



TSHP MEDICATION HISTORY CERTIFICATE PROGRAM

UAN: 0156-0000-21-157-B05-P/T | Credit Hours: 15.0 (CEUs: 1.5) | Type: Certificate

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Gain the specialized knowledge to perform in-depth medication histories. Learn common medication errors and how to avoid them. Put your skills to practice in an interactive virtual demonstration. Participants of this course will be required to complete all components of the course (including skill demonstration) and pass an exam with a minimum score of 75%. This 15-hour certificate program requires completion of the following components:

- 11 on-demand home-study video modules
 - Including in session quizzes and a final home-study exam-50 questions (must pass with a minimum score of 70% within three attempts)
- On-Site/Virtual practice
- Live/Virtual Session (5 hours)
- Final Exam (must pass with a minimum score of 70% within three attempts)

This course is designed for pharmacist & pharmacy technician participants.

Learning Objectives:

At the completion of this activity, the technician participant will be able to:

Module 1 - Definitions of Key Terms in The Medication History Process

- Define the key terms in the medication history process.
- Discuss the importance and their role in medication history process.

Lead Author: Hongmei Wang, PharmD, PhD, BCPS

Contributor: Lauren Pijut, PharmD

Module 2 - Translation Between Patient-friendly Terms and Medical Terminology

- Describe the morphology and use of medical terminologies.
- Identify the benefits of using patient friendly terms.

Lead Author: Daniel Nyakundi, CPhT

Module 3 - Adherence Metrics and Differences Between Primary and Secondary Nonadherence

- Define medication adherence and its importance for patient health.
- Discuss top reasons for patients' nonadherence to medication.

Lead Author: Hongmei Wang, PharmD, PhD, BCPS

Contributor: Eric Wucki, PharmD

Module 4 - Vaccines: Advanced Pharmacy Technician Training

- Review common definitions associated with vaccines.
- Describe how vaccines work.
- Explain TSBP Law on vaccines administered by pharmacists.
- List common vaccines.
- Explain vaccine schedules.

Lead Author: Eric Wucki, PharmD

Module 5 - Types of Prescription/Medication Errors

- Identify seven drug related problems in the practice of pharmaceutical care.
- Assess drug therapy problems that can occur in medication management of patients with case-based scenarios.

Lead Author: Hongmei Wang, PharmD, PhD, BCPS

Contributor: Sonia Mathews, PharmD, BCPS

Module 6: Part 1 – Prevention of Medication Errors

- Discuss the medication use system.
- Identify high-risk/REMS medications and medication error prevention strategies.
- Describe medication error prevention strategies in the medication use system, patient admission, and patient discharge.

Lead Author: Sonia Mathews, PharmD, BCPS

Contributors: Hongmei Wang, PharmD, PhD, BCPS & Eric Wucki, PharmD, MBA, MS

Module 6: Part 2 – Common High Alert Drugs

- Review common high alert medications seen in the medication history process.
- Describe the potential mechanisms of harm seen with these agents and error prevention strategies.

Lead Author: Eric Wucki PharmD, MBA, MS

Contributors: Sonia Mathews PharmD, BCPS & Hongmei Wang PharmD, PhD, BCPS

Module 7 - Patient Factors that Influence the Ability to Report Medication Information Accurately and Adhere to Prescribed Dosing Schedules

- Identify factors that may prevent a patient from reporting medication information accurately.
- Discuss strategies on how to obtain reliable medication patient information.
- Describe how lack of adherence to dosing schedules will affect the patients ability to report.

Lead Author: Daniel Nyakundi, CPhT, RPhT

Module 8 - HIPAA and best practices to Protect Patient Health Information (PHI)

- Describe what is considered protected Patient Health Information (PHI).
- Identify the purpose of (HIPAA).
- Discuss ways in which to maintain patient confidentiality during patient conversations.

Lead Author: Daniel Nyakundi, CPhT, RPhT

Module 9 - Techniques or Devices to Assist with Safe and Consistent Home Medication Use

- Describe the obstacles to medication adherence.
- List potential medication adherence techniques or devices.
- Discuss the use of devices to improve home medication use.

Lead Author: Lauren Pijut, PharmD, BCGP

Module 10 - Procedures to Verify Patient Identity

- List areas in the hospital where misidentification can occur.
- Explain the importance of verifying a patient's identity.
- Demonstrate how to verify a patient's identity.

Lead Author: Lauren Pijut, PharmD, BCGP

Live Session Component

- Evaluate common barriers and challenges involved in performing a medication history.
- Demonstrate best practices in the performance of a medication history.
- Strategize adjustments to existing medication history practices to improve patient care.

Available Live Component Registration Dates: *Note: Live sessions of this course will occur three times per year. Registration for a live session will only be available to those that have completed the prerequisite home-study (on-demand) portion of the course.*

- October 16, 2021
- February 12, 2022

Course Completion Requirements

Participants of this course must complete all required components of this program as designated below to receive 15 hours of ACPE-provider accredited CPE, digital badge, and a Certificate of Completion.

1. Modules 1-11: View the presentations and complete all self-assessments.
2. Pass the 50-question quiz with a minimum score of 70% (within three attempts)
3. Participate in the 5-hour live session component.
4. Pass the final exam with a minimum score of 70%
 - a. Should the participant receive a score lower than 70%; they will be allowed one additional attempt to be completed within 30 days of initial failure.
5. Participants have a maximum of one-year from purchase (or the designated course expiration date-whichever occurs first) to complete the course successfully.



The Texas Society of Health-System Pharmacists is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This Certificate-based continuing professional education program provides 15.0 contact hours (1.5 CEUs) of continuing pharmacy education. This education has been designed with pharmacist and technician learners in mind. A session evaluation must be completed through the online portal for credit to be issued. Access to an Internet enabled computer is required and use of the Mozilla Firefox browser is recommended. Accurate NABP profile and date of birth information is required for successful credit submission. It is the responsibility of the participant to ensure credit has been successfully transferred to their My CPE Monitor Profiles. TSHP is not responsible for loss of credit to participants that do not ensure credit issuance to their My CPE Monitor Profiles within 60 days of live event.