

October 24 – 28, 2016



American Association of Code Enforcement

Conference Update

The conference committee has been working hard to bring you quality sessions for the 2016 Educational Conference this year in New Orleans.

Here is a listing of some of the class offerings this year.

We hope to see you in New Orleans.

Course Descriptions

Conflict Management (Peer-to-Peer Conflict)

This course provides you with a basic understanding of conflict management. While taking this course, you will learn about the areas of conflict, how conflict affects you and others, and what conflict management style you most often use. This course also provides you with a Conflict Resolution Model that can be used as a guide to help you manage and resolve conflicts as they arise.

Situational Leadership

This course will help you examine your beliefs about employees and how these beliefs affect your leadership style. It will also help you expand your options as a supervisor by giving you additional tools you can use in different situations. After you complete this course, you will be able to identify your leadership style, discuss Theory X and Theory Y theories of leadership, apply leadership strategies appropriate to the situation at hand, and avoid

Impacts of Generational Differences in the Work Place

Coworkers driving you crazy? Every generation has traits that are specific to their age group. Working with people of other generations can sometimes cause havoc in the work place. Jeff will take some of the mystery out of why people behave the way they do.

Testing for the following ICC exams will be conducted on Friday 10/28:

- B1— Residential Inspector
- 64—Property Maintenance and Housing Inspector (IPMC)
- 75—Zoning Inspector (ZI)
- CS—Code Specialist

Prep classes will be provided during the conference for IPMC and ZI.

To Register:

The website has registration information for full conference or daily sessions.

www.ace1.org

Environmental Crimes and Louisiana's Model Litter Ordinances and Litter Court

An overview of environmental crimes that Code Enforcement Officers may come across and a discussion of Louisiana's Model Litter Ordinances and successful Litter Court in St. Tammany Parish, Louisiana. The class will be presented by a Solid Waste / Litter Enforcement Officer with the Department of Inspections and Enforcement in St. Tammany Parish who is also an elected Constable and runs litter court as well as the manager of the Louisiana Department of Environmental Quality's Criminal Investigation Division, which is one of the largest in the nation, and LDEQ's Criminal Enforcement Attorney.

Water leak complaint investigations

If you have ever received a complaint regarding a water leak, you know that it can be difficult to determine if it is a high water table, a leak from somewhere on the residents property or a city line. This class will provide investigation techniques and remedies for private water leaks. It will also cover private sanitary sewer overflow and the environmental impact on the drinking water supply. We are not done yet. You will also learn about runoff from private properties without proper best management practices regarding storm water and erosion issues. Ever heard of Zika? The calls for stagnant water will be increasing. Learn about all the different water enforcement problems and investigation techniques and enforcement options available.

Accessory Dwelling Units and Tiny Houses

Learn about emerging trends with tiny houses and storage container homes. How accessory dwelling units are becoming popular and good rules and regulations.

You choose what fits you best.

There are four classes going on for each session. You choose what will benefit you the most.

Game Theory

Game Theory class, specifically aimed at the "Games" people play in relationship to Code Enforcement. My idea behind the class would be to take a look at the Science of Game Theory and help the Inspector to categorize the resistance they receive at the door into the various possible games people play... (Prisoners Dilemma, False Alternatives Dilemma, The 2 x 2 game etc.) The goal would be to help the inspector to recognize the game up front and not get caught up in an argument, but to apply the proper strategy to gain compliance.

Warrants/Right of Entry

An in-depth analysis of the 4th Amendment's constitutional requirements regarding entering onto and into properties to investigate for code violations. This course will address warrant requirements, format and form, evidentiary support and exceptions to the 4th Amendment's limits on right of entry. Further discussion will address right of entry provisions within many codes, especially the International Codes and implications related to the restrictions of the 4th Amendment.

**A wide variety of classes to choose from.
Management, legal, process improvement, self -
improvement, innovative programs**

Survival Spanish for Code Enforcement

Have you ever needed to be able to communicate with someone in Spanish about their junk vehicle or tall weeds? What do you say? This class will give you the very basics to get through that initial contact to get the information across. You will be able to ask for names and phone numbers without feeling foolish.

Emotional Intelligence

Emotional intelligence is the foundation for many traits needed in today's workplace. Success depends, in part, on your personal qualities - such as initiative, creativity, empathy, and adaptability - and your ability to build relationships. This is especially true for people in leadership positions: leaders are judged by how well they handle themselves and their employees. This course will help you discover your personal and leadership strengths. It will also help you identify areas where you can develop as a leader and an individual. Upon completion of this course, you will be able to: explain emotional intelligence, evaluate your own level of emotional intelligence, apply strategies to improve self-awareness, use techniques to manage your own emotions, implement methods to increase your self-motivation.

Proactive Neighborhood Programs

Block Party Trailer and Neighborhood Movie Program: A block party trailer and neighborhood movie program is a great way to get neighbors engaging with each other. They get to know each other in a friendly and casual manner. This translated into neighbors that start looking out for and helping each other. This translates into reduced calls to the municipality for help.

All classes are certified by the International Code Council for continuing education credits.

Active Shooter

In 2009, The "I Love U Guys" Foundation introduced the Standard Response Protocol (SRP) to school districts, departments and agencies to provide a consistent language and series of actions for students, staff and first responders, during a crisis. Since then, thousands of schools across the country have implemented the protocol and started to train and exercise with the program. As law enforcement and schools began to put the SRP into practice; businesses, organizations and faith based institutions began asking how to adapt the program for their circumstance. This class will take you through the basics of the SRP to help you survive an active shooter situation in your workplace. You will learn Evacuate, Evade and Defend principles to staying safe. If your agency has not offered this type of education, you will have resources to protect yourself and tools to implement training.

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Administrative Citations Program

Administrative Citations are an excellent way to usurp the power of criminal courts at a fraction of the time and cost of criminal prosecution, while also providing a more fair and equitable resolution for minor and first time offenders. We will discuss the statutory authority, implementation, Due Process requirements, fine recovery, and cost recovery aspects of an effective administrative citation program.

EPA Mold Course

The Environmental Protection Agency has a very good online document about mold. This course will take you through their information to make it easy to understand. You will have the opportunity to ask questions about a subject we see on a regular basis.

Dangerous Assessment Response Team

The Dangerous Assessment Response Team (DART) is a multi-pronged, proactive, and aggressive unit created to actively target and abate the worst of the worst nuisance properties within the community. Its mission is to reclaim, restore, and revitalize neighborhoods plagued by properties which are a safety threat due to a history of habitual criminal or code violations. These properties include, but are not limited to, crack houses, gang houses, prostitution motels, slum apartment complexes, dilapidated structures, bars, restaurants, tire recycling facilities, and salvage yards. DART employs a comprehensive and targeted approach to address all violations at the nuisance property and utilizes all available legal remedies to abate the nuisance conditions. It is an invaluable tool in a city's arsenal to combat neighborhood blight and safety threats.

Problem Solving and Decision Making

The average adult makes over 30,000 decisions a day. Each of these decisions drains your time, energy, and willpower. Knowing how to make decisions effectively and efficiently can help you maintain your reserves and boost your confidence. This course presents a real-life problem and allows you to work through a 4-step decision-making process to solve it.

