

Date:

To: XYZ Insurance, Provider Relations

From: ABC Chiropractic Clinic

Re: Request reconsideration for improper denial of CPT 97112

Good morning,

Our clinic has received denials for claims in calendar year 2020 in which CPT 97112 [Neuromuscular Re-education] was provided on the same date of service with CPT codes 98940 through 98943 [Chiropractic Manipulative Treatment]. These denials are improper, as the National Correct Coding Institute removed the procedure to procedure edits for these codes effective January 1, 2020.

[Add the following paragraph if submitting to West Bend Mutual, or any insurer for which Optum was involved in the denial: Please see the attached letter dated June 26, 2020 from Optum which explains the reversal of their policy.]

We therefore request reconsideration of, and reimbursement for, all denials for this code encountered in calendar year 2020. Please find attached EOB detail or other detailed documentation, with aggregate totals shown below:

Number of instances of denied 97112:

Fee for each instance of denied 97112:

Total amount requested for reconsideration: \$

We will anticipate your response within 30 days. Thank you in advance for your cooperation.

Sincerely,