

MEET TAHC 2026 ANNUAL CONFERENCE SPEAKERS

Judy Bookman, MA, LCSW, is the CEO of Judy Bookman Workplace Behavior Consulting. Before opening her own consulting firm in 2018, she was the Assistant Director for Concern EAP, a division of Baptist Memorial Healthcare Corporation in Memphis, where she worked as a corporate trainer and workplace consultant. She presents over 200 workshops annually for area businesses, government entities, and educational institutions; as well as at local and regional conferences. Her topics are as diverse as “Come See Me in My Office: A Guide for Becoming a Terrific Manager”, “Happiness: Can I Get There from Here?”, “How Fred Astaire and a Playtex Girdle Helped Me Become a Better Leader”, and “Ethical Decision-Making: Think Right, Do Right.” Judy also specializes in executive coaching, workplace strategies, workplace retreats, and conflict resolution.

Katie Evans was appointed Chief of Long Term Services and Supports with the Division of TennCare in August of 2022. Prior to joining LTSS in 2021, she served as Senior Associate General Counsel in the TennCare Office of General Counsel for 6 years, with a concentration on administrative litigation related to LTSS, provider fraud, waste, and abuse, as well as petitions for declaratory order and special projects. She spent the first 7 years of her legal career at the Legal Aid Society of Middle Tennessee focusing on health, benefits, elderly law and children’s issues.

Melinda A. Gaboury, with more than 33 years in home care, has over 23 years of executive speaking and educating experience, including extensive day-to-day interaction with home care and hospice professionals. She routinely conducts Home Care and Hospice Reimbursement Workshops and speaks at state association meetings throughout the country. Melinda has profound experience in Medicare PDGM training, billing, collections, case-mix calculations, chart reviews and due diligence. Medicare Review appeals with all Medicare MACs have become the forefront of Melinda’s current impact on the industry. Melinda is currently Chair of The Alliance/HHFMA Advisory Board and Work Group, serves on the Home Care Association of Florida Board of Directors, and the Tennessee Association for Home Care Board of Directors. Melinda is also the author of the Home Health OASIS Guide to OASIS-E1 and Home Health Billing Answers, 2024.

Meghann Galland is the Deputy Director of LTSS within the Division of TennCare. She began her career with LTSS in 2012, providing broad support, guidance, and leadership on behalf of the Chief of LTSS. Meghann was a part of major implementations and program enhancements, to include the Employment and Community First CHOICES program. In 2019, she transitioned to Vocational Rehabilitation as the Middle TN Area Director, advocating for and supporting individuals with disabilities in achieving their employment goals. Meghann was part of a team that led transformation to modernize and better align service delivery with person-centered practices. In her current role, Meghann provides broad support and leadership to the LTSS team, enhancing service delivery to serve TennCare members. Meghann is married and has four children, ranging from 5 to 23 years old.

Jen Gasper has a robust background in the home care industry, exemplified through her role as the Marketing Director at HomeChoice Senior Care from 2015 to 2018. In this position, she played a pivotal role in fostering relationships within the healthcare industry, resulting in record-breaking referrals. Her expertise in client acquisition and retention contributed to a 67% increase in weekly billable hours in under 9 months. Jen's leadership also extended to the creation and facilitation of weekly in-service meetings, tailored to meet the specific needs of referral sources, further solidifying her impact within the home care sector. Jen’s strategic approach to coaching and her ability to craft and deliver tailored marketing and sales solutions have made her a trusted advisor in the home care industry and become one of Home Care Evolution's more senior and accomplished Coaches.

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Patrick M. Harrison serves as the National Alliance for Care at Home's senior director of regulatory and compliance, with over 15 years in the healthcare field focusing on policy, regulation, and advocacy. Harrison previously served as health policy director for a health policy and reimbursement consulting firm, where he oversaw the firm's health services division for clients generating billions in annual revenue and provided strategic guidance on regulatory, compliance and reimbursement issues. Prior to his consulting role, Harrison served as senior director of post-acute care with the Healthcare Association of Hawaii, where he provided leadership to drive strategic plans for the association's home health, hospice, and other post-acute care members. Harrison earned his Juris Doctor, cum laude, from the William S. Richardson School of Law and his baccalaureate degree in anthropology from the University of Hawai'i at Mānoa.

Emily Isbell, CSA is a Best-Selling Author, Home Care Operations Expert, Increasing Revenues & Improving Operations for Franchisee and her team of home care experts provide a variety of programs to franchisors. Their most successful being Powerhouse Peers™, a third party provided Performance Group program where franchisors utilize the expertise of EI & Company's years of home care success to build their franchisees businesses in a highly specialized performance group approach.

Annette Lee, RN, MS is a seasoned home health expert with over 30 years of experience, including a decade of direct collaboration with the CMS MAC. Founder of Provider Insights, Annette leverages her deep understanding of Medicare regulations, OASIS, and survey processes to empower home health and hospice providers. Her extensive background, allows her to translate complex rules into actionable insights, ensuring agencies remain compliant and focused on patient care. With Annette's guidance, providers can navigate the ever-changing regulatory landscape with confidence.

Dr. Martin earned her Doctor of Pharmacy degree from the University of Nebraska Medical Center and completed an executive residency with the American Society of Consultant Pharmacists. She has enjoyed working in a wide range of nonconventional clinical roles, including pharmacy association management, senior care, pharmacy benefits management, ambulatory care, value-based care, and hospice. She is a board certified geriatric pharmacist, has worked as a North Carolina Clinical Pharmacist Practitioner, and has authored more than a hundred articles for national pharmacy publications. She is a frequent presenter at state and national hospice conferences. Dr. Martin is currently serving in the role of Senior Clinical Manager at Enclara Pharmacia.

Casey Rausin is an RN nurse leader, Board Certified Care Manager, and growth strategist with more than a decade of experience building, scaling, and selling high impact services in home care and care management. As former COO of Care Around the Block and Choices in Senior Care, Casey led sales and business development operations, overseeing referral strategy, partnership growth, and the successful integration of care management with private duty home care. Today, Casey serves as Director of Business Development at HomeCareSales, helping agencies modernize their sales approach through diagnosis based selling, referral strategy, and disciplined execution. Through 3C Strategies and C. Brooke LLC, she also advises owners and leadership teams on business development, partnerships, and scalable growth, always grounded in relationships, clarity, and results.

Tammy Stewart is a Registered Nurse who joined Healthcare Provider Solutions, Inc. (HPS) as a Clinical Consultant in August 2021. She is a member of the National Association for Healthcare Quality and holds a Certified Professional in Healthcare Quality (CPHQ) certification. As a part of the HPS clinical consulting team, Tammy provides support and solutions to home health and hospice agencies across the country to achieve regulatory compliance.