We are here to help!

The Indiana Utility Regulatory Commission understands small utility resources are limited. The Alternative Regulatory Procedure provides participants with an opportunity to increase rates annually, as well as a road map to improve managerial and operational efficiencies with little to no additional costs.

For more information about the IURC and rules and regulations for utilities, please visit the following websites:

Indiana Utility Regulatory Commission:
www.in.gov/iurc

Indiana Code:
www.in.gov/legislative/ic/code/title8

Indiana Administrative Code:
www.in.gov/legislative/iac/title170

Commission Contact Information:

Director of Water/Sewer Division
Indiana Utility Regulatory Commission
101 W. Washington Street
Suite 1500 E.
Indianapolis, IN 46204
Main Switchboard: 317.232.2701
Toll Free: 1.800.851.4268
Fax: 317.232.6758

Contact us for more information regarding services offered to small utilities.
The information in this utility rate order includes:

- Economic requirements and annual cost increases
- Proposed rates and rate structure
- Financial, economic, and operational benefits

Economic requirements:
- To operate and maintain the utility's system
- To provide service quality and reliability

Annual cost increases:
- Labor, materials, and fuel costs
- Regulatory and compliance costs

Proposed rates:
- Rate structure:
  - Base rate
  - Additional charges

Financial, economic, and operational benefits:
- Improved system performance
- Enhanced customer service

A utility decision to impose an annual cost increase will be based on:

1. The nature of the increase
2. The amount of the increase

The increase will be approved if it is shown that:
- The increase is necessary for the operation and maintenance of the utility
- The increase is reasonable and proportional to the benefits provided

The utility's rate filing is subject to approval by the appropriate regulatory agency.