

KY MPPA NEWS

ISSUE 1 | SEPT. 2018

Your source for the latest news about the
Kentucky Medicaid Partner Portal
Application (KY MPPA)

TRAINING UPDATES

KY MPPA training opportunities will be available very soon. Watch future issues of this newsletter, and the [KY MPPA website](#) for dates and times of upcoming training webinars.

TOP HEADLINES

- Kentucky Medicaid Partner Portal Application (KY MPPA) is a web-based application that streamlines the process of applying to become a new Medicaid Service Provider.
- KY MPPA was created for Individuals, Groups, and Entities applying for a KY Medicaid ID. KY MPPA allows current Medicaid providers to perform maintenance, revalidation, and change of ownership online.
- Department for Medicaid Services (DMS) began using KY MPPA in August 2017, and in January 2018, KY MPPA launched its first pilot program with a selection of five large hospitals. KY MPPA will soon begin another pilot phase, and will be adding provider types to this pilot very soon.
- The new pilot will include the following provider types and one or more medium-sized hospitals: Chiropractor (85), Dentist (60), Licensed Clinical Social Worker (82), Licensed Professional Clinical Counselor (81), Occupational Therapist (88), Optometrist (77), Physical Therapist (87), Speech Language Pathologist (79).
- DMS has partnered with TACs, licensing boards, and professional associations to assist with KY MPPA communications, and the onboarding of Providers.
- For more information, watch your email, and the [KY MPPA website](#) for information.

TRAINING CALENDAR

Beginning in October 2018, the following KY MPPA training webinars will be available. Watch future issues of this newsletter and the [KY MPPA website](#) for dates, times, and registration information.

- **Setting the Stage:** For boards and associations of Pilot Providers to learn about the Pilot
- **KY MPPA Overview and Roles:** For those invited to participate in the Pilot
- **Registration and Sign-On:** For those invited to participate in the Pilot
- **Managing Credentialing Agent Assignments:** For Credentialing Agent Leads and Providers
- **Navigation and Functionality:** For those invited to participate in the Pilot

BENEFITS OF KY MPPA

- Added security and safety for provider data over paper applications
- Reduction in time spent reviewing, completing, and submitting applications
- Real time updates and communications
- Automatic validation of information entered
- Access to provider information via online dashboards
- Reduction in number of data entry errors

TRAINING MATERIAL

Training materials include:

- Onscreen help in KY MPPA
- Job Aids
- User Guides
- Videos
- Interactive Online Course

DATES TO REMEMBER

COMING SOON!

In this area, in future issues, you will find information on upcoming KY MPPA webinars, and implementation schedules.

KY MPPA CONTACT CENTER

Phone: 877-838-5085

Hours: Mon – Fri 8:00 am EST– 5:00 pm EST

Technical support:

Phone: Extension 1

Email: medicaidpartnerportal.info@ky.gov

Program or policy inquiries:

Phone: Extension 2

FREQUENTLY ASKED QUESTIONS

Why move from paper applications to an online portal?

Manual paper applications have a long history. However, they take time to complete, can be confusing, and errors submitted on paper applications take time and effort to be identified– delaying the application process. KY MPPA's online portal is faster and easier to use, identifies many common errors prior to submission, and allows for faster application approvals.

Why should I use KY MPPA?

KY MPPA will reduce the amount of time required of providers and credentialing agents to complete and review applications, freeing up more time to devote to patients and clients.

How do I sign up to use KY MPPA?

Accessing KY MPPA is a four-step process:

- Register with the Kentucky Online Gateway (KOG)
- Perform security validations for KOG and KY MPPA
- Access your KY MPPA account
- For existing Medicaid Providers: Link to your existing Medicaid IDs

How do I register for a KOG account?

The first step is attending the “Registration and Sign-On” webinar. Watch future issues of this newsletter, and the [KY MPPA website](#) for dates, times, and registration information.

IMPORTANT LINKS

[Provider Enrollment](#)

[Provider Type Summaries](#)

[KY MPPA](#)

[KY MPPA Training Resources](#)

[NPPES NPI Registry](#)

TIPS FOR SUCCESS

- Communication from KY Medicaid concerning KY MPPA will be distributed electronically.
- Stay in touch with KY Medicaid, your Technical Advisory Committee (TAC), licensing board, and /or Provider association.
- Attend one of the upcoming scheduled webinars to find out more about KY MPPA, how to access and use it, and how your practice can benefit from it.
- To obtain an existing Medicaid ID #, submit a written request signed by the Provider, Owner, Officer, or Board Member to program.integrity@ky.gov. The request should include the Provider name, NPI, FEIN or SS#, and a valid email address for the Provider.