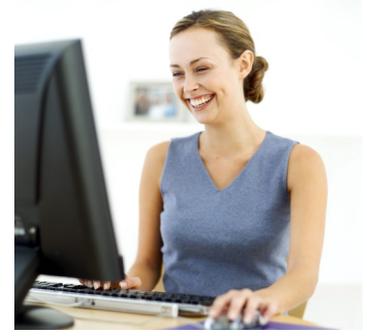


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2014 AHDI Conference Session Recordings Available for Group Licenses

Session Title	Speaker	CECs	Original Date	Short Description
Shoring Up the Printer/Copier HIPAA Hazard	Kash Hatton & Nannette Sloan	1 ML	7/24/2014	Data and document security are key concerns for any health-care organization. During this session, we'll discuss how to protect printed and electronic protected health information against opportunistic or targeted threats, both internal and external. We'll outline common security concerns to consider and discuss how to protect your MFDs from physical as well as infrastructure security issues.
Conan the Grammarian	Richard Lederer, PhD	1 MTT	7/24/2014	Dr. Richard Lederer, Usage Editor of the Random House Dictionary of the English Language and author of <i>The Write Way</i> , offers a common-sense approach to grammar and usage. Where do you stand on terminal prepositions, split infinitives, "hopefully" as a floating adverb, "impact" as a verb, and "they" as a third-person singular pronoun?
Tech Talk with the IT Magician	Andrew Clarke	1 TW	7/24/2014	The IT Magician discusses basic computer security; how to make Windows 8 more user-friendly; how to use your computer, tablet, and smart phone to be more efficient professionally and personally; and a lot more.
Spell-Binding Comma Sense	Richard Lederer, PhD	1 MTT	7/24/2014	Dr. Richard Lederer, Usage Editor of the Random House Dictionary of the English Language and author of <i>The Write Way</i> , offers a commonsense approach to spelling and punctuation.

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What All MTSOs & ICs Should Know About HIPAA	Susan Lucci, RHIA, CHPS, CHDS, AHDI-F	1 ML	7/24/2014	MTSOs and ICs face a multitude of challenges in today's health-care market. Shrinking profit margins due to healthcare's ongoing budget decreases and increased reliance on their EHRs add huge challenges to even the most frugal business owner. Learn lessons from a recent security breach where the FTC stepped in. Gambling on not getting caught for failing to deploy HIPAA is like rolling the dice and risking it all.
How HDSs' Role Can Stay Relevant in the EMR	Nick Mahurin	1 ML	7/24/2014	Medical language specialists, using the newest technology, can secure their futures by helping doctors enjoy their work, achieve EMR MU, see more patients, and reduce risks from errors and omissions by returning to rapid, expressive dictation.
Understanding the Fair Labor Standards Act	Howard Cole	1 ML	7/24/2014	This session presents emerging strategies for handling critical wage and hour issues, ensuring compliance with the Fair Labor Standards Act and evaluating potential compensation claims. The seminar includes a detailed discussion of the following subjects: Fair Labor Standards Act coverage and exemptions, including proper classification of employees, overtime eligibility, piece work compensation, risks of misclassification; independent contractor classification; travel time or preparatory/concluding time; time-keeping policies and procedures; training and prevention; complaint mechanisms; and audit protocol.

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Focusing on the Top Five: Discovering and Deploying Your Strengths	Lea Sims, CMT, AHDI-F	1.5 PD	7/24/2014	The workshop provides an overview of the StrengthsFinder philosophy, an explanation of the core domains, an outline of the 34 strength themes, and insight and direction on how to interpret your own assessment results. A discussion around how organizational leaders and recruiters should be using competency-based assessment tools is also included. Attendees are encouraged to take the StrengthsFinder assessment available through the Gallup Center.
The Great Debate	Various	1 PD	7/25/2014	The Great Debate is a 1-hour, facilitated, collegiate-style debate on four key industry topics. Each topic will be presented by both point and counterpoint opening statements, followed by timed debate from the floor and an audience poll. Topics debated are: 1) Book of Style: Obsolete or Awesome?; 2) QA of Physician-Entered Documentation: Luxury or Necessity?; 3) HDS entrepreneurs: Go For It or Forget About It?; and 4) Speech Recognition: Improved Over the Years or Stuck in the Past?
Turning Giant Projects into Bite-Sized Tasks	Linda Allard, CHPS & Andrew Clarke	1 PD	7/25/2014	Using project management software is easier than you think, and many programs are available for free. Interestingly enough, you can also use your tablet to manage your projects. Let us show you how to create a project plan using all the latest technology including integration between your PC and tablet.

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Documentation Errors and Risk	Laura Michelsen, MS, RHIA	1 ML	7/25/2014	The EHR has developed many shortcuts to enable physicians and other healthcare providers to spend less time on documentation and more time treating patients. However, the EHR is far from perfect and documentation errors still exist, whether a transcriptionist, a voice recognition system, or a template is utilized. There are numerous legal cases where documentation errors have resulted in financial settlements. This session presents these legal cases as well as the responsibilities of risk management in proper training for all involved in documentation.
Encryption for Dummies (and Smart People, Too!)	Jay Vance, CMT, CHP	1 TW	7/25/2014	The most valuable protection against HIPAA breaches of electronic protected health information (ePHI) is encryption. This presentation provides information on specific ways to encrypt data, including a real-time demonstration of encrypting electronic storage media.
Improving Your Odds of Winning in the Healthcare Documentation Game! (Panel Discussion)	Sheryl Williams, CMT, AHDI-FL (moderator)	1 PD	7/25/2014	Healthcare documentation specialists are positioning themselves as key players in the changing healthcare documentation industry. A roulette wheel of new job roles is emerging, including applications analysts, physician practice consultants, document quality representatives, provider trainers, and even "healthcare documentation ninjas." Panelists discuss these new and emerging roles and provide strategies for increasing the chances of success.

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Your "Hitchhiker's Guide" to Medicine's "Tower of Babel"	Kyle Silvestro	1 TW	7/25/2014	This session is your guide to medicine's "Tower of Babel." It gets you past the coding babble so you know how to create "smart data" that drives innovation. It shows how to use paper data, notes, dictated text, and database information all at once in a new kind of medical record—one effective for patient (and provider) analytics and for searching large data volumes with simple queries.
Speed Reading Workshop	Paul Nowak	1 MTT	7/25/2014	Are you behind in your reading? Do you easily forget what you read? Learn speed-reading techniques that will help you catch up with your reading and save time. Learn how fast you currently read and how to start reading faster, how to improve your comprehension and retention, how to read faster on the computer screen, and how to improve your concentration while reading.
Mind Mapping and Memory Improvement Technique	Paul Nowak	1 MTT	7/25/2014	This workshop teaches you practical techniques that will help you strengthen your memory. You'll learn how mind mapping, a visual note-taking technique, helps your brain remember information more effectively. Also learn how to use mind maps as an aide to your memory, the Method of Loci Memory Technique, the Similar Sound Memory Technique, and how to remember anything with the numeric peg system.
Evolution of the TeleScribe: A Natural Fit	Luis Moreno, MD	1 PD	7/26/2014	In this session, Dr. Moreno describes the practical differences between healthcare documentation specialists and medical scribes. He discusses the growth of the telemedicine industry and of virtual medical scribing, along with the benefits of certifying yourself as a telescribe.

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Touchstones: A Structure for Better Communication, Compassion, and Care	Kathleen "Kat" King, AS, AHDI-F	1 PD	7/26/2014	"Touchstones" grew out of an effort to improve the human side of health care. It is a set of principles that encompass awareness, communication, conflict resolution, and cooperative goal-setting. They utilized 8 basic principles (i.e., Touchstones) to provide a structure for developing better communication, compassion, and care.
HDS to Scribe: Using Your Skills to Keep Doing What You Love!	Deborah Nolan, CHDS & Darlene Castles	1 PD	7/26/2014	Whether a provider uses point and click, speech recognition, or scribes to help with increasing workloads of documentation, many HDS jobs, work, and/or pay have been affected. An option some HDSs have transition to is scribing. HDSs have superior critical thinking skills and, for many of us, years of experience in producing truly accurate healthcare documentation. The transition to becoming a scribe means regular work hours, which equal a regular paycheck, but it is not without some necessary preparation. The presenters will explain what the benefits are to providers who use scribes and the benefits to HDSs who become scribes.
Chasing Your New Career Dreams	Jane Bates, RHIA	1 PD	7/26/2014	Are you confident navigating today's job market? Are you chasing your dreams without success? Join us for a fun, casual look at what today's recruiters are searching for in an applicant including those deal breakers that can happen in just seconds! Most importantly, explore how you know the company is a good fit for you! Leave this presentation ready to "ACE" that next job interview/phone screening!

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HealthHIE Nevada: A Study in Privately Funded Health Information Exchange	Keith Parker, MBA	1 ML	7/26/2014	This session begins with a general overview on the functionality of Nevada's Health Information Exchange (HIE), including a comparison to national trends in HIE. We take a hard look at the development and sustainability of privately funded HIEs vs. government funded models. We discuss the importance of the Triple Aim, how it relates to technology and improving our nation's health system. The importance of data capture, integrity, and use permeates throughout the duration of the presentation.
Closing Keynote: Redefining the Culture of Health Care	Zubin Damania, MD (AKA ZDoggMD)	1ML	7/26/2014	Dr. Damania delves into the ethical challenges of delivering compassionate health care in our severely dysfunctional medical system, while proposing collaborative ways to revitalize it. He examines, through humor and storytelling, the hope that the future of medicine is a bright one provided that all of us work together for the common goal.

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QA for EHR Clinician-Created Healthcare Documentation	Leigh Anne Frame, CMT, AHDI-F; Leigh France; Joyce Smith; Stacy Lehto, CHDS	1 MTT	9/24/2014	Learn how your organization can develop and monitor a quality assurance program for clinician-created documentation in the EHR. You will hear first-hand knowledge and experience from an experienced panel of transcription managers who share their organizations' perspectives on this timely topic. Also learn how to utilize your transcription staff to perform quality assurance reviews. The EHR QA toolkit can be utilized to assist you in your QA endeavors, and you'll hear about this toolkit during the presentation.
Factors Affecting Physician Professional Satisfaction and Their Implications for Patient Care, Health Systems, and Health Policy	Mark Friedberg, MD, MPP	1 PD	9/17/2014	Mark Friedberg, MD, MPP, presents findings from the 2013 research report "Factors Affecting Physician Professional Satisfaction and Their Implications for Patient Care, Health Systems, and Health Policy," which was sponsored by the American Medical Association and conducted by RAND researchers. Dr. Friedberg focuses on the report's most novel findings on (1) the linkage between physician professional satisfaction and the quality of patient care, and (2) the role of electronic health records in physician professional satisfaction. The report is available for free download at: http://www.rand.org/pubs/research_reports/RR439.html .
AHDI Model Job Descriptions for Emerging Roles in Healthcare Documentation	Melissa Harper; Sheila Guston, CHDS, AHDI-F; Lisa Woodley, RHIT, CHDS, AHDI-F	1 PD	6/11/2014	This webinar provides an in-depth look at some of the emerging roles for healthcare documentation specialists today. We'll review the AHDI Model Job Descriptions for positions such as EHR documentation trainer, health record integrity auditor, and EHR technician/HIM analyst. Learn what skill set is required for each and what, if any, additional training or education is required to be successful in these roles.
Offshoring Transcription: The Pros & Cons to Utilizing Global Labor Resources	Shaw Rietkerk	1 PD	5/29/2014	The session takes a deep dive into risks and benefits associated with compensation, quality, workflow, and the required safeguards when utilizing global labor. This session also covers the risks associated with using subcontracted labor and how to best mitigate those risks.

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Shorthand Advanced for Windows (Version 10)	Amy Potter	1 TW or 1 MT	5/7/2014	Healthcare documentation specialists must be both efficient and accurate as they move through patient records for both transcribing and editing. Key professional tools and technologies are a must to assist HDSs in attaining their daily quotas and goals. Discover more advanced functions for using Shorthand for Windows (Version 10) to increase your productivity. Topics covered include: <ul style="list-style-type: none"> • Importing/Exporting Dictionaries • Understanding Tags • Understanding TCL Scripts • Writing scripts and macros • Practice Exercises
ICD-10—A True Future Roles Opportunity	Ava Marie George, MBA, CHDS, AHDI-F	1 PD	4/9/2014	This presentation gives a historical view of the ICD evolution, the unexpected career lattice opportunity, and the need to be ready for our collective futures in HIM. Solutions to the question of where our profession fits into the process will be discussed; as well, pathways through experience and education will be outlined. An example using Loyola University Health System will be highlighted.
QA for Provider-Created Documentation in the EHR	Sherry Doggett	1 MTT	3/18/2014	By hearing an overview of the UC Health organization, Corporate Transcription Services, the current QA program for transcribed documentation, learn how an integrated delivery system developed a methodology to provide quality assurance review for ED documents created by providers utilizing back-end speech recognition and tools within the EHR. You will learn about HIM's involvement in the process, the development of methodology for QA review of provider-created documentation, physician champions, physician engagement and the feedback loop to providers, the development of a dashboard for reporting to HIM committees at each hospital within the organization, goals for process improvement, and the potential expansion to inpatient.

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Get a "Clue"—You are Dr. Watson	Karen L. Fox-Acosta, CMT, AHDI-F	1 MTT	3/5/2014	This webinar highlights the strengths healthcare documentation professionals have over software technology and the future of artificial intelligence. Our presenter explores research tools and techniques and provides insight on determining reliable websites, developing peer resources, building client assets, and utilizing industry tools. Together we will reinforce the importance of human intervention on patient safety and how to process “clues” in each report, tap into our intellect, and work as partners with clinicians to enhance the accuracy and completeness of every patient health record.
Real Cost of Outsourcing	Sherry Doggett	1 PD	2/11/2014	This webinar provides an overview of the UC Health organization and Corporate Transcription Services to learn how one integrated delivery system developed a cost-effective model and how to compare your in-house cost to any potential outsourcing cost. You will learn: 1) how to develop a comparison model for your organization (in-house vs. outsourcing) to assist in decision-making, 2) the true cost (and the hidden cost) of potential transcription outsourcing, 3) what to include in your in-house total cost/line, and also 4) how to develop a cost effective in-house model.

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HIPAA Final Rule Boosts Patient Rights	Brenda Hurley, CMT, AHDI-F	1 ML	1/28/2014	This presentation discusses the many new and improved rights for patients provided under the HIPAA Omnibus Final Rule. These changes are important for healthcare documentation professionals to understand both as a consumer of healthcare services and as a critical link in the healthcare documentation process. Some of the new rights that will be discussed will include (1) patients can have access to the information within 30 days (or less) in a format they choose (with some stipulations), (2) the right to restrict disclosure of their information to their health plan when they pay for services out of pocket in full, (3) their genetic information is now protected under HIPAA and cannot be used for insurance underwriting purposes, (4) their decedent information is protected for 50 years after death then it is no longer considered PHI, (5) and more examples of new and/or expanded patient rights. Attendees will have a better understanding as to the many ways that HIPAA has made a positive impact for all of us who seek healthcare services.
SR Compensation Models	Shaw Rietkerk	1 PD	1/9/2014	EHRs were projected to reduce the need for transcription. That plus improvements in the quality of speech recognition coupled with the ever increasing need for healthcare providers to cut costs has placed tremendous pressure on the medical transcription industry to decrease MT compensation. However, with slower-than-anticipated adoption of EHRs by providers coupled with concerns about quality and fear of inaccurate documentation and over-billing due to inappropriate copy/paste and template use, a skilled medical transcriptionist can be the economical choice when faced with passing time-consuming tasks on to the most expensive person in the documentation workflow – the physician – and can serve as the extra pair of eyes to validate structured and encoded data intended for consumption by the EHR. It is imperative that transcriptionists and transcription providers be “lean and economical” if the industry is to continue to play a part in the creation of high-quality clinical documentation. Understanding various methods of compensation and the real economics of transcription can help. Attendees will learn about: 1) Where the intersection between transcription and EHR rests; 2) The real cost of eliminating transcription; and 3) Measuring the real impact of transcription and how this affects compensation.

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The HIPAA Final Rule and the MT Industry	Brenda Hurley, CMT, AHDI-F	1 ML	9/26/2013	This presentation covers the HIPAA Omnibus Final Rule and how those changes impact healthcare documentation professionals and MT businesses. Some of the significant changes that are discussed include the expanded down-stream HIPAA business associates and their obligations under the new HIPAA regulations, and confirms that all business associates are required to complete a security risk assessment consistent with the Security Rule. Also, included in this presentation is an overview of the guidelines for de-identification of PHI and best practices for the use of de-identified reports. This presentation assists attendees in understanding what they need to do for compliance with these new HIPAA rules.
New Terms and Tricks for Evolving Health Care	Bonnie J. Monico, CMT	0.5 CM and 0.5 MTT	8/29/2013	Most healthcare documentation specialists have a passion for lifelong learning, which is an important trait to have in order to stay ahead of the curve when the advancements of medicine and its supporting technologies are being developed at lightning speed, it seems. This provides a constant, revolving learning environment for those who have a hand in health care and documentation of that care. During this 1-hour presentation we review new drug terminology, tricky operative and laboratory terms, elusive errors you may run across, and bad habits (to either break or avoid picking up). Whether you are a student or an experienced healthcare documentation specialist, you will come away from this presentation having learned some process improvement tips and new terminology in many areas that will enhance your knowledge and skills.

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Patient Portals and Advocacy	Melissa Harper and Debbie Krapfl, RHIT, AHDI-F	1 TW	6/4/2013	Patient portals are online applications that allow patients access to designated websites or to an organization's EHR to view personal health information. The following demonstrate the myriad advantages there are to having patient portals: Patient-health care provider interaction for review of lab results, to access medical records, to request of prescription refills, to schedule appointments, to pay bills, and to ask questions. Portals are not only for individual use but also can be utilized for proxy access by authorized dependent children and adult care providers. A support role is utilized to ensure proper followup and distribution of communication between patients, providers, and ancillary departments to provide excellent customer service for patient satisfaction.
Employ Common Cents (er, Sense) - Learn to Think Critically!	Diana Gish, CMT, AHDI-F, and Michelle Marino, CMT, AHDI-F, MBA	1 MTT	5/20/2013	Join Diana Gish, CMT, AHDI-F, and Michelle Marino, CMT, AHDI-F, MBA, as they present a session on critical thinking skills. The presentation focuses on how to avoid sound-alike errors by using critical thinking, research, and educated common sense. An emphasis will be placed on sound-alike numbers (drug dosages and laboratory results) and sound-alike medical words. The session also includes several mnemonic devices/tricks to aid in the differentiation between the meaning of various sound-alike terms.
Power Tools for Editing	Laura Bryan, CMT, AHDI-F	1 MTT	4/17/2013	Every keystroke reduction is another "penny in your pocket," and over time, pennies per minute turn into dollars per hour. Using power tools for editing is the best way to make many small gains that add up to significant increases by payday. This session covers the most common transcription and editing power tools and shows you how to apply them to specific challenges you face on a minute-by-minute basis. You will learn novel ways to use AutoText, AutoCorrect, Macros, and Text expanders to solve common editing problems, reduce frustration, and increase efficiency. These techniques are applicable to both transcription and editing, including SRT drafts and QA audits.

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The Perfect Storm: Preparing for Health Data Convergence	Lea Sims, CMT, AHDI-F	1 TW	9/12/2012	<p>Cloud. Mobility. Virtual Care. Compliance. Cloud. Mobility. Virtual Care. Compliance.</p> <p>These are just a few of the impacting factors converging in the healthcare space that will completely change how information is captured, accessed, and shared. As consumers of healthcare services become increasingly more empowered with mobile solutions for building personal health records, engaging in wellness, remotely managing disease, and virtually connecting to clinicians, transparency around health information will only increase. At the same time, regulatory standards around EHR systems, health information exchanges, and information security are putting pressure on the system to quickly impact cost and quality of care. What lies ahead is either an intersection of collaborative solutions or a collision of competing forces. In this session we'll look at the primary pressure systems contributing to this "perfect storm," how the healthcare documentation sector should be preparing for that convergence, and what one large telco is doing to move the needle on virtualizing care and facilitating communication between and among patients, providers, and the care team.</p>
Meaningful Use: The Essentials for Medical Transcriptionists	Rebecca McSwain, PhD, CMT	1 ML	2/21/2012	<p>The years 2012 and 2013 saw an increasing trend to implement electronic health records across the U.S. in response to government incentives and penalties. In order to qualify for the incentives and avoid the penalties, healthcare providers in hospitals, clinics, and private practice will be required not only to purchase electronic health record systems but to also demonstrate that they are using these systems in a "meaningful" way. This webinar provides an in-depth introduction to the concepts and consequences of meaningful use and will discuss how these developments may impact the medical transcription workplace.</p>

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Book of Style Boot Camp Series_ Part 2_ Measurement _ Quantitation	Lea Sims, CMT, AHDI-F	N/A	1/10/2011	This 1.5-hour session will provide students, postgraduates, and RMT/RHDS candidates with an overview of section 3 of The Book of Style for Medical Transcription, 3rd edition. Experienced MTs and/or CMTs/CHDSs will also find this course a good refresher of general language standards. RMT (RHDS) exam questions for objectives 1.26 through 1.35 of the new RMT (RHDS) blue print require candidates to be familiar with standards of style outlined in BOS section 3 (ie, Chapters 10-12). We explore those standards, look at sample questions taken from the BOS workbook, and discuss a meaningful study approach to understanding these concepts for the RMT (RHDS) exam.
Book of Style Boot Camp Series_ Part 1_ General Standards of Style	Lea Sims, CMT, AHDI-F	N/A	11/10/2010	This 1.5-hour session provides students, postgraduates, and RMT/RHDS candidates with an overview of section 2 of The Book of Style for Medical Transcription, 3rd edition. Experienced MTs and/or CMTs/CHDSs will also find this course a good refresher of general language standards. RMT (RHDS) exam questions for objectives 1.14 through 1.25 of the new RMT (RHDS) blue print require candidates to be familiar with standards of style outlined in BOS section 2 (ie, Chapters 4-9). We explore those standards, look at sample questions taken from the BOS workbook, and discuss a meaningful study approach to understanding these concepts for the RMT (RHDS) exam.