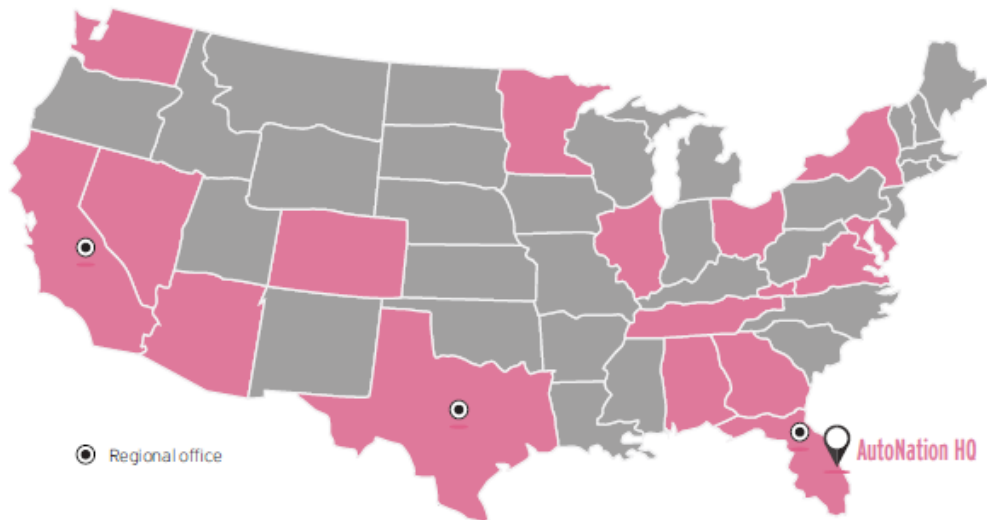


Thank you for your interest in the AutoNation Car Buying & Service Program. You're now entitled to a better deal and special benefits not available to the general public!

Here are answers to the most common questions about this exclusive program...

Q1 - Who is AutoNation?

AutoNation is the nation's largest automotive retailer with over 290 store locations from coast to coast. The company sells new and pre-owned vehicles from 32 manufacturer brands and offers a broad range of finance, insurance and warranty products.



Q2 - What is the AutoNation Car Buying & Service Program?

The program features the AutoNation Express online process where you can search for vehicles, calculate financing and payment options and reserve the vehicle of your choice – all online. In addition to great pricing with an average savings of \$3200, you also get exclusive benefits like a **\$200 Gas Card & 15% OFF Parts & Service**.

Q3 - How does the AutoNation Car Buying & Service Program work?

- Step 1 – Begin by going through the National Waste & Recycling Association's Member Savings Program web page
- Step 2 – Click "SHOP NOW" on the AutoNation offer profile to start the process
- Step 3 – Search from over 100,000 vehicles to find the one you like
- Step 4 – Schedule an appointment to test drive
- Step 5 – After you purchase or sign a lease, you will receive your additional program benefits in 3-5 weeks

Q4 - When do I get my \$200 Gas Card and 15% OFF Parts & Service Certificate?

You will receive an email from AutoNation within 3-5 weeks from the date of purchase. The communication will contain a single-use unique redemption code and web address for the gas card processing center. Your preloaded gas card (\$200 value) will be shipped to arrive within 1-2 weeks from redemption.

The email will also contain a link to download the single-use 15% OFF Certificate. Click the link and print the certificate. You will need to present the certificate at the time of purchase at your local AutoNation store.

Q5 – What are the requirements to receive my program benefits?

You must start the process by clicking the "SHOP NOW" button on the AutoNation profile through National Waste & Recycling Association's website, schedule an appointment to test drive, and ultimately purchase a vehicle through

AutoNation. Store walk-in purchases or prior purchases are not eligible.

Q6 – I purchased my vehicle without going through the online reservation process. Do I get the benefits?

Unfortunately, no. You must start the process by clicking the “SHOP NOW” button on the AutoNation offer page through National Waste & Recycling Association’s website and schedule an appointment to test drive before visiting your local store to purchase. Store walk-in purchases are not eligible.

Q7 - Will I get the lowest possible AutoNation price online?

The company is committed to providing low and fair market pricing. This philosophy applies online or in-store.

Q8 - What happens after I reserve a vehicle online?

A store representative will contact you within 24 hours of submitting your information to confirm your test drive appointment.

Q9 - Can I buy a pre-owned vehicle through the Car Buying & Service Program?

Yes! Both new and pre-owned vehicles are available through the Car Buying & Service Program.

Q10 - Can I lease a vehicle through this program?

Yes! Both purchases and leases are available through the Car Buying & Service Program.

Q11 - Can I trade in my current vehicle?

Yes! You can provide your vehicle information online, by phone, or in person and receive a guaranteed offer certificate for your trade.

Q12 - What if I don’t like the vehicle when I see it in person?

Then you don’t have to buy or lease it. The test-drive reservation is free and there’s no obligation. If you are not satisfied, a store sales associate will help you find another vehicle. No pressure, only helpfulness!

Q13- Who do I contact with questions?

Please email PartnerSupport@AutoNation.com or call (888) 673-9272 with any Car Buying & Service Program related questions.