

# Operation Accreditation Update

Operation Accreditation is a review process administered by ACCT recognizing the operations of Business to Client Members challenge course, aerial adventure/trekking parks, zipline and canopy tour sites (referred to as Operations) that meet the procedural and standard compliance requirements established by ACCT. The accreditation is conferred on one site which has demonstrated compliance with the ACCT Standards through inspection, training documentation and a detailed onsite operational review. Organizations having multiple sites will require a separate process for each location.

What does that even mean? In short, our Business to Client members will soon have the opportunity to show clients, insurers, and regulators their compliance with ANSI/ACCT standards.

As we finalize the program, here are some updates on the process. The Operation Accreditation Reviewer Task Force (OARTF) has put together the qualification and certification requirements and training for operational reviewers. This process will be similar to Inspector Certification. The OARTF has completed:

- Eligibility requirements
- A new section to the Qualified Course Professional document
- A Reviewer Checklist for site-visits

The Operation Accreditation Reviewer Task Force meets weekly. As of our last meeting, the OARTF is finalizing the Reviewer Guide and will then create the curriculum for the training. They will then write the Reviewer Certification Exam.

The application forms, affidavit forms, and all program documents are being reviewed by our Insurance & Risk Management Committee and legal counsel.

It is the association's goal to release Operation Accreditation in the Summer of 2019. New pages on the ACCT website will go live when the program is released.

