oklahoma Tobacco Helpline

OKhelpline.com

- Primarily funded by:
 - The Tobacco Settlement Endowment Trust (TSET)
- In partnership with:
 - The Oklahoma State Department of Health (OSDH)
 - The Centers for Disease Control and Prevention (CDC)
- Contracts for use in place with:
 - The Oklahoma Health Care Authority
 - Oklahoma Employees Group Insurance Division



- Since 2003, the OTH has served more than 275,000 Oklahomans.
- An estimated \$18 million is saved each year in direct medical costs from tobacco users who have quit with the help of the OTH.
- More than 40% of callers are uninsured.
- More than 60% of callers have an income of less than \$20,000.



- OTH has an approximate 34% quit rate for callers who receive multiple coaching calls
- Number 1 reach (as measured by NAQC in 2013)



OTH Program Evaluation

- Satisfaction survey
- Secret shopper
- Outcome survey (7 month follow up survey)
- Dashboards with data to inform program planning
- Media evaluation





Media Campaign

Greta Anglin

Group Account Director
VI Marketing and Branding



Target Audience

- Primary:
 - Tobacco users aged 35-64
 - Blue collar / low-socioeconomic status
- Secondary:
 - Pregnant women, men, African-Americans and Native Americans
- Tertiary:
 - Young adults are targeted through digital and social with specific campaigns



Current Campaign Objectives

- 30,000 OTH registrants in FY16.
- Decrease smoking prevalence to 18% by 2020.
- Increase serious quit attempts from 58.5% to 65% of current adult smokers by FY18.
- Increase awareness of new service offerings (new campaign Fall 2015).



Media Tracking Data

- 28% of respondents were able to recall and describe a specific OTH ad.
- 41% described the Visual Echo (smoking and pregnancy) campaign ads, followed by 21% James Capps (smokeless tobacco testimonial), and 9% OTH info cards.
- 70% of respondents said they were aware of a free service in Oklahoma to help people quit smoking.
- 27% recalled "Oklahoma Tobacco Helpline" or "1-800-QUITNOW" as the name of the service.
- Most Oklahomans who smoke or live with a smoker are aware of the Helpline.

OKhelpline.com

Media Tracking Data

- Non-daily smokers are less likely to recall the name of the Helpline than daily smokers.
- Female gender, smoking, and younger age are significantly associated with recall of the Helpline.
- Exposure to the Helpline ads is high among smokers and people who live with smokers.
- Ads are memorable, especially to their target audience of smokers.
- Media has a message people approve of, make a strong argument for quitting, and are attention grabbing.



Call Volume Tracking

TSET-OTH			12/29/14- 1/4/15												3/23/15- 3/29/15
			1/4/15	1/11/15	1/18/15	1/25/15	2/1/15	2/8/15	2/15/15	2/22/15	3/1/15	3/8/15	3/15/15	3/22/15	3/29/15
Registrants	TOTAL	AVERAGE WEEKLY													
Total Registrants	6,353	489	447		498										
Web Only Enrollments	1,578	121	171		118										
Referrals by TV/Commercial	1,873	144	127	141	126			155	132	171	139	130	166	170	174
		1		I		MI	DIA		I	1		1		I	
TV															
TSWM					Chalkboard					Chalkboard					
ОТН							Bryce QT & E	Brandi HT					Don QT & Lo	ri HT	
SoonerQuit										Visual Echo					
										SoonerQuit	Women Ads				
Specialty Buys				College FB	NEI		Superbowl			Nascar	Nascar			March Madn	ess
Specialty Buys				Chalkboard			Bryce QT &			Don QT &	Chalkboard				Val QT, Bryce
				1/11	1/12		Brandi HT				3/1		50.1 (1.)	QT, Brandi I	
				-,	-,		2/1			2/22	5, 2			Q., D.aa.	
RADIO							-/ -			_,					
NADIO															
отн			NY Radio												
SoonerQuit										Visual Echo					
										SoonerQuit	Women Ads				
OUT OF HOME															
ОТН			Quit Coach Outdoor												
			Gas Stations-Break Away from the Pack												
PRINT															
			NY												
			Statewide												
			Print												
DIGITAL															
отн			New Year Digital							TWC Digital Quit Coach Digital					
SoonerQuit			SoonerQuit Women Digital												
SOCIAL MEDIA															
ОТН								OTH Mo	nthly Promot	ed Content					
			OTH New Year Social Ads TWC Social C							Campaign					
	OTH SoonerQuit Social Ads												OTH Sooner	Quit Social Ads	

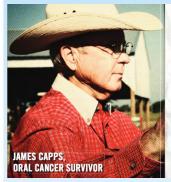


Traditional Media Tactics

- Television (network and cable)
- Radio
- Out-of-home outdoor, theater, gas station advertising
- Print



Sample Campaigns



"I thought dipping was for cowboys. I found out cowboys get cancer, too."



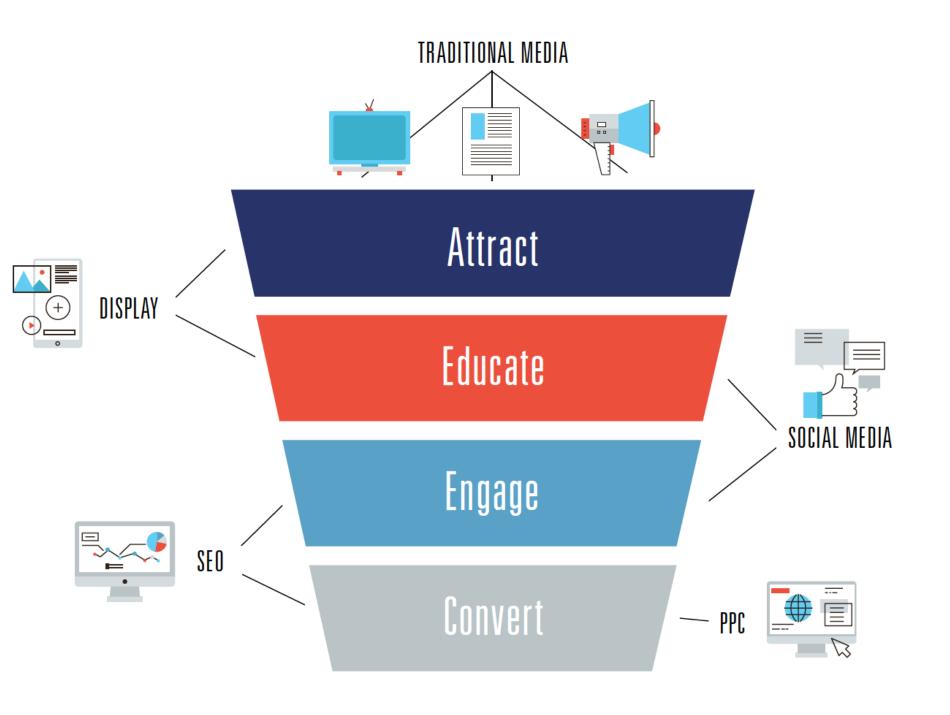
TOBACCO STOPS WITH ME.com









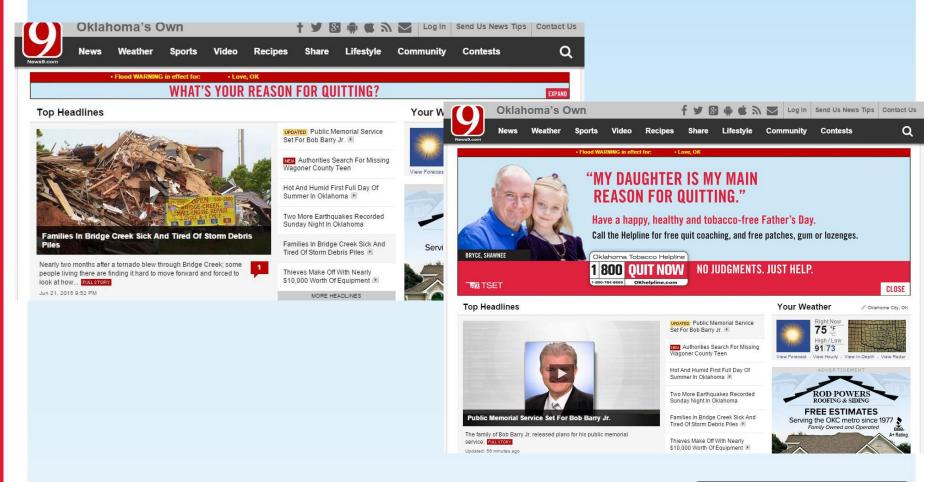


Digital Media Tactics - Display

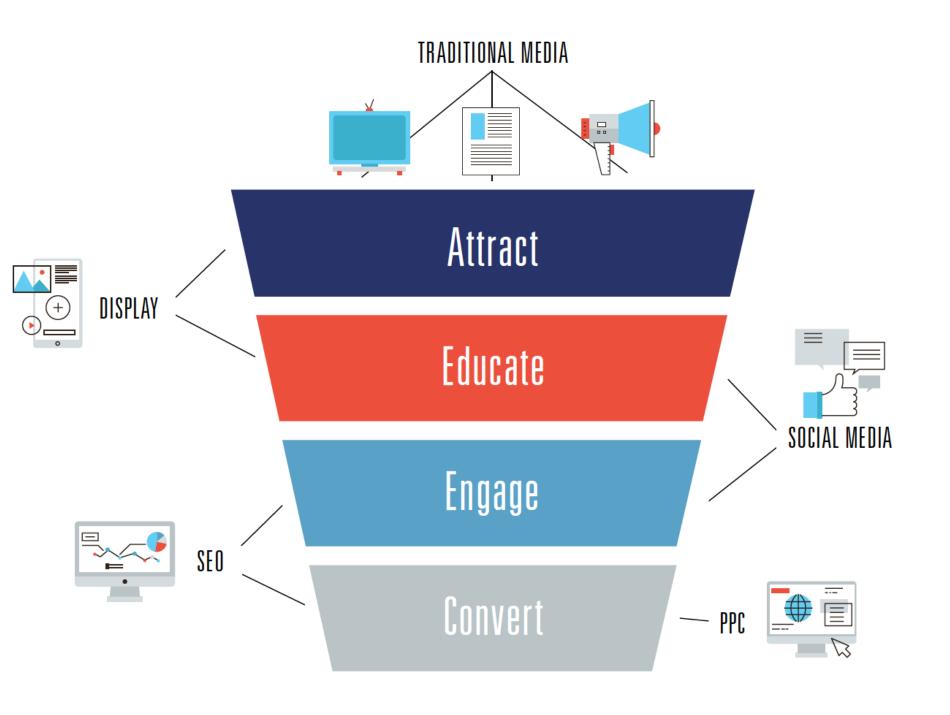
- Time spent with digital increases every year,
 with mobile being the driving force.
 - Digital display
 - Mobile
 - Rich media placements
 - Pre-roll video
 - Online radio



Digital Media Tactics - Display







Digital Media Tactics – Paid Search

- Allows for advertisers to bid their way to the top of search engine results pages for predetermined, relevant keywords.
- Campaign is structured to ensure that the OTH will appear relevant and useful to search engine users seeking assistance in quitting the use of tobacco products.
- Campaigns, ad groups, keywords, text ads and landing pages are strategically organized to ensure a positive user experience from the original search search to the final conversion.



Q2 Ad Groups

101,825 impressions 10.81% CTR 299 clicks to Register Online 33.90% Register Online conversion rate

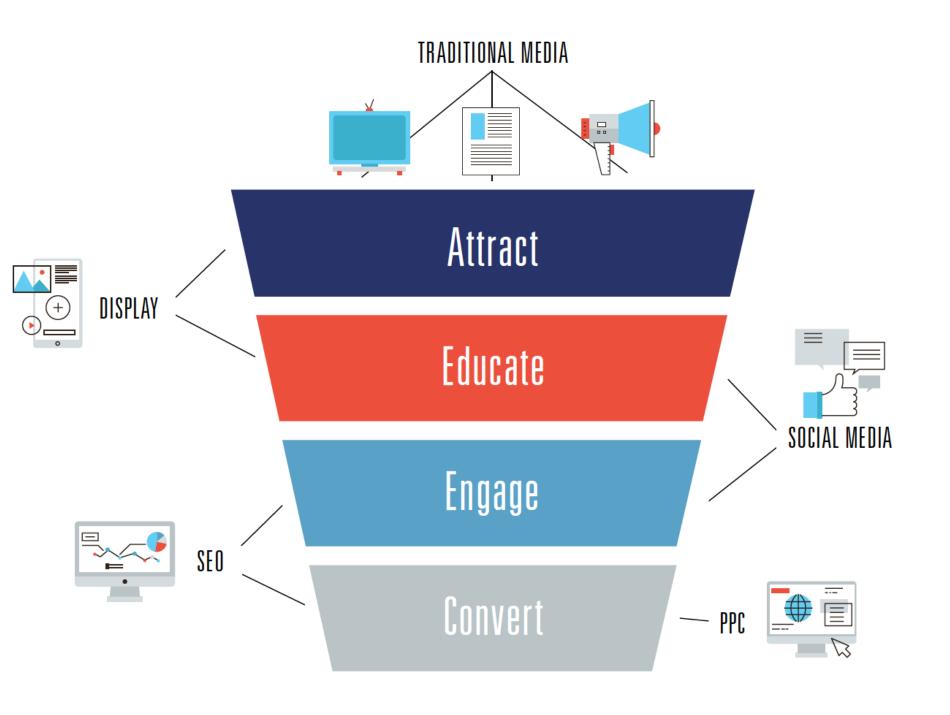
9,763 impressions 8.00% CTR 207 clicks to Register Online 25.71% Register Online conversion rate







nicotine replacement therapy

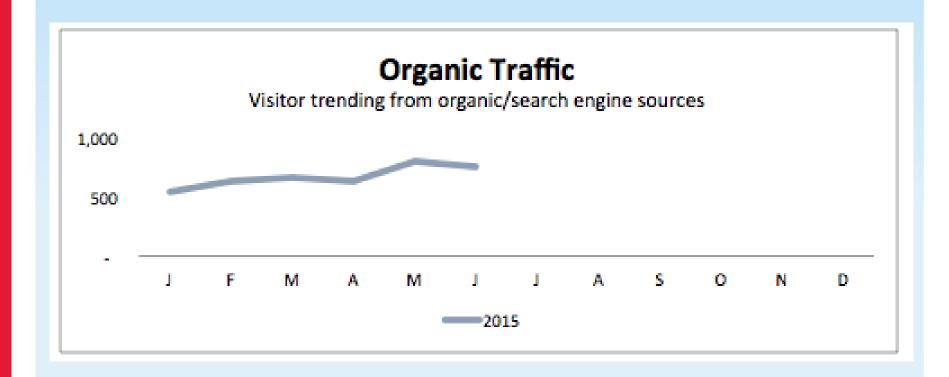


Digital Media Tactics – SEO

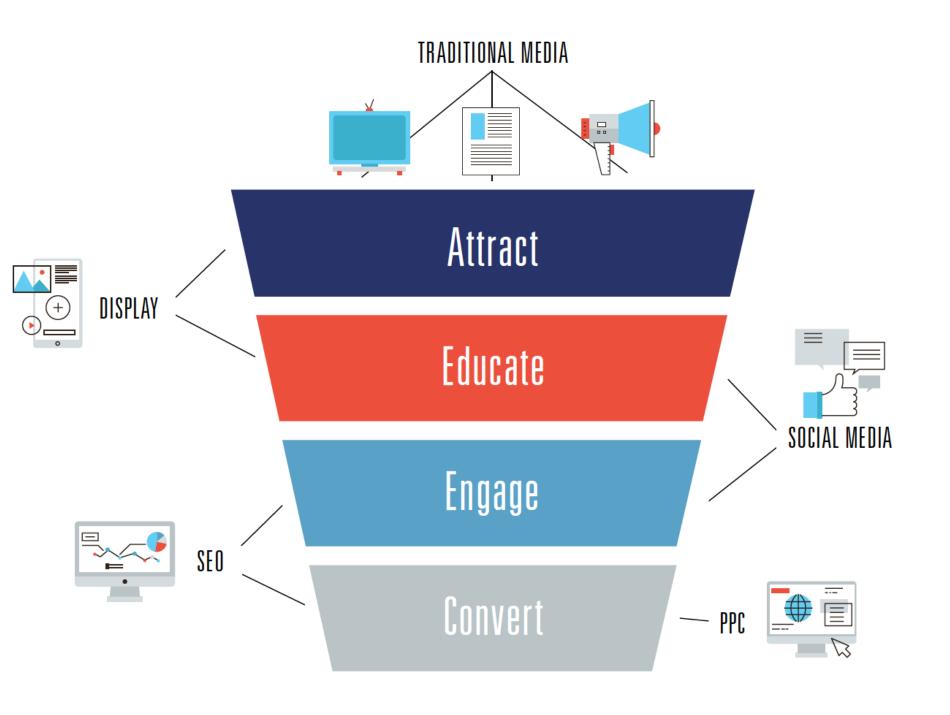
- Build organic search rankings via targeted keywords and linkbuilding strategies
- On-page optimization building in targeted keywords (meta-tags and on-page copy), interlinking, content optimization
- Off-page optimization linkbuilding (backlinks impact rankings)
- Website marketing user experience, testing



Digital Media Tactics – SEO







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Social Media Campaign

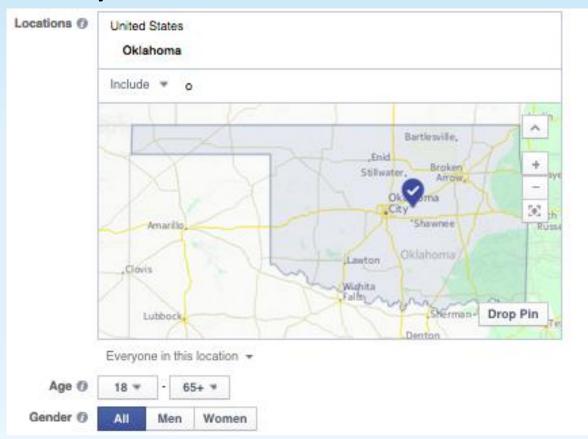
Casey Cornett

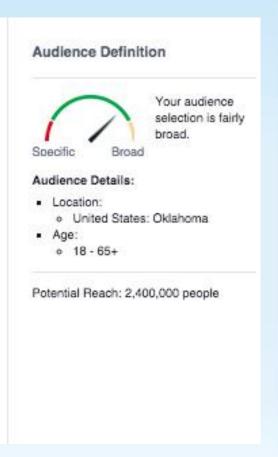
Social Media Director
VI Marketing and Branding





Why do we use social media?





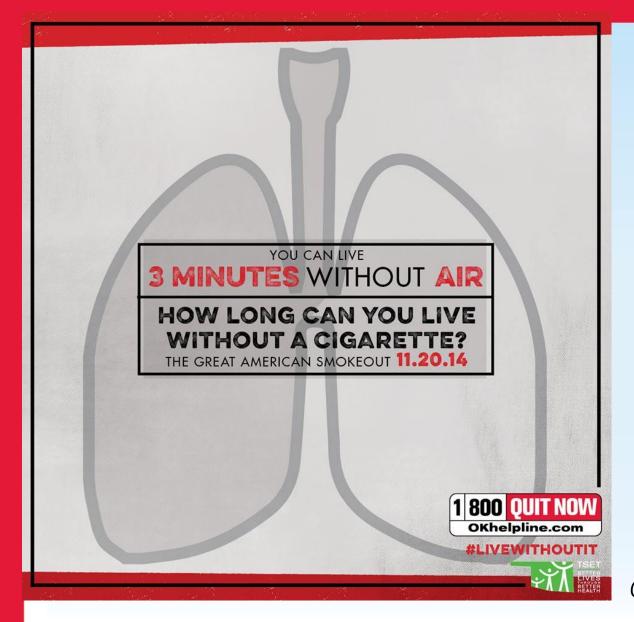
- Who are the 2.4 million?
- 130,000 "smoking"
- 120,000 "cigarettes"
- 84,000 "tobacco"
- 15,000 "hookah"

Why are these numbers important?

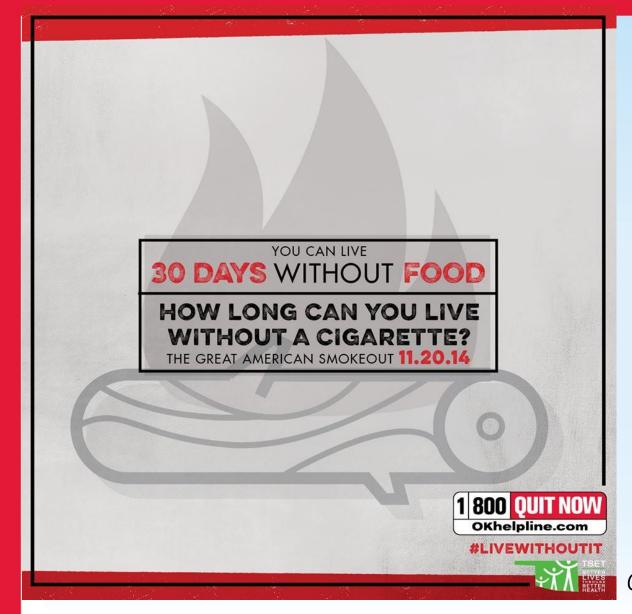
It's your starting point to tracking success.

"Overall impressions" does not track success (as they can be bought)...It's the impressions in your target that matter.

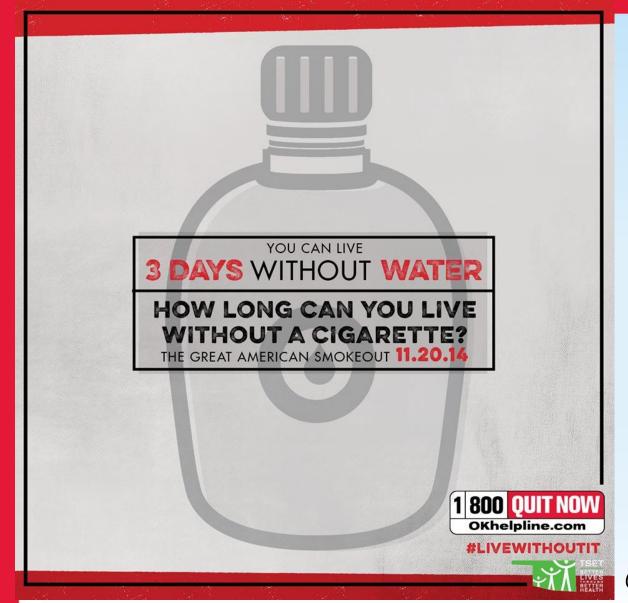
Social Media - Great American Smokeout



Social Media - Great American Smokeout



Social Media - Great American Smokeout





Oklahoma Tobacco Helpline

If you dip, you've bit off more than you can chew. With four times the nicotine and the risk for cancer, smokeless is not a safe alternative to cigarettes. Call 1-800-QUIT NOW for free help.





Oklahoma Tobacco Helpline

Big Tobacco wants you to believe smokeless tobacco is a safe alternative to cigarettes. With four times the nicotine and the risk of oral cancer, the story is hard to swallow. Are you Through With Chew?



1 800

Oklahoma Tobacco Helpline

Do you dip? Chew on this: Nearly 80% of smokeless tobacco users develop oral lesions. Be a smart mouth and quit.





Marie Driskell Ok today is the day, I need H E L P. !!!!!! need something.
Unlike - Reply ⋅ 1 ⋅ February 21 at 4:33pm



Oklahoma Tobacco Helpline Marie, congratulations on quitting! Call the helpline at 1-800-QUIT NOW for FREE quit coaches, nicotine replacement patches, gum or lozenges. You double your chances of quitting by combining the helpline's free quit coaching with the nicotine patches, gum or lozenges. You can do this!

Like ·

1 · Commented on by Rachel Merritt [7] · February 21 at 4:36pm



Bob Compton Im a smokeless tobacco user i wish there was something out there that would help me quit i have tryed everything from gum to sunflower seeds i have been dipping sents the 9th grade im 46 u can do the math i really want to quit

Unlike · Reply · 1 · February 18 at 8:27pm



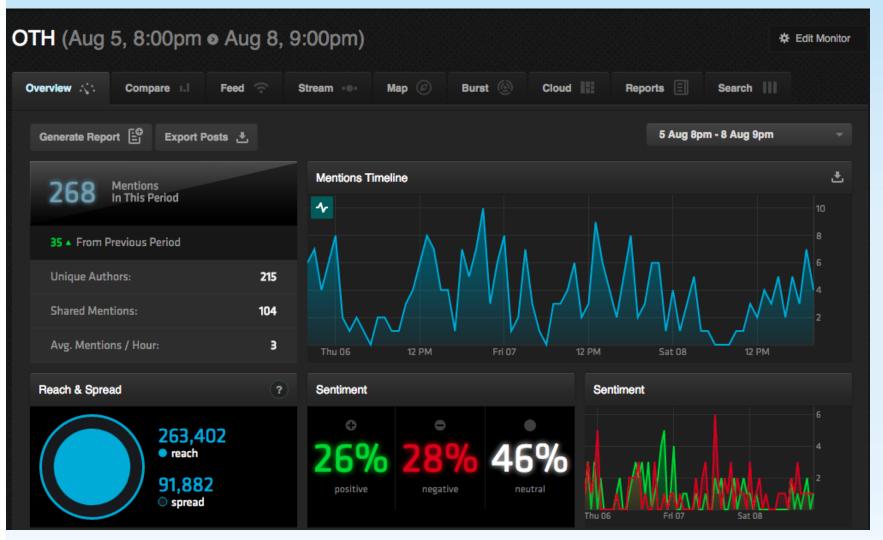
Oklahoma Tobacco Helpline Bob, thank you for your comment and we would be honored to help you. Call the helpline at 1-800-QUIT NOW for FREE quit coaches, nicotine replacement patches, gum or lozenges. You double your chances of quitting by combining the helpline's free quit coaching with the nicotine patches, gum or lozenges. You can do this!

Like · Commented on by Rachel Merritt [7] · February 18 at 8:42pm

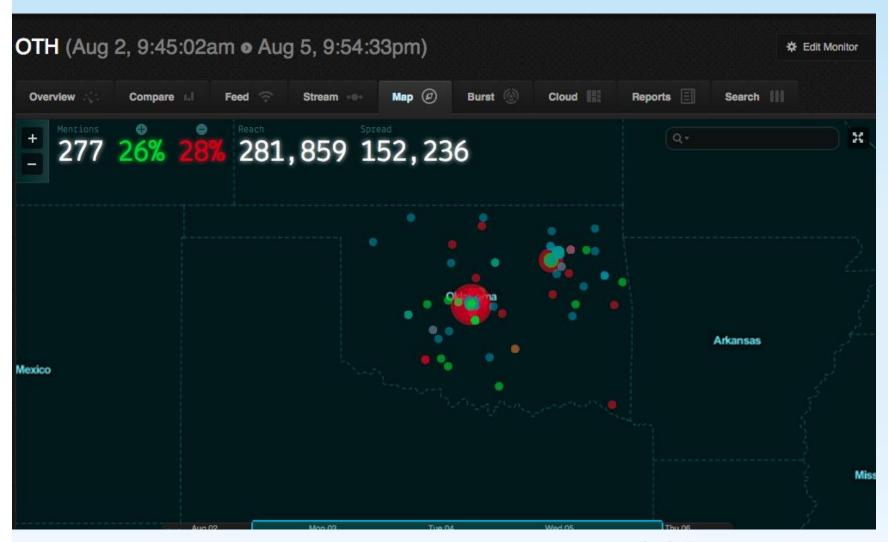
Social Media

- Two forms of postings
- Active: planned messages
- Passive: join the current conversation

Social Media



Social Media





Jeanette Johnson Need help!

Unlike · Reply · 1 · June 25 at 10:14pm



Oklahoma Tobacco Helpline We would be honored to help you, Jeanette! The Helpline provides free nicotinereplacement patches, gum or lozenges and support through Quit Coaches. Give us a call at 1-800-QUIT NOW or visit OKhelpline.com to register online. You can do this!

Like ·

2 · Commented on by Rachel

Merritt [2] · June 26 at 8:42am



Angie Burton Stafford They are great support on the phone, online and free patches, gum or whatever you choose. I quit almost 4 years ago. I used them, prayer, Big Red gum and a rubber band on my wrist that I popped several times when I had an urge to smoke. YOU can do it too. Takes a mind set on quitting also. God bless u.

Unlike · 1 · June 26 at 7:14pm



Jeanette Johnson Thank you for the post Angie Burton Stafford, I'll do it!
Unlike · 1 1 · June 26 at 7:19pm



ConConHladik Haven't had any tobacco product in a week today.

12:58pm, Oct 21 from Twitter for iPhone



OKhelpline @ConConHladik that's awesome, Conner! Keep up the great work. 2:56pm, Oct 21 from Hootsuite



jesyfbabyyyTM Over 10 months since I guit smoking. Still one of the best decisions I've ever made!

2:02pm, Oct 17 from Twitter for iPhone



ChrisxxxCollins | quit smok

11:20am, Sep 25 from Twitter

OKhelpline @ChrisxxxCollin

Congratulations! Give us a call

OKCTobaccoFree

iPhone

Oct 04, 2014, 11:11am via Twitter for

We're in Jones today at the Old

@ShapeFutureOK and @OKhelpline!

Retweeted by OKhelpline and 3 others

Me0wllis0n I'm trying to quit smoking

cigs and it's rather difficult but it's going

10:19am, Oct 08 from Twitter for iPhone

OKhelpline @Me0wllis0n awesome

decision, Allison! Let us know if we may

help you in anyway. Give us a call at 1-800-

well for the most part so that's cool.

Timer's Festival! Promoting

Come see us! @okchealth

OKhelpline @jesyfbabyyyTM

Congratulations, Jess! That is such an accomplishment - keen it unl

2:14pm, Oc



pixercats

Nov 19, 2014, 8:23am via Twitter for Android

#GreatAmericanSmokeout at @TheMillerGrill Yukon 11/20 from 5-9pm. Prizes and quit kits available! @KeepItLocalOK @OKhelpline #livewithoutit

Retweeted by OKhelpline



ConConHladik Haven't had any tobacco product in a week today.

12:58pm, Oct 21 from Twitter for iPhone



OKhelpline @ConConHladik that's awesome, Conner! Keep up the great work.

2:56pm, Oct 21 from Hootsuite



aye_shorty

Oct 05, 2014, 8:17pm via Twitter for iPhone

let's be the generation to stop smoking cigarettes

Retweeted by OKhelpline



stizzep I haven't smoked a cigarette in two months and I choose to on the day tha everyone is supposed to quit.. Oops []

OKhelpline @telep_sammle Don't feel discouraged! Today is a new day & we're ready to help: Call 1-800-QUIT NOW 9:15am, Nov 21 from Hootsuite



OKhelpline Quit Tip Thursday: crunchy foods so your mouth has like air-popped popcorn without a much healthier option! 12:59pm, Oct 09 from Hootsuite

livpaige10 "@OKhelpline: Quit



OKhelpline @knmckellips

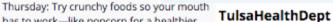
smoking a single cig 000

congratulations! Keep up the great work!

knmckellips 2 months straight without

9:42pm, Dec 02 from Twitter for iPhone

1:46pm, Dec 03 from Hootsuite



has to work—like popcorn for a healthier option!" @stratton_moore

1:16pm, Oct 09 from Twitter for iPhone



@stratton_moore thanks for spreading the word, Olivia! Let us know if we may provide assistance in anyway: 1-800-QUIT NOW 4:39pm, Oct 10 from Hootsuite

Dec 29, 2014, 8:48am via Hootsuite

The Tobacco Free Coalition for Tulsa County & @OKhelpline offer tips for quitting tobacco in 2015 ow.ly/GxyGY

Retweeted by OKhelpline







rhino_deuce Quitting tobacco was one the hardest things I have ever done 4:40pm, Oct 22 from Twitter for Android

& call 1-800-QUIT-NOW" OKhelpline @rhino_deuce what an ted by OKhelpline incredible decision! Keep up the great work UNUCCULIES.), 2014, 12:26pm via Twitter Web and congratulations.

5:01pm, Oct 22 from Hootsuite



thespiffystiffy | think I'm gonna quit smoking, I wanna get back into shape and plus working out, yeah I'm done with it! 7:55pm, Dec 03 from Twitter for iPhone

OKhelpline @thespiffystiffy great decisions, Jordan! Call 1-800 QUIT NOW for free guit coaching, specialized materials and resources to help you quit.

uit today for #GASO, you're is already begun to heal itself e damage of smoking. gether

Thomas: Today's the Great

oking for good. Take the

Smokeout & it's a great day



eeted by OKhelpline and 16 others

10:40am, Dec 04 from Hootsuite socialmoms

Nov 17, 2014, 6:58pm via Twitter Web Client

Check out these free, easy-to-use @OKhelpline resources to guit smoking: bit.ly/1ETr4CB #okhelpline

Retweeted by OKhelpline and 3 others

AmericanCancer

Nov 18, 2014, 1:30pm via engage121

No matter how long you've smoked, you can live healthier if you guit. Benefits begin in as little as 12 hours! #GASO bit.ly/1t9j5uN

Retweeted by OKhelpline and 167 others



OUIT NOW.

Oct 08, 2014, 3:40pm via Hootsuite

3:35pm, Oct 08 from Hootsuite

@Ronnie2saucy It can be difficult, but with the right help you can do it. Give us a call for FREE help, 1-800-QUIT NOW

9:46pm, Nov 20 from Twitter for iPhone



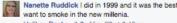
NOW and OKhelpline.com. No judgments. Just help



Check out these easy-to-use OKHELPLINE.COM Like · Remove Preview · Commented on by R

Oklahoma Tobacco Help

May 28 at 9:02am



Unlike · Reply · A 2 · May 27 at 2:46pm

Oklahoma Tobacco Helpline Nanette, congr years tobacco-free! That is an incredible miles Like · Commented on by Rachel Merritt (9: · M

Linda C Aldridge Gonna try
Unlike · Reply · 2 2 · May 27 at 5:44pm



Oklahoma Tobacco Helpline You can do this Helpline provides free nicotine-replacement pa lozenges and support through Quit Coaches a NOW and OKhelpline.com.

No judgments. Just help

Oklahoma Tobacco Help

Check out these easy-to-use



OKHELPLINE.COM Like · Remove Preview · A 1 · Commented on Merritt (9: May 28 at 9:02am

Linda C Aldridge Thank you... Had no idea it Unlike - 1 · May 28 at 2:18pm

Novia Stice Calling in the morning! Unlike · Reply · 1 · June 21 at 2:22pr



Oklahoma Tobacco Helpline W forward to your call, Novia!

> Like · Commented on by Rachel I [7] · June 22 at 11:23am



Unlike · Reply · 1 1 · Ju

Unlike · Reply · A 1 · May 9 at 12:19pm

wanna quit and if I call y'all what do u do? Like I just need stuff to help me quit I don't need coaching. So do u like send stuff in my mail or what? Unlike · Reply · 1 · June 29 at 4:01pm

Taylor Outlaw Lex Hay So question. Loip and



Oklahoma Tobacco Helpline Taylor, congratulations on your decision to quit! The Helpline provides FREE nicotinereplacement patches, gum or lozenges and support through Quit Coaches. You may choose to go through the quit process online at OKhelpline.com or give us a call at 1-800-QUIT NOW. A single phone call is required for online registration if a usc

replacement thera

than that single ph

number is not requ

web quit process.

information is help

people feel bad.

Donald Cook Way to make smoker dads feel

lot harder to guit than one would imagine. So

way to use your funds paid for by the tobacco

Like · Reply · 1 · June 21 at 2:59pm

Like . 1/2 2 · June 21 at 6:59pm

Like · 6 2 · June 21 at 7:06pm

your priorities and work toward to

Get up when you fall and keep s

Like . 2 · June 21 at 7:13pm

Nick Parsons Hang in their bud. Pick

that you won't die?

Donald Cook and Sean Cyr like this

Donald Cook I know....

companies btw to push your agenda, and make

Nick Parsons Or maybe their agenda is

bad. Smokers are people with feelings too. It is a

and all a sudden I want to go away.any ideas? F nore 👣 from Twitter for Android

ni @OKhelpline hello I

38charligrammi stay stri I for free support from nicotine-replacement pa

from Twitter for iPhon

Gwendolyn Johnson | NEED HELP!!!!

Like · Reply · June 26 at 11:11am



Oklahoma Tobacco Helpline Hi, Gwendolyn! Thank you for reaching out and we would honored to help! The Halpline provides free nicotineacement patches, gum or lozenges

support through Quit Coaches. Give call at 1-800-QUIT NOW or visit nelpline.com to register online.

 Commented on by Rachel Merritt June 26 at 11:14am

ie Burton Stafford They are great port on the phone, online and free hes, gum or whatever you choose. I almost 4 years ago. I used them, er, Big Red gum and a rubber band nv wrist that I popped several times

Tommy Clay I stopped the skoal 3 yrs ago when my little girls said that I stink no more hugs till I quit !! Put it in trash can that day !! Thank you Jesus Christ !!!!

Unlike - Reply - 1 2 - June 20 at 8:17pm

Oklahoma Tobacco Helpline



Congratulations, Tommy! Like · Commented on by Rachel Merritt [2] - June 22 at 11:16am

@Tniessenj congrats! Give us a call for FREE nicotine-replacement patches, gum or lozenges' & support through Quit Coaches: 1-800-QUIT NOW.

Show Conversation

Alfredo-Rhonda Gutierrez I have tried but just couldn't do it Like · Reply · May 8 at 4:33pm Oklahoma Tobacco Helpline Alfredo-Rhonda, quitting is a

process! We would love to help you. Call 1-800-QUIT NOW for

free nicotine-replacement patches, gum or lozenges and support through Quit Coaches. Like · Commented on by Rachel Merritt (? · May 9 at 1:28pm



Jeanette Johnson Need help!

Unlike · Reply · 1 · June 25 at 10:14pm



Oklahoma Tobacco Helpline We would be honored to help you, Jeanette! The



can do this!

Like · 1 2 · Commented on by Rachel



Merritt [7] · June 26 at 8:42am Angie Burton Stafford They are great



support on the phone, online and free patches, gum or whatever you choose. I quit almost 4 years ago. I used them, prayer, Big Red gum and a rubber band on my wrist that I popped several times when I had an urge to smoke. YOU can do it too. Takes a mind set on quitting also. God bless u. 00

Unlike · 1 1 · June 26 at 7:14pm



Jeanette Johnson Thank you for the post Angie Burton Stafford, I'll do it!



OKhelpline retweeted



May 04, 2:34pm via Twitter Web Client

May the FORCE of the Oklahoma Tobacco (@OKhelpline) be with you today as you fight to QUIT TOBACCO/CHEW BACCA! 2 retweets 1 favorite



Unlike . 1 · May 9 at 1:31pm

QUITE!!!!!! AGAIN FOR MY KIDS & GRAND KIDS! !!!

lozenges and support through Quit Coaches.

Deborah Sims That's a great idea! !! I'm going to call. Thanks so much for the best help yet.

Oklahoma Tobacco Helpline Deborah, we can help! Call 1-

800-QUIT NOW for free nicotine-replacement patches, gum or

Like · Commented on by Rachel Merritt (2: · May 9 at 1:29pm

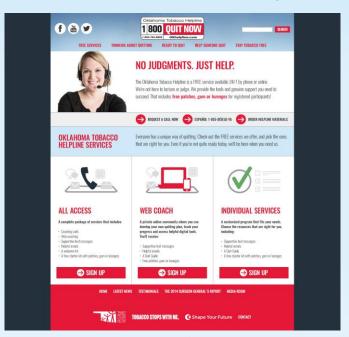
			e retweeted				a cigarette so bad l	OKhelpline retw	ee 🚮	HodgyDollas All that tobacco smokin, glad I'm cuttin back on that shit as we speak	
- CO	CDCTobaccoFree Mar 26, 1:33pm via Twitter Web Client	anicolehilliard Mar 12, 10:16am via Twitter fc		can taste it, but I know 12:00pm, Jan 22 from				TheRealNim	-	though 👌	
	Let's start w/ the facts, the @Surgeon_General Report found that	Android			,			Don't smoke. I di		10:46pm, Feb 23 from Twitter for iPhone	
	smoking is directly linked to #coloncancer @AmerGastroAssn	Since I've stopped smoking my smells SO GOOD now. I'm suc				n help	help in anyway: Call 1-			OKhelpline @HodgyDollas let us know how we may help. Call 1-800-QUIT NOW for free quit coaches, nicotine replacement	
	#TipsTakeover	1 retweet	1 favorite	800-QUIT NOW or 2:51pm, Jan 23 fro		or visit OKhelpline.		19000 retweets			
	8 retweets 3 favorites					1906	xoashleyle quit smoking cigarett		it's	patches, gum or lozenges.	
	IRAvery Started drinking my lemon juice and water it's supposed to be good for u I		jaiiiden_ god. i need to				been like 3 weeks			1:22pm, Feb 26 from Hootsuite	
	quit smoking 11/1/14 it hasn't been easy but I'm very determined		is it so fucking hard to 2:44pm, Mar 11 fron	for me. m Twitter for Android			12:52am, Jan 29 from Twitter for iPhone		e 🥤	karav93 Got me a big girl interview Monday, quit smoking cigs, & got rid of my	
	12:20pm, Mar 20 from Twitter for Android							helpline @xoashleyle keep up the		lying scandalous gf. Look at me, getting my shit together finally	
_			OKhelpline @jailiden_ we can help! The @OKhelpline provides free quit coaches,			great work & let us know if we can help yo in anyway: 1-800-QUIT NOW or		you	5:14pm, Feb 25 from Twitter for iPhone		
H	free quit coaches, nicotine replacement		nicotine replacemen	ent patches, gum or			http://t.co/tgk7nVEPYG. 2:06pm, Jan 29 from Hootsuite				
			lozenges. Call 1-800-							OKhelpline @karav93 congratulations on quitting! Call 1-800-QUIT NOW for FREE quit	
	patches, gum or lozenges.		10:34am, Mar 12 fro	om Hoo	otsuite		justengaard Only sm			coaches, nicotine replacement patches,	
	9:32am, Mar 24 from Hootsuite		Lvftvn I'm gonna stop smoking				since Sunday. #quiting			gum or lozenges. 1:21nm. Feb 26 from Hootsuite	
(A) 10	jaiiiden_ okay so im definitely gon		8:59am, Mar	01 from	Twitter for iPh		7:58pm, Jan 28 from Tv	witter for iPhone	*	Too_6K I have to stop smoking my girl or	
	quit smoking so if i could just ask r		OKhelpline	@Lvftv	@Lvftvn that's great! V		OKhelpline @justeng			here way	
	friends not to smoke around me for that'd be cool.	r a while	help! Call 1-80	00-QUIT			Keep it up & call 1-800-QUIT NOW for		free	3:00am, Feb 26 from Twitter for Android	
		droid	coaches, nico gum or lozen		placement patch		quit coaching, nicotine- patches, gum or lozeng			OKhelpline @6K_South for FREE help	
	4:44pm, Mar 21 from Twitter for An	uroid	12:30pm, Mar 02 from Hootsuite				2:07pm, Jan 29 from Ho	and the same of th		quitting call 1-800-QUIT NOW. The Helplin	
	OKhelpline @jailiden_awesome o				ly need to stop smoking		cyyye_2 I'm really serio	erious this time when		has specialized services for expecting	
	and as a can at 1 ood quit non to		9				Ay I'm gonna quit smok			parents: http://t.co/5euG5PF3bq.	
	quit coaches, nicotine replacement	patches,	11:08am, Mar 02	2 from T	witter for iPhone		ape I think 🚗 i:48pm, Feb 07 from Tw	itter for iPhone		1:16pm, Feb 26 from Hootsuite	
	gum or lozenges.				eee we can help!		, .			ItsIndyyDeaux I have to quit smoking fo	
	9:32am, Mar 24 from Hootsuite		nicotine replace		r FREE quit coache: itches, gum or	`	OKhelpline @kyyye_2			the love of music!	
	OKhelpline retweeted		lozenges.				nelp you! We provide FR nicotine-replacement pa			9:05pm, Jan 25 from Twitter for Android	
	robbyandthensum		12:29pm, Mar 02				ozenges. Call 1-800-QUI	IIT NOW.	- COL	OKhelpline @ltsIndyyDeaux you can do	
A RE	Mar 17, 2:36pm via Twitter for		dewarns my babe has			1	1:46am, Feb 09 from H	ootsuite	- 00	it! And we would love to help. Give us a call	
	Android		k without a cigarette and im of him!!!!!		- I		yDollas Now I just nee	d to get off		at 1-800-QUIT NOW or visit	
	I'm so proud of my mom for not smoking cigarettes anymore.		m, Feb 24 from Twitter	r for iPh	one go	this to	obacco!! I can do it lol			http://t.co/tgk7nVEPYG.	
	_)r:	12:08	8am, Feb 18 from Twitter for iPhone		xoa	ashleyle can't believe quit smoking	
	1 retweet 4 favorites		Ipline @haleydewarns Tell him to keep up the			OKhelpline @HodgyDoll		00-QUIT NOW	8	lpm, Feb 08 from Twitter for iPhone	
	cindywesthouse @xray9378 @OKhelpline: When you quit you improve		n, Feb 25 from Hootsuit				l we can help. Call at 1-800 FREE quit coaches, nicotine				
	your health and your kissability! Call 1-800- QUIT NOW today for		s1987 Never touching a		nate		thes, gum or lozenges.	replacement	<i>-</i>	Khelpline @xoashleyle Congratulations! eep up the great work and let us know if	
1	help.http://t.co/ilXgeGbUWc		ain, in the right state of m	nind fts	ongratu		am, Feb 19 from Hootsui	THE RESERVE OF THE PERSON NAMED IN	1100	we may help at all: 1-800-QUIT NOW /	
	1:19pm, Mar 14 from Twitter for iPhone	12:36pm, Ja	n 20 from Twitter for iPho	one	eat work.					o://t.co/5euG5PF3bq.	
	OKhelpline @cindywesthouse @xray9378 thanks for sharing!		e @oscarreyes1987		49pm, Jan 19	9 fro	m Hootsuite			14am, Feb 09 from Hootsuite	
	andring for stidining:	congratulati	ions! Let us know if we ma	av help							

Upcoming Campaigns

- Launch of new services
 - Revising website design, collateral materials,

marketing materials, etc.

Quit Challenge - 2016





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