Association of
BUSINESS PROCESS MANAGEMENT
Professionals

Tony Benedict, CPIM, CBPP, CBPL®
President, ABPMP International
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Welcome to the Association of Business Process Management Professionals International

ABPMP® is a global non-profit professional association dedicated to the field of Business Process Management and is dedicated to maintaining the global standard for BPM practices and certification. Through a global network, ABPMP connects over 15,000+ individuals representing more than 750 corporations and 56 chapters worldwide.
What is the ABPMP?

• Founded in US in 2003, expanded Globally in 2010

• The Association of Business Process Management Professionals is a non-profit, vendor independent professional organization dedicated to the field of Business Process Management and is dedicated to maintaining the global standard for BPM practices and certification. ABPMP connects over 17,000+ individuals representing more than 750 corporations and 56 chapters worldwide.

• ABPMP is a practitioner-oriented and practitioner-led organization created and run by and for BPM professionals.
Our Vision

• ABPMP International will lead the development of BPM as a mainstream discipline
• ABPMP International will be the professional society for business process management professionals
• ABPMP International will be the recognized authority for certifying BPM practitioners
• ABPMP International will recognize, acknowledge and honor those who make outstanding contributions to our discipline
• ABPMP International will be the global center for the community of practice in Business Process Management
Our Mission

• The mission of ABPMP is:
  – to engage in activities that advance the practice of business process management,
  – to promote and evolve a Common Body of Knowledge in this field
  – to foster the development and advancement of the skills and competencies of the professionals who work in this discipline
  – to validate the professional qualifications and certify BPM practitioners
Our Core Emphasis

• Integrated Focus on Building Top Level Business Transformation Professionals
• BPM Competency Model
• BPM CBOK Evolution (v2.0, 3.0, 4.0........)
• 3 Levels of BPM Professional Certification
• Certification Overview Courses
• Continuing education – Webinars, Registered Training Provider education and courses, Partnerships with Universities, Affiliates, etc.
Global Centers:

- US
- Brazil
- Switzerland
- Capetown
- Saudi Arabia
- India
- Hong Kong
- Tokyo
- Queensland
**Membership, Chapters, & Statistics**

**Membership**
- Global
- Over 18,000 members

**Chapters**
- We are on every Continent with Chapters and Affiliates
- Largest Affiliate – EABPM (European Association of BPM)

**Statistics**
- Global Certifications – over 1,765* CBPP and 410 CBPA (since Jan ‘17)
- Exams available in:
  - Portuguese, German, French, Spanish, Russian
- BOM CBOK Total Sales: 8,998* and counting
  - English Versions:
    - US – 5,538
    - OUS – 401
  - Non-English Versions – > >4,100
    - Available in Portuguese, German, French, Spanish, Russian

*As of Dec 2021
ABPMP’s Membership Value Propositions

1. Membership (global)
2. Chapters (global)
3. Product & Service Offerings
   a) BPM Competency Model™
   b) BPM Common Body Of Knowledge (BPM CBOK®) (now in 5 languages)
   c) Certified Business Process Associate (CBPA®) Certification
   d) Certified Business Process Professional (CBPP®) Certification
   e) Certified Business Process Leader (CBPL™) Certification (In Development)
4. BPM Model Curriculum (Academic)™
5. Registered Training Provider Program
6. Educational and Training Courses plus monthly Webinars
7. Social Media
The ABPMP BPM Certification Roadmap

Choose which BPM Certification is right for YOU.

1. BPM Competency Model
   • Assess Your Skills and Competencies
2. Choose your BPM Certification Level
3. Take BPM Exam Prep Course
4. Pass Exam
5. Maintain Your BPM Credential
The BPM Competency Model is aligned to the BPM CBOK Knowledge areas AND the knowledge areas are aligned to the BPM Life Cycle Framework.

From a Career Path Architecture perspective, the focus is on the skills and competencies for business and digital transformation at the technician, manager and leadership levels.

From a skill and competency development perspective, the focus is on areas that won’t be automated.

Key skills:
- Critical thinking, problem solving, communication as they relate to the following:

Competencies:
- The BPM CBOK knowledge areas
- Strategic alignment and execution
- Business process architecture
- Leadership/People Mgmt
- Org Design
- Change Mgmt
- Project Mgmt
- Financial Mgmt
- Risk Mgmt
- Business Impact measurement
- Technology
BPM CBOK®
The 9 Knowledge Areas

Knowledge Areas

Business Process Management

- Process Modeling
- Process Analysis
- Process Design
- Process Transformation
- Process Performance Management

Business Process Management Technologies

Process Management Organization

Enterprise Process Management
# BPM Competency Model™

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td><strong>Primary Responsibilities</strong></td>
<td>Entry Level</td>
<td>Middle Manager</td>
<td>Senior Leader</td>
</tr>
</tbody>
</table>

## Background

<table>
<thead>
<tr>
<th>Education/Certification</th>
<th>Bachelors/ CBPA®</th>
<th>Bachelors and/or Masters/ CBPP®</th>
<th>Masters/ CBPL™</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work Experience</td>
<td>&lt;1 year</td>
<td>&gt;4, &lt;10 years</td>
<td>&gt;10 years</td>
</tr>
</tbody>
</table>

## Business Process Management Competencies

<table>
<thead>
<tr>
<th>Process Modeling, Analysis &amp; Design (New Solution Design)</th>
<th>Beginner</th>
<th>Intermediate</th>
<th>Advanced</th>
</tr>
</thead>
<tbody>
<tr>
<td>Process Methodology</td>
<td>&lt;1 Methodology</td>
<td>2 or less Methodologies</td>
<td>&gt;2 Methodologies</td>
</tr>
<tr>
<td>Process Measurement &amp; Management (Performance Measurement)</td>
<td>Basic identification &amp; Measurement</td>
<td>Benchmarking</td>
<td>Advanced Benchmarking and Integration into Corporate Strategy</td>
</tr>
<tr>
<td>Change Management &amp; Facilitation</td>
<td>Beginner</td>
<td>Intermediate</td>
<td>Advanced</td>
</tr>
<tr>
<td>Technology</td>
<td>&lt;1 Implementation, Any technology</td>
<td>&lt;5 Implementations, Any Technology</td>
<td>&gt;5 Implementations, Any Technology</td>
</tr>
</tbody>
</table>

## General Business Competencies

<table>
<thead>
<tr>
<th>Individual and Leadership Behavior</th>
<th>Participates on Team</th>
<th>Participates and Leads Small to Medium Size Teams</th>
<th>Leads Large Teams</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solutions Delivery</td>
<td>Participates on Team</td>
<td>Participates and Leads Small to Medium Size Teams</td>
<td>Leads Large Teams</td>
</tr>
<tr>
<td>Business &amp; Financial IQ</td>
<td>ROI</td>
<td>Benchmarking &amp; ROI</td>
<td>Benchmarking, ROI, Corporate Scorecard</td>
</tr>
</tbody>
</table>
# BPM Certification Level Requirements

<table>
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<tr>
<td><strong>Credential</strong></td>
<td><strong>Certification Name</strong></td>
<td><strong>Certified Business Process Leader - CBPL®</strong></td>
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<tr>
<td>Certified Business Process Associate (CBPA®)</td>
<td>Certified Business Process Professional - CBPP®</td>
<td></td>
</tr>
<tr>
<td><strong>Eligibility Requirements</strong></td>
<td>4 years minimum Business Process Experience</td>
<td>10 years minimum Business Process Experience</td>
</tr>
<tr>
<td>1250 hours documented Working Experience in a Business Process related area OR qualifying 4 year university degree</td>
<td>- also – 6 months credit for an Advanced Degree &amp; Approved Industry Certifications e.g. PMI; IIBA</td>
<td>5 years Business Transformation, CBPP</td>
</tr>
<tr>
<td>Complete Application</td>
<td>Application Process</td>
<td>- also – 6 months credit for an Advanced Degree &amp; Approved Industry Certifications e.g. Lean, CBA</td>
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<tr>
<td>Pass Examination</td>
<td>Multiple Choice Exam</td>
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<tr>
<td>Sign ABPMP Code of Ethics</td>
<td>3 hours; 140 questions</td>
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<tr>
<td><strong>Steps to Obtaining Credential</strong></td>
<td><strong>Steps to Obtaining Credential</strong></td>
<td><strong>Steps to Obtaining Credential</strong></td>
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<tr>
<td>124 multiple choice questions answered within 3 hours</td>
<td>Application Process</td>
<td></td>
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<tr>
<td></td>
<td>&amp; Multiple Choice Exam</td>
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<tr>
<td><strong>Re-certification</strong></td>
<td><strong>Exam Information</strong></td>
<td><strong>Exam Information</strong></td>
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<tr>
<td>3 year cycle; 30 Continuing Professional Education Hours</td>
<td>3 hours; 140 questions</td>
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<tr>
<td><strong>Standard Fees</strong></td>
<td><strong>Credential Maintenance</strong></td>
<td><strong>Credential Maintenance</strong></td>
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<tr>
<td>Application Fee: USD $40/£30</td>
<td>3 years; 60 CE Credits</td>
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<tr>
<td>Exam Fee: USD $400/£350</td>
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<tr>
<td>discount available for current ABPMP International professional members</td>
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<tr>
<td>Re-certification Fee USD $75/£60</td>
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**Application Process**
CAREER CERTIFICATION PROGRESSION

Where do you want to go with your career ambitions?

**CEO, COO, CIO?**
Lead people to higher levels of performance. Accountable for cultural transformation.

**CBPA**
Certified Business Process Analyst
Chosen a career in Business Process Management (BPM) out of College.

**CBPP**
Certified Business Process Professional
Leading Teams and/or BPM COE at Director level. Accountable to a Senior Executive for Operational results.

**CBPL**
Certified Business Process Leader
Leading Enterprise level transformations at Senior Executive level. Leading large cross-functional teams. Accountable for Operational metrics and improvement.
Example of Changing Paths in Job Advancement

**Department Level**
- Business Analyst
- Process Analyst
- Process Architect

**Cross Functional**
- Data Analyst
- Data Scientist
- Business Intelligence Analytics

**Enterprise Level**
- Database Architect
- Data Architect, Solution Architect
- Business Architect
- Chief Architect

**Business**
- CIO; VP, Enterprise Architecture
- Chief Executive Officer
- Business Intelligence
- Database Architecture
- Data Analyst, Solution Architect
- Business Architect

**IT**
- Business Analyst
- Process Architect
- Analysis & Engineering
- Design & Architecture
- Value Chain Management

**Analysis & Engineering**
- Component Analyst
- Chief Operations Officer; VP, Supply/Operations/Chain. Operational Excellence

**Design & Architecture**
- Business Architect
- Process Architect
- Value Chain Management

**Value Chain Management**
- Component Analyst
- Chief Operations Officer; VP, Supply/Operations/Chain. Operational Excellence

**People Management**
- CIO; VP, Enterprise Architecture
- Chief Executive Officer
- Business Intelligence
- Database Architecture
- Data Analyst, Solution Architect
- Business Architect

**Pay Grade**
- Component Analyst
- Chief Operations Officer; VP, Supply/Operations/Chain. Operational Excellence

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LEARN MORE

BPM Competency Model
Gain an understanding of the BPM career development path to grow your skills and competencies.

Body of Knowledge (CBOK)
This guide to the BPM CBOK® is the global standard BPM reference for BPM Practitioners.

BPM Certification
Market and advertise your BPM expertise by becoming BPM Certified. Choose your level of proficiency.

Membership
Become a member to turbo charge your career with a growing network of BPM professionals.

Chapters
Join an ABPMP chapter to interact with other BPM professionals, or start your own local network!

Training
Receive ongoing training and CE credits with online courses and webinars.
Welcome to the ABPMP Training Center. Here you can find training of various types: BPM Test Prep, Online Courses, Webinars, and more.

Access Your Training

Access your training here. Any paid or free training, webinars, courses, etc that you have registered for can be accessed here.

Access My Training

Please note, you must be logged in.

Webinars

Monthly training webinars are available for on-demand replay here. Free for members, or $21 for non-members.

Online Courses

Online training courses provided by our registered training providers.

BPM Test Prep

Prepare for BPM testing using these training courses: BPM CBOK 4.0 - Exam Prep Course for CBPA/CBPP, and BPM Sample Examination Questions

Request Training

ABPMP is dedicated to bringing you training in all aspect of BPM. Request training on topics not already offered.

Find a Training Provider

Search our database of BPM training providers here.
ABPMP - The Association of BPM Professionals International

ABPMP is recognized as the number 1 BPM Certification by TechTarget.
#bpm #certification #bpmcertification #businessprocessmanagement
QUESTIONS?

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MEMBERSHIP@ABPMP.ORG