

Attention: 1/1/2020 Humana Therapy Authorization Requirement

Dear Provider or Administrator:

Effective Jan. 1, 2020 prior authorization from Optum/OrthoNet is required for all physical therapy, occupational therapy, and speech therapy providers, as well as any provider type billing one of the below CPT codes for Humana Commercial, Medicare Advantage, and dual Medicare-Medicaid plan members:

420, 421, 422, 423, 424, 429, 430, 431, 432, 433, 434, 439, 440, 441, 442, 443, 444, 449, 92507, 92508, 92520, 92526, 92606, 92609, 92630, 92633, 97010, 97012, 97014, 97016, 97018, 97022, 97024, 97026, 97028, 97032, 97033, 97034, 97035, 97036, 97039, 97110, 97112, 97113, 97116, 97124, 97127, 97139, 97140, 97150, 97164, 97168, 97530, 97533, 97535, 97537, 97542, 97545, 97546, 97750, 97755, 97760, 97761, 97763, 97799, G0129, G0283, S9152, V5362, V5363, V5364

Physicians who have contracts with Humana to perform office-based physical, occupational or speech therapy and outpatient physical, occupational, and speech therapy performed in a hospital will require Optum/OrthoNet prior authorization.

Inpatient rehabilitation, rehabilitation services performed in the home (including, but not limited to those provided by a home health care agency), services provided by chiropractors, and cardiac and pulmonary rehabilitation are excluded from Optum/OrthoNet management.

You can review Humana Therapy authorization requirements and Humana Provider Frequently Asked Questions (FAQs) on the OrthoNet website: https://www.orthonet-online.com/dl_humana.html.

Optum/OrthoNet Authorization Requirements

Optum/OrthoNet authorization is required for new member episodes beginning on or after 1/1/2020 and current in-treatment member episodes expected to continue past 2/1/2020.

All authorization requests must be submitted via the Optum Provider Portal: www.myoptumhealthphysicalhealth.com. Providers new to the Optum Portal will require a Provider ID and password prior to submitting an authorization request.

Optum Provider Portal Registration

Beginning December 14, 2019, all providers not currently contracted with Optum may obtain an Optum Provider ID by accessing the www.myoptumhealthphysicalhealth.com homepage and choosing the option **“Welcome Humana Providers: To obtain your Provider ID [click here](#)”**

Upon receipt of your Optum Provider ID, you can set up your Optum Provider Password using the same homepage link and choosing the option **“If you need your provider ID or password please [click here](#)”**

Please ensure you obtain a Provider ID and Password prior to January 1, 2020.

Authorization Status and Determination Responses

You may track the status of your authorization request and access, review, and print authorization determination letters online at www.myoptumhealthphysicalhealth.com, **“Clinical Subs and Claims” > “Clinical Sub Status”**

If you have questions about this information or require assistance with the Optum Portal, please call Optum/OrthoNet Provider Services at 1-800-873-4575. Thank you for the continued care you provide your Humana-covered patients.

Sincerely,

Optum/OrthoNet Utilization Management