

Education:

Northeastern University, Boston, Massachusetts *August 2014-August 2016*
Post Graduate Work: Doctorate of Education, Concentration of Higher Education Administration

Ball State University, Muncie, Indiana *July 2009*
Master of Arts, Student Affairs Administration and Higher Education
Certificate, College & University Teaching

Ball State University, Muncie, Indiana *December 2006*
Bachelor of Science, Public Relations - Minor in Travel and Tourism

Work Experience:

Assistant Director for Fraternity and Sorority Life *August 2016-Present*

- Campus Center and Student Experiences, Indiana University/ Purdue University of Indianapolis (IUPUI), Indianapolis, IN
- Supervision of Fraternity and Sorority life Coordinators, Graduate Assistant and Student Employees.
 - Help co-advise chapter presidents through an office advising initiative and model to have monthly communication with chapter presidents to provide them with available resources for chapter growth and membership development.
 - Established a strategic plan for the community, including developing processes, mission & vision statements, learning outcomes, and short & long-term goals.
 - Developed a comprehensive growth plan for the FSL community. Plan encompassed strategies for recruitment and retention of new organizations within the community.
 - Administered FSL assessment through different tools including CAS Self-Assessment and Skyfactor FSL Assessment. Feedback and data provided a strategic direction and helped with general benchmarking to identify concerns and areas of improvements for the FSL community.
 - Generate assessment reports detailing grade point average, recruitment, new member education/intake, community service, membership, accreditation, and philanthropy statistics for Fraternity and Sorority Life.
 - Coordinate educational programs for community members on risk management and membership accountability topics including but not limited to hazing, alcohol/substance abuse, sexual assault, violence, racism, and scholarship.
 - Plan and facilitate community events including the FSL Leaders Retreat, New Member Academy, FSL Alumni Events and the FSL Awards Banquet.
 - Help create and develop University policies and procedures in relation to the rights and responsibilities of student organizations.
 - Coordinate and direct student attendance at national conferences for leadership development.
 - Manage a budget in excess of \$50,000.

Additional Duties Assigned:

Regatta: IUPUI's Annual Signature Fall Student and Alumni Event *Spring 2019*

- Assist in the advisement of the Student Coordinator of Internal Affairs for Regatta. The Internal Affairs Coordinator is responsible for the arrangement of event vendors and sponsors.

Adjunct Faculty - Course Instructor

S100: First Year Success Seminar (Learning Community: *And Justice for All?*), IUPUI, Indianapolis, IN *Fall 2018*

- Hybrid-course designed to engage students with critical thinking and discussion about social and political issues and proposed solutions to societal issues.
- Helped students adjust successfully and rapidly to the university environment, awareness and knowledge of university policies and procedures, academic expectations and standards, campus resources including the library and academic advising, and familiarize students with the overall structure and operation of the University.

Appointments to IUPUI-wide committees:

- *Study Aboard Committee – Males Abroad Initiative: Spring 2019*
Formed to identify male populations on campus to help recruit more men to study abroad at IUPUI.
- *IUPUI Greening Selection Project Committee: Spring 2019*
Assisted in helping allocate \$50,000.00 to different grant proposals that is designed to help advance campus sustainability.
- *Sexual Assault Awareness Month Planning Committee: Spring 2019*
Help plan an execute events throughout the month of April that helps educate students on how to help support and prevent sexual assaults on campus.
- *Student Commencement Speaker Committee: Fall 2017-Present*
Selected as the representative from the Division of Student Affairs to help select the Spring commencement speaker.
- *Weeks of Welcome (WOW) Planning Committee: Spring 2017-Present*

Appointed to represent the Division of Student Affairs to help plan and execute Weeks of Welcome for incoming and returning students in the fall semester.

- *Student Conduct Committee: Fall 2016-Present*
Weekly review of individual and organizations actions to determine conduct procedures.
- *Professional Development Committee: Fall 2016-Summer 2017*
Facilitate professional programs on a variety of educational approaches and support services for Campus Life staff.
- *Assistant Director for Student Conduct Search Committee: Spring 2019*
- *Coordinators of Fraternity and Sorority Life Search Committee Chairman: Spring 2017*
Coordinated a mega search committee to fill 4 open coordinator positions within our department.
- *Assistant Director for Leadership & Civic Engagement Search Committee: Fall 2016*

Institutional Programs:

- *Alternative Break Advisor (Disability Justice): March 2019*
Lead a group of students from IUPUI to Washington, D.C. through our alternative break programming to lobby for more rights regarding people with disabilities. Students had the opportunity to meet with senators and professionals to talk about the issue and to push for more assistance, funding and resources to help those with a disability to have more of an equal opportunity.
- *Alternative Break Advisor (Rural Poverty): March 2017*
Lead a group of students from IUPUI to Eastern Kentucky through our alternative breaks programming to work with a regional community partner to help rebuild a community affected by a national disaster. Students had the opportunity to serve those who were not financially stable during the time of the incident and was greatly impacted by the outcome of the incident.
- *Sophomore Connections Facilitator and Small Group Advisor: Fall 2016*
Program coordinated through EPSS office (Educational Programs & Student Success) that supplies sophomore students with specific resources tailored to help them become better connected academically and socially to the institution to help with sophomore retention.

Coordinator of Student Involvement and Leadership

August 2011-August 2016

Office of Student Involvement and Leadership, Troy University, Troy, AL

- Advised and managed Greek Life Programs including National PanHellenic Council (NPHC) and the Interfraternity Council (IFC).
- Facilitated chapters in their general day-to-day operations, including leadership development and the enforcement of judicial procedures within each organization.
- Advised Freshman Forum, a subset group of Student Government Association.
- Assisted in the advisement of Greeks Advocating Mature Management of Alcohol (GAMMA), a campus wide peer educator group.
- Co-supervised a graduate assistant on Greek projects and initiatives. Direct oversight of office interns and student office workers.
- Generated reports detailing grade point average, recruitment, new member education/intake, community service, membership, accreditation, and philanthropy statistics for Greek Life.
- Planned and facilitated community events including Welcome Week, Pep Rallies, Homecoming, Freshman Forum Events, Greek Events and Greek Leadership Retreats.
- Assisted in the management of university owned fraternity facilities through policy enforcement and scheduled walkthroughs.
- Served as a member of the On-Call staff through the Office of Housing and Residential Life.
- Assisted in the execution of campus special events including Special Olympics, Girls State and Boys & Girls Club Initiatives.
- Oversaw multiple budgets for four different student councils.
- Coordinated and directed student attendance at national conferences for leadership development.

Adjunct Faculty - Course Instructor

Troy 1160: Public Issues First Year Seminar, Troy University, Troy, AL

Fall 2014 & Fall 2015

- Course is designed to help develop academic skills needed for college success while exploring civic and global issues in the 21st century.
- Teach students how to develop an understanding for Troy University, career and scholastic development while engaging in critical thinking, reading and a service learning project focused on a public issue.

Troy 1101: University Orientation, Troy University, Troy, AL

Fall: 2013-2015

- Help develop student's awareness and knowledge of university policies and procedures, campus resources including the library and learning centers, engagement in campus activities and familiarize students with the overall structure and operation of the University.
- Provide students with an opportunity to participate in the Common Reading Initiative through class discussions and group review sessions.

Appointments to Troy University-wide committees:

- *Southern Association of Colleges and Schools (SACS) - Student Services Assessment Committee: Spring 2016-Summer 2016*
Prepare all aspects of assessment of student services at Troy University for the institutional response to SACSCOC Core Requirement and Comprehensive Standard.
- *Campus Kitchens Committee: Spring 2014-Current*
A newly implemented service learning program where students recover food from our campus cafeteria and engage them as volunteers to help prepare and deliver meals to those in need in the Troy community.
- *Peer Education Advisory Committee: Spring 2014-Summer 2016*
Committee formed to help direct and co-supervise a Graduate Assistant who coordinates the Certified Peer Education Program.
- *Health & Wellness Committee: Fall 2013-Summer 2016*
Formed to help develop events and initiatives on campus that promote student health and wellness.
- *Welcome Week Planning Committee: Summer/Fall 2012-Summer 2016*
Appointed to help plan and execute Welcome Week for incoming and returning students in the fall semester.
- *IMPACT (Summer Orientation) Search Committee: Spring 2012-Summer 2016*
Help interview, select and train IMPACT leaders for the summer orientation program.

Assistant Director for Fraternity and Sorority Involvement

September 2009-May 2011

Office of Student Involvement, Stetson University, DeLand, FL

- Advised and managed the Greek Life Program including Panhellenic Council (NPC) and the Interfraternity Council (IFC).
- Facilitated chapters in their general day-to-day operations, including leadership development and the enforcement of judicial procedures within each organization.
- Assisted in the advisement of Order of Omega and Greeks Advocating Mature Management of Alcohol (GAMMA).
- Coordinated educational programs for Greek community members on risk management and membership accountability topics including but not limited to hazing, alcohol/substance abuse, sexual assault, violence, racism, inter-fraternalism and scholarship.
- Oversaw the management and operation of a \$20,000 Greek Life budget.
- Supervised graduate assistants, interns, and student office workers.
- Generated reports detailing grade point average, recruitment, new member education/intake, community service, membership, accreditation, and philanthropy statistics.
- Planned and facilitated all signature community events including the Greek Leaders Retreat, Greek Week, Greek Alumni Events and Greek Life Awards Show.
- Coordinated and executed student attendance at national conferences for Greek leadership development.
- Executed weekly walkthroughs of university owned Greek facilities.
- Aid as a member of the Campus Life On-Call staff through Housing and Residential Life.
- Served as an Administrative Hearing Officer for individual Greek related issues through the Office of Student Judicial Affairs.
- Developed University policies and procedures in relation to the rights and responsibilities of student organizations.
- Coordinated monthly conference calls for the Greek Alumni Advisory Board where I serve as a member of the board.

Appointments to Stetson University-wide committees:

- *Quality of Service Committee: 2010-2011*
Providing opportunities for social interaction and employee recognition through training programs and employee events.
- *Pro Devo (Professional Development) Committee: 2010-2011*
Facilitate professional programs on a variety of educational approaches and support services for Campus Life staff.
- *Student Conduct Review Committee: 2010-2011*
Weekly review of individual and organizations actions to determine procedures execution.
- *Stetson University Book Store Evaluation Committee: Fall 2010*
Helped to determine if the bookstore stayed self-operational or to bring an auxiliary group to manage university bookstore.
- *ACTION Team Committee: 2009-2010 (Restructured to the Student Conduct Review Committee.)*

Graduate Assistant

August 2008-May 2009

Office of Student Rights and Community Standards, Ball State University, Muncie, IN

- Adjudicated violations of institutional student conduct code.
- Served as a liaison for off-campus, non-traditional and commuter students.
- Contributed to monthly newsletter and programming, which fostered cohesion between campus and off-campus constituencies.
- Assisted in data management through updating student judicial records.
- Referred students to University legal counsel.

Teaching Assistant

Global Leadership EDHI 402b, Ball State University, Muncie, IN

- Managed the teaching-learning of the classes and subgroups of students on the basis of goals, interest and achievements.
- Designed and taught two complete units of study within the content area.
- Utilized materials, resources and procedures, which enhance the learning experience of students in the classroom.
- Shared ideas with and listened to the suggestions of the cooperating faculty coordinator.
- Observed in the classroom and became acquainted with student instruction materials, supplemental materials and other resources.

Leadership Consultant

January 2007-May 2008

Sigma Nu Fraternity, Inc., Lexington, VA

- Worked with 25 chapters to improve membership recruitment, candidate education, alumni contact, scholarship, community service, public relations and risk reduction programs.
- Facilitated leadership development workshops among 25 chapters in the Northeast and regional institutes.
- Developed leaders within local chapters through chapter consultations.
- Worked with over 1,000 fraternity members to help develop leadership skills.

Facilitation:

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- Phi Kappa Psi Regional Officer Training, Indianapolis, IN: January 2019
 - Sigma Kappa Sorority Regional Leadership Conference (RLC), Dallas, TX: January 2019
 - Hugh O'Brian Youth Leadership (HOBY) Kentucky, Transylvania University, Lexington, KY; June 2017 & May 2018
 - Sigma Kappa Sorority Regional Leadership Conference (RLC), Chicago, IL: January 2018
 - Delta Sigma Phi Fraternity Bruce J. Loewenberg Leadership Summit, Camp Tecumseh, IN: January 2017 & January 2018
 - Undergraduate Interfraternity Institute, Bloomington, IN: July 2010, July 2011, July 2013 & July 2014
 - FarmHouse International Fraternity Leadership Conference, Kansas City, MO: January 2014
 - BACCHUS Region 8 Conference, Murfreesboro, TN: March 2013
 - Phi Sigma Sigma Sorority Leadership Conference, Washington, DC: February 2011 & January 2012
 - IMPACT Program, University of Tampa, Tampa, FL: February 2010

Specialized Training:

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- Alcohol Skills Training Program, Partnership with FarmHouse Fraternity, Indianapolis, IN: Summer 2016
 - Responsibility- Bystander Level 1 Facilitator Training, St. Louis, MO: February 2010

Presentations:

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- Hager, J. Chris, Coyle, Diana & McGriff, Joslyn. *Fraternal Life & Building Community*. Association of College Unions International, Presented to Professional in an Educational Programming Block, Indianapolis, IN., March 25, 2019.
 - Hager, J. Chris. *Strategies for Hazing Prevention*. Presented to Chapter Advisors on Updated Content and Statistics Regarding Hazing and How to Prevent Hazing, Alpha Gamma Delta National Advisors Academy, Indianapolis, IN., October 1, 2016.
 - Hager, J. Chris. *Racial Tension on College Campuses*. Times Talk Speaker Series. Presented to Campus Staff and Students at Troy University, Troy, AL., February 26, 2014.
 - Hager, J. Chris. *No Longer the Animal House on Campus: Promoting Safety, Security and Learning in Fraternal Housing*. Southeastern Interfraternity Council Conference. Presented to professionals and students in an Education Programming Block, Atlanta, GA., February 20, 2014.
 - Hager, J. Chris, Long, Larry & Setter, David. *More than just Brick and Mortar: Promoting Safety, Security and Learning in Fraternal Housing*. Association of Fraternity and Sorority Advisors Annual Meeting. Presented to professionals in an Educational Programming Block, Orlando, FL., December 5, 2013.
 - Hager, J. Chris. *Disaster Aboard: Business Ethics within the Cruise Industry*. Times Talk Speaker Series. Presented to Campus Staff and Students at Troy University, Troy, AL., February 20, 2013.
 - Hager, J. Chris. *What's in a Mission? Follow through with your Statement*. Times Talk Speaker Series. Presented to Campus Staff and Students at Troy University, Troy, AL., March 21, 2012.
 - Hager, J. Chris. *Social Justice Theories: How to advise LGBTQ Students*. Presented to Campus Life Staff at Stetson University, DeLand, FL., March 7, 2011.
 - Hager, J. Chris. *Campus Ecology: Understanding the Campus Environment*. Presented to Campus Life Staff at Stetson University, DeLand, FL., September 16, 2010.
 - Hager, J. Chris. *Understanding Hazing*. Presented to Campus Life Staff at Stetson University, DeLand, FL., October 22, 2009.

Curriculum Development & Publications:

- Social Identities within Fraternity Life, Curriculum Content Development for Breakout Sessions for Regional Officer Trainings for Phi Kappa Psi: Fall 2017 & Spring 2018
- Hager, J. Chris. *Fire Prevention and Safety for College Students and Young Adults*. Media Review: igot2kno.com. Essentials (AFA Educational E-Newsletter), April 2011.

Professional Affiliations:

- Association of Fraternity and Sorority Advisors (AFA), Professional Member: Fall 2008-Present
 - Annual Meeting Special Events Committee: Fall 2017 – Fall 2018
 - Off-Site Excursion Coordinator
 - Advance U Committee Member (Webinar Development Series): Fall 2016-Fall 2017
 - Region III Drive-In Conference Co-Coordinator: Summer 2017
 - Region II Membership Recruitment Team: Fall 2012-Fall 2013 & Fall 2014-Fall 2015
 - Programs Committee Member: Fall 2013-Fall 2014
 - Region II AFA Mentorship Program Volunteer, Mentor: Fall 2012-Spring 2013
 - Alabama AFA State Drive-In Conference Coordinator: Spring 2013, Spring 2014 & Spring 2015
 - AFA Virtual Seminar Series Committee: 2010-2011
- Student Affairs Administrators in Higher Education (NASPA) Alabama Member: Spring 2013-Fall 2016
- BACCHUS Network Member: 2011-Fall 2016
- National Hazing Prevention.Org: Fall 2011- Fall 2014
 - National Hazing Prevention Week Committee Member: Fall 2013-Fall 2014
 - Resources Committee Member: Fall 2011-Fall 2013
- American College Personnel Association (ACPA), Professional Member: Spring 2009-2012

Leadership:

- Pike County Young Professionals (yPike!): Summer 2014-Summer 2016
 - Membership Chairman: 2015-2016
 - Chairman of the Board: 2014-2015
- Leadership Pike: 2014-2015
 - Class Member (Innovative program designed to prepare emerging leaders for an active role in community affairs.)
 - Program sponsored by the Pike County Chamber of Commerce
- OcTROYber Fest (Event designed to connect students with the downtown city of Troy.)
 - Coordinator of Planning Committee: Fall 2013

Volunteering & Community Involvement:

- Indianapolis Indiana & Piran Slovenia Sister City Committee Member: Fall 2018-Present
- Hugh O'Brian Youth Leadership (HOBY) Indiana & Kentucky: Spring 2017 – Present
- Chapter Advisory Board for the Alpha Psi Chapter (Butler University) of Beta Theta Pi Fraternity: Spring 2018 – Present
 - Vice President of Programming Advisor
 - New Member Education Facilitator
- Alumni Advisory Board for the Kappa Lambda Chapter (University of Akron) of Sigma Nu Fraternity: Spring 2016 – Present
 - Chapter Chaplain and Ritual Chair Advisor
- Indianapolis Southeast Kiwanis Club Charter Member: Fall 2017 – Current
 - Board of Directors – Programs and Public Relations Chairman
- Indianapolis Nora Kiwanis Club: Fall 2016 – Summer 2017
- Troy Kiwanis Club: Summer 2015-2016
 - Public Relations Chairman
- Boys & Girls Club of Troy, AL: Spring 2012- Summer 2015
 - Board of Directors Member
 - Grant Writing Committee – Summer 2013 & Summer 2015
 - Chief Professional Officer (CPO) Hiring Committee Member – Summer & Fall 2013
 - Steak & Burger Planning Committee Member: Fall 2012, Fall 2013 & Fall 2014
- Special Olympics of Alabama: Summer 2012 -2016
 - Coordinator of Opening Ceremonies: Summer 2013-2016
 - Coordinator of the Victory Dance for Athletes and Families: Summer 2012-2016
 - Awards Announcer: Summer 2012

Additional Skills:

- Programs proficiency: The Den – Collegiatelink (IUPUI)
Trojan Connection – Collegiatelink (Troy University)
Datatel System –University Database (Troy University)
Maxient Judicial Database (Stetson University)
Banner System –University Database (Stetson University)
OrgSync (Stetson University)
Mac OSX
Microsoft Windows