

Stretch to Win[®] Student Cancellation/Refund Policy

- 1. Participant Cancellation:** For consideration, requests must be received in writing by Institute no later than **30** days prior to the Course start date. Requests can be sent through our online contact form at this link <https://stretchtowin.site-ym.com/general/?type=CONTACT>

All cancellation requests due to a medical reason must be accompanied by signed and dated medical proof from a medical institution.

Participant must email a cancellation request (at the link above) no later than **30** days prior to Course start date to receive a refund. A refund of tuition paid minus a non-refundable \$50.00 cancellation fee for 3-5-day courses and a \$25.00 cancellation fee for 2-day courses will be processed within 3-4 weeks **AFTER** the workshop start date, or sooner at the Institute's discretion. Please note that crediting times vary from 2-6 weeks by financial institute after a refund is processed by Stretch To Win. Contact your financial institute for further information.

Course transfers are **not** available. The Institute will cancel Participant's current registration after a written request is received. Participant may register online for another course date at their convenience.

DUE TO LIMITED ATTENDANCE PERMITTED AT THE COURSE, AND BECAUSE OF INSUFFICIENT TIME TO REGISTER OTHER ATTENDEES, CANCELLATION/WITHDRAWAL REQUESTS WILL NOT BE HONORED AFTER THE 30 DAY DEADLINE.
REFUNDS OR CREDITS WILL NOT BE ISSUED FOR CANCELLATIONS/WITHDRAWALS RECEIVED AFTER THE 30 DAY DEADLINE HAS PASSED

- 2.** If Participant has Course credit on file with Institute and the price of Course has increased since purchased, Participant will be responsible for the difference in price in order to attend the Course.
- 3.** After the Course begins no refunds will be issued.
- 4.** The person who is attending the course must contact us in writing at the contact form link above for the cancellation to be valid. Third party cancellation requests will not be honored. In the event of a company-paid registration the refund will go back to the company card. A company that paid the tuition for an employee that is no longer working for them has the right to cancel a registration with the same policy terms applied as listed in this document.
- 5.** International Students: Tuition payment will be refunded at the current exchange rate not at the rate it was on the day you registered. Our US division received only the US dollars. If your country imposes fees for refunds/credits (most do we are no responsible for those fees). Use an online currency converter to determine the refund amount for U.S. workshops. Please learn you inquire with your card companies as to their international purchase and refund fees. Students in Canada and foreign countries will be responsible for payment of any applicable custom duties and/or taxes. Canadian registrations will be paid in Canadian dollars and are subject to the applicable taxes of the region where the course is delivered.
- 6.** Privacy Policy: All information collected will not be shared by a third party and will be kept confidential.