

MEET TAHC 2025 FALL CONFERENCE SPEAKERS

Melinda A. Gaboury, with more than 33 years in home care, has over 23 years of executive speaking and educating experience, including extensive day-to-day interaction with home care and hospice professionals. She routinely conducts Home Care and Hospice Reimbursement Workshops and speaks at state association meetings throughout the country. Melinda has profound experience in Medicare PDGM training, billing, collections, case-mix calculations, chart reviews and due diligence. Medicare Review appeals with all Medicare MACs have become the forefront of Melinda's current impact on the industry. Melinda is currently Chair of The Alliance/HHFMA Advisory Board and Work Group, serves on the Home Care Association of Florida Board of Directors, and the Tennessee Association for Home Care Board of Directors. Melinda is also the author of the Home Health OASIS Guide to OASIS-E1 and Home Health Billing Answers, 2024.

Meghann Galland is the Deputy Director of LTSS within the Division of TennCare. She began her career with LTSS in 2012, providing broad support, guidance, and leadership on behalf of the Chief of LTSS. Meghann was a part of major implementations and program enhancements, to include the Employment and Community First CHOICES program. In 2019, she transitioned to Vocational Rehabilitation as the Middle TN Area Director, advocating for and supporting individuals with disabilities in achieving their employment goals. Meghann was part of a team that led transformation to modernize and better align service delivery with person-centered practices. In her current role, Meghann provides broad support and leadership to the LTSS team, enhancing service delivery to serve TennCare members. Meghann is married and has four children, ranging from 5 to 23 years old.

Patrick M. Harrison serves as the National Alliance for Care at Home's senior director of regulatory and compliance, with over 15 years in the healthcare field focusing on policy, regulation, and advocacy. Harrison previously served as health policy director for a health policy and reimbursement consulting firm, where he oversaw the firm's health services division for clients generating billions in annual revenue and provided strategic guidance on regulatory, compliance and reimbursement issues. Prior to his consulting role, Harrison served as senior director of post-acute care with the Healthcare Association of Hawaii, where he provided leadership to drive strategic plans for the association's home health, hospice, and other post-acute care members. Harrison earned his Juris Doctor, cum laude, from the William S. Richardson School of Law and his baccalaureate degree in anthropology from the University of Hawai'i at Mānoa.

Lori A. Hoffner has been offering training for positive youth development, community networking and organizational relationship building since 1997 and has spoken nationally regarding youth program development, employment and staff engagement as well as multiple community issues. For 11 years, Lori was the Executive Director of PACCT, a small non-profit in Jefferson County, Colorado, an organization dedicated to the success of youth and community. Lori specializes in positive staff and organizational relationships based on generational studies and research. Additionally, she has years of experience with youth programming, program development and youth staffing.

Dr. Steven "Steve" Landers, CEO, National Alliance for Care at Home, is a recognized leader in home health, primary care, and aging services, with nearly two decades of experience as a physician, executive, and public health policy advocate. As the first CEO of the National Alliance for Care at Home, he is dedicated to advancing home- and community-based care for aging Americans. A board-certified physician in family medicine, geriatric medicine, and hospice and palliative medicine, Dr. Landers emphasizes the importance of compassionate, cost-effective care.

Jessica Nobles, Founder / Chief Relationships Officer, Home Care Ops, With over a decade of Private Duty Home Care leadership and knowledge, Jessica Nobles worked her way up through every position from Caregiver, Operations Coordinator, Franchise Developer, and Independent Agency Owner. As the founder and operator of Nobility Care Solutions, she grew her revenue to six figures within the first year of business through grassroots marketing, creative community engagements, and referral partnerships. She is also the Executive Administrator for Home Care Ops where she coaches, consults, and empowers other home care owners and operators to create operational systems and strategies that build lasting business success and consistently increases revenue.

MEET TAHC 2025 FALL CONFERENCE SPEAKERS

Jennifer Osburn, Clinical Consultant with Healthcare Provider Solutions, Inc. (HPS), is a credentialed OASIS and ICD-10 expert with over 30 years of home health experience. Jennifer brings a wealth of knowledge and expertise which includes education and training, agency management, quality, clinical case management, and software technology. Jennifer Osburn has led numerous seminars for state and national associations, accrediting bodies, and agency clients for the past 12 years. She frequently authors industry publications and has assisted home health software companies with Medicare compliant solutions. Jennifer enjoys translating technical guidance into easily deployed information to facilitate quality care delivery and payment. Her areas of expertise experience include OASIS, ICD-10-CM Coding, Case Management, Medicare Home Health Conditions of Participation, Billing Requirements, Documentation Compliance for Quality and Payment, Emergency Preparedness, Agency Operations, and PDGM.

Tammy Stewart is a Registered Nurse who joined Healthcare Provider Solutions, Inc. (HPS) as a Clinical Consultant in August 2021. She is a member of the National Association for Healthcare Quality and holds a Certified Professional in Healthcare Quality (CPHQ) certification. As a part of the HPS clinical consulting team, Tammy provides support and solutions to home health and hospice agencies across the country to achieve regulatory compliance.

Steve Yeatts has spent the majority of his 30-year career leading business development and operations teams in the post-acute healthcare industry. He earned a Master's degree in Education from Middle Tennessee State University and holds a Bachelor's degree in Communications from Freed Hardeman University. He currently serves as a Vice President of Business Development for Bristol Hospice. He also provides keynote speaking, leadership coaching, and sales training by invitation.