



Change Management Masterclass Agenda

October 4, 2023

9:00 - 11:30 AM ET

Time to Shift Our Perspective about "Resistance to Change"

Sarika Kharbanda


In this session, with a mix of theory, hands-on activities and discussions, Sarika Kharbanda shares an intentional approach to shift our perspective from 'resisting change' towards 'responding to change' builds over Jason Little's philosophies for responding to change.

12:00 - 2:00 PM ET

Building Leadership Commitment to Transformation

**Linda Ackerman
Anderson**

In this Masterclass, you will learn the most important aspects of leadership commitment and alignment that produce a unified team across levels and functions. We will explore both the concepts and the actions to guide you in how to build leaders' level of commitment and ultimately achieve their alignment. Results depend on it!





Change Management Masterclass Agenda

October 11, 2023

9:00 - 10:00 AM ET

Game-Based Training that Matters

Ask Agger
Johan Simonsen
Abildgaard

Discover the benefits and disadvantages of using leadership simulations compared to more traditional training methods in change management. Learn how game-based training is received across the world and whether the methodology works equally well across different cultures and types of organizations. We'll also address critical questions such as how to boost transfer and anchoring of new leadership skills, bridge the gap between play and real life, and the role of the facilitator in boosting long-term impact. Don't miss this opportunity to revolutionize your change leadership approach!

12:00 - 2:00 PM ET

The Future of People Initiatives

Adam Fridman

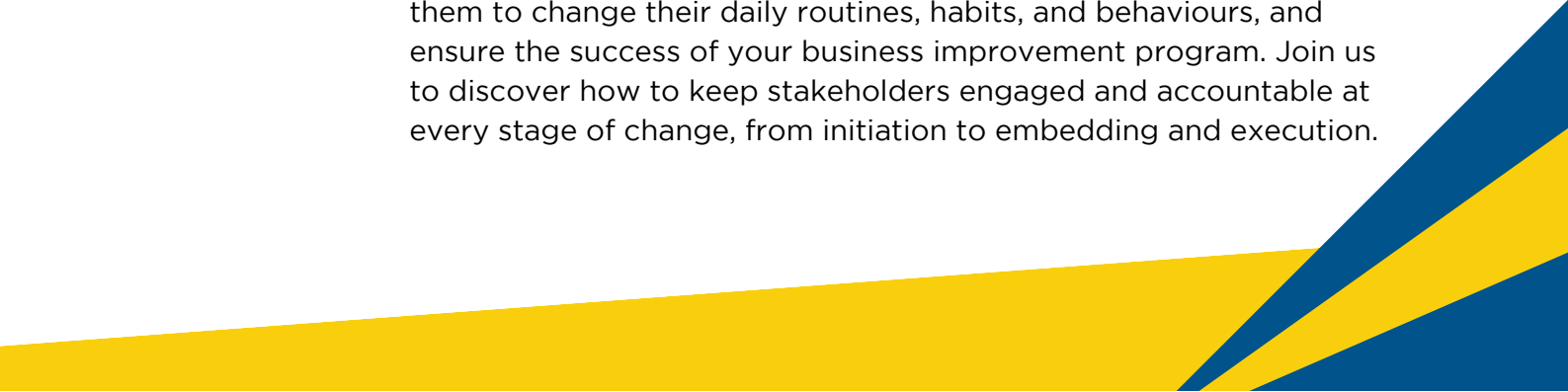
Progressive companies are shifting the paradigm and thinking in terms of results, like turnover, and involving internal stakeholders such as L&D, HR, Change Management, Innovation, and Technology. Employee experience technologies can meet employees where they are and provide personalized initiatives. The People Initiatives Function will become accountable for and drive the most critical goals and successes of an organization. Join us as we leverage real-life stories and examples to discuss and learn how to focus your energy on building the new, rather than fighting the old.

7:00 - 8:00 PM ET

Accountability, Change, and Execution

Garth Holloway

This interactive session delves into the limitations of RACI and promotes a revised model for driving and embedding accountability in the organization. Learn how to engage senior stakeholders, get them to change their daily routines, habits, and behaviours, and ensure the success of your business improvement program. Join us to discover how to keep stakeholders engaged and accountable at every stage of change, from initiation to embedding and execution.





Change Management Masterclass Agenda

October 18, 2023

9:00 - 10:30 AM ET **The Art of Empathetic Conversations**


Robert Bogue

In this presentation, we'll revisit the purpose of change management, its relationship to other key aspects of any transformation program, and examine some of the shortcomings experienced by programs related to change management and their consequences. I'll also show you how to approach stakeholder engagement from the "why" perspective and incorporate Lean, Six Sigma, and Agile principles into the change management approach to improve effectiveness. Don't miss out on the opportunity to understand and embrace the "why" of change-related deliverables and mobilize your business stakeholders to take your transformation program to the next level!

12:00 - 1:00 PM ET **Servant Change Management**

Tom Hensler

Learn how to take your organization's transformation program to the next level with Servant Change Management! I'll share a proven approach that mobilizes business stakeholders as central contributors, ensuring they own transformed capabilities instead of just participating in and approving deliverables. Effective change management is critical to any significant transformation program, and I've broadened its accountability to better deliver intended business outcomes with predictability and speed, key elements by which executives judge program success.





Change Management Masterclass Agenda

October 25, 2023

9:00 - 11:00 AM ET

A Heartfelt Approach to Collaborate Across Levels

Barbara Trautlein
Rich Maltzman


Heart blockages create disastrous consequences for people as do blockages between levels for organizations. Let's explore the cure for connection to get all voices heard and collaborating toward meaningful solutions for our workplaces and our world.

12:00 - 1:00 PM ET

Unpacking Your Bias Backpack

Theresa Nguyen

Unconscious bias exists in everyone, including healthcare professionals. The aim is to increase awareness and challenge beliefs about how patients and colleagues are perceived. Unconscious bias can be deeply ingrained from childhood and become automatic, affecting interactions with others. The impact of this bias on healthcare can be significant, as exemplified by the association of obesity with laziness and worthlessness. Recognizing and understanding implicit bias is the first step towards changing behavior. While it can't be eliminated, there are tools and training available to mitigate its effects. This interactive session uses polls, discussion and storytelling to cover the reasons why implicit bias exists and validated approaches to reducing its impact. By acknowledging our biases and engaging in conversation, we can inspire others to do the same and move towards seeing the humanity in each other.





Change Management Masterclass Agenda

November 1, 2023

9:00 - 11:00 AM ET

Building Business Agility through StratATecture

Deb Peluso
Darren Rehrer

In this MasterClass, participants will learn how to apply the StratATecture framework - an interdisciplinary methodology rooted in business architecture, organization design, design thinking, strategy, and operational excellence - to any transformational change. Seasoned change practitioners will walk away with the confidence and know-how to architect transformational change from concept through sustainable adoption.


November 8, 2023

12:00 - 1:00 PM ET

When Good Intentions Go Bad: How Poor Leadership Decisions make Worse Change Efforts

Russ Katzman

Most thought leadership in the change management space focuses on how to make change happen. However, what happens when the premise upon which the change was determined, turns out to be flawed? How should we behave when our leaders make seemingly poor decisions, and we are being asked to push forward with the change efforts anyhow? During this discussion, we will explore the fallacies in how our leaders make decisions, and how we can use our role as Change Leaders to be proactive, preventative, and reactive in our response. Don't throw fuel on the fire or throw good money after bad! Join us for this masterclass, where we can openly thwart the perils of bad decision-making and save your organizations from extended misery.





Change Management Masterclass Agenda

November 15, 2023

9:00 - 10:30 AM ET

Roundtable Discussion: Change Leadership

Thanes Chelliah
Dr. Kavita Sarwal
Amanda Schmoltdt

One of the top reasons changes fail is lack of executive support and active sponsorship. It's simple -- even more essential to the success of change than good change professionals are good change leaders. But, what makes a good change leader? Join Amanda Schmoltdt, Dr. Kavita Sarwal and Thanes Chelliah for a roundtable discussion on what makes a good change leader and what we do as practitioners to help guide and sometimes build them.