



The global business network for motorsport

HOW THE MIA MEDIATION PANEL OPERATES UNDER THE CODE OF PRACTICE

The Mediation Panel consists of three current Committee Members of the MIA. The MIA Committee will select the Panel at the appropriate time, to include particular and appropriate knowledge and expertise. The Committee may request non-Committee members to advise the Panel.

Upon receipt of a complaint, the Secretariat will alert the Chairman of the Mediation Panel and the Member Company concerned is given the opportunity to state, in writing, their answer to the claim.

1. If the complaint is not justified, the Mediation Chairman of the MIA will write to the complainee stating clearly why the complaint is not justified.
2. If the complaint is justified, the Member Company concerned will be advised and a request made to put right that which is incorrect, within reasonable time.
3. If agreement is not reached between the complainee and the Member Company at this stage, the Mediation Panel will meet to discuss the matter and decide, on any further action.
4. If a Member Company fails to comply with the findings of the Panel, the MIA will bring pressure to bear on that Company to follow a responsible course of action, as determined by the Panel. The Company will be liable for expulsion from the MIA if they fail to take this recommended course of action.