Service Crew is a fantastic opportunity for people seeking a way to get connected at the annual conference. Service Crew members, called the Yellow Hats, are the first faces conference attendees see as they come to registration to check-in. Yellow Hats greet you at receptions, as you enter workshops, and so much more. In addition, you'll see Yellow Hats floating around to assist attendees with any questions they may have. If they don't know the answer, they'll find it. What better way to interface with folks in our industry than to serve them at our international conference!

If connecting with others in a large group setting isn’t your thing, that's ok. Many Yellow Hats find community amongst other Yellow Hats. Yellow Hats have made new friends and networked with other members of the crew. The opportunity to serve the association with another fellow industry professional is a bond that lasts, even after the conference is over. “Being on the service crew was an amazing and rewarding experience,” says 2018 Yellow Hat member Ashley Abair. “You all were so welcoming and kind. I cannot thank you all enough for making my first year at this conference something I won't forget.” Ask any Yellow Hat alum about their experience serving and they'll be quick to share the many perks of being part of the crew, including the amazing people they have met.

One of the great things about volunteering is that you'll receive half off your registration cost for the conference. In exchange, you donate up to 17 hours of your time at the conference. What a deal! If that doesn’t catch your eye, how about being able to attend the exclusive Service Crew Social where Yellow Hats get to interact with each other to have fun and build community. During the social, Yellow Hats will get to connect with industry leaders like our Executive Director Shawn Tierney and our board members.

We’d love to share more about being on Service Crew. Reach out to us at acctcrew@gmail.com and we’d be happy to chat. We hope to see your application soon!