

## Chris M. Kwok, Esq.

**JAMS**  
Center  
Mediator & Arbitrator

New York City Resolution  
March 2018 - Present

**U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION**  
Office

New York District  
June 2014 -  
March 2018

**Supervisory ADR Coordinator**, Alternative Dispute Resolution Unit  
March 2018

- Manage mediation program for New York District Office, covering Boston, Newark and Buffalo offices.
- Supervise seven ADR staff, six contract mediators, seven pro bono mediators and ten interns across all office locations.
- Oversee 800 mediations district wide.
- Develop public programs and CLEs with stakeholders and community partners.

**ADR Mediator**, Alternative Dispute Resolution Unit  
June 2014

October 2006 -

- Mediated over 1000 employment disputes, averaging 2-3 weekly.
- Convene and mediate employment law disputes involving Title VII of the Civil Rights Act of 1964, Title I of the Americans with Disabilities Act of 1990 and the Age Discrimination in Employment Act of 1967
- Formulate creative and unique solutions to seemingly intractable employment law disputes by developing a mode of analysis of parties to a dispute.
- Facilitated training sessions by observing mock mediations and critiquing performance of new mediators.
- Researched and develop training materials and sessions for EEOC ADR training. Participants included private and public sectors, educational institutions and community organizations.
- Visited law firms and insurance companies to help educate and promote the use of mediation in employment litigation.

**Federal Investigator**, Enforcement Unit  
October 2006

December 2004-

- Investigated employment discrimination charges via telephone and on site interviews, document gathering, document review and legal analysis.

**Pro Bono/Contract Mediator**, Alternative Dispute Resolution Unit  
- December 2004

January 2003

- Contacted employers and employees to discuss and offer mediation to resolve employment law disputes.

- Created procedures and protocols for researching contact information and scripts for contact calls.
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## **BAR ADMISSIONS & EDUCATION**

California, 2000  
New York, 2007

### **UCLA Law School**

Los Angeles, California  
Juris Doctor, 2000

### **Cornell University**

Ithaca, New York  
Major: Government  
Minor: Asian American Studies  
Bachelor of Arts, 1996

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## **COMMUNITY ACTIVITY**

**Asian American Bar Association of New York (AABANY)** - Professional organization of Asian American attorneys in New York. The largest minority bar organization in NYC.

Co-Chair - Issues Committee 2015- Present  
Co-Chair - Labor & Employment Committee 2014 - 2016  
Co-Chair - Asia Practice Committee 2018 - Present

**Chinese American Citizens Alliance - Greater New York** - Founded in 1895, it is the oldest Chinese American organization devoted to the advancement of Civil Rights

Co-Founder - Greater New York Chapter - 2016