THE NEXT PAGE IS AN EXAMPLE OF SURVEY POSTCARDS YOU WILL RECEIVE FOR MAILING TO YOUR CLIENTS.

ASI WILL SUPPLY PREPRINTED POSTCARDS TO THE CONTACT PERSON WITHIN TWO WEEKS OF RECEIPT OF YOUR PAID APPLICATION for new Participants.

Your company’s name, address and ID number are used as the return address on the cards.

The mailing address for the ACIL Customer Quality Service Award is printed on the front of the cards. The cards are mailed directly to ACIL Customer Quality Service Award Administrator.

The participating laboratory pays for the postage of the card.
ACIL Customer Quality Service Award Laboratory Program

WE NEED YOUR OPINION! Please fill out and return this form.

Please check the box that best expresses your opinion of this laboratory’s performance.

1. How do you rate the data quality?
2. How do you rate the laboratory’s customer service?
3. How do you rate the technical expertise of the laboratory and its staff?
4. How do you rate the value received?
5. How do you rate the Timeliness of your report?
6. As compared to the Timeliness of all other laboratories?

Additional Comments:

If you have any questions, please contact the Program Administrator at:
(302) 368-1211

(Optional) Your Name:

Thanks for your help.

ACIL Customer Quality Service Award Laboratory Program

WE NEED YOUR OPINION! Please fill out and return this form.

Please check the box that best expresses your opinion of this laboratory’s performance.

1. How do you rate the data quality?
2. How do you rate the laboratory’s customer service?
3. How do you rate the technical expertise of the laboratory and its staff?
4. How do you rate the value received?
5. How do you rate the Timeliness of your report?
6. As compared to the Timeliness of all other laboratories?

Additional Comments:

If you have any questions, please contact the Program Administrator at:
(302) 368-1211

(Optional) Your Name:

Thanks for your help.