Certified Business Process Professional - CBPP®



CBPP® Webcast

The purpose of this webcast is:

1. To introduce the ABPMP BPM CBOK®
2. To introduce the ABPMP Certification Program
3. To review the process to apply for the CBPP ® designation
4. To discuss the exam process
5. Chapter options to offer the exam to members and non-members

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What is the Biggest Problem Facing BPM Professionals?

Companies or individuals working in BPM face common staffing problems:

- What are the skills and competencies that we (I) must know in order to be a BPM Practitioner?
- How do companies know if a person has the skills and experience needed to lead, plan, or work on BPM based business improvement
- How is competency proven in the BPM world
- How do they gain the confidence needed to let an individual redesign their business

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Hit or Miss

- The simple fact is that past evaluation of BPM practitioners has been a hit or miss proposition – especially for organizations with limited BPM experience
- But many companies don't know what they don't know – what is important and why?
- Many claim to be experienced BPM practitioners who are simply NOT

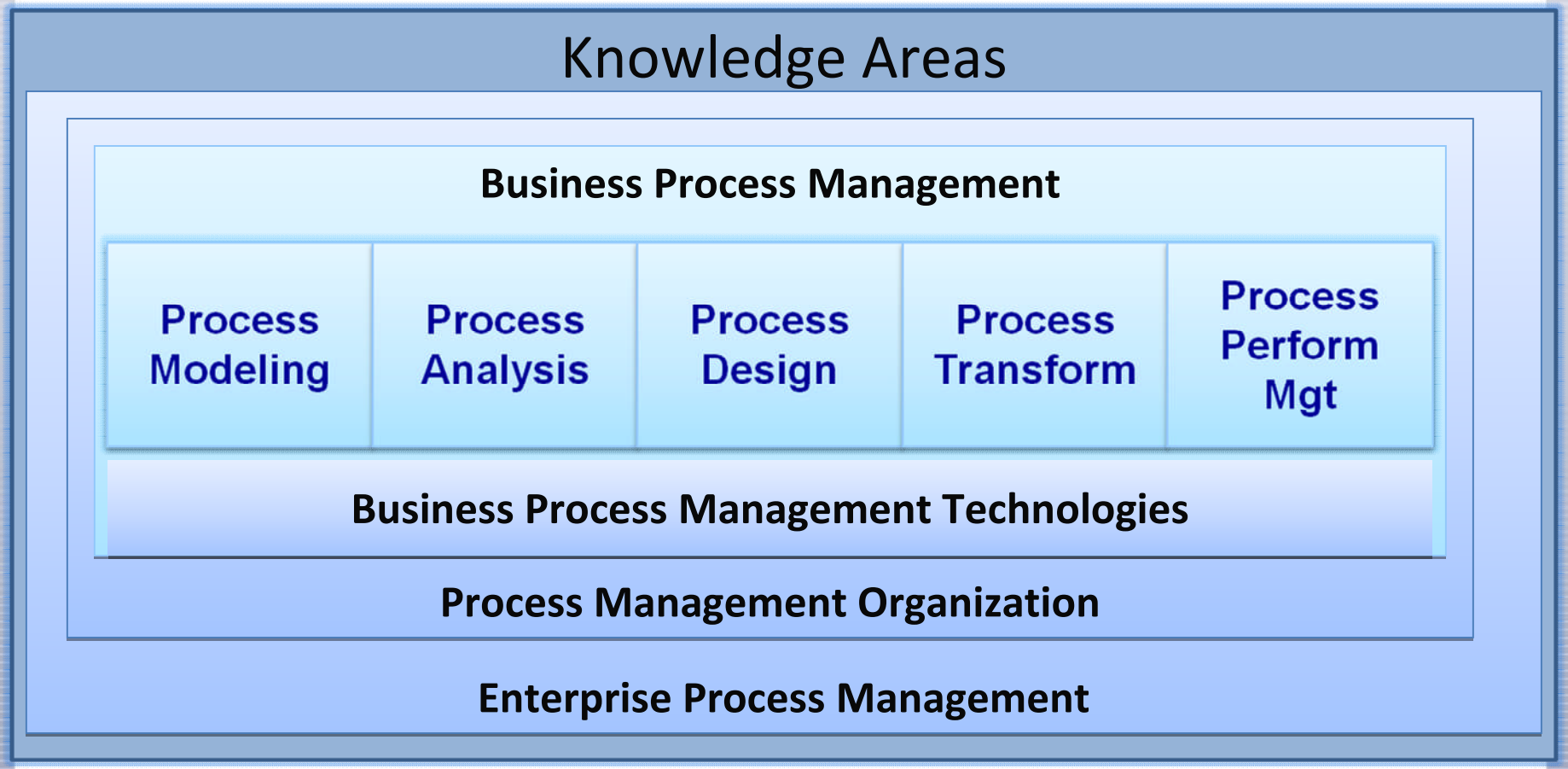
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ABPMP Response to This Need

ABPMP has developed a comprehensive Common Body of Knowledge (BPM CBOK®) that is the foundation for developing the knowledge and competencies for practicing BPM



BPM CBOK® Knowledge Areas



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Why the BPM CBOK®?

- The BPM CBOK® enables individuals to first know and understand the WHAT before pursuing the HOW of putting it all together into a comprehensive, sustainable whole.
- Until now, there has been no comprehensive resource espousing the skills and competencies of BPM.
- The BPM CBOK® is now the accepted standard in the USA, Latin America and Europe. It will soon to be the standard in China, Japan and the Middle East.

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BPM CBOK®

- BPM CBOK® released April 2009 & available at:
  - www.abpmp.org

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Certified Business Process Professional CBPP®



Introducing the CBPP®

- The CBPP® designation is the FIRST and ONLY independent professional examination and certification program in the area of BPM and is the globally accepted certification for BPM professionals
- The examination questions are organized around the knowledge areas covered in ABPMP's Business Process Management Common Body of Knowledge (BPM CBOK®) and sets the standard by which individuals demonstrate their competency and professionalism in the knowledge areas of this field

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Certified Business Process Management Professional (CBPP®)

- The CBPP test was developed by a team of top BPM professionals through a year of work
- The CBPP test went through a beta testing program last spring
- It has been psychometrically evaluated and is recognized as a professional exam that meets international testing standards (similar to APICS, PMI and IIBA certifications)
- Over 100 people across the world are now CBPP certified

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What Does the CBPP® Mean?

BPM Certification means that an individual has:

- Achieved appropriate professional experience and/or education;
- Passed a rigorous examination;
- Agreed to abide by a professional code of conduct;
- Committed to maintaining an active credential through meeting continuing professional development requirements.

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Recertification

- Recertification required every 3 years
  - 60 hours of continuing professional education activities required
  - Or retake exam
- Some example activities
  - Courses, Training, Seminars
  - Professional association events
  - Writing, Presenting, Teaching

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CBPP® Schedule

- Launched January 2010 worldwide in English
- Launched April 2010: German, Portuguese
- Tentative Q3’10: French, Spanish
- Tentative Q4’10: Japanese, Chinese
- Arabic – Contact VP, Chapter Services

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CBPP® Levels of Certification

Current Exam:

- Professional – Practitioner with 4 years experience in BPM

Future Plans for Additional Levels Certification

- Associate Level in 2011
- Pursue the Senior level in 2012

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Application Process



CBPP® Application Process

- Candidates interested in Certification
  - Review information on Certification online at www.abpmp.org
  - Review options for a chapter event or hosted testing site
  - Review qualifications and experience
  - Decide to pursue the application process

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Experience and Qualifications

- 4 Years
  - Process management, Process improvement, or Process transformation experience
  - Documented experience and qualifications
  - References
- Education
  - Undergraduate degree – no additional credit
  - Graduate degree, 6 months credit
- Other Professional Certification, e.g., CPIM, PMP, CBAP
  - 6 months credit

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CBPP® Application Costs

- Candidate applies for Certification
  - Application form is online at www.abpmp.org
  - Submit the application and pay online
  - Pay application fee $75 - online
  - Pricing for the exam incents chapter membership –
    - $400 Member
    - $550 non – member

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CBPP® Application Process

- After the Candidate applies:
  - ABPMP Committee will review the application
  - Consider the background and qualifications
  - Notify participant of outcome
  - Yes – send link to register and pay for the exam on ABPMP testing site
  - No – send denial letter

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Chapter Event

ABPMP International
ASSOCIATION OF BUSINESS PROCESS MANAGEMENT PROFESSIONALS

CBPP® Chapter Events in US

- Exam Events are primarily Chapter driven
- Chapter can select to offer exam on set date
  - This includes sessions to prepare for the exam
- Provides opportunity for chapter growth
- Market an event – select the date – Applicants link to the event information

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Exam Process



CBPP® Exam Scoring Process

- Exam is 140 questions – not all scored - Some are ongoing beta questions
- Individuals get 3 hours to complete
- For those passing:
  - Formal Certificate is issued at Chapter events
- One retake is available if someone does not pass the first time

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CBPP® Chapter Exam Process

- Chapter officer trained as the proctor for the exam
- Exam is offered at CBT classroom location or university setting with PCs
- Chapter downloads the applicant roster and manages the exam online

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CBPP® Candidate Exam Process

- Candidate registers online at website
- Candidate receives confirm number
- Confirm number is used on event day to launch the exam
- Candidate agrees to Code of Ethics as part of the logon/ launch process
- Candidate receives online feedback
- Pass / Fail by topic and overall

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CBPP® Hosted Exam Process

- Another option is take the exam at a Hosted testing facility
- Option is available at many locations without a local chapter
  - Locations listed on www.abpmp.org
- Certificate is mailed to successful candidate

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Upcoming Webcasts

- June:
  - Introduction to BPM Certification is available On Demand
- July:
  - A walk through of CBPP® Blueprint exam topics
- August:
  - Additional Resources available for CBPP® Exam preparation
- For Suggestions on Webcast Topics, send email to webcasts@abpmp.org

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Additional Information Available At:

www.abpmp.org

www.getcbpp.info

For Additional Certification Questions send an email to:

certificationfaqs@abpmp.org

Your answers will be posted to the Certification FAQ web page.

ABPMP International

ASSOCIATION OF BUSINESS PROCESS MANAGEMENT PROFESSIONALS