

Welcome

AASA 2019 SPRING RETREAT

Welcome to Salt Lake City, Utah! The Department of Surgery at the University of Utah could not be more excited to host our first ever Association of Academic Surgical Administrators Mid-Year Retreat. We hope you are prepared to participate, learn and enjoy the incredible content we've organized for our time together. We also hope you will take advantage of our gorgeous state and campus while you're here. Within this packet (beautifully prepared by our own Department of Surgery Finance Manager, Giana Aluculesei) is the conference agenda, speaker bios, 'Things to Do' in Salt Lake City and ways to get around. While you're here on our campus, you are a part of our Department of Surgery family so feel free to reach out to us with any questions or concerns throughout your stay.

Thanks for joining us and once again, welcome!

Jason Quinn, MBA, MHA

Salt Lake City



ABOUT THE UNIVERSITY OF UTAH

Originally named the University of Deseret, the University of Utah is the oldest state university west of the Missouri River. Founded in Salt Lake City on February 28, 1850, the school's first term - for men only - in November of 1850. The second term was opened to both women and men. At the end of the third term in 1852, classes were discontinued because of lack of funds. The University was partially reopened primarily as a business school in 1867, and reestablished completely by 1869.

In 1905, the University of Utah established a two-year medical school. Soon noteworthy faculty members from prominent institutions joined the University's medical school. A critical piece was missing, however -- a companion hospital. Philip B. Price, M.D. joined the U of U as head of surgery in 1943. He persuaded the U's Board of Regents to approve a medical center in 1956. Nine years later the doors opened to the University of Utah Hospital.

Today, with a faculty of more than 1,000 physicians and researchers and 22 clinical and basic science departments, the School of Medicine trains the majority of Utah physicians, offering an MD degree, physician assistant training, residency, fellowship specialty training, and degrees in public health or research. The School of Medicine also is widely recognized for interdisciplinary research in the genetics of disease, cancer, biomedical informatics, infectious diseases, and other areas of leading-edge medicine.



WELCOME FROM THE UNIVERSITY OF UTAH'S DEPARTMENT OF SURGERY

Welcome to the University of Utah, we are proud to host the 2019 AASA Spring Retreat!

I have had the honor of serving as the Chairman of the Department of Surgery in the School of Medicine since 2013. Our Department strives for excellence in patient care, outstanding education for students and trainees, and promotion of the highest quality research, discovery, and innovation. The Department offers a broad spectrum of surgical care, with the most fellowship-trained specialists in the Intermountain West. Our faculty specialize in one of 9 areas, including Cardiothoracic Surgery, Emergency Medicine, General Surgery, Pediatric Surgery, Plastic and Reconstructive Surgery, Transplantation and Advanced Hepatobiliary Surgery, Urology, Vascular Surgery and Otolaryngology.

Our Vision: The future of surgery, delivered today.

Our Mission: To provide comprehensive, compassionate care to every patient and shape the future of surgery through innovation, education and discovery.

We hope you enjoy your time in Salt Lake City and look forward to hosting you at the University of Utah.

All the best,

Samuel Finlayson, MD, MPH, MBA
Chair of the Department of Surgery

CONTACT INFORMATION

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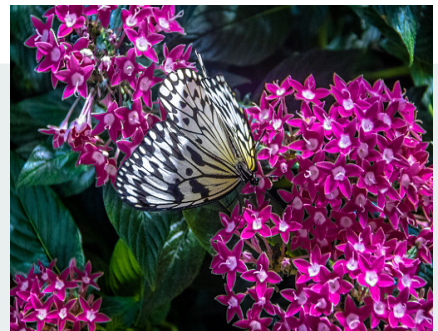
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SCHEDULE



**SCHOOL OF
MEDICINE**
UNIVERSITY OF UTAH



THURSDAY, JUNE 6TH

5:00 pm - 7:00 pm **Cocktails & Opening Dinner - Porcupine Pub & Grille**
We'll leave the University of Utah Guest via shuttle at 4:45 pm

FRIDAY, JUNE 7TH

7:15 am - 7:30 am **Group Walk to Health Sciences Education Building (HSEB)**
We'll leave the University of Utah Guest House at 7:15 am

7:30 am - 8:00 am **Meet & Greet (HSEB 4100B)**
Continental Style Breakfast

8:15 am - 9:00 am **Introduction and Welcome**
-Samuel Finlayson, MD, MPH, MBA Chair of the Department of Surgery, University of Utah

9:00 am - 10:00 am **"What is Emotional Intelligence and How Can I Get Some?"**
-Laura Torbeck, PhD, Associate Professor, Vice Chair of Professional Development, Dept. of Surgery, Indiana University

10:00 am - 10:15 am **15 Minute Break**

10:15 am - 11:00 am **"Staying Balanced on a Swinging Pendulum"**
-Jonathan Radin, MBA, Director of Clinical Strategy & Program Development, Dept. of Surgery, University of Colorado Anschutz Medical Campus

11:00 am - 11:30 am **"Driving Improvements with Clinical Dashboards"**
-Heidi Gibbs, CPA, MBA, Vice Chair of Clinical & Academic Administration, Dept. of Surgery, Indiana University
-Renee Clark, MS, Associate Vice Chair of Operations, Dept. of Surgery, Indiana University
-Vanessa Liali, RHIA, Dept. of Surgery, Indiana University

11:30 am - 12:30 pm **Lunch**
Heritage Place Meeting RM 1B - We'll walk to the U of U Heritage Center at 11:35 am

12:45 pm - 1:45 pm **"Driving Organizational Performance: National Trends and Leading Practices in Advanced Practice Provider Workforce Optimization" (HSEB 4100B)**
-Trish Anen, MBA, Principal - APP Workforce Practice, SullivanCotter Chicago Office

1:50 pm - 3:00 pm **Discussion Sessions (25 minutes each) (HSEB 4100A, 4100B, 4100D)**

1. "Building a Team with Compensation in an 'eat what you kill' world"
-Timothy Roach, CPA, Service Line Administrator, Indiana University
2. "Productivity Benchmarking in an Academic Medical Center"
-TBD
3. "Balancing The Tripartite Missions Of An Academic Medical Center"
-TBD

3:00 pm - 3:15 pm **Closing and "Thank you" (HSEB 4100B)**
-Jason Quinn, MBA, MHA

Speaker Bios

**Samuel Finlayson, MD,
MPH, MBA**



Samuel R. G. Finlayson, MD, MPH, MBA, is Professor and Chair of the Department of Surgery at the University of Utah School of Medicine. Dr. Finlayson was educated at Harvard University, where he received a Bachelor of Arts degree in Chinese Civilization, a Master of Public Health degree in International Health, and a Medical Doctor degree, followed by training in general surgery at Massachusetts General Hospital, and a fellowship in health services research at Dartmouth. After his clinical and research training, Dr. Finlayson spent a decade at Dartmouth where he pursued an academic career in health services research, served as Vice Chair for Academic Affairs in the Department of Surgery, and as Director of the Surgical Residency Program. Dr. Finlayson left Dartmouth in 2011 to serve as the Kessler Director of the Center for Surgery and Public Health, a joint health services research initiative of the Brigham and Women's Hospital, Harvard Medical School, and the Harvard School of Public Health. Since June of 2013 he has led the Department of Surgery at the University of Utah, with a faculty of over 150 physicians and surgeons dedicated to high value surgical care, education, innovation and discovery. Dr. Finlayson's academic career was built on health services research related to surgical access, quality, and outcomes. His specific interests include variation in use and outcomes of surgery, surgical care process innovation, surgeon workforce, and access to high quality surgical care in rural versus urban settings in the US, and in low-income countries.

Laura Torbeck, PhD



Laura Torbeck, PhD, is an Associate Professor of Surgery, Vice Chair of Professional Development for the Department of Surgery, and an Assistant Dean for Faculty Affairs and Professional Development at Indiana University School of Medicine. Laura champions professional development initiatives for surgery as well as for state-wide faculty. She has been integral in the surgery Residents as Teachers courses and has presented at various GME venues across campus. Laura is also an Adjunct Faculty in the Department of Anatomy and teaches/mentors students in the Anatomy and Cell Biology Education Track PhD program. Her research interests include program evaluation, remediation practices and faculty development.

Jonathan Radin, MBA



Jonathan Radin, MBA, Director of Clinical Strategy and Program Development, Department of Surgery - University Of Colorado School Of Medicine. Session Topic: Staying Balanced on a Swinging Pendulum. Jonathan Radin is currently the Director of Clinical Strategy and Program Development for the Department of Surgery at the University Of Colorado School Of Medicine. He has been in this role since June of 2017. He has 20 years' experience in Higher Education Administration and has worked in Academic Medicine since 2010. He has lead several University organizations including Student IT Services, Housing and Dining Services, Family Medicine and PM&R. Jonathan received his Bachelor's degree in Psychology from Sonoma State University and his MBA from the Eberhardt School of Business at the University of the Pacific.

Heidi Gibbs, CPA, MBA



Heidi joined the Indiana University (IU) Department of Surgery in the IU School of Medicine in March 2007 as the Director of Finance. In November of 2007 she took on her current position as the Vice Chair of Finance and Operations for the Department of Surgery. Prior to 2007, Heidi worked in various roles at Indiana University Health Hospital System in the Finance, Operations, and Government Programs areas.

Heidi has been a member of AASA since 2008, she is serving her second year on the AASA board and has over 24 years of healthcare experience. She holds a Bachelor of Science in Accounting from Purdue University, an MBA from the University of Indianapolis, and is a Certified Public Accountant (CPA) in Indiana since 1999.

Speaker Bios

Renée Clark, MS



Renée joined IU Health Physicians in 2017 as the Associate Vice Chair of Operations for the Department of Surgery. Prior to this role she spent 24 years with the IU School of Medicine primarily in the role of service line administrator for the division of pediatric surgery.

Renée enjoys being a part of AASA and this year joined the membership committee. She has a Bachelor of Science in business management and a Master of Science in Integrated Healthcare Management.

Vanessa Liali, RHIA



Vanessa has been the data analyst for the Department of Surgery at IU Health since November 2016. She has been instrumental in building and deciphering a various amount of reports, ranging from physician wRVUs to patient satisfaction and all in between. Her contributions have also impacted the overall quality effort of the department, which recorded significant 2017 and 2018 improvements in mortality, length of stay, complication rates and cost savings.

Vanessa has been certified and acknowledged as a Registered Health Information Administrator (RHIA) since April 2016. She recently just completed Vizient's Analyst Certificate program, where she went through a 6 week boot camp. It allowed her to take a deeper dive into the data, and how to use it even further than what the department already has to make significant changes. She possesses a Bachelor of Science in Health Information Management from Indiana University Purdue University Indianapolis.

Trish Anen, MBA



Trish Anen is a Principal and the APP Workforce Practice Leader at SullivanCotter. With over 30 years of combined clinical, executive and consulting experience, Trish has a deep understanding of the evolving health care marketplace and helps organizations implement enhanced models of care and optimize provider team performance. Trish was previously with the Illinois Health and Hospital Association (IHA), where she was the Vice President of Advisory Services. She also co-founded The Center for Advancing Provider Practices (CAP2TM) during her time spent as the Chief Clinical Officer at the Metropolitan Chicago Healthcare Council (MCHC). Prior to this, Trish served as both the Chief Nursing Officer and Chief Operating Officer at Edward Hospital and as the Vice President of Human Resources at Rush Copley Medical Center, both in the greater Chicago, Illinois, area. Trish is a registered nurse and holds a Nurse Executive Advanced-Board Certified (NEA-BC). She also holds a Master of Business Administration from Northwestern University in Evanston, Illinois, and is a fellow of the University of Pennsylvania, Wharton School of Business Nurse Executive Program.

Timothy Roach, CPA



Tim is a Native Hoosier, born in Bartholomew County Indiana and raised on a small farm Southwest of Columbus, IN. He attended both, Columbus North and East High Schools and attended Ball State University where he earned a degree in Accounting and a minor in Management. While at Ball State he was awarded the V.H. Carmichael Award for outstanding character. Additionally, he became a member, Officer and Treasurer of Delta Sigma Pi, a professional fraternity of business students. Tim passed the Indiana Certified Public Accountancy exam and is a member of the AICPA and the INCPA. He also has memberships with MGMA and the ACS and serves on the national board of the AASA.

Tim has had a robust career with a great deal of exposure to many industries including, agriculture, insurance, mining, construction, not for profits, Ministry and currently healthcare and education.

Things to do in SLC

ATTRACTIONS

TEMPLE SQUARE

FREE

Beautiful landscape and historic buildings in the heart of downtown and the headquarters of the Church of Jesus Christ of Latter-day Saints. *Hours: M-Sun 9 am – 9 pm*

PARK CITY

FREE

20 miles from the University of Utah a ski town with various outdoor venues such as Olympic Park and “Main Street” restaurants and activities.

NATURAL HISTORY MUSEUM

\$14.95

Located on the University of Utah Campus, this museum show exhibits of natural history with an emphasis on Utah. *Hours: M-Sun 10 am – 5 pm*

RED BUTTE GARDEN

\$14.00

The largest Utah’s Botanical Garden and arboretum in the Intermountain West and a part of University of Utah. *Hours: M-Sun 9 am – 9 pm*

CITY CREEK CENTER

FREE

Shopping center in the heart of downtown with over 100 stores and restaurants. Also, located across the street from Temple Square. *Hours: M-Sat 10 am – 9 pm*

HOGLE ZOO

\$18.95

A 42-acre zoo located just south of the University of Utah. Major exhibits: Red pandas, elephants, African Savanna. *Hours: M-Sun 9 am – 6 pm*

OUTDOORS

LIVING ROOM LOOKOUT TRAIL

2.2 mile rt

Trailhead located just behind Red Butte Garden on campus with a ‘living room’ rock formation furniture to enjoy the view.

BIG BEACON MOUNT WIRE TRAIL

4.7 mile rt

Hike up and be rewarded with a beautiful view of Salt Lake City valley and skyline.



Food & drink

PRETTY BIRD

EVEN STEVENS

TAQUERIA 27

SAWADEE

TRIO

RED BUTTE CAFE

SQUATTERS PUB

UNDER CURRENT

PURGATORY

LAKE EFFECT

BOURBON HOUSE

WHITE HORSE SPIRITS

Getting around

TRAX

UTA’s light rail system, offers convenient connections to community destinations. Closest stations are Fort Douglas Station and University Medical Center Trax Station.

BUS

UTA has over 400 buses with stops near every attraction you could want. Mario Capecchi Dr. will be the closest stop to the Guest house and Wakara Way for the Marriott.

UBER / LYFT

If you use our referral code, your first ride with UBER will be free: uberjanec1. To/from the airport in an Uber is approximately \$20.

BIRD/LIME

There are plenty of scooters scattered across the city. Download the app of either Bird (black scooters) or Lime (green scooters), set up your profile and scoot away.



Important Addresses

Below are the locations of the hosted hotels and any sponsored activity.

PORCUPINE PUB & GRILLE

258 South 1300 East
Salt Lake City, UT 84102

CONFERENCE LOCATION

Health Science Education Bldg
26 South 2000 East,
Salt Lake City, UT 84113

LUNCH LOCATION

Peterson Heritage Center
151 South Connor St.
Salt Lake City, UT 84102

U OF U GUEST HOUSE

110 Fort Douglas Blvd.
Salt Lake City, UT 84113

MARRIOTT HOTEL

480 Wakara Way
Salt Lake City, UT 84108